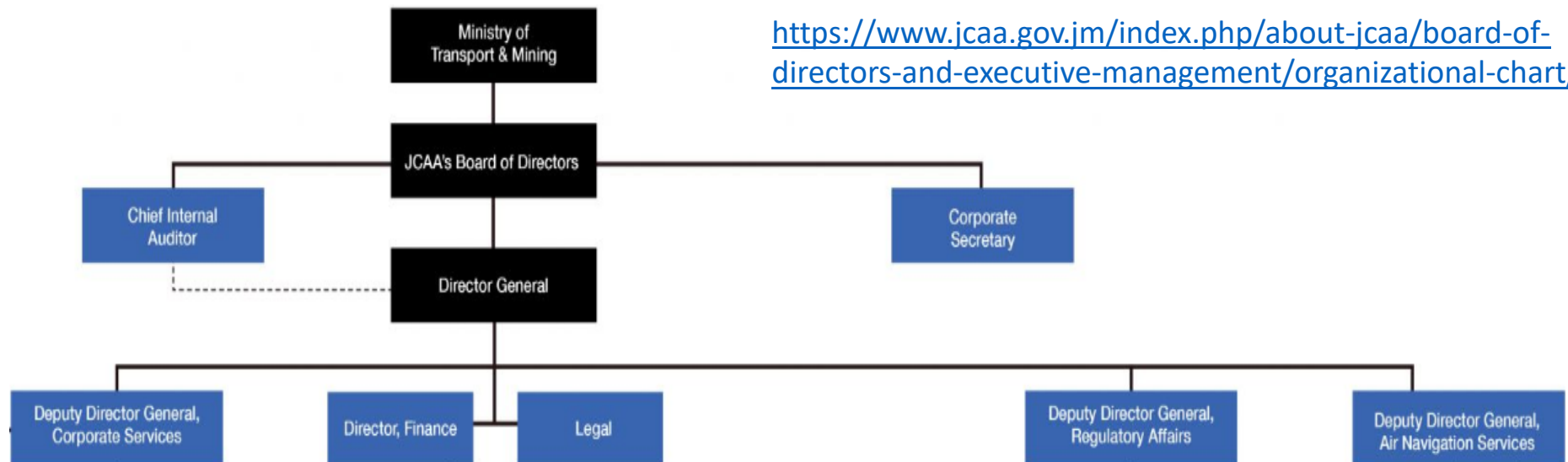# JAMAICA'S RESTART OF AVIATION OPERATIONS COVID-19

PRESENTED BY: **ROHAN CAMPBELL**, PMP

DEPUTY DIRECTOR GENERAL,
REGULATORY AFFAIRS
JAMAICA CIVIL AVIATION AUTHORITY

July 22, 2020

Introduction to the Jamaica Civil Aviation Authority, JCAA

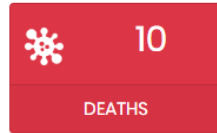https://www.jcaa.gov.jm/index.php/about-jcaa/board-of-directors-and-executive-management/organizational-chart/
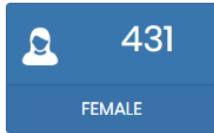
Purpose of Presentation

Answer the following questions:

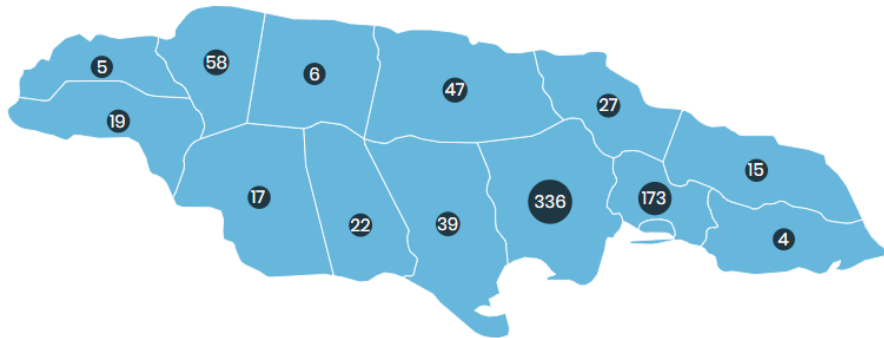- When planning/restarting air operations (flights) and what have been the intermediate actions taken to support this restart?
- What are you experiencing as challenges to/for this restart?
- What is the biggest challenge of reactivation/restart?
- Key recommendations or what worked well in your state (lessons learned)?

Introduction

- What did the Jamaican Government do?

- What did the JCAA do?

COVID-19 STATISTICS

| **768** TOTAL | **337** MALE | **431** FEMALE | **628** RECOVERED | **10** DEATHS |
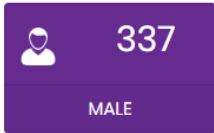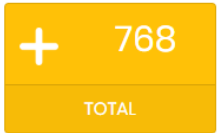
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Parish	Confirmed	Recovered	Deaths
Hanover	5	3	0
St Elizabeth	17	15	0
St James	58	26	1
Trelawny	6	5	0
Westmoreland	19	11	1
Clarendon	39	38	1
Manchester	22	19	0
St Ann	47	42	0
St Catherine	336	294	1
St Mary	27	27	0
Portland	15	14	1
Kingston & St Andrew	173	131	5
St Thomas	4	3	0

Government of Jamaica Actions

DATE	ACTION	FEATURES
March 13, 2020	Declared Jamaica a Disaster Area by issuing Disaster Risk Management (Enforcement Measures) Order, dated March 16, 2020.	Persons arriving from known COVID-19 affected countries self-quarantine for 14 days/ report to Ministry of Health and Wellness their condition.
April 8, 2020	Disaster Risk Management (Enforcement Measures) Order No 3 issued to prohibit persons from entering Jamaica unless permitted by the Minister responsible for Immigration and Cabinet.	No inbound passengers or crew permitted. Authorized persons self-quarantined for 14 days. Cargo flights allowed.
April 21, 2020	Disaster Risk Management (Enforcement Measures) Order No 4 issued allowing Jamaican citizens and other persons with special permission to enter Jamaica.	All persons entering must undergo COVID-19 testing and placed in GOJ quarantine for 14 days.
May 7, 2020	Disaster Risk Management (Enforcement Measures) Order No 6 issued expanding the category of persons allowed to enter Jamaica.	Priority given to Jamaican citizens and persons given permission by Minister responsible for Immigration, subject to Cabinet approval.
June 1, 2020	Disaster Risk Management (Enforcement Measures) Order No 7 issued to expand the category of persons allowed to enter Jamaica.	Priority given to Jamaican citizens, (spouses and children) and persons given permission by Minister responsible for Immigration, subject to Cabinet approval.
June 15, 2020	Disaster Risk Management (Enforcement Measures) Order No 8 issued to allow all persons to enter Jamaica with permission/clearance.	Permissions sought by residents via https://jamcovid19.moh.gov.jm/, and non- residents via https://www.visitjamaica.com. Quarantine protocols applied based on the individual assessment of the Ministry responsible for Health.

JCAA Actions

DATE	GOJ ACTIONS	JCAA ACTIONS
March 13, 2020	Declared Jamaica a Disaster Area by issuing Disaster Risk Management (Enforcement Measures) Order.	Implemented Work-From-Home protocols for all categories of staff where applicable. ANS remained available at all times.
April 8, 2020	Disaster Risk Management (Enforcement Measures) Order No 3 issued to prohibit persons from entering Jamaica. Only persons authorized by the Minister responsible for Immigration and Cabinet.	Implemented additional processing requirements for flights; mostly private operators and repatriation flights where conducted. Interfaced with Ministry of National Security, Ministry of Health and Wellness prior to issuing flight authorizations.
April 21, 2020	Disaster Risk Management (Enforcement Measures) Order No 4 issued allowing Jamaican citizens and other persons with special permission to enter Jamaica.	Continued processing of flight authorization requests. Issued Directive to compel all operations to attain specific permission from the JCAA before operations were conducted.
May 7, 2020	Disaster Risk Management (Enforcement Measures) Order No 6 issued expanding the category of persons allowed to enter Jamaica.	Continued processing of flight authorization requests. Continued providing Air Navigational Services.
June 1, 2020	Disaster Risk Management (Enforcement Measures) Order No 7 issued expanding the category of persons allowed to enter Jamaica.	Continued processing of flight authorization requests. Continued providing Air Navigational Services.
June 15, 2020	Disaster Risk Management (Enforcement Measures) Order No 8 issued allowing all persons to enter Jamaica with permission/clearance.	June 29, 2020 – started the phased return-to-office. Not all staff are at the office simultaneously.

PHASED RE-OPENING

Summary Flights & Pax by airport (June 1 – 30)

Aircraft Landings	June 1 - 14	June 15 - 30	Grand Total	Daily Average
SIA	14	84	98	3
NMIA	25	47	72	2
Total Aircraft Landings	39	131	170	6
Arriving Passengers				
SIA	674	7,692	8,366	279
NMIA	1,317	5,070	6,387	213
Total Passengers	1,991	12,762	14,753	492

PHASED RE-OPENING

Summary Flights & Pax by airport (July Estimates)

Aircraft Landings	July	Daily Average
SIA	513	17
NMIA	226	7
Total Aircraft Landings	**739**	**24**

Arriving Passengers		
SIA	35,936	1,159
NMIA	18,240	588
Total Arriving Passengers	**54,176**	**1,748**

Flow-Chart

Jamaica Controlled Entry Programme
Risk Based Protocols (Applicable for June 15-30, 2020)
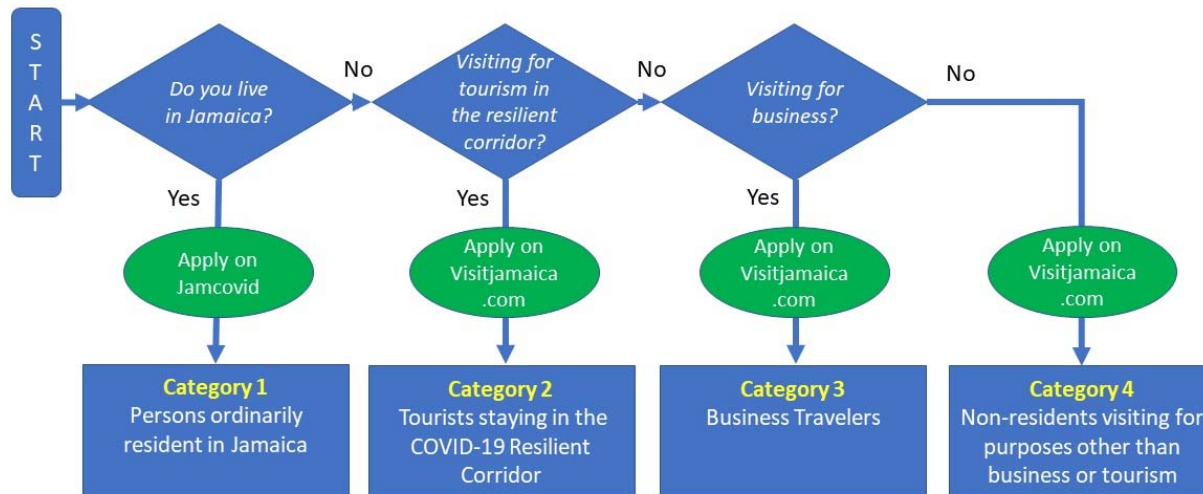
Flow-Chart Category 1 Persons

Jamaica Controlled Entry Programme
Risk Based Protocols (Applicable for June 15-30, 2020)
Category 1 - Persons ordinarily resident in Jamaica

Health screening, risk assessment and sensitization

Residents of Jamaica (nationals and non-nationals by virtue of ordinarily resident in Jamaica work permit, marriage, dependents of nationals, etc.)
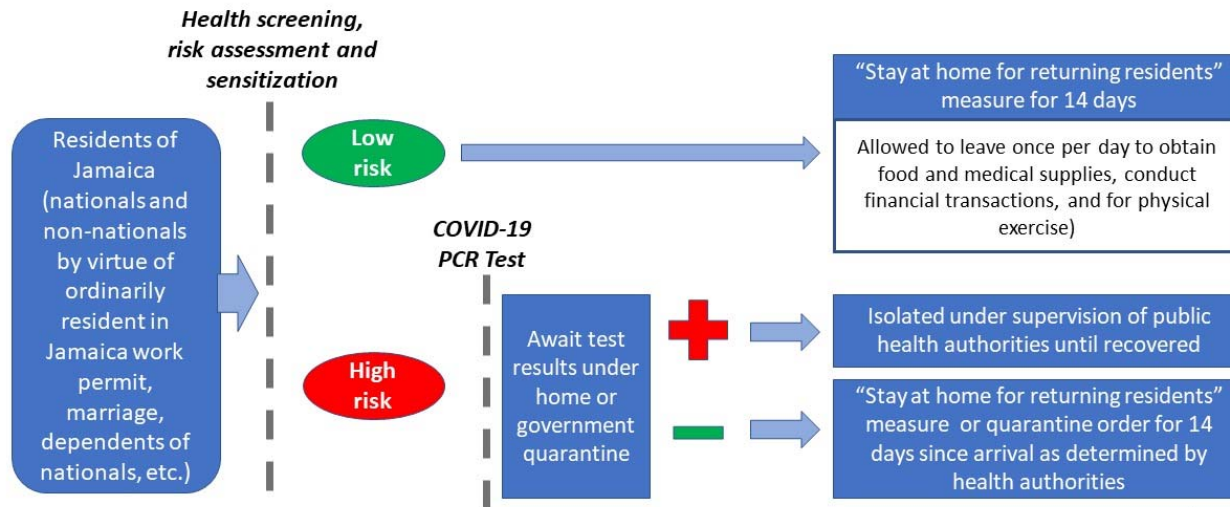
Low risk

