ACI Fund Seminar:
Global Reporting Format (GRF)

17-18 October 2019

Accra, Ghana

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ICAO Instructor: Nika Manzi

ACI World and Regional Offices

ACI World
Montreal, Canada

ACI North America
Washington, DC

ACI Europe
Brussels, Belgium

ACI Africa
Casablanca, Morocco

ACI Asia-Pacific
Hong Kong

ACI Latin America-Caribbean
Panama City, Panama

641 members
1,953 airports
176 countries and territories

ACI Products and services

Airport excellence (APEX) programmes
Identify and mitigate your airports safety, security and environmental vulnerabilities to improve your standing in accordance with industry standards and recommend best practices

Assessment and benchmarking services
Assess, monitor, protect and improve your customer experience (ASQ), cybersecurity, safety and compliance to ensure the sustainability of your airport

Continuing education
Enhance your professional skills in airport management and operations

Trade publications
Stay abreast of the airport industry's traffic data, rankings, trends, financial performance, forecasts and best practice
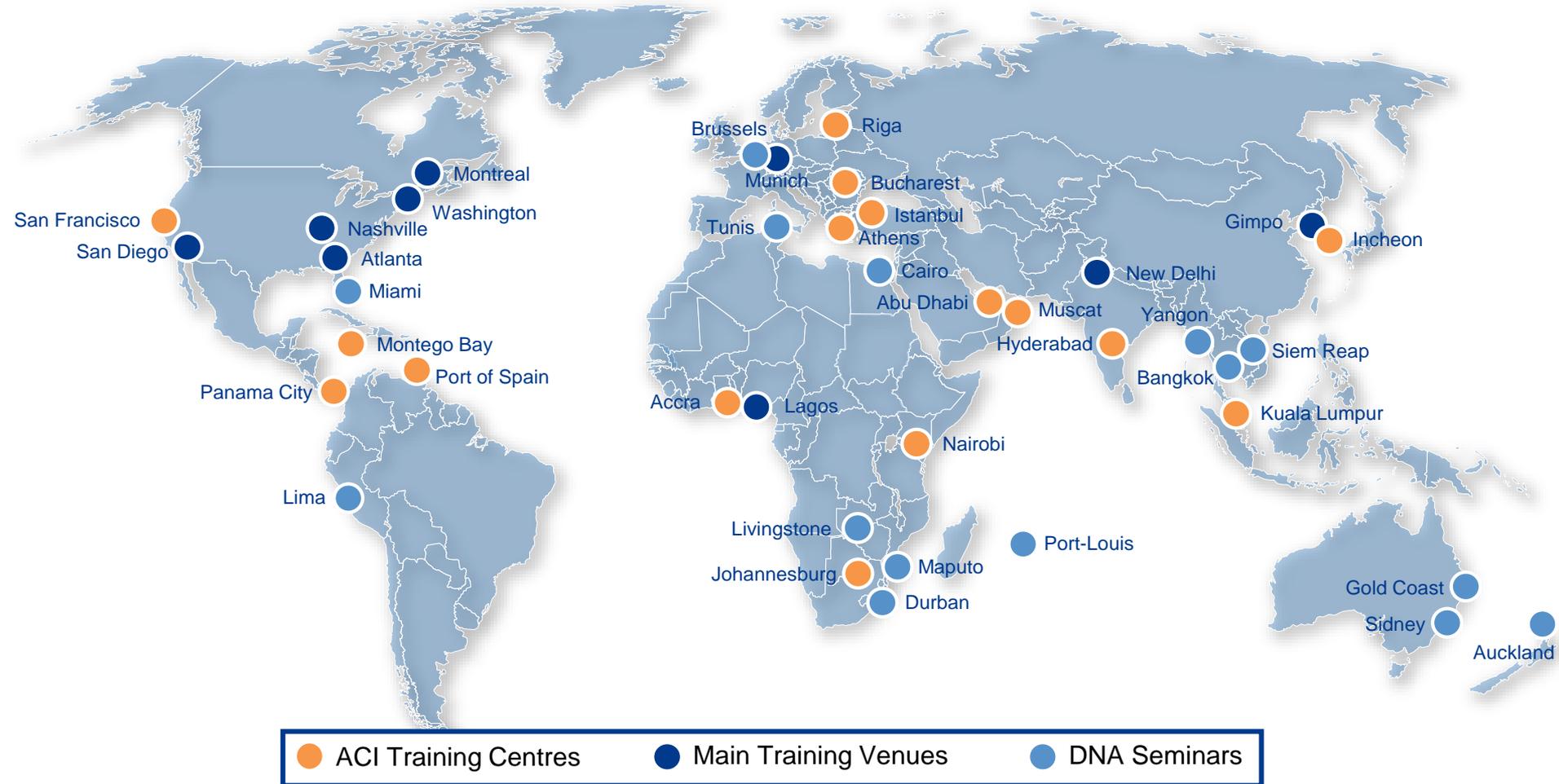
Events and conferences
Join a network of airport operators to discuss challenges and share best practice

Promoting airport excellence by providing high quality comprehensive training solutions to ACI members

ACI Global Training Locations

Legend:
- ACI Training Centres
- Main Training Venues
- DNA Seminars

Locations shown:
Montreal, Washington, San Francisco, Nashville, San Diego, Atlanta, Miami, Montego Bay, Port of Spain, Panama City, Lima, Brussels, Riga, Munich, Bucharest, Tunis, Istanbul, Athens, Cairo, Abu Dhabi, Muscat, Hyderabad, New Delhi, Yangon, Gimpo, Incheon, Siem Reap, Bangkok, Kuala Lumpur, Accra, Lagos, Nairobi, Livingstone, Johannesburg, Maputo, Durban, Port-Louis, Gold Coast, Sidney, Auckland

Delivery Methods

E-learning

Self-study
- Learn at your own pace

Instructor-led

ACI training venue/centre
- Experience classroom training outside of your airport
- Learn and network with colleagues from the industry

or

Directly to your airport/organization
- ACI Instructor comes to you!
- Held exclusively for your airport staff
- Content can be customized to your specific requirements

ACI Training Programmes

AELP

Airport Executive Leadership Programme (AELP)

UNIVERSITÉ
Concordia
UNIVERSITY

JOHN ▾ MOLSON
SCHOOL OF BUSINESS

AACSB ACCREDITED

Executive Centre

AMPAP

Global ACI-ICAO Airport Management Professional Accreditation Programme

ICAO

Diploma Programmes

- Global Safety Network (GSN) Diploma Programme

- Airport Finance Diploma

- Airport Security Diploma

- Airport Operations Diploma Programme (AODP)

| CUSTOMER EXPERIENCE | ECONOMICS | ENVIRONMENT | LEADERSHIP & MANAGEMENT | OPERATIONAL & TECHNICAL | SAFETY | SECURITY |

ACI Global Safety Network (GSN) Diploma Programme

Participants must successfully complete
the 3 courses listed below in any sequence, within a 3-year timeframe.
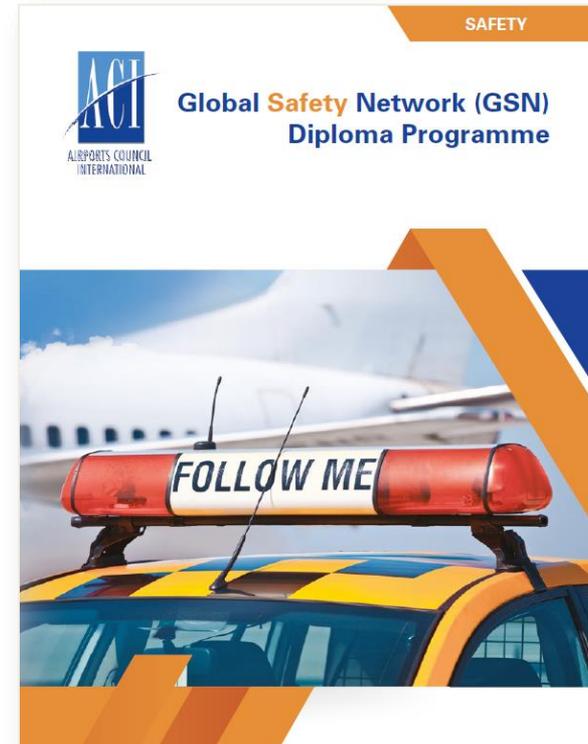
GSN Initial Diploma (Silver)

GSN 1 **Safety Management Systems**

GSN 2 **Airside Safety and Operations**

GSN 3 **Emergency Planning and Crisis Management**

GSN Advanced Diploma (Gold)
Pre-requisite: GSN Initial Diploma (Silver)

GSN 4 **Working with Annex 14**

GSN 5 **Advanced Safety Management Systems**

GSN 6 **Aerodrome Auditing and Compliance**

Each course may be taken as a stand-alone professional certificate
course or combined with the other courses to achieve the **ACI GSN Diploma**.

