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# Module 5

## Operations Control Directory (OPS CTRL)

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**Global Aeronautical Distress and Safety System (GADSS)  
Workshop**  
*Online from 8 to 10 February 2022*





# 3.5 AIRCRAFT TRACKING

All contacts

Only ANSPs

The screenshot shows the homepage of the OPS CONTROL DIRECTORY. At the top, there is a blue header with a world map graphic and the text "OPS CONTROL DIRECTORY". Below this is a section titled "ABOUT THIS DIRECTORY" which contains a paragraph of text explaining the directory's purpose. There are two main content blocks: "AIR NAVIGATION SERVICE PROVIDERS" and "AIR OPERATORS", each with a brief description of their functions. At the bottom, there is a section titled "ACCESS THE DIRECTORY" with a "LOGIN OR REGISTER" button.

**OPS CONTROL DIRECTORY**

**ABOUT THIS DIRECTORY**

The development of new aircraft tracking standards by the International Civil Aviation Organization (ICAO) identified a need to establish a means to facilitate communication and exchange of information between air operators and air navigation service providers. While the OPS Central Directory has been established to assist with the implementation of the aircraft tracking Standard, it may also be useful in other circumstances.

**AIR NAVIGATION SERVICE PROVIDERS**

Provide your Service Information  
Maintain your area control centre information, and obtain contact details for air operators around the World.

**AIR OPERATORS**

Update OCC Details and Connect with ANSPs  
Maintain your operational centre information, and obtain contact details for the global air navigation service providers.

**ACCESS THE DIRECTORY**

In order to access the OPS Central Directory, ANSPs and air operators must have an account with the Data Network for Aviation (DNA), a new digital portal providing access to a range of tools and services. Click the button below and follow the process. Further details will be requested by ICAO to approve your subsequent access to the OPS Central Directory.

[LOGIN OR REGISTER](#)



# 3.5 AIRCRAFT TRACKING

The screenshot shows the homepage of the OPS CONTROL DIRECTORY. At the top, there is a blue banner with a world map and a central airplane icon, with the text "OPS CONTROL DIRECTORY". Below this is a section titled "ABOUT THIS DIRECTORY" with a paragraph of text. Underneath are two columns: "AIR NAVIGATION SERVICE PROVIDERS" and "AIR OPERATORS", each with a brief description of their functions. At the bottom, there is a section titled "ACCESS THE DIRECTORY" with a paragraph of text and a "LOGIN OR REGISTER" button.

### OPS CONTROL DIRECTORY

#### ABOUT THIS DIRECTORY

The development of new aircraft tracking standards by the International Civil Aviation Organization (ICAO) identified a need to establish a means to facilitate communication and exchange of information between air operators and air navigation service providers. While the OPS Control Directory has been established to assist with the implementation of the aircraft tracking Standard, it may also be useful in other circumstances.

##### AIR NAVIGATION SERVICE PROVIDERS

Provide your Service Information  
Maintain your area control centre information, and obtain contact details for air operators around the World.

##### AIR OPERATORS

Update OCC Details and Connect with ANSPs  
Maintain your operational contact centre information, and obtain contact details for the global air navigation service providers.

#### ACCESS THE DIRECTORY

In order to access the OPS Control Directory, ANSPs and air operators must have an account with the Data Network for Aviation (DNA), a new digital portal providing access to a range of tools and services. Click the button below and follow the process. Further details will be requested by ICAO to approve your subsequent access to the OPS Control Directory.

[LOGIN OR REGISTER](#)



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## CONTACTS DIRECTORY

[Edit your information](#)

Flight Information Region (FIR)

Air Operator

Select an FIR (by location indicator or name) to check the contact information:

Please search for an FIR above.

