



## ICAO and IATA launch new guidance supporting the prevention and management of unruly and disruptive passengers

For immediate release

**Montréal, 10 June 2019** – The Secretary General of ICAO, Dr. Fang Liu, and the Director General and CEO of IATA, Mr. Alexandre de Juniac, have officially launched new ICAO legal guidance on the management of unruly and disruptive passengers.

The new ICAO [Manual on the Legal Aspects of Unruly and Disruptive Passengers \(Doc 10117\)](#) is a key result emerging from the adoption of the *Protocol to Amend the Convention on Offences and Certain Other Acts Committed on Board Aircraft* (Montréal Protocol of 2014).

Its chief aim is to assist national governments in legislating appropriate and better harmonized legal measures to prevent and deal with unruly and disruptive passenger incidents on international flights.

“Unruly and disruptive passenger conduct can pose distinct threats to the safety and security of aircraft, flight crew and passengers,” commented Dr. Liu. “It can also generate costly disruptions to airlines and passengers alike in situations when aircraft must be diverted to manage these incidents.”

“Enhancing safety is the shared goal for governments and airlines, and deterring unruly and disruptive behaviour on flights is key to this,” Mr. de Juniac said. “IATA welcomes today’s new ICAO guidance, which is intended to help governments address unruly passengers under their own national law. It covers many practical measures for consideration by policymakers, including ‘on the spot’ fines to boost enforcement action.”

The launch ceremony for the new guidance, which took place on 7 June 2019, was attended by Mr. Michael Comber, Director, Member and External Relations, ICAO Affairs; Dr. Jiefang Huang, Director of the ICAO Legal Affairs and External Relations Bureau; Mr. John Thachet, Chairperson of the ICAO Task Force on Legal Aspects of Unruly Passengers; and Mr. Andrew Opolot, Secretary of the Task Force and ICAO Legal Officer.

The Manual’s publication is also expected to encourage more States to ratify the Montréal Protocol of 2014. With the recent deposit on 5 June of the instrument of ratification by Uruguay, the Protocol requires two more countries to formalize their ratification before its official entry into force.

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The Secretary General of ICAO, Dr. Fang Liu, and the Director General and CEO of IATA, Mr. Alexandre de Juniac, held an official launch ceremony on 7 June 2019 for the release of new ICAO Manual on the Legal Aspects of Unruly and Disruptive Passengers (Doc 10117).

## Resources for Editors

### About ICAO

A specialized agency of the United Nations, ICAO was created in 1944 to promote the safe and orderly development of international civil aviation throughout the world. It sets standards and regulations necessary for aviation safety, security, efficiency, capacity and environmental protection, amongst many other priorities. The Organization serves as the forum for cooperation in all fields of civil aviation among its 193 Member States.

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