



# Opening

### Getting More People to Fly

#### Warm welcome to all







# The organising committee:

Mr. Denis Chagnon, Public Information Officer, ICAO Mr. Gilles Robichaud, Marketing Consultant, ICAO

Captain Marc-Antoine Plourde, President DePlour Dr. Lucas van Gerwen, Director VALK Foundation







# The scientific team:

Drs. Josine Arondeus, VALK Foundation Dr. Robert Wolfger, Austrian Airlines Dr. Lucas van Gerwen, VALK Foundation







### The brainstorm team:

Drs. Josine Arondeus Dr. Bryan Burke Mr. Denis Chagnon Dr. Lucas van Gerwen Drs. Imke Grootenhuis Mr. Jiefang Huang Mr. Nica Kuy Mr. Rudy Philipp Capt. Marc-Antoine Plourde Capt. Ron Nielsen Mr. Gilles Robichaud Dr. Michael Tomaro Drs. Marco Verschragen Ms. Ans Vos Dr. Robert Wolfger Drs. Claudia de Zeeuw







# The goal for this conference:

To improve the well-being of passengers and potential passengers, cabin and cockpit crew







#### The objectives for this conference:

To get all member states of ICAO, airline companies, airline industry, airports and travel agencies and treatment facilities together to make fear of flying a general subject of discussion.

To create more understanding about fear, to initiate cooperation between aviation industry and aviation psychologists in dealing with fear in passengers and crew, and to share new developments and knowledge between experts in the field of fear of flying.







#### The objectives for this conference:

To produce a series of recommendations that will be submitted to ICAO for consideration in its on-going work.





# The scientific input:

Workshops Presentations Poster session







## The invited speakers:

Drs. Bram Gräber, Senior Vice President and Area Manager Benelux of Air France-KLM

Dr. Silvio Finkelstein, Fellow of the Aerospace Medical Association







# The invited speakers:

Ms. Nancy McKinley, Director Consumer & Industry Affairs International Airline Passengers Association - IAPA

Ms. Michelle Malenfant, Senior Advisor Office of the President & Executive Vice-President Canadian Air Transport Security Authority - CATSA







## The invited speakers:

#### Mr. Chris Witkowski, Director Air Safety, Health and Security Department Association of Flight Attendants - CWA (AFA-CWA)

Mr. Steve Vodi, International Transport Workers' Federation - ITF Centre de recherche et de formation DE PLOUR Marken And Training Centre





## The invited speakers:

#### Mr. Denny Dillard, President and CEO FAST Training & Operations Group





#### International conferences on fear of flying

Seattle, WA Tarrytown, NY Vienna Montreal







## Fear of flying Institutes worldwide

87 institutes are active in Europe, United States, Canada, South America, New-Zealand and Australia

65 attended 'AIRBORNE 2000' International World Conference on Fear of Flying in Vienna





# I hereby declare

### Getting More People to Fly

### open

#### Let's have a good conference!













#### Mr. Denis Chagnon, Public Information Officer, International Civil Aviation Organization -ICAO

#### ICAO and fear of flying





# Opening speaker:

#### Mrs. Folasade Odutola Director, Air Transport Bureau International Civil Aviation Organization -ICAO

Human dimension of fear of flying