Other ACI Professional Certificate Courses
in SAFETY and OPERATIONS

- Accident and Incident Investigation
- ACI-ICAO Aerodrome Certification*
- Aerodrome Safeguarding and OLS
- Aerodrome SMS Implementation*
- Aeronautical Studies and Risk Analysis
- Managing Aerodrome Works
- Runway Incursion Awareness and Prevention
- Understanding ICAO Annex 14
- Wildlife Hazard Management

- Advanced Airport Operations
- Apron Management
- Airport Collaborative Decision Making
- Capacity Enhancement and Resource Planning
- Introduction to Airport Business

*AMPAP Electives

Promoting airport excellence
ACI Developing Nations Airports (DNA) Assistance Programme

2018 Plan

- Delivery of at least 18 seminars
- Continued subsidize to APEX programmes
- Fundraising campaign in progress:
    - Creation on an endowment fund
    - 501 (c)3 status via CIFAL Atlanta UNITAR

The need for airport excellence in Safety

- ICAO Safety Audit Program (USOAP) results demanded an industry response

- APEX is ACI's response to the call-to-action to improve aviation safety worldwide

- Original Vision focused on supporting airports in developing countries with:

  - Compliance with international standards

  - Aerodrome certification

  - Safety Management System (SMS) implementations

  - Training and Capacity development

- Developed airports also recognized the opportunity and benefits of validating safety performance through peer reviews

Airport excellence in Safety (APEX)

Quick facts

- APEX was developed to support airports in identifying and mitigating safety vulnerabilities through peer reviews

- Provides guidance and facilitates improvements through mentoring, training and best practice exchanges to address identified gaps across entire operation

- Based on ICAO Annex 14 Standards and Recommend Practices (SARPS) and ACI Best Practices

- Cost recovery basis only, transportation and hospitality covered by Host airport and Safety Partners donate Safety Assessor time

Benefits of an APEX in Safety Review

- **Enhance** levels of safety towards regulatory standards, best operational practices and identification of training needs

- **Self-evaluate** safety performance

- **Access** a network of experts to mitigate any safety gaps in accordance with operating environment

- **Receive** a comprehensive gap analysis on safety operational management levels

- **Develop** staff

- **Set path** to seek or maintain aerodrome certification

- **Enhance** the Safety Management System (SMS)