COVID-19 PCR Test

High risk

Await test results under home or government quarantine

+

−

"Stay at home for returning residents" measure for 14 days

Allowed to leave once per day to obtain food and medical supplies, conduct financial transactions, and for physical exercise)

Isolated under supervision of public health authorities until recovered

"Stay at home for returning residents" measure or quarantine order for 14 days since arrival as determined by health authorities

2

Flow-Chart Category 2 Persons

Jamaica Controlled Entry Programme
Risk Based Protocols (Applicable for June 15-30, 2020)
Category 2 – Tourists staying in the Resilient Corridor
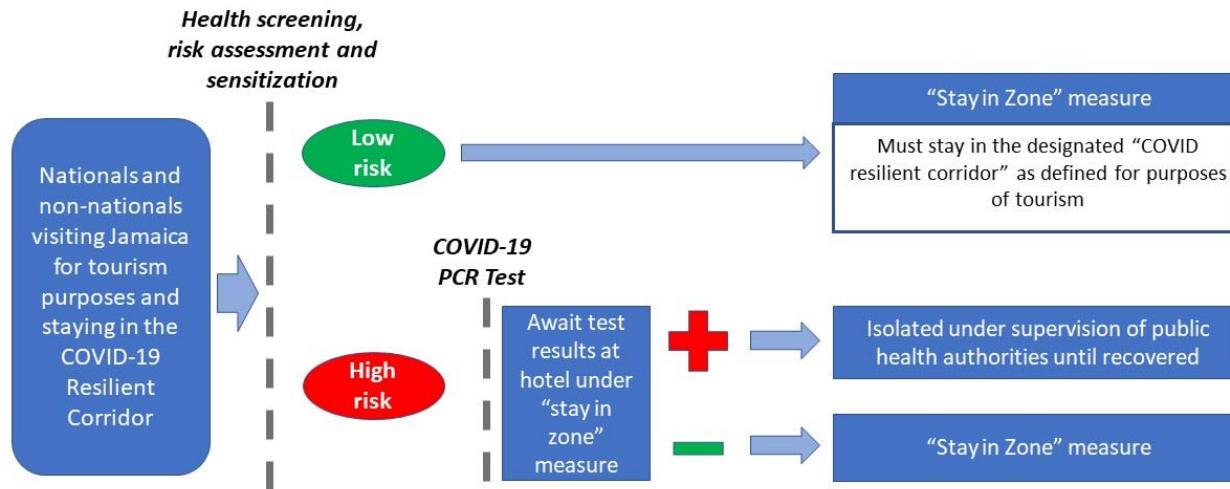
Flow-Chart Category 3 Persons
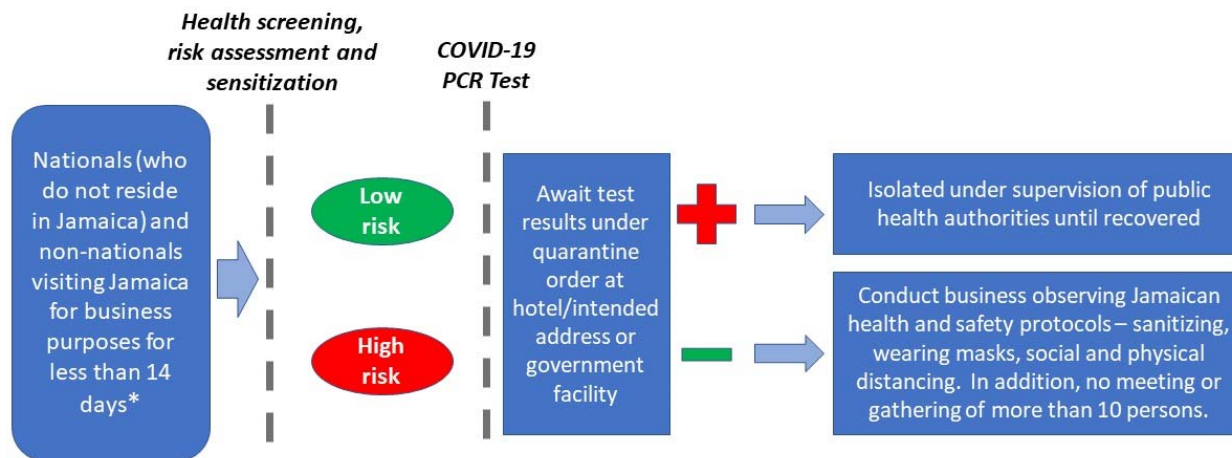
Jamaica Controlled Entry Programme
Risk Based Protocols (Applicable for June 15-30, 2020)
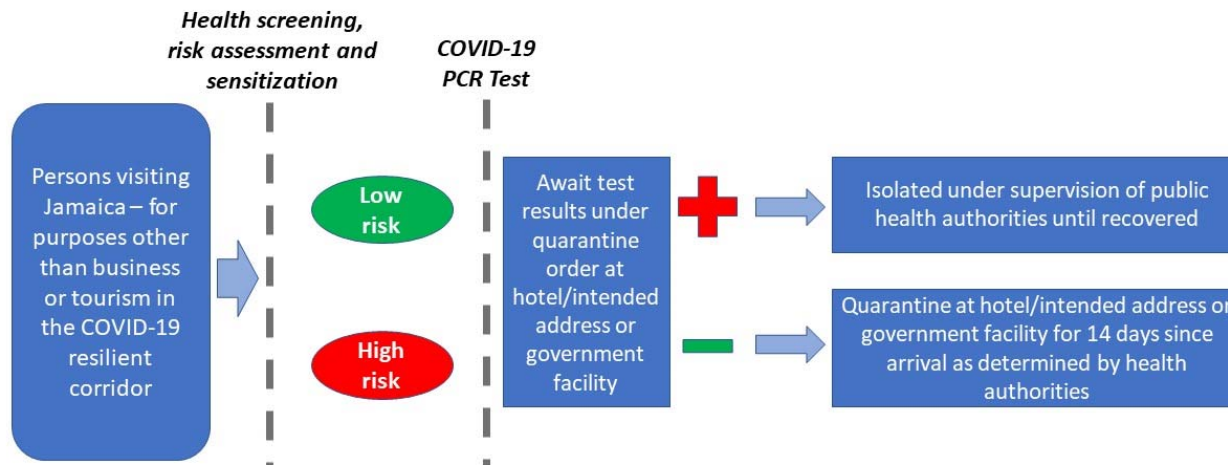Category 3 - Business Travelers

