



ICAO

International Civil Aviation Organization
North American, Central American and Caribbean Office

ICAO/IATA Security Management Systems (SeMS) Awareness Workshop (ICAO/IATA SeMS)
Mexico City, Mexico, 1 to 3 October 2019

Summary of Discussions

Date	From 1 to 3 October 2019
Location	North American, Central American and Caribbean (NACC) Regional Office, International Civil Aviation Organization (ICAO), Mexico City, Mexico
Opening Ceremony	The Workshop was attended by 80 delegates from 5 States/Territories from the NAM/CAR/SAM Regions, 1 International Organization and the industry. The list of participants is shown in Appendix C .

1. References

- ICAO Doc 8973 – Aviation Security Manual (11th Edition, 2019)
- ICAO Doc 10118 – Global Aviation Security Plan (1st Edition, 2017)
- IATA Security Management System (SeMS) Manual (2nd Edition, 2018)

2. Objectives

2.1. The Workshop aimed to explain the philosophy and elements of Security Management Systems (SeMSs) and their alignment with the ICAO Global Aviation Security Plan (GASeP) priorities through presentations, case studies and exchange of experience and good practices between participants.

2.2. The specific objectives were:

- Awareness and promotion of SeMS principles.
- Integration of SeMS procedures into the organizational structure and daily operations.
- SeMS alignment with the ICAO GASeP priorities.
- Business-like approach to airport security (e.g. corporate commitment, resources management).
- Definition of Key Performance Indicators (KPIs), quality control and quality assurance.
- Share of experience and identification of best practices for SeMS implementation.

3. Introduction

3.1. SeMS provide entities with a structured approach to managing security as an integral part of their overall business. SeMS serve as a tool for systematically integrating security risk management into an entity's day-to-day operation, in close alignment with other risk management systems.

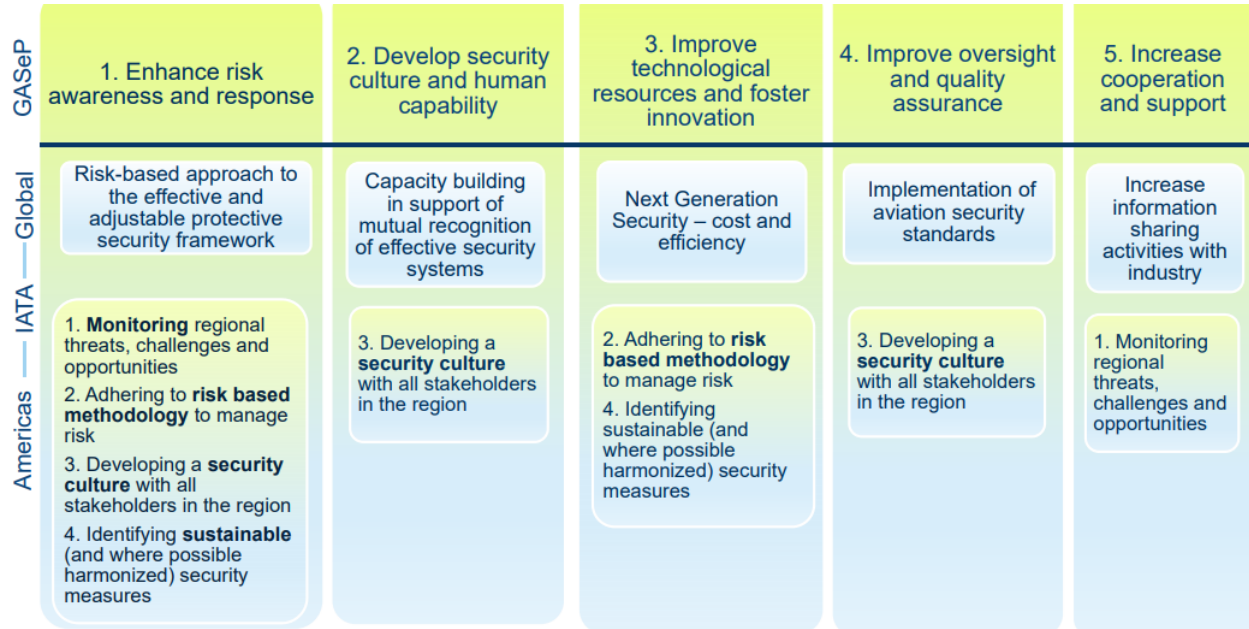
3.2. Security SeMS are designed to be integrated with, or connected to, other structured management systems such as a Safety Management System (SMS) or quality management system, while also incorporating relevant elements of any informal management system. Other pre-existent management systems serve as a foundation for SeMS, thus minimizing duplication and expenses, while contributing to an entity's business capability and credibility.

