

EIGHT EASTERN CARIBBEAN NETWORK TECHNICAL GROUP MEETING - E/CAR/NTG/8

GRENADA

September 3rd – 5th, 2018



AGENDA

ECAR NETWORK FEATURES

Three (3) aspects of the network

01

MANAGED SERVICE CAPABILITIES

Three (3) Elements of Managed Services

02

NETWORK PERFORMANCE ANALYSIS

ECAR Reporting Statistics

03

UPGRADE & RECOMMENDATIONS

Issues identified along with proposed solution

04

ECAR Network

Features

ASPECTS OF THE ECAR NETWORK

WAN Solution for Aeronautical Fixed Service (AFS) Network:



Regional Circuits

Regional MPLS circuits
with Cisco WAN edge
routers



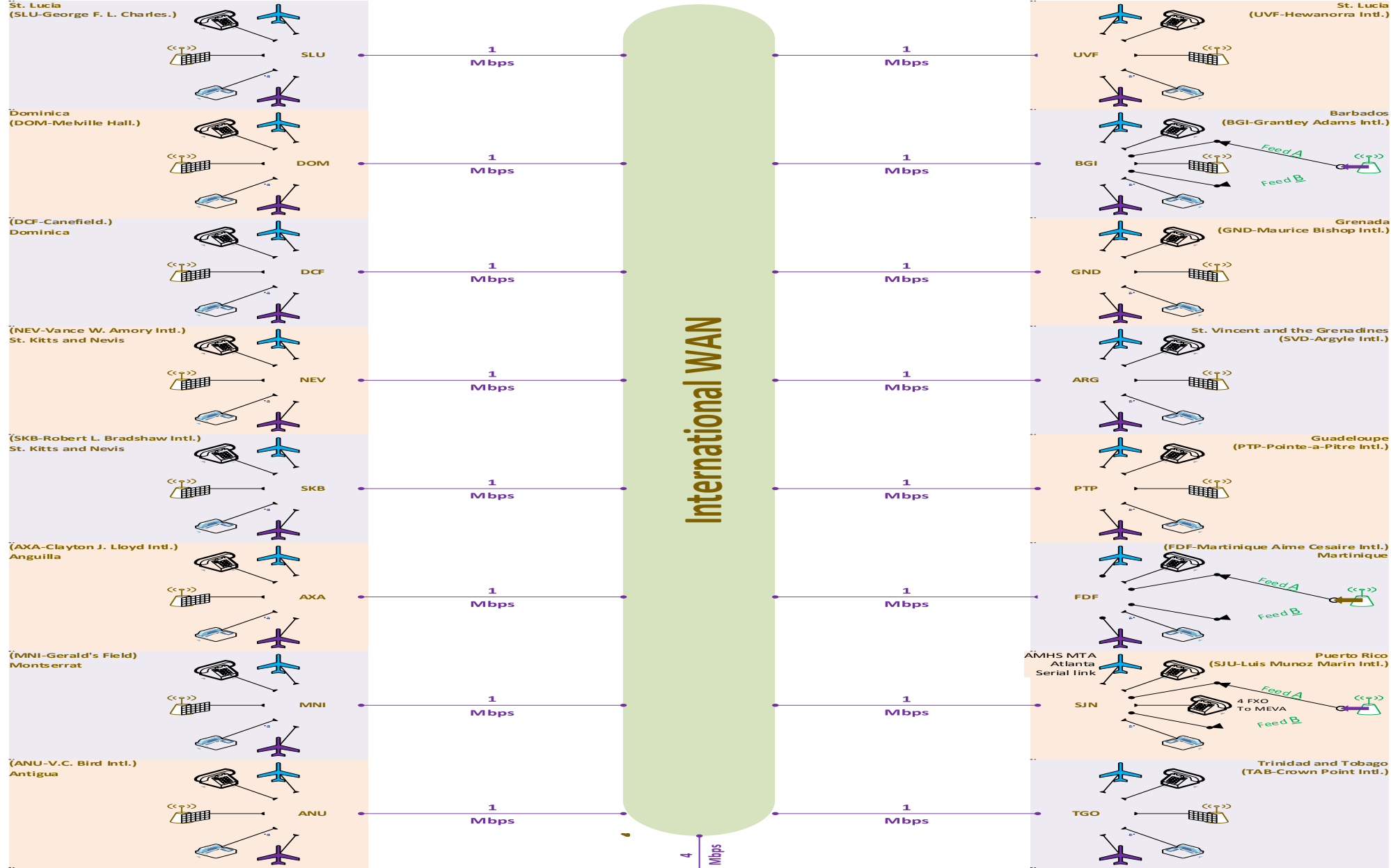
Convergence

Converged Voice and
Data



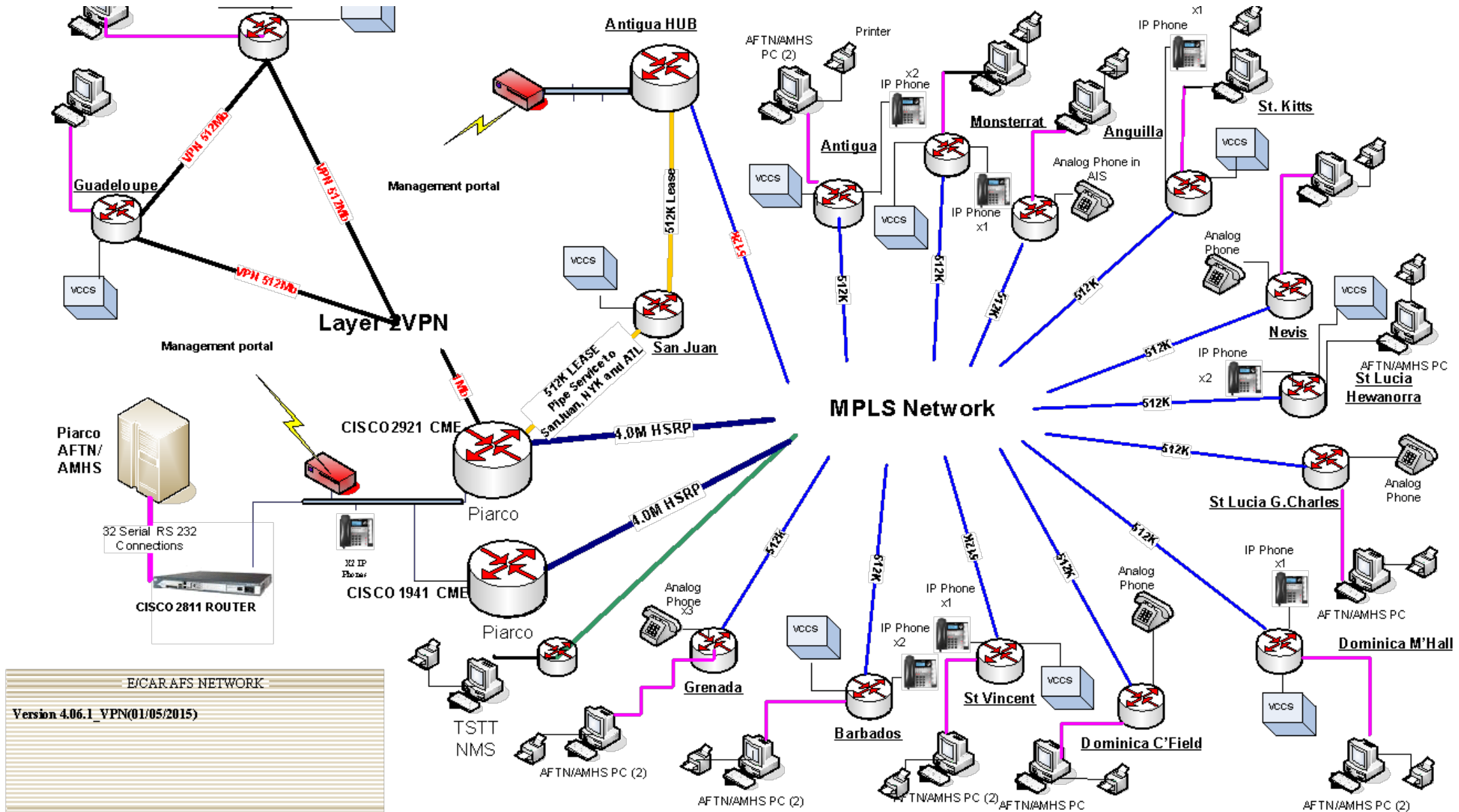
Redundancy

Redundant paths and
standby devices



- Radar Display Ethernet Interface
- Radar Reception Serial Interface
- Radar Source Serial Interface
- Radar Source Ethernet Interface
- AIS
- AMHS
- Analog Phone
- IP Phone





