



**WORKING PAPER**

**DANGEROUS GOODS PANEL (DGP)**

**TWENTY-FIRST MEETING**

**Montréal, 5 to 16 November 2007**

**Agenda Item 2: Development of recommendations for amendments to the *Technical Instructions for the Safe Transport of Dangerous Goods by Air* (Doc 9284) for incorporation in the 2009-2010 Edition**

**EMERGENCY CONTACT PHONE NUMBER**

(Presented by CEFIC)

**SUMMARY**

CEFIC proposes the introduction of an emergency contact phone number for all shipments.

Action by the DGP is in paragraph 2.

**1. INTRODUCTION**

1.1 Today already seven States and twenty-eight operators (see the appendix) have filed variations which require that a “24-hour emergency response telephone number” must be provided on the shipper’s declaration. We have information that further airlines have similar ideas. It seems that there is an increasing need to impose such variations. Today many shippers do already provide their emergency telephone number on shippers declarations for *all* airfreight shipments. We therefore propose to introduce this requirement in the ICAO Technical Instructions 2009-2010 Edition.

**2. ACTION BY THE DGP**

2.1 The DGP is invited to *amend* 5;4.1.5.8 (Documentation, Additional requirements) as follows:

4.1.5.8 *Additional requirements*

4.1.5.8.1 The dangerous goods transport document must also contain:

...

f) the shipper must provide a 24-hour emergency telephone number of a person/agency who is knowledgeable of the hazards, characteristics and actions to be taken in case of an accident or incident concerning the dangerous goods being transported. This telephone number, including the country and area code, preceded by the words "Emergency contact" must be inserted on the shipper's declaration for dangerous goods (DGD), preferably in the "Handling information" box, e.g. "Emergency contact +47 67 50 00 00". A 24-hour emergency telephone number is not required for shipments that do not require a shipper's declaration for dangerous goods.

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**APPENDIX**

**EMERGENCY CONTACT TELEPHONE REQUIREMENTS**

The following countries and carriers have additional emergency telephone requirements.

<b>Country – State Variation</b>		24 h Emergency Telephone Number	Provided by
Canada	CA 15	On transport document (AWB)+ Emergency Response Assistance Plan (ERAP)	Shipper
France	FR 9	On dangerous goods declaration (DGD)	Shipper
Jamaica	JM 3	On dangerous goods declaration (DGD)	Shipper
South Africa	ZA 3	On dangerous goods declaration (DGD)	Shipper
Sri Lanka	VC 7	On dangerous goods declaration (DGD)	Shipper
United Arab Emirates	AE 1	On transport document (AWB)	Shipper
USA	US 12	On dangerous goods declaration (DGD)	Shipper

<b>Carrier – Operator Variation</b>		24 h Emergency Telephone Number	Provided by
Air Algerie	AH-01	On dangerous goods declaration (DGD)	Shipper
Air China	CA-05	Telephone or Fax Nr. on transport document (AWB)	Consignee
Air Mauritius	MK-08 (IATA)	On dangerous goods declaration (DGD)	Shipper
Cathay Pacific	CX-04 (IATA)	On dangerous goods declaration (DGD)	Shipper
China Southern	CZ-03 (IATA)	On dangerous goods declaration (DGD)	Shipper
Croatia Airlines	OU-10 (IATA)	On dangerous goods declaration (DGD)	Shipper
DHL Air Limited – DHL	DO-09	On dangerous goods declaration (DGD)	Shipper
ETIHAD Airways	EY-01 (IATA)	On dangerous goods declaration (DGD)	Shipper
European Air Transport-DHL	QY-09	On dangerous goods declaration (DGD)	Shipper
Emirates	EK-01	On dangerous goods declaration (DGD)	Shipper
Great Wall Airlines	IJ-08 (IATA)	On dangerous goods declaration (DGD)	Shipper
Gulf Air	GF-06	On transport document and dangerous goods declaration (AWB + DGD)	Shipper
Hong Kong Dragon Airlines	KA-06	On dangerous goods declaration (DGD)	Shipper
Indian Airlines	IC-11	On dangerous goods declaration (DGD and transport document (AWB)	Consignee
Japan Airlines	JL-11	On dangerous goods declaration (DGD)	Shipper
Kenya Airways	KQ-05 (IATA)	On dangerous goods declaration (DGD)	Shipper
Lufthansa	LH-08	On dangerous goods declaration (DGD)	Shipper
Malaysia Airlines	MH-04	Telephone or Fax Nr. on transport document + Package (AWB)	Shipper
Martinair Holland	MP-04	On dangerous goods declaration (DGD)	Shipper
Mexicana Airlines	MX-10	On dangerous goods declaration (DGD)	Shipper
SAS Scandinavian Airline System	SK-06	On dangerous goods declaration (DGD)	Shipper
Singapore Airlines	SQ-08	On dangerous goods declaration (DGD)	Shipper
Spanair	JK-07 (IATA)	On dangerous goods declaration (DGD)	Shipper
TAM Linhas Aereas	JJ-03	On dangerous goods declaration (DGD)	Shipper
Transbrasil Airlines	TR-06	On dangerous goods declaration (DGD)	Shipper
Transportes del Mercusol-TAM	PZ-03	On dangerous goods declaration (DGD)	Shipper
Turkish Airlines	TK-02	Telephone or Fax Nr. On transport document (AWB) + Package	Shipper
Varig Airlines	RG-06	On dangerous goods declaration (DGD)	Shipper