



ICAO SAFETY

ICAO Cabin Crew Competency-based Training Workshop



Welcome!



Session 1

Introduction
to the
ICAO Workshop
on
Cabin Crew Competency-based Training



Objective

- To introduce ICAO workshop instructors and participants
- To introduce the workshop goals and contents



ICAO

SAFETY

ICAO Workshop Instructor

Martin Maurino

Safety, Efficiency and Operations Officer

Air Navigation Bureau, ICAO



Introduction of Participants

- **The 5 W's**
 - **Who** are you ?
 - What is your preferred name in class?
 - **Where** do you work?
 - **What** is your job title, and
 - **What** are your main responsibilities?
 - **Why** are you attending this workshop?
 - Please define your expectations





Workshop Goals

- Provide participants knowledge of:
 - ICAO Standards and Recommended Practices (SARPs) relevant to cabin crew and cabin safety and security
 - in Annexes 6, 8, 13, 18 and 19 and related guidance material
 - Cabin crew competency-based training concepts and associated guidance material
- Develop participants' knowledge to implement (operator/ATO) or approve and oversee (State) key components of cabin crew competency-based training programme
 - Based on *ICAO Cabin Crew Safety Training Manual* (Doc 10002)



DAY ONE

08:30 – 09:00	Registry
09:00 – 09:15	Workshop Opening
09:15 – 09:30	Session 1 Introduction to Workshop
09:30 – 10:15	Session 2 ICAO SARPs related to Cabin Safety
10:15 – 10:45	<i>Break</i>
10:45 – 11:15	Session 3 ICAO Cabin Crew Safety Training Manual (Doc 10002)
11:15 – 12:00	Session 4 Introduction to Competency-based Training and Assessment Concepts
12:00 – 12:30	Session 5 ICAO Cabin Crew Competency Framework
12:30 – 13:30	<i>Lunch Break</i>
13:30– 15:00	Session 6 Transitioning from Traditional to Competency-based training
15:00 – 16:30	Practical Exercise # 1 Developing a scenario for competency-based training
16:30 – 16:45	<i>Break</i>
16:45 – 17:30	Practical Exercise # 1 Presentations and Group Debriefing

DAY TWO

09:00 – 09:30	Session 7 Human Performance Training and Skills Development
09:30 – 10:30	Session 8 Management Aspects of the Training Programme
10:30 – 11:00	Break
11:00 – 11:30	Session 9 Training Facilities and Devices
11:30 – 12:15	Session 10 Transitioning from Traditional to Competency-based Assessments
12:15 – 12:45	Session 11 Oversight of the Competency-based Programmes
12:45 – 13:45	Lunch Break
13:45 – 15:15	Practical Exercise # 2 Developing Competency-based Assessment
15:15 – 15:45	Break
15:45 – 16:45	Practical Exercise # 2 Presentations and Group Debriefing
16:45 – 17:00	Workshop Closure (Final Q & A, Evaluation by Participants, Closing Remarks)



Documentation

- ICAO Cabin Safety website
 - www.icao.int/cabinsafety





Workshop Evaluation

- A form for workshop evaluation will be provided the last day of the course
- You will be asked to complete this form to provide ICAO feedback on:
 - All workshop's activities
 - The instructor(s)
 - Ways to improve the training