E/CAR AFS NETWORK
 Version 4.06.1_VPN(01/05/2015)

Managed Service --- Capabilities

MANAGED SERVICE SOLUTION



Monitor

Fault Management,
Availability & Performance Monitoring



Analyze

Fault Analysis,
Remediation



Remediate

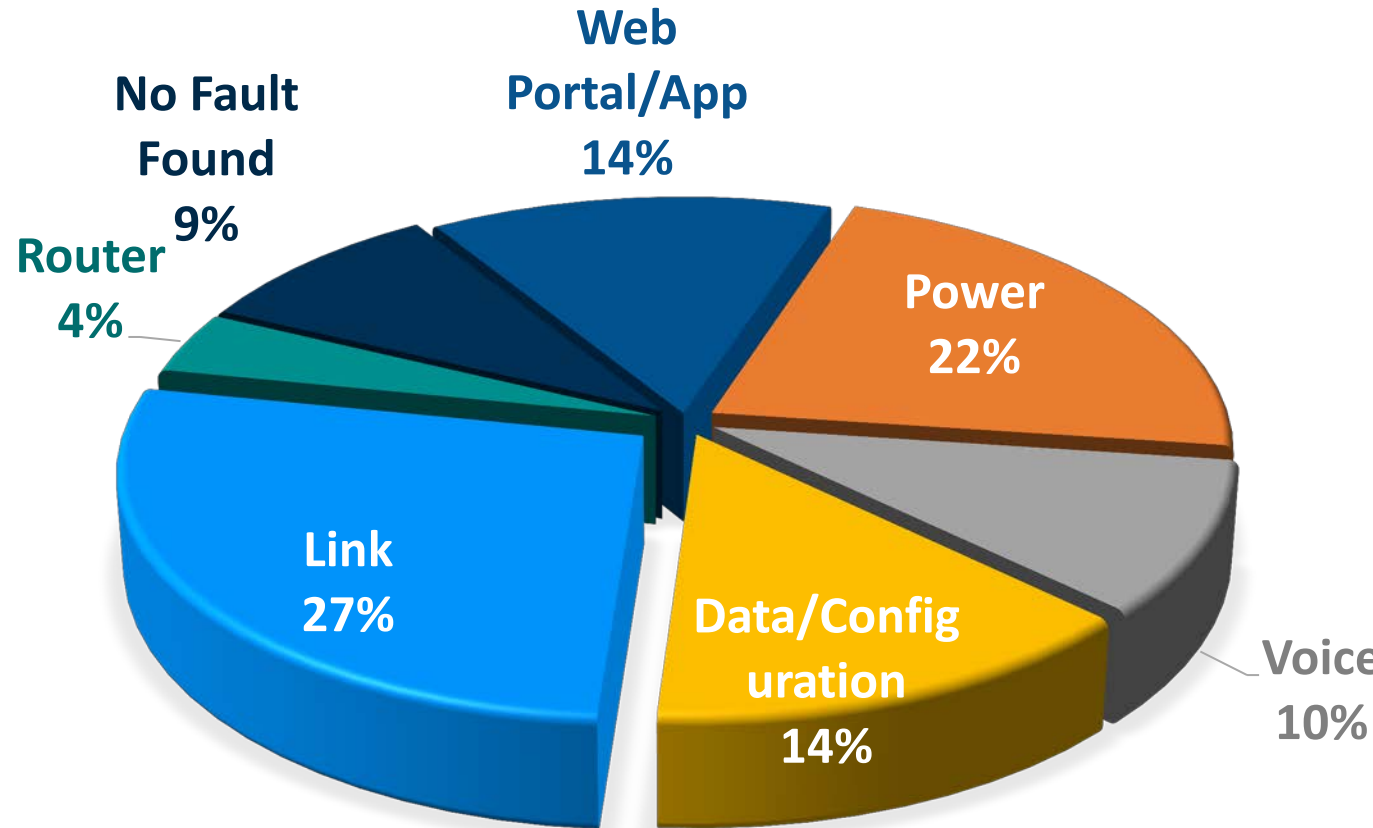
Configuration changes,
Upgrades

Network Performance

Analysis

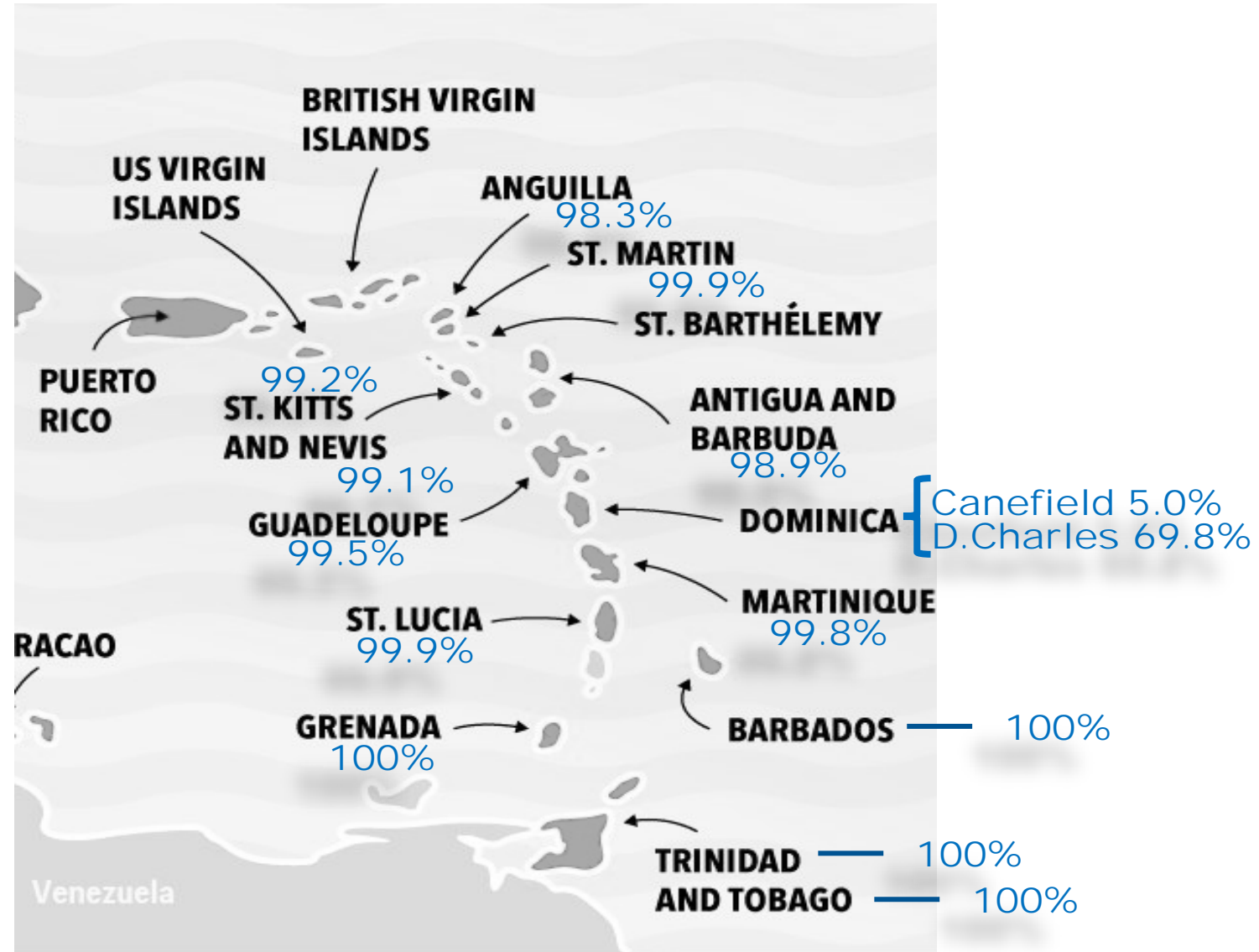
ECAR FAULTS BY TYPE

- Web Portal/App**
Issues related to the applications web portal.
- Power**
Loss of power related faults
- Voice**
Voice related faults
- Data/Configuration**
Issues related to system configurations and/or data
- Link**
Outage of links
- Router**
Router related issues and/or troubleshooting
- No Fault Found**
No actual fault found



