



# From 1st eGate in the World to Future Smart Gates



ABCs Deployment Challenges in Malaysia

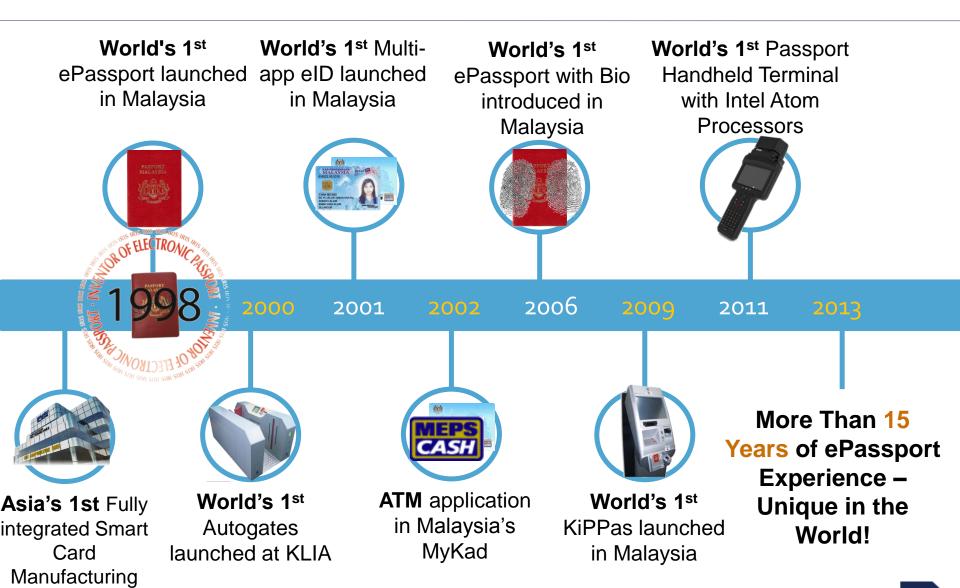
Presented by,

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**Director of Corporate Software Services** 



# How we started our journey...





## **The Problem Statement**

## Long queue at airport or land borders...

"This is the last thing I want after 15 hours of flight!"



"Does she really need to spend 10 min to process one Passport?"

"I should just relax my inspection to speed up the clearance"

"I need to go for a toilet break Now!"

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## **The Solution**



- Secure
- Cost Effective
- Improve Productivity
- User Friendly





# **Challenges of First Adopter**

## 1 Technical

- Lack of International Standards
- Need to invent e-Passport Eco-system

# 2 Government Support

- New border control process no stamping
- Integrity of verification process
- Security & Cost

# Acceptance by Public

- Human versus Machine
- Confusion: E-Passport holders versus Normal Passport holders

**ePassport** Document Border **e**Passport *e*Passport Control Readers **Ecosystem** Solutions Enrolment & Issuance System



