

Capacity, Efficiency, Predictability

How is your ANSP performing?

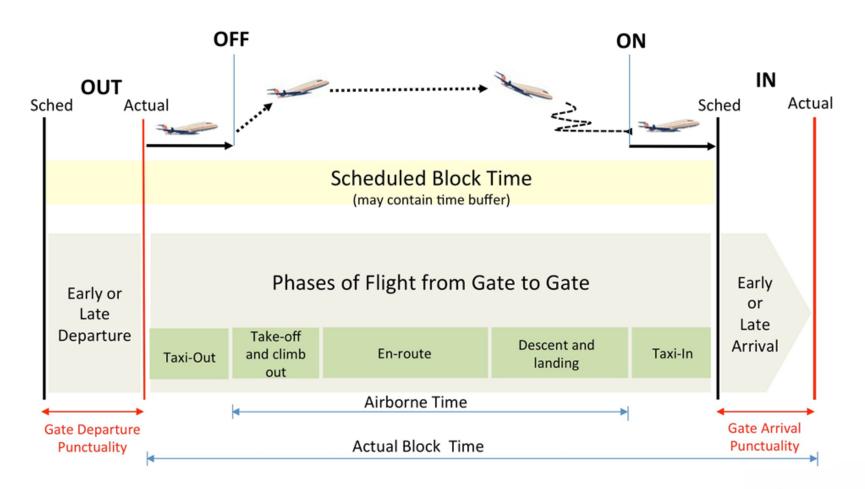
- To what extent is performance measured?
- Are airspace and airport throughput improving?
- Are delays increasing or decreasing?
- Are results of implemented TMMs measured?
- Are causes of changes in performance investigated?
- How is performance reviewed and shared?
- Are stakeholders involved in and do they contribute to the review?
- How is performance improvement achieved?



- Regional KPIs to include a minimum set of measurements
- Individual ASNP KPIs will vary based data availability
- Requires common definition between all stakeholders
- Limit KPIs to those which your ANSP can influence
- Prioritize KPIs to those that provide the best indication capacity utilization and flight efficiency
- SMART Specific, Measurable, Achievable, Relevant, Timely



KPIs by Phase of Flight





ICAO DEFINED ATFM KPIs

Off-Block	Percentage of flights departing from the gate on-time
Taxi-Out	Actual taxi-out time compared to an unimpeded taxi-out time
Take-Off	Percentage of flights taking off within their assigned ATFM slot
En Route	Flight planned en-route distance compared to a ideal trajectory distance Actual flown distance compared to a ideal trajectory distance ATFM delay due to flow restrictions in a given airspace
Terminal	Actual terminal airspace transit time compared to unimpeded
Landing (ON)	Airport arrival throughput compared to arrival capacity or demand ATFM delay due to arrival flow restrictions at a given airport
Taxi-In	Actual taxi-in time compared to unimpeded taxi-in time