Health screening, risk assessment and sensitization

COVID-19 PCR Test

Nationals (who do not reside in Jamaica) and non-nationals visiting Jamaica for business purposes for less than 14 days*

Low risk

High risk

Await test results under quarantine order at hotel/intended address or government facility

Isolated under supervision of public health authorities until recovered

Conduct business observing Jamaican health and safety protocols – sanitizing, wearing masks, social and physical distancing. In addition, no meeting or gathering of more than 10 persons.

*Persons visiting Jamaica for business purposes for 14 days or more are subject to the same protocols as persons ordinarily resident in Jamaica (Category 1)
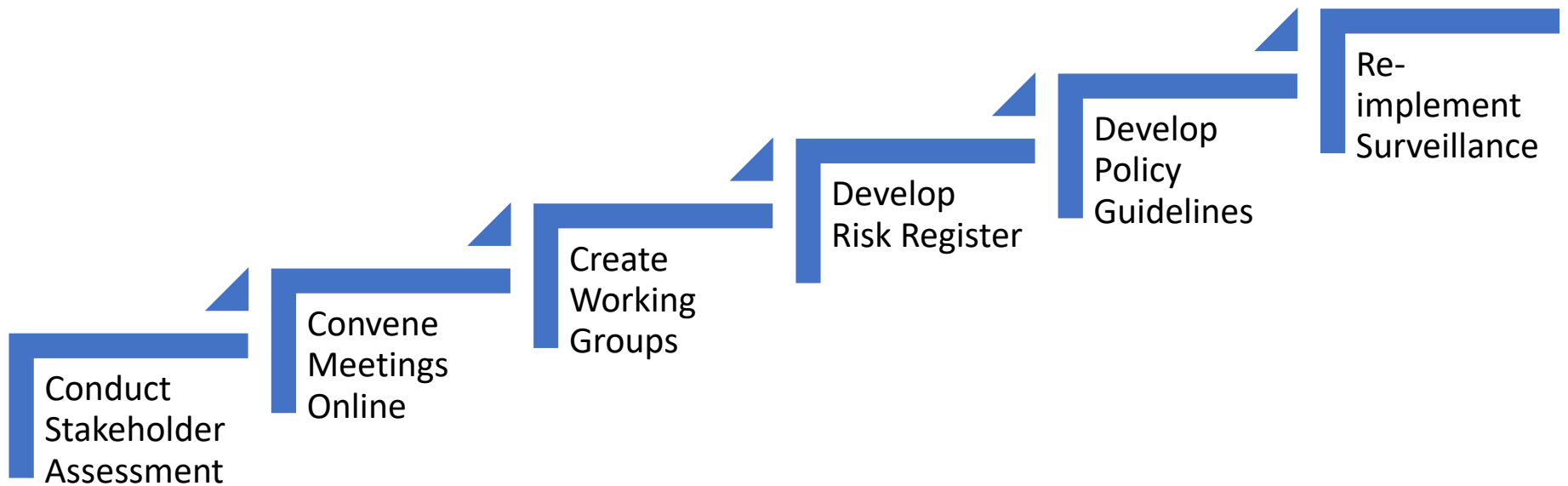
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Flow-Chart Category 4 Persons

Jamaica Controlled Entry Programme
Risk Based Protocols (Applicable for June 15-30, 2020)
Category 4 – Non-residents visiting for purposes other than business or tourism

5

JCAA Safety and Security Oversight

Conduct Stakeholder Assessment

Convene Meetings Online

Create Working Groups

Develop Risk Register

Develop Policy Guidelines

Re-implement Surveillance

Stakeholder Analysis Toolkit

Name	Role	Power/ interest level	Importance L,M,H	Current level of Support L,M,H	What do you want from stakeholder	What is important to stakeholder	How could stakeholder block efforts	What strategy for enhancing stakeholder support

How to: 1

- Break down/group into small units:

  1. AIRWORTHINESS
  2. OPERATIONS
  3. PERSONNEL LICENSING
  4. AERODROMES
  5. AIR NAVIGATION SERVICES
  6. AVSEC & FACILITATION
  7. ADMINISTRATION
  8. STAFF ASSOCIATIONS (UNIONS)

How to: 2

- Conduct Hazard Identification Risk Assessment (HIRA):

  1. Determine the Health risks of each tasks for Bi-directional infection
  2. Attain health professionals assessments to validate HIRA.
  3. Publish 1st Risk Register.

How to: 3

- Policy Guidelines:

    1. Collate policies from international organizations
    2. Collate policies from local health agencies
    3. Collate policies from operators
    4. Collate policies internal to JCAA (Infectious Disease Policy)
    5. Gain consensus (by-in) on policy direction
    6. Develop and publish inspection policy guidelines for inspectorate and industry.
    7. Update Risk Register

How to: 4

Challenges

- INFODEMIC - Flood of unvalidated information and predictions
    1. Everyone became an expert
    2. Everyone had an answer
    3. Everyone expressed personal fears

- DELAYS – Communications and decisions delayed
    1. Uncertainty created delays in information flow
    2. Unknown data created a (wait and see) approach in some instances.

Solutions

- Keep Calm
- Choose reputable sources of information and be strict
- Conduct sanity checks on each decision
    1. Critically assess the named risks
    2. Do not over-apply mitigation strategies
- Maintain (friendly) open communication channels
- Keep all Stakeholders involved
- Remember – Simplicity works all the time.

SSP

Remember
SSP

1. **S**ocial Distance
2. **S**anitize
3. **P**rotective Equipment

Comments

Questions

Recap

- When planning/restarting air operations (flights) and what have been the intermediate actions taken to support this restart?

- What are you experiencing as challenges to/for this restart?

- What is the biggest challenge of reactivation/restart?

- Key recommendations or what worked well in your state (lessons learned)?

Thank You