



Tenth Symposium and Exhibition on MRTDs Biometrics and Border Security

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CUERPO
NACIONAL
DE POLICÍA



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Head of Identity Documents Division

Spanish Police (CNP)



ID DIVISION

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IDENTITY DOCUMENTS DIVISION

The **Identity Documents Division** it is a part of the Spanish Police that include two big areas:

- 1.-**Spanish and Foreigners Documentation:** concerning about issuing, management and control of ID cards and Passports of Spanish as well as foreigners Cards.
- 2.-**Documentary Processing Area & Files Office:** manage fugitive wanteds, brief descriptions and many other records.

Annual average output:

6.000.000 National Identity Cards.

1.600.000 Passports.

700.000 Foreigners Cards.

ESP			EXT.			ESP			EXT.					
Eq.	Ptos	Eq. Pto.	Eq.	Ptos	Eq. Pto.	Eq.	Ptos	Eq. Pto.	Eq.	Ptos	Eq. Pto.			
MADRID	20	150	3	20	ANDALUCÍA OCCIDENTAL				GALICIA	2	17	1	2	
* Madrid - MADRID	8	2			* Sevilla - SEVILLA	5	32	1	* La Coruña - A CORUÑA	6	1			
ALCALÁ DE HENARES	6	1			CAMAS 4			FERROL	3	1				
ALCOBENDAS	6	1			CORIA DEL RIO	3	-	RIBEIRA	3	1				
ALCORCÓN	5	1			DOS HERMANAS	4	-	SANTIAGO DE C.	7	2				
ARANJUEZ	5	1			ALCEGA	6	2	* Lugo - LUGO	1	7	1	2		
ARGANDA DEL REY	3	1			MORÓN DE LA F.	3	-	MONFORTE DE LEMOS	3	1				
COSLADA	5	1			SAN JUAN DE AZNALFARA	4	-	VIVERO	1	10	1	1		
FUENLABRADA	7	2			ALCALÁ DE GUADAIRA	4	-	* Ourense - OURENSE	1	10	1	1		
GETAFE	5	1			* Cádiz - CÁDIZ	1	6	1	VERÍN	2	-	-		
LEGANÉS	8	1			ALBUERA	6	1	1	* Pontevedra - PONTEVEDRA	1	6	1	2	
MOSTOLES	6	2			CHICLANA DE LA F.	5	1	1	MAR -	6	2			
PARLA	5	1			JEREZ DE LA FRONTERA	6	2	1	SALVATERRA DE MIÑO	3	-	-		
POZUELO-MAJADAHONDA	8	2			LA LINEA DE LA C.	4	1	1	TUI	3	1			
TORREJÓN DE ARDOZ	4	1			PUERTO REAL	3	-	1	VIGO	17	3			
					PUERTO DE SANTA M.	4	1	1	VILAGARCÍA DE A.	4	-	-		
CATALUÑA					ROTA	2	1	1	ASTURIAS					
* Barcelona - BARCELONA	9	94	2	15	SAN FERNANDO	5	-	1	* Asturias - OVIEDO	1	9	1	2	
BADALONA	8	2			SAN LUCAR DE B.	4	-	1	GIJÓN	2	14	1	1	
CASTELLDEFELS	4	1			* Córdoba - CÓRDOBA	2	18	1	1	SAMA DE LANGREO	4	-	-	
CERDANYOLA DEL VALLES	3	1			CABRA	8	2	1	1	LUARCA	3	-	-	
CORNELLÀ	8	2			LUCENA	2	-	1	1	MIRÉS	4	-	-	
GRANOLLERS	8	3			* Huelva - HUELVA	1	9	1	3	AVILES	7	1		
L'HOSPITALET DE LL.	8	3			AYAMONTE	3	-	1	1	POLA DE SIERO	3	-	-	
IGUALADA	5	1			ANDALUCÍA ORIENTAL				ISLAS CANARIAS					
MANRESA	5	2			GRANADA - GRANADA	3	22	1	4	* Las Palmas - LAS PALMAS	2	17	1	3
MARTORELL	4	1			BAZA	3	1	1	1	MASPALOMAS	5	2		
MONTCADA I REIXAC	4	1			MOTRIL	4	1	1	1	ARRECIFFE DE L.	4	2		
EL PRAT DE LLOBREGAT	4	1			* Jaén - JAÉN	1	7	1	2	PUERTO DEL ROSARIO	3	2		
RIPOLLET	3	1			ANDUJAR	3	-	1	1	SANTA LUCIA DE T.	5	-	-	
RUBÍ	4	1			LINARES	3	-	1	1	TELDE	5	-	-	
