



INTERNATIONAL CIVIL AVIATION ORGANIZATION  
WESTERN AND CENTRAL AFRICA OFFICE

Twenty Second Meeting of the AFI Satellite Network Management Committee (SNMC/22)  
(Lomé, Togo, 15-19 December 2014)

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**Agenda Item 10: Observations and Communication requirements**

(Presented by ASKY)

**SUMMARY**

The purpose of this note is to inform the meeting members on the communication status experienced by ASKY pilots in the region.

**Reference:** Operations report

**Action by the meeting in paragraph 3**

**1. Introduction**

The purpose of our note is to share with the stakeholders our communication experiences as AFISNET user.

**2. Discussion**

As user, ASKY is generally satisfied with the quality of the Air/Ground communication in AFI region.

However, we would like to point out some observations which apply to the DASH Q400 operations (with a maximum cruise level of FL250):

- a- Difficulties to contact ACCRA FIR  
When living COTONOU (Flying COO/NIM in e.g); sometime, we need to go up to 20.000fts; we usually maintain communication with COTONOU requesting them to link as with ACCRA; and often, this is unsuccessful.
- b- Sometimes, difficulties to contact KANO when in KANO FIR (NDJ to NIM).
- c- Sometimes, difficulties to contact ROBERTS when entering in ROB FIR from the East.
- d- Sometimes, background noise with ACC North
- e- When on its routing, an aircraft is clearly identified by its call sign as communicated by the pilots. Nevertheless, this is often not in accordance with the associated billing process with NAMA.

**3. Action Required**

The meeting is invited to:

- a) Take note of the information given above

- b) Investigate for communication parasite root cause
- c) Check for data recording regarding operated flight into/out of your respective FIRs