[VIEW THE MAP](#)



OPS CONTROL DIRECTORY

[Terms & Conditions](#) [Site Index](#) [FAQ](#) [Web Support](#) [Contact Us](#)



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# CONTACTS DIRECTORY

[Edit your information](#)



Select an FIR (by location indicator or name) to check the contact information:

- EGGX - SHANWICK OCEANIC
- EISN - SHANNON
- UTDD - DUSHANBE
- ZSHA - SHANGHAI



OPS CONTROL DIRECTORY



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Select an FIR (by Ic

EGGX

Name/Pos

Telephone

Email:

AFTN:

24/7



# EGGX - SHANWICK OCEANIC



Name/Position: Operations Supervisor Shanwick



Telephone: +44 [REDACTED]



Email: shanwick [REDACTED]



AFTN: [REDACTED]



24/7



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## CONTACTS DIRECTORY

[Edit your information](#)

Flight Information Region (FIR)

Air Operator

Select an FIR (by location indicator or name) to check the contact information:



**FAJO - JOHANNESBURG OCEANIC**

JOHANNESBURG OCEANIC has not provided its contact information yet.

[VIEW THE MAP](#)



# CONTACTS DIRECTORY

[Edit your information](#)

Flight Information Region (FIR)	Air Operator
---------------------------------	--------------

Select the Air Operator (by 3LD or name) to check the contact information:

Please search for an Air Operator above.





# CONTACTS DIRECTORY

[Edit your information](#)

Flight Information Region (FIR)

Air Operator

Select the Air Operator (by 3LD or name) to check the contact information:

- EQT - FLIGHT ACADEMY BLACKPOOL**
- MQT - AIR ITM
- QTM - QUANTUM AIR S.A.
- QTR - QATAR AIRWAYS COMPANY



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## CONTACTS DIRECTORY

[Edit your information](#)

Flight Information Region (FIR)

Air Operator

Select the Air Operator (by 3LD or name) to check the contact information:



### QTR - QATAR AIRWAYS COMPANY



Name/Position: Senior Manager IOC



Telephone: +97. [REDACTED]



Email: [REDACTED]@qatarairways.com.qa



24/7



# EDIT CONTACT INFORMATION

[← Back to directory](#)

Flight Information Regions

**'A'** Area Control Centres

Contacts

Authorized Users

## 'A' My FIRs

LONDON  
EGTT

SCOTTISH  
EGPX

SHANWICK OCEANIC  
EGGX

### Step 1

In Contacts tab, add contact details.

### Step 2

In Area Control Centres tab, select ACC and assign contacts to ACC.

### Step 3

In FIR tab, select FIR, assign contacts to FIR, and validate / Publish.

### Step 4

In Authorized Users tab, add additional users if required.



# EDIT CONTACT INFORMATION

[← Back to directory](#)

[Flight Information Regions](#)

[‘A’ Area Control Centres](#)

**[Contacts](#)**

[Authorized Users](#)

**My Contacts** +

- Operations Supervisor Shanwick**
- Duty Manager
- Operations Supervisor - Scottish
- Operations Supervisor - London
- ling

## Contact Information

Name / Position

Email

Telephone

Cell Phone

AFTN

Fax

## Availability

Available 24/7

### Step 1

In Contacts tab, add contact details.

### Step 2

In Area Control Centres tab, select ACC and assign contacts to ACC.

### Step 3

In FIR tab, select FIR, assign contacts to FIR, and validate / Publish.

### Step 4



# EDIT CONTACT INFORMATION

[← Back to directory](#)

[Flight Information Regions](#)

[Area Control Centres](#)

[Contacts](#)

[Authorized Users](#)

Authorized Email(s) <span>+</span>
test@email.com

## Authorized User Email

Flight Information Regions

Email Address

Please note that by extending the "Authorized User" status to this individual, you are permitting them to directly access and conduct searches in the directory. Authorized users are unable to make any edits or changes to any of the data featured in the directory.

All users will need to have a DNA account. You may add the email account associated to the user before a DNA account has been set up. This will pre-authorize that user. Please direct users without a DNA account to <https://www4.icao.int/dna> so that they can create an account.

Save

### Step 1

In Contacts tab, add contact details.

### Step 2

In Area Control Centres tab, select ACC and assign contacts to ACC.

### Step 3

In FIR tab, select FIR, assign contacts to FIR, and validate / Publish.

### Step 4

In Authorized Users tab, add additional users if required.



# Summary

- Single global database of contact details for all ACCs and Operators
- Access to OPS CTRL will lead to access to LADR
- Contact your State Focal Point to provide your details and gain access
- More details through SkyTalks: [A40 SkyTalks: Global Aeronautical Distress and Safety System \(GADSS\) Implementation support tools – YouTube](#)





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# Questions

