



**WORKING PAPER**

**DANGEROUS GOODS PANEL (DGP)  
MEETING OF THE WORKING GROUP OF THE WHOLE**

**Montréal, 15 to 19 April 2013**

- Agenda Item 2: Development of recommendations for amendments to the *Technical Instructions for the Safe Transport of Dangerous Goods by Air* (Doc 9284) for incorporation in the 2015-2016 Edition**  
**2.7 : Part 7 — Operator's Responsibilities**

**WHERE TICKETS ARE ISSUED**

(Presented by Micheline Paquette)

**SUMMARY**

This working paper proposes to clarify the meaning of “where tickets are issued” in regards to notices warning passengers of the types of dangerous goods which they are forbidden to transport aboard an aircraft.

Action by the DGP-WG is in paragraph 2.

**1. INTRODUCTION**

1.1 Part 7;5.1.2 specifies where notices warning passengers of the types of dangerous goods which they are forbidden to transport aboard an aircraft are to be displayed. Notices must be displayed “at each of the places at an airport where tickets are issued”.

1.2 There are no concerns with the present text when tickets are issued by the air operators as they are aware of this requirement. However, when a travel agency is located inside an airport and sells tickets on behalf of various air operators, they are not required to display these notices as the text in Part 8;1.1.3 specifies “should”.

**2. ACTION BY THE DGP-WG**

2.1 The DGP-WG is invited to consider revising the text of Part 7;5.1.2 as follows:

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## **Part 7**

### **OPERATOR'S RESPONSIBILITIES**

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#### **Chapter 5**

### **PROVISIONS CONCERNING PASSENGERS AND CREW**

#### **5.1 INFORMATION TO PASSENGERS**

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5.1.2 An operator or the operator's handling agent and the airport operator must ensure that notices warning passengers of the types of dangerous goods which they are forbidden to transport aboard an aircraft are prominently displayed, in sufficient number, at each of the places at an airport where tickets are issued by an air operator, passengers are checked in and aircraft boarding areas are maintained, and at any other location where passengers are checked in. These notices must include visual examples of dangerous goods forbidden from transport aboard an aircraft.

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