SABADELL	4	1			UBEDA	5	-	1	1	* Sta. Cruz de T. - STA CRUZ DE T.	3	19	1	3
SANT ADRIA DE BESOS	4	1			* Almería - ALMERÍA	1	11	1	6	LA LAGUNA	6	-	-	
SANT BOI DE LLOBREGAT	4	1			EL EJIDO	4	-	1	1	PUERTO DE LA CRUZ	5	1		
SANT CUGAT DEL VALLES	4	1			* Málaga - MÁLAGA	4	27	1	6	SANTA CRUZ DE LA P.	3	1		
SANT FELIU DE LLOBREGAT	7	1			ESTEPONA	3	1	1	1	PLAYA DE LAS AMERICA	2	2		
SANTA COLOMA DE GRAMANET	6	2			FUENGIROLA	4	2	1	1	ISLAS BALEARES				
TERRASSA	6	2			MARBELLA	5	3	1	1	* Baleares - PALMA	2	22	1	6
VIC	6	2			PEDRO DE A.	3	-	1	1	IBIZA	5	2		
VILADECANS	4	1			RONDA	4	1	1	1	MAHÓN	3	2		
VILANOVA I LA GELTRU	5	2			TORREMOJINOS	4	1	1	1	MANACOR	5	-	-	
* Tarragona - TARRAGONA	1	9	1	3	VELEZ MALAGA	4	1	1	1	CIUTADELLA DE M.	2	1		
REUS	6	2			PAIS VASCO				1	NAVARRA	1	11	1	2
TORTOSA	5	2			* Alava - VITORIA	1	11	1	2	NAVARRA - PAMPLONA	4	1		
* Lérida - LLEIDA	1	10	1	3	GUIPUZCOA - SAN SEBASTIÁN	1	14	1	2	TUDELA	4	1		
LES	1	1			IRUN	5	1	1	1	CASTILLA-LA MANCHA				
LA SEU D'URGELL	2	-			* Vizcaya - BILBAO	1	19	1	4	* Toledo - TOLEDO	1	9	1	2
* Girona - GIRONA	1	11	1	3	BARACALDO	3	-	1	1	TALAVERA DE LA REINA	6	1		
FIGUERAS	4	2			BASAURI	3	-	1	1	* Ciudad Real - CIUDAD REAL	1	6	1	1
CAMPRODÓN	3	1			GUECHO	4	-	1	1	ALCAZAR DE S. JUAN	4	-	-	
LA JONQUERA	1	-			SESTAO-PORTUGALETE	6	-	1	1	PUERTOLLANO	3	-	-	
LLORET DE MAR	1	-			ARAGÓN				1	VALDEPEÑAS	4	-	-	
PORTBOU	1	-			* Zaragoza - ZARAGOZA	6	32	1	5	TOMELLOSO	3	-	-	
PUIGGERDÀ	1	-			CALATAYUD	3	-	1	1	* Cuenca - CUENCA	1	5	1	2
SANT FELIU DE GUIXOLS	4	1			* Teruel - TERUEL	1	4	1	2	TARANCON	2	-	-	
COMUNITAT VALENCIANA					GANDIA	5	1	1	1	* Guadalajara - GUADALAJARA	1	7	1	2
* Valencia - VALENCIA	5	38	1	6	XÀTIVA	3	-	1	1	* Albacete - ALBACETE	1	9	1	2
BURJASSOT	3	-			MISLATA	4	-	1	1	HELLÍN	3	1		
CHIRIVELLA	3	-			ONTINYENT	3	1	1	2	EXTREMADURA				
QUART DE POBLET	4	-			PATERNA	3	-	1	1	* Badajoz - BADAJOZ	1	9	1	2
GANDIA	5	-			SAGUNTO	5	1	1	1	ALMENDRALEJO	4	1		
XÀTIVA	3	-			TORRENT	6	-	1	1	DON BENITO	3	1		
MISLATA	4	-			ALZIRA	5	1	1	1	MÉRIDA	5	1		
ONTINYENT	3	1			* Alicante - ALICANTE	2	16	1	8	VILLANUEVA DE LA S.	2	-	-	
PATERNA	3	-			ALCOY	4	-	1	1	* Cáceres - CÁCERES	1	6	1	1
SAGUNTO	5	1			BENIDORM	4	-	1	1	PLASENCIA	5	-	-	
TORRENT	6	-			DENIA	3	-	1	1	VALENCIA DE A.	2	-	-	
ALZIRA	5	1			ELCHE	8	-	1	1	REGIÓN DE MURCIA				
* Alicante - ALICANTE	2	16	1	8	ELDA	5	-	1	1	* Murcia - MURCIA	3	20	1	6
ALCOY	4	-			ORIHUELA	5	-	1	1	CARTAGENA	7	3		
BENIDORM	4	-			TORREVIEJA	2	-	1	1	LORCA	5	2		
DENIA	3	-			* Castellón de la P. - CASTELLÓN	1	10	1	3	MOLINA DE SEGURA	5	1		
ELCHE	8	-			VILLARREAL	6	-	1	1	ALCANTARILLA	4	-	-	
ELDA	5	-			Ciudades Autónomas de				1	YECLA	3	1		
ORIHUELA	5	-			* Ceuta - CEUTA	1	5	1	2	CANTABRIA				
TORREVIEJA	2	-			* Melilla - MELILLA	1	4	1	1	* Cantabria - SANTANDER	2	14	1	3
* Castellón de la P. - CASTELLÓN	1	10	1	3					1	TORRELAVEGA	4	-	-	
VILLARREAL	6	-			LA RIOJA	1	8	1	2	CASTRO URDIALES	3	-	-	



- SPANISH DOCUMENTATION UNITS	284
- MOBILE UNITS	91
- OTHER UNITS	14
- WHOLE ISSUING UNITS	1582
- FOREIGNERS DOCUMENTATION UNITS	160
- WHOLE FOREIGNERS ISSUING UNITS	307

- ▲ Capital de Comunidad Autónoma
- Capital de Provincia
- Ciudades Autónomas
- n Spanish Documentation Units (Provinciales).
- n Spanish Documentation Units (Main city).
- n Foreigners Documentation Units

* When the number of units of a city doesn't appears it is just one.

DOCUMENTATION UNITS

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Technology → Identity/Travel Documents →
Security concept.



Necessity: Permanent improvement in
issuing- management-control systems.



Immediately verification of Identity/Travel
Documents = Minimize risks.

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The Identity/Travel Documents are essential tools for citizens life and for commission of crimes too.

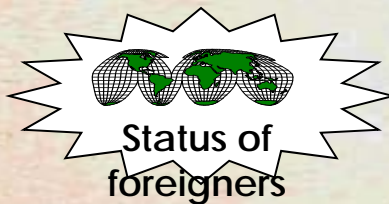


Importance



24 Hours Centers (Verification) (24CEN)

Necessity



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24CEN MAIN FEATURES :

- Immediately verification capacity of state issued documents.
- Belong to the State Agency competent to issuing, management and control of Identity/Travel Documents (for immediately answer).
- Provided with all necessary communications systems and properly trained staff .
- Ability to incorporate value with complementary information (records).



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- On the ICAO web could be created a network (CENNET) linking an unique 24CEN in each State that wishes.
- Every 24CEN channeled all the requests originated in its national territory.
- Contact trough standardized application form between 24CENs.



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FUNCTIONS TO PERFORM THROUGH 24 CENNET

- Urgency + verification necessity → detect/ prevent and solve about documents and risk people.
- 24CEN = 24 hours points of contact → Real time job.
- “on line” answer (30 minutes maximum) → urgent enquiries doubtful people documents.
- Through its 24CEN, each State checks about Identity/Travel Documents issued by itself.



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THE 24 HOURS CENTRE

Deal with national & international urgent requests:

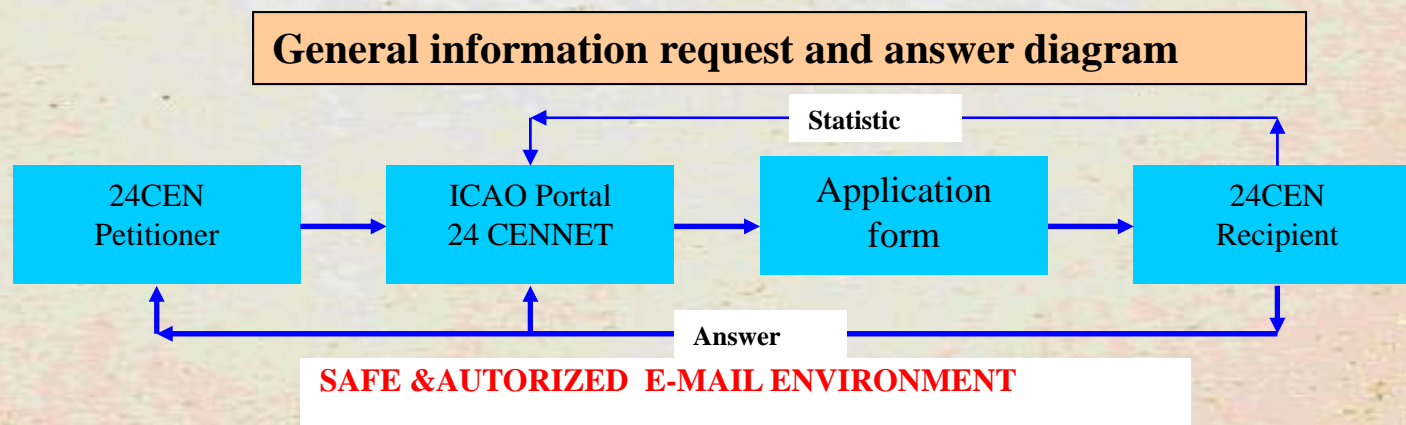
- Police departments, Examining magistrate's Courts, Courts, etc.
- Spain Embassies and Consulates abroad.
- Other Agencies of General Administration of the State.
- Put into effect Urgent Checks at once.
- Get loss and theft informs.
- Enquiries/ Autorizations about legal situation before the issuing.(In Spain as well as abroad).
- Other.

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PROCEDURE

1. On the ICAO web could be created access to the requests area.
2. Each 24CEN will have an e-mail account.
3. Pull-down menu with the e-mail accounts of the linked States.
4. Each request will get a record number that will be its reference for every management of the matter.
5. Each check will be record inside both petitioner and recipient States database.



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PETITIONER STATE

VERIFICATION

REQUEST

- Request applications languages:

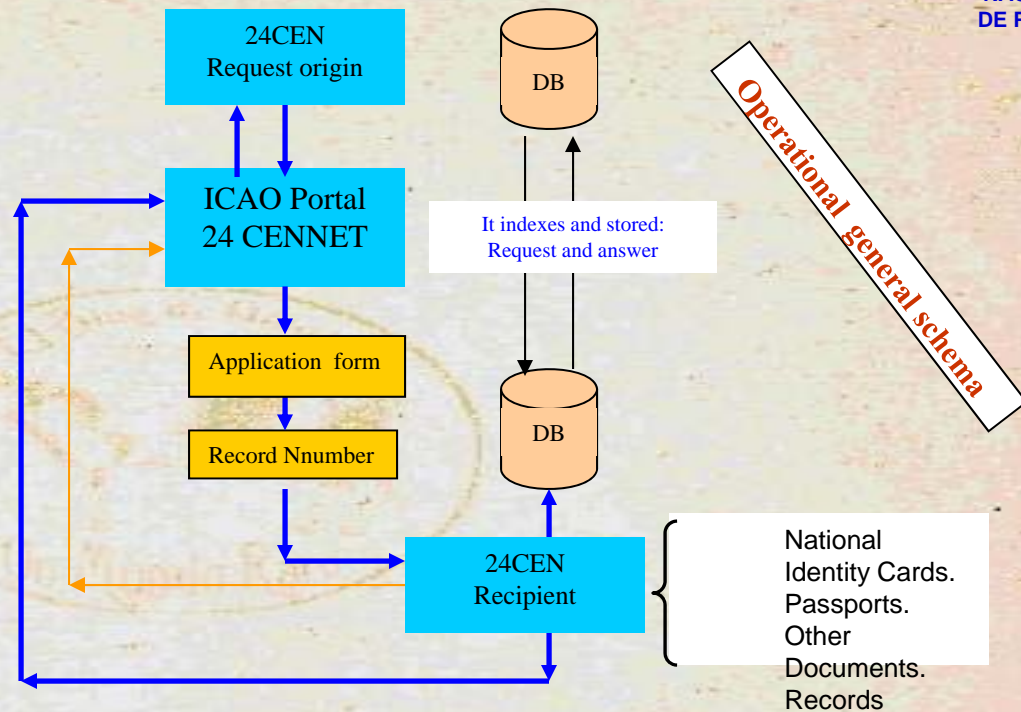
English, French or Spanish.