July 2017- July 2018
118 Reported Faults

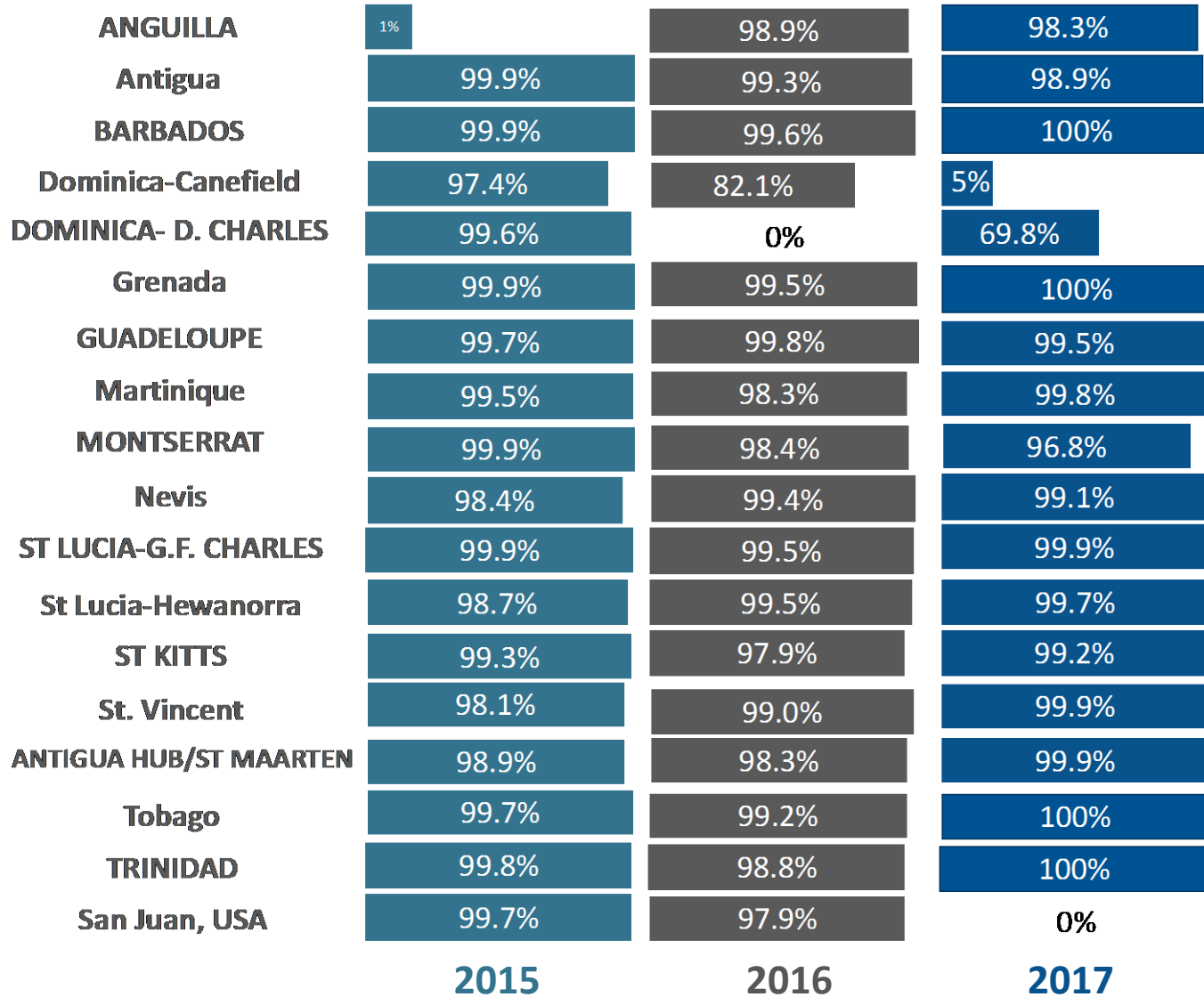
% Availability by Country 2017/18



Number of Faults by Territory

2015- 2017

	2015	2016	2017
ANGUILLA		11	2
Antigua	14	8	9
BARBADOS	4	3	3
Dominica-Canefield	3	10	2
DOMINICA- D. CHARLES	3	0	7
Grenada	2	0	1
GUADELOUPE	11	17	12
Martinique	6	14	13
MONTSERRAT	2	7	1
Nevis	1	3	4
ST LUCIA-G.F. CHARLES	4	4	0
St Lucia-Hewanorra	3	8	3
ST KITTS	1	8	3
St. Vincent	0	3	1
ANTIGUA HUB/ST MAARTEN	0	3	0
Tobago	6	3	0
TRINIDAD	9	7	26
San Juan	15	7	24



