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- 75% of users admit that do not read the user manual
- 93% of millennial do not read the user manual.
- 86% of seniors has searched for video tutorial in YouTube.



Is it the same in the professional environment?



And... in AIM?



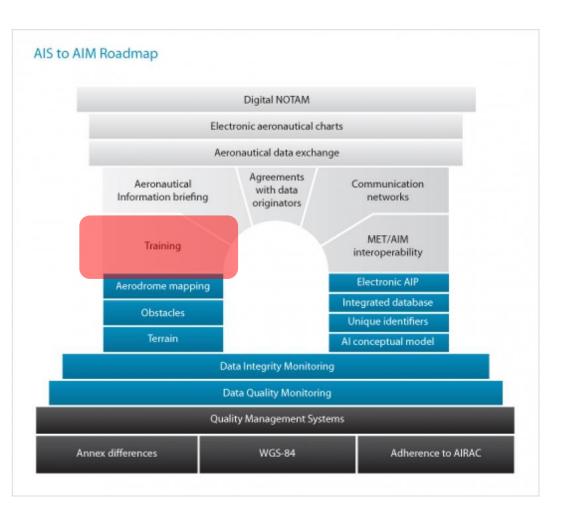


Keys Questions

- What are the challenges in AIM training?
- What are the solutions?
- How can we can collaborate?







- Lack of resources
- Lack of time
- New skills and competences





Lack of resources



Henry Ford:

"The only thing worse than training your employees and having them leave ... is not training them and having them stay."

Richard Branson:

"Train people well enough so they can leave...

treat them well enough so they don't want to"

Derek Bok:

"If you think education is expensive... try ignorance"





Lack of time





New skills and competeces

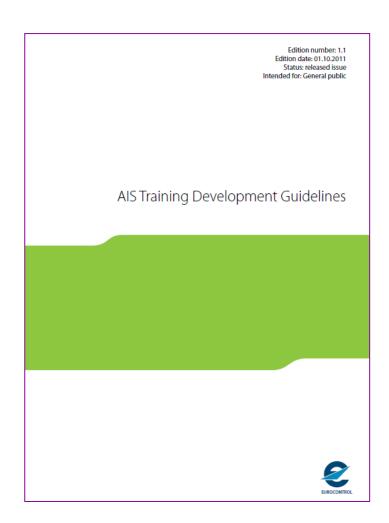


- Support material
- Look at others
- Look for external collaboration



Support material:

- Eurocontrol - AIS TDG





Support material:

• Doc. 9991

AIM TRAINING DEVELOPMENT MANUAL

USING A COMPETENCY-BASED MODEL

DRAFT 1.0

Initial draft 2011





Support material:

- Doc. 9991
 - New ICAO methodology based on performance
 - Focused on general performance rather than individual tasks completion
 - Establishes specific workflows for training and assesment



Support material:

Doc. 9991

Proposed Table of contents:

Chapter 1: Target Audience

Chapter 2: ICAO AIS/AIM competency framework (list of competencies for the AIM domain)

Chapter 3: Competency-based training and assessment process that includes:

- ❖ WORKFLOW 1: Analyse the training needs
- ❖ WORKFLOW 2: Design competency-based training and assessment
- ❖ WORKFLOW 2 Part 1: Design the adapted competency model
- ❖ WORKFLOW 2 Part 2: Design the assessment and training plans
- ❖ WORKFLOW 3: Develop the training and assessment materials
- ❖ WORKFLOW 4: Conduct the course
- WORKFLOW 5: Evaluate course

Chapter 3 will have specific appendices providing examples of:

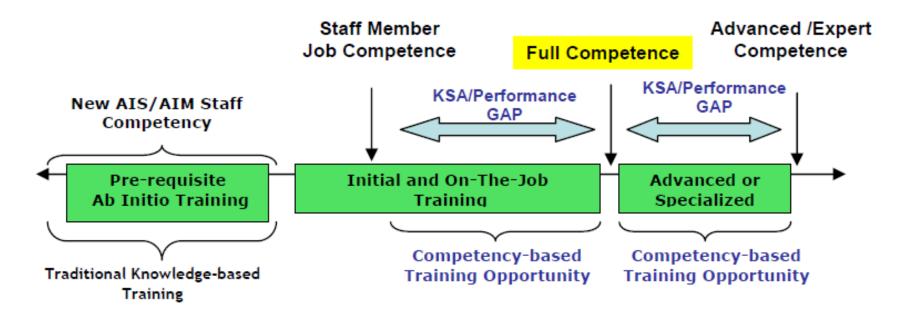
- Training Specifications
- Adapted competency models
- Evidence guides
- Competency checklists
- Competency Assessment forms
- Syllabus

Chapters 4 to 7: various phases of training (ab-initio, initial, on the job, refresher training)



Support material:

Doc. 9991





Support material:

Doc. 9991 – What is a training based in competences?











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Basic and
Advanced

AIM Basic (AIM BAS)

English for AIM

Aviation Legislation

Characteristics of Aircraft

Air Navigation for AIS

Aerodromes

Equipments and Systems

Principles of ATM

International AIM Training

Aeronautical Information Services

Dynamic Data

ATS Reporting Office

Overview of Aviation / ATM

OPADD Training

AIM Advanced (AIM ADV)

AIXM 4.5 Basic

AIXM 4.5 Advanced

AIXM 5.1 Basic

AIXM 5.1 Advanced

Quality Assurance

Evolution from AIS to AIM

ICAO Annex 15 Amdt 40/PANS-AIM at a Glance

Introduction to Electronic Terrain and Obstacle Data (eTOD)

Global Navigation Satellite System (GNSS)

ADO Executive Awareness

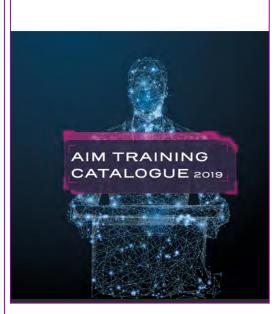
ADQ General Regulation

ADQ for Airport Data

EUROCONTROL Means of Compliance

Procedure Design Training

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- In your own language



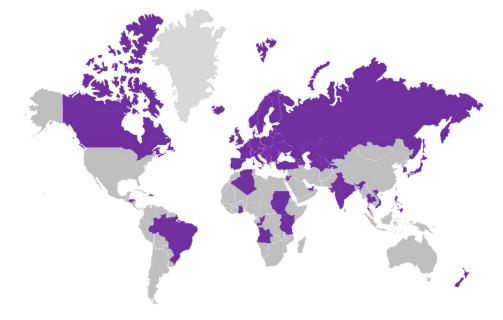
- English
- Spanish
- Russian
- French
- Portuguese



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Develop and maintain the skills of the AIM Staff





Keys | Are you sharpening the saw?





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