- Sequence:

1. ICAO Website.
2. 24 CENNET icon .
3. States pull-down menu.
4. Open the request application form.

Personal Details document Page scanning must be attached to the request application form.

Optional: Document's bearer picture and/or fingerprint.



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Request State
flag/logo

24CENNET

REQ UES T	COUNTRY	RECORD NUMBER	
	INTERESTED AGENCY	DATE	
	REASON FOR REQUEST	CEN24 CONTACT DETAILS	
	SYSTEMS OPERATOR APPLICANT		
DO CU ME NT	KIND OF DOCUMENT	STAND NUMBER	
	NATIONALITY	NO.DNI / ID NUMBER	
	DATE OF ISSUANCE	DATE OF EXPIRY	
HO LD ER	LAST NAME	FIRST NAME	
	DATE OF BIRTH	PLACE OF	
	FATHER'S NAME	MOTHER'S NAME	
	FINGERPRINT	PICTURE	PERSONAL DETAILS
	COMMENTS:		

Request

Recipient State
flag/logo

24CENNET

RE QU EST	COUNTRY	RECORD NUMBER
	CEN24 CONTACT DETAILS	DATE
DO CU ME NT	KIND OF DOCUMENT	STAND NUMBER
	STAND NUMBER	NO.DNI / ID NUMBER
	DATE OF EXPIRY	
HO LD ER	LAST NAME	FIRST NAME
	RIGHT RECORDS?	<input type="checkbox"/> S <input type="checkbox"/> N <input checked="" type="checkbox"/> X <input type="checkbox"/> O
	RIGHT PICTURE?	<input type="checkbox"/> <input checked="" type="checkbox"/> X
	RIGHT FINGERPRINT?	<input type="checkbox"/> <input checked="" type="checkbox"/> X
	MORE DATA ARE NEEDED?	<input checked="" type="checkbox"/> X <input type="checkbox"/>
	COMMENTS:	

Answer

APPLICATION FORMS DRAWS.

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REQUIRED STATE ANSWER TO THE VERIFICATION APPLICATION REQUEST

Answer will be performed through the CENNET system too.



Clear answer:

- Anomalies or detected discordances must be indicated.
- If the Document is notorious for lost or stole must be indicated.
- Optional: Other notorious information or criminal records for the document and/or the holder.

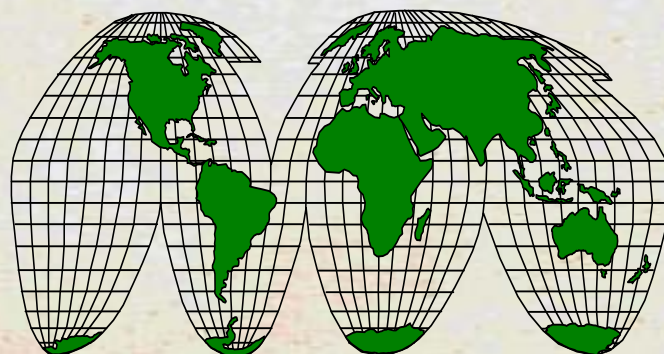
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24CEN EQUIPMENT

- N° of posts in workflow function.
- A manager of the 24CEN
- Computer, scanner, international phone and data connection, etc.



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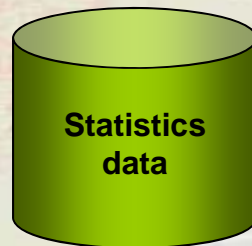
TRAINING

- 24CEN managers Annual meeting for results analysis/ targets planning.



- Training programs for system operators by continents and working languages.
- It would be desirable that the system operators talk at less two of the communications languages.

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Statistics data (annual memorandum) to draw conclusions and strategic suggestions for the future.



In the ICAO's portal linked repository, it would be developed and kept updated a web page with the standards identity /travel documents each State issues in order to compare doubtful documents.

The 24CEN of each State would send to update new releases and modifications of its documents.

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