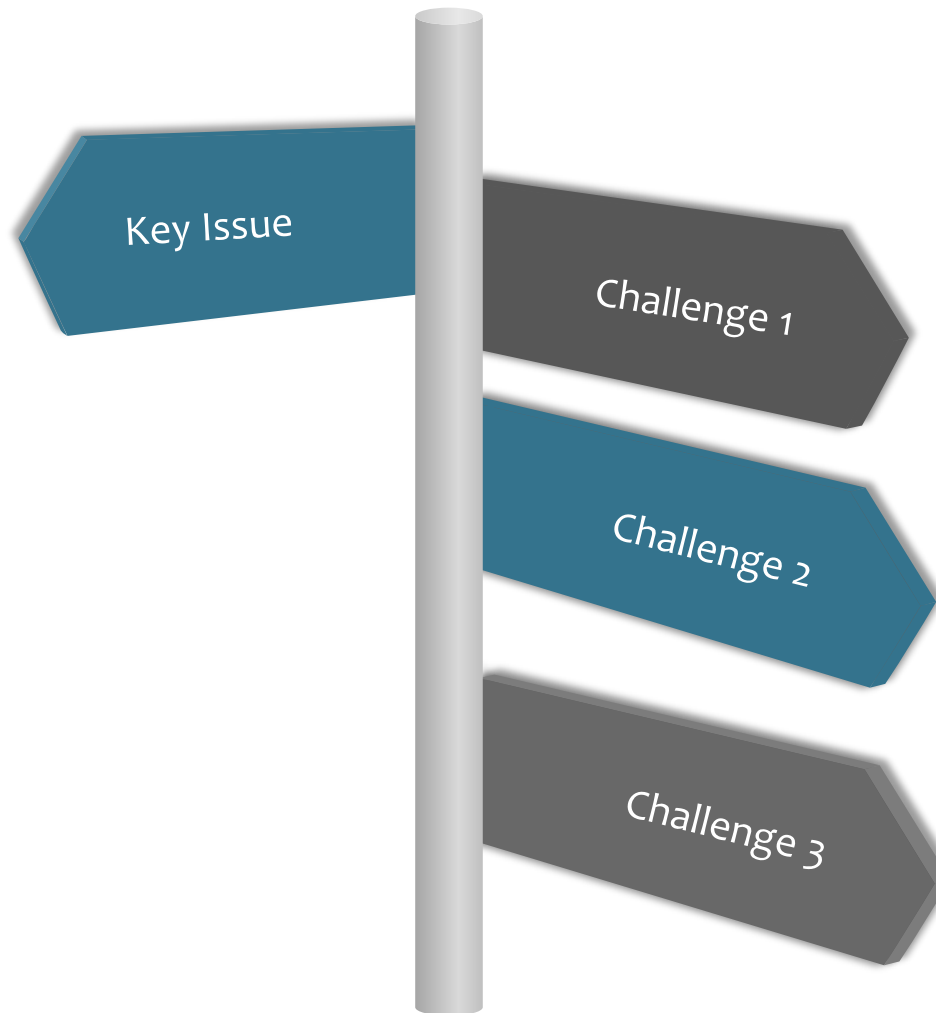
% Availability ECAR YOY Comparison

Upgrade & Recommendations

Key Issue & Challenges

Hurricane Impact

Hurricane conditions affected some AFS nodes



Cisco End of Life

Cisco has announced at end of December 2017 EoL for cisco 2900 series components

Voice Porting

There has been a high frequency of voice port resent to many EACR states

Failover Issue

There has been an inconsistent failover configuration for the French and San Juan Nodes

Previous faults reported to Remedy ticket management system for connection failures

This required a manual intervention to fail over links from POS _ Martinique to Guadeloupe to Antigua