3.3. The implementation of SeMS should therefore enable entities to:

- a) promote a strong security culture;
- b) foster a dynamic and risk-based approach to security;
- c) effectively identify, manage and mitigate security risks in a consistent and proactive manner;
- d) focus on performance, results and impacts;
- e) allow oversight to become increasingly risk-based and data-driven; and
- f) promote effective internal and external partnerships, collaboration and cooperation.

3.4. An example of SeMS implementation is the International Air Transport Association (IATA) approach. The IATA SeMS methodically integrates security in airlines' operations, starting with the development of an organizational competence in security and a 'lead by example' corporate culture. The IATA SeMS is mandatory for all IATA members (and IATA Operational Safety Audit [IOSA]) and it includes specific tools for reporting security incidents and evaluate SeMS competency.

3.5. As expected, SeMS goals are logically correlated with GAsEP priorities:



4. Workshop Schedule and Activities

4.1. The ICAO/IATA Security Management Systems (SeMS) Awareness Workshop was held at ICAO NACC Regional Office, Mexico City, from 1 to 3 October 2019.

4.2. The workshop programme with information of the speakers and the different sessions conducted is attached in **Appendix A** and can be found in the workshop webpage:

<https://www.icao.int/NACC/Pages/meetings-2019-sems.aspx>

5. Outcomes/Recommendations

5.1. The outcomes and conclusions of the workshop are stated in the declaration agreed by all the participants and attached in **Appendix B**.

6. Accomplishments

6.1. ICAO States and stakeholders committed to further develop structured management systems on security and follow-up their achievements in a similar workshop planned for the South American (SAM) Region.

ICAO/IATA Security Management Systems (SeMS) Awareness Workshop

Appendix A

1-3 October 2019 | México City, Mexico

International Civil Aviation Organization (ICAO) North American,
Central American and Caribbean Regional (NACC) Office



Tuesday, 1 October 2019

08:30-09:00

Registration

Session I
09:00: 09:30

Welcome and Introductions
Ricardo G. Delgado, ICAO NACC Regional Officer (RO), Aviation Security and Facilitation
Jesus Moreno, Deputy Director-General of Security Aviation of Dirección General de Aeronáutica Civil (DGAC) Mexico
Tony Blackiston, Assistant Director, International Air Transport Association (IATA)
Mtro. Luis Osorio, General Director Cámara Nacional de Aerotransportes (CANAERO)

Session II
09:30-10:00

ICAO Global Aviation Security Plan (GASeP), Expectations of all parties and activities of the ICAO Aviation Security and Facilitation Regional Group (AVSEC/FAL/RG)
Ricardo G. Delgado, ICAO NACC Regional Officer (RO), Aviation Security and Facilitation

Session III
10:00-10:45

Workshop overview and applicability of IATA SeMS methodology to manage risk for all industry
Tony Blackiston, Assistant Director, International Air Transport Association (IATA)

10:45-11:15

Coffee Break

Session IV
11:15-11:45

Mexico's CAA views on GASeP priorities and implementation in Mexico -DGAC
Ing. Miguel Angel Ocampo, Director de Seguridad de la Aviación Civil, (DGAC)