- **Receive** guidance to the development of the risk management program
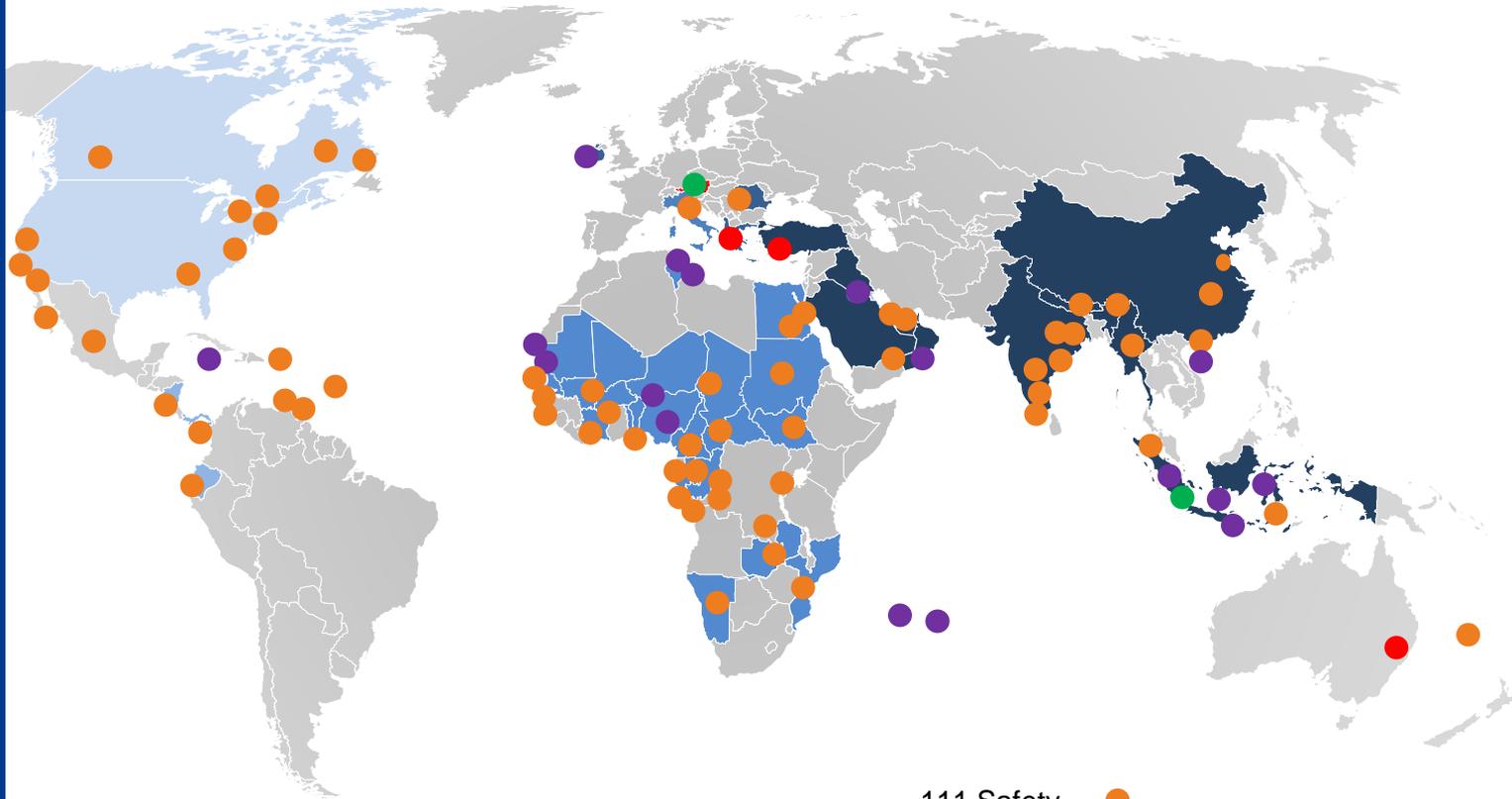
APEX in Safety Reviews 2011-2019

Africa: LFW, MPM,LUN, NKC, MRU, ABJ, OUA, POG, COO, NIM, KRT, CAI, LOS, EBB, DKR, ABV, BKO, NDJ, ACC, TUN, MRU, BZV, NSI, DLA, LBV, PNR, BGF, LUN, MVB, FIH, FBM, BJL, NDB, WDH, PHC, KAN, ENU, KAD,KGL, RUN, FNA

Asia Pacific: CGK, CCU, MAA, AMD, GAU, PEK, AUH, MED, HAK, AMM, RGN, BAH, DOH, DPS, BPN, MCT, SUB, UPG, SYX, BLR, MDL, KNO, PDG, KTM, PBH, DEL, SZX, VLI, BNE, SOC

Europe: CLJ, OTP, BBU, ATH, DUB, ORK, ESB, FCO,GVA

Latin America and Caribbean: SAP, ANU, UIO, AUA, CUR, BLB, PTY, UVF, CUR, MBJ, GDL, SGD

North America: YTZ, SEA, SAN, SFO, SAT, YQM, EWR, LGA, JFK, YQB, YHM, CVG, YYC

111 Safety
27 Security
4 Environment
18 Safety and Security

Remember

Attendance – Be on time!

Participate – Ask Questions!

Mobile/Laptop

Internet Access

Evacuation/
Safety Procedures

Smoking/
Non-Smoking policy

Restrooms
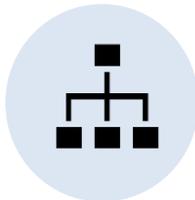
Tell us about yourself!

Where do you work? (Airport/Organization)

What do you do? (Role/Responsibilities)

What do you hope to learn? (Learning objective)

Any Questions?
Have a Good Course!

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aci.aero/Global-Training