And failover routes from POS to PR via Antigua to POS to PR

NEW PROPOSED SOLUTION



**Automatic
Services Failover**



**Enhance Monitoring
& Management**



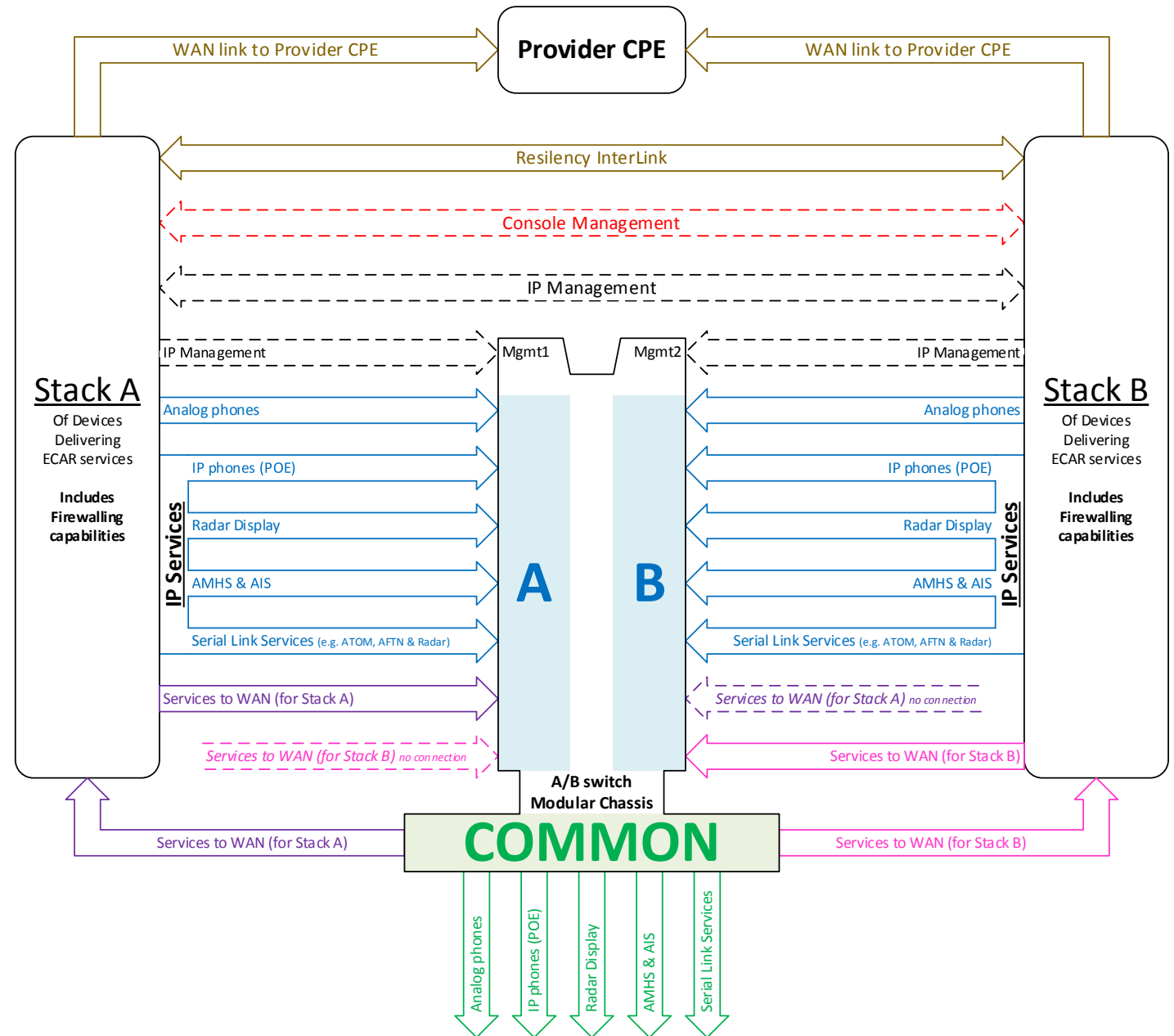
**Firewall &
Security**



**Power
Management**

TYPICAL NETWORK DEPLOYMENT AT ECAR SITE

- 2 Independent Stack Of Devices
- An A/B Switching System with Dual powered chassis
- Local Network services delivered by cards within the A/B chassis
- Matching of Ports with Device Stack
- Easy to change source of local services
- Secured IP services



