



ICAO Universal Safety Oversight Audit Programme achieves ISO 9001:2015 certification

For immediate release

Montréal, 5 October 2017 – ICAO announced today that its Universal Safety Oversight Audit Programme (USOAP), a key component of global aviation’s safety assurance and planning backbone, has achieved the latest ISO 9001:2015 certification standard.

The scope of the recertification will help to further refine the collection, processing and sharing of safety oversight information gathered under the USOAP, the overall conduct and cost-effectiveness of ICAO’s continuous monitoring activities, and the provision of safety oversight training and seminars in aid of various global aviation safety objectives.

“This new ISO achievement is an excellent example of ICAO’s continuing determination to improve the quality and efficiency of the services it provides to our Member States,” remarked ICAO Secretary General Dr. Fang Liu. “By adhering to the ISO’s certified quality management system, ICAO can best ensure that our monitoring and auditing functions support effective aviation safety oversight worldwide, and that the needs and expectations of all stakeholders are being efficiently addressed.”

Launched in 1999, the ICAO USOAP assesses the safety oversight systems of ICAO Member States on the basis of a continuous monitoring approach. Its overall development, implementation and quality assurance aspects are managed by ICAO’s Monitoring and Oversight (MO) sections, including this latest ISO certification achievement.

“The results of the ICAO USOAP are essential to raising the level of effective ICAO compliance in our Member States,” stressed ICAO Council President Dr. Olumuyiwa Benard Aliu. “The quality and integrity of this data is essential to how well we can tailor and target our related assistance efforts, which in turn aid governments in establishing a dependable foundation of global connectivity and access to aviation’s many socio-economic benefits.”



Resources for Editors

About ICAO

A specialized agency of the United Nations, ICAO was created in 1944 to promote the safe and orderly development of international civil aviation throughout the world. It sets standards and regulations necessary for aviation safety, security, efficiency, capacity and environmental protection, amongst many other priorities. The Organization serves as the forum for cooperation in all fields of civil aviation among its 191 Member States.

[ICAO's Universal Safety Oversight Audit Programme](#)

[ICAO's No Country Left Behind initiative](#)

[Aviation Benefits 2017 - Report](#)

Contacts

Anthony Philbin

Chief, Communications

aphilbin@icao.int

+1 514-954-8220

+1 438-402-8886 (mobile)

Twitter: [@ICAO](#)

William Raillant-Clark

Communications Officer

wraillantclark@icao.int

+1 514-954-6705

+1 514-409-0705 (mobile)

Twitter: [@wraillantclark](#)

LinkedIn: [linkedin.com/in/raillantclark/](https://www.linkedin.com/in/raillantclark/)