AIRPORT

SECURITY CULTURE

Security Culture: Getting it right from day one...

1. Set The Scene
Security is everyone's responsibility. Be clear about an individual's security responsibilities from day one.

2. Know Your Staff
Understand the motivations and security concerns of your team. This will help you recognize problems and address issues.

3. Explain The Threat
Don't assume everyone knows why security is important. Help them understand threats against aviation, the value of your organization's assets and the consequences of security incidents.

4. Tell Them What You Expect
Check that staff understand and follow security procedures. Don't wait for security training - make it part of everyday conversations.

5. Make It Feel Real
The best way to engage staff is to show them how it could affect them personally. Use case studies and tangible examples to keep security briefings interesting and engaging.

6. Keep Knowledge Current
Keep staff updated on changes to security policies and procedures. Ensure staff receive a security briefing when they're given access to new systems, visit new sites or have been issued with new devices.

7. Lead From The Front
Demonstrate the importance of security measures to show good security practice. Take the lead and behave in the way you expect your staff to behave.

8. It's A Two-Way Street
Provide regular feedback to staff on their security performance. And encourage staff to suggest security improvements.

9. Encourage Reporting
Encourage staff to report unusual and suspicious activity. Staff must be assured that their report will be treated confidentially and will be acted upon.

If you have any questions, please contact: