

**TECHNICAL LETTER
BETWEEN THE
FEDERAL AVIATION ADMINISTRATION
DEPARTMENT OF TRANSPORTATION
UNITED STATES OF AMERICA**

AND

(State/Organization)

**AERONAUTICAL FIXED SERVICES
AIR TRAFFIC SERVICE MESSAGE HANDLING SYSTEM**

November 13 2013

The Federal Aviation Administration of the Department of Transportation of the United States of America, hereinafter referred to as FAA, and **State/Organization** referred to as **XXXX** hereby enter into a cooperative technical agreement to implement mutually beneficial fixed services in support of ICAO Aeronautical Fixed Service planning functions of the NACC/CAR/SAM regions. This agreement shall be referred to as a Technical Letter (TL).

ARTICLE I - PURPOSE OF THE TL

This TL identifies and defines the procedures by which each party will provide to the other party the Air Traffic Service Message Handling System (AMHS) service between **State/Organization** and the United States of America, for the purpose of improving aeronautical communications between the two States. The AMHS, as defined in the International Civil Aviation Organization (ICAO) Annex 10 and Aeronautical Telecommunication Network Technical Manual (ICAO Doc. 9880, Part II), is intended to replace existing Aeronautical Fixed Telecommunication Network (AFTN). The AMHS service will have connections with permanent address schemes between **State/Organization** and the USA as registered in the ICAO mandated Address Management Center (AMC).

The implementation of the AMHS service between **State/Organization** and the FAA is to support the ICAO NACC/CAR/SAM Regional network by facilitating the distribution of aeronautical messages, traffic clearance requests and network diversity between participating States.

ARTICLE V - MAINTENANCE AND RESTORATION OF SERVICE

- A. Once operation of the service begins, each party will be obligated to notify the other party at least thirty (30) days prior to making any changes to their portion of the service, which will impact the operational characteristics or basic service arrangements between the two States.
- B. Each party will coordinate as necessary within their administrations for the purpose of minimizing any interruptions of service and avoiding any unnecessary engineering modifications to the service.
- C. Each party shall be responsible for maintaining any administration equipment associated with the service. When it has been determined that leased circuit/equipment problems are involved with a disruption, the provision of prompt notification of communication carrier personnel will take place. Each party shall coordinate maintenance and operational activities affecting the service in advance.
- D. Disruptions to service will be reported by each party to the other party within 12 hours. The restoration time for any equipment maintained by either party shall not exceed two (2) hours and the channel availability should be 99.7% over the latest thirty (30) day period. Each party will periodically exchange circuit references, points of contact of service providers and other details regarding leased services.
- E. The 24-hour, single point of contact for coordination, for each facility, for all maintenance, restoration and performance measurement activities is:

For the USA: Computer Operations Desk
 FAA Atlanta NEMC
 41 Woolsey Road,
 Hampton,
 Georgia 30228, U.S.A.
 Tel: +1-770-210-7675, Fax: +1-770-210-7987
 AFTN: KATLYTYX

For State/Organization: Address
 - Tel:
 - E-mail:
 - AFTN:

ARTICLE VI - AMENDMENTS

This TL may be amended by mutual agreement of both parties to provide changes in requirements, or service details. Proposed changes will be prepared by the initiating party and coordinated with the other party. Modifications may be made by paragraph change or as an appendix to the basic TL, whichever is appropriate.

The FAA Office of Telecommunications Service Group and **State/Organization Director** will be the authorization for any required amendments to this TL.

For FAA, USA: Mrs. Maureen Cedro
Enterprise Engineering Services
Federal Aviation Administration, AJM-312
800 Independence Ave. S.W.
Washington, DC 20591
Tel: 202 493-1410 Fax: 202 493-0109

For: - **State/Organization Director**
- **Tel:**
- **E-mail:**
- **AFTN:**

The coordination points between the FAA ATN Program Office and **State/Organization** for any required amendments to this TL are designated as follows:

For FAA, USA: Ms. Dulce M. Rosés
International Telecomm Lead, Caribbean and South America,
Federal Aviation Administration, AJM-3122
800 Independence Ave. S.W.
Washington, DC 20591
Tel: +1-305-716-1830, Fax: +1-305-716-1831

For **State/Organization**: -
- **Tel:**
- **E-mail:**
- **AFTN:**

ARTICLE VII - AUTHORITY

The FAA and **State/Organization** agree to the provisions of this agreement as indicated by their signatures, or that of their duly authorized representatives, as indicated below.

Federal Aviation Administration, USA

State/Organization

Mrs. Maureen Cedro
Manager, Enterprise Engineering Services
FAA/AJM-312

State/Organization Director

Date _____

Date _____