C & W LIME MPLS Layer3 VPN

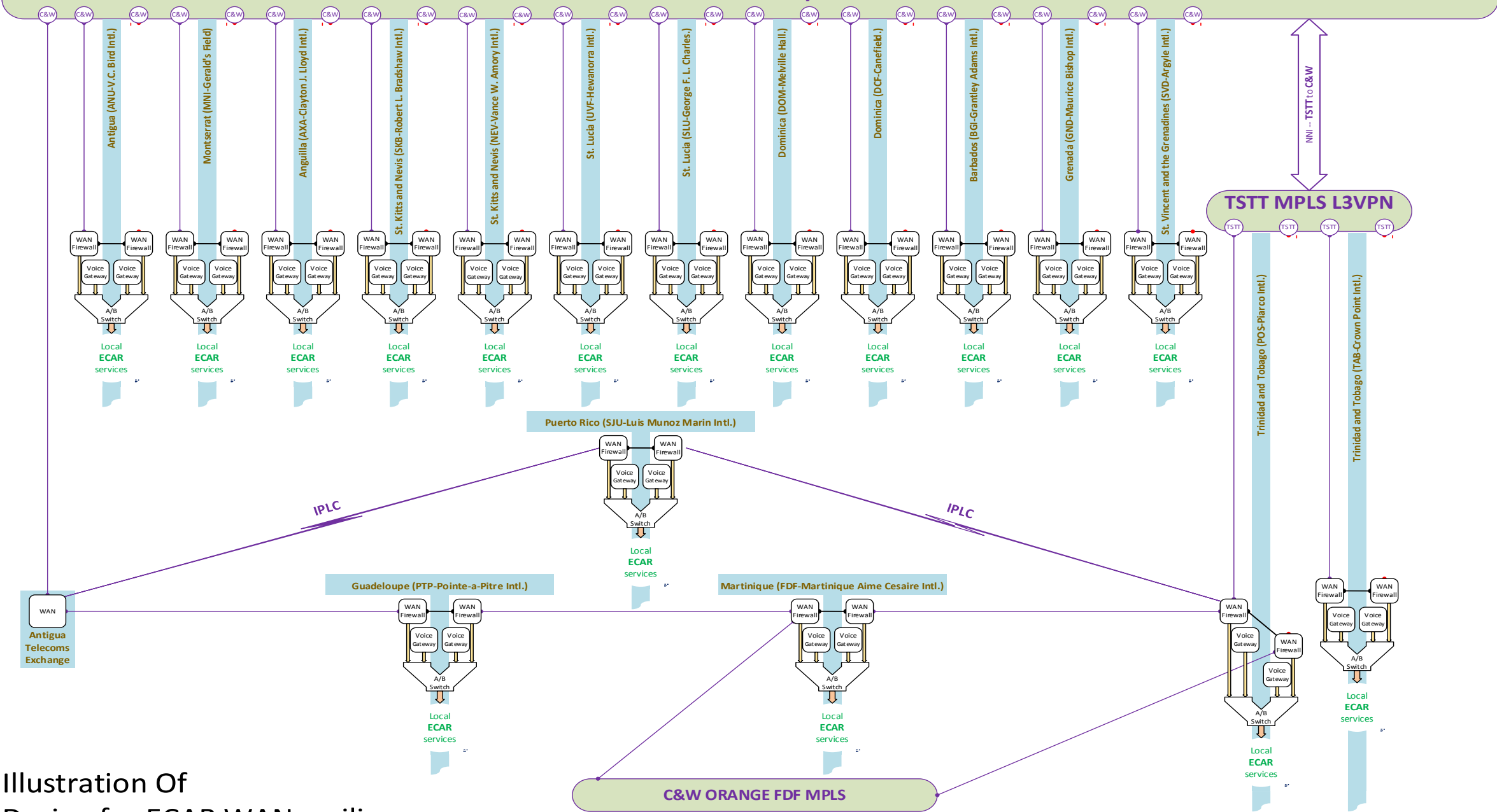


Illustration Of Design for ECAR WAN resiliency

Any?

Questions

End-of-Sale and End-of-Life Announcement for the Cisco 2900 Series Integrated Services Routers

EOL11158 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco 2900 Series Integrated Services Routers. The last day to order the affected product(s) is December 9, 2017. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Cisco 2900 Series Integrated Services Routers

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	September 9, 2016
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	December 9, 2017
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	March 9, 2018
End of SW Maintenance Releases Date: HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	December 9, 2020
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	December 9, 2018
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	December 9, 2018
End of Vulnerability/Security Support: HW	The last date that Cisco Engineering may release a planned maintenance release or scheduled software remedy for a security vulnerability issue.	December 8, 2020
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	March 9, 2022
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	December 31, 2022

HW = Hardware OS SW = Operating System Software App. SW = Application Software