Session V
11:45-12:30

Debate on the role of ICAO, States and industry in relation to GASeP and the role SeMS can play
Ricardo G. Delgado, OACI NACC Regional Officer (RO), Aviation Security and Facilitation
Miguel Ángel Ocampo, Security Director of Civil Aviation, Dirección General de Aeronáutica Civil (DGAC) Mexico
Johan Andrey Calderon Campos, SeMS Manager, Colombia
Ing. Israel Solis, Consejo Nacional de Seguridad Aérea- Cámara Nacional de Aerotransportes (CONASEGA-CANAERO)
Ricardo Escobedo, Corporate Security Regional Manager MX and CA, Delta Air Lines
Boris Zúñiga, SeMS Manager AVIANCA
Alicia Sorroza, Corporate Security V.P. Aeromexico
Moderated by Tony Blackiston, IATA

Session VI
12:30-13:30

Example of an integrated SeMS by Colombia:
Johan Andrey Calderon Campos, SeMS Manager, Colombia
Boris Zúñiga, SeMS Manager AVIANCA
Moderated by Aeromexico

13:30-14:30

Lunch Break

Session VII
14:30-15:00

Alignment of the IATA Security Focus Group activities with ICAO's GASeP priorities in the region - IATA Security Focus Group Executive Committee
Moderated by Alejandro Restrepo, IATA

15:00-15:20

Coffee Break

Session VIII
15:20-16:00

Panel: What are States and industry doing independently and how can we improve communications and learn from each other? – Relation between SeMS and IATA Operational Safety Audit (IOSA)
Ricardo Escobedo, Corporate Security Regional Manager MX and CA, Delta Air Lines
Ricardo Villaseñor, Quality Assurance Director, Aeromexico
Luis Carrera, Quality Assurance Manager, Aeromexico
Moderated by Yannick Lachapelle, Senior Regional Manager, Security, Europe, Middle East, Africa, Latin America and the Caribbean, United Airlines

Session IX
16:00-16:15

Wrap up & Key take aways – ICAO and IATA

Wednesday, 2 October 2019

Session I
09:00-09:15

Recap of Day 1
ICAO and IATA

Session II
09:15-09:45

GASep Regional roadmap and what it means to state and industry
José María Peral, ICAO NACC RO, AVSEC/FAL

Session III
09:45-11:00

Airlines have an integrated Management Security System (SeMS) – how relevant is it to airports and States? Let's look at the 6 elements.

Moderated by Alejandro Restrepo, IATA

1. Introductory comments and overview – Yannick Lachapelle, Senior Regional Manager, Security, Europe, Middle East, Africa, Latin America and the Caribbean, United Airlines
2. Senior Management Commitment theory and implementation - Boris Zúñiga Pastrana, AVIANCA
3. Resource Management theory and implementation - Alicia Sorroza, Corporate Security V.P. Aeromexico

11:00-11:15

Coffee Break

Session IV
11:15-12:45

4. Threat Assessment and Risk Management
Practical implementation

Zacarias Velazco, Aviation Safety & Security Volaris

Moises Riveron, Senior Regional Security Manager LATAM Airlines

Tools for security awareness: Threat & Risk Audit Matrix (TRAM)– Adam Troczynski, Security Aviation Manager IATA HQ

12:45- 13:45

Lunch Break

Session V
13:45-14:45

5. Aviation Security Program -

Rosa Somolinos, Security Manager IBERIA

Ricardo Escobedo, Corporate Security Regional Manager MX and CA, Delta Air Lines

6. Emergency & Incident Management (Resilience)-

Ana Lucia Julian, Corporate Security Care Team Specialist Aeromexico

14:45-15:00

Coffee Break

Session VI
15:00-15:45

7. Quality Control and Assurance-

Natalya Sokolova, Sr. Manager, Operations & Global Aviation Security, American Airlines

Session VII
15:45-16:00

Comments of Day 2 -

ICAO and IATA

Thursday, 3 October 2019

Session I
09:00-09:30

Recap of Day 2 -
ICAO and IATA

Session II
09:30-12:30

Tools for reporting: See It, Report It (SIRI), Adam Troczynski, IATA HQ

Practical Exercise of SeMS

Yannick Lachapelle, Senior Regional Manager, Security, Europe, Middle East, Africa, Latin America and the Caribbean, United Airlines

Adam Troczynski, Security Aviation Manager IATA HQ

12:30-13:00

Coffee Break

Session III
13:00-14:00

Panel: An Integrated Management System (SeMS) has proven beneficial for airlines. What are airports views on integrated management systems and how can industry share best practice in this area?

Iván Zenil, Security V.P. Mexico's International Airport (AICM); José Manuel González, Security Manager, Grupo Aeroportuario del Pacífico (GAP); Eduardo Galindo Gómez, Corporate Security Manager, Grupo Aeroportuario Centro Norte (OMA); Miguel Ángel Antonio Escorcía, Head of Security Equipment and Systems Grupo Aeroportuario del Sureste (ASUR); David Salamanca, Head of Protection Airports and Auxiliary Services (ASA); Ing. Israel Solis, Consejo Nacional de Seguridad Aérea- Cámara Nacional de Aerotransportes (CONASEGA-CANAERO)

Moderated by Alicia Sorroza, Corporate Security V.P. Aeromexico and

Ricardo Escobedo, Corporate Security Regional Manager MX and CA, Delta Air Lines

14:00-15:00

Lunch Break

Session IV
15:00-15:15

Presentation by Smiths Detection

Session V
15:15-16:00

Conclusions, key outcomes and commitments

Miguel Ángel Ocampo, Director de Seguridad de la Aviación Civil DGAC; Ricardo G. Delgado, ICAO NACC Regional Officer (RO), Aviation Security and Facilitation; Tony Blackinton, Assistant Director Aviation Security, The Americas International Air Transport Association

Appendix B

CONCLUSIONS OF THE ICAO AWARENESS WORKSHOP ON IATA SECURITY MANAGEMENT SYSTEM (SeMS)

Within the region participants of the Security Management System (SeMS) workshop:

commit to continue to communicate with all aviation industry participants to share security best practice, knowledge and experience;

acknowledge that collaboration between all aviation industry participants and States in the region is the most effective and efficient way of ensuring aviation remains safe and secure. Coordination mechanisms and communication channels should be promoted between States and industry in order to involve all the aviation community in assistance, training and knowledge transfer and build security culture;

acknowledge that the ICAO Global Aviation Security Plan (GASeP) establishes a framework for States, industry, stakeholders and ICAO to work together with shared goals and clear priorities in order to enhance the effectiveness of global aviation security. The implementation of GASeP through the regional roadmap needs to be supported by States and all aviation industry participants in the region;

acknowledge that to consolidate all security tasks in an Integrated Management System (IMS) is the most efficient use of scarce resources. By implementing an IMS (e.g. SeMS) stakeholders should have the following concepts in place, already stressed within the GASeP, such as: top management commitment and support, security culture, clear accountabilities, security awareness, reporting channels, and quality assurance;

acknowledge that States and industry should collaborate in facilitating peer review and contribute in capacity development. Industry self-assessment initiatives as the Operational Safety Audit (IOSA) Program by IATA or the APEX Program by ACI allow knowledge transfer, experience sharing and facilitate States' monitoring obligations of their aviation security systems, as well as ICAO's assistance and monitoring activities; and

SeMS Workshop participants recognize the importance of this forum and similar initiatives within the region in order to promote the dialogue and collaboration between States and industry, contributing to ICAO's motto "No Country Left Behind" and IATA new motto, "No part of industry left behind".

Appendix C



North American, Central American and Caribbean Office (NACC)
Oficina para Norteamérica, Centroamérica y Caribe (NACC)

**ICAO/IATA Security Management Systems (SeMS) Awareness Workshop/
Taller OACI/IATA sobre Sistemas de Gestión de la Seguridad
(ICAO/IATA SeMS)**

Mexico City, Mexico, 1 to 3 October 2019 / Ciudad de México, México, 1-3 de octubre de 2019

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Iván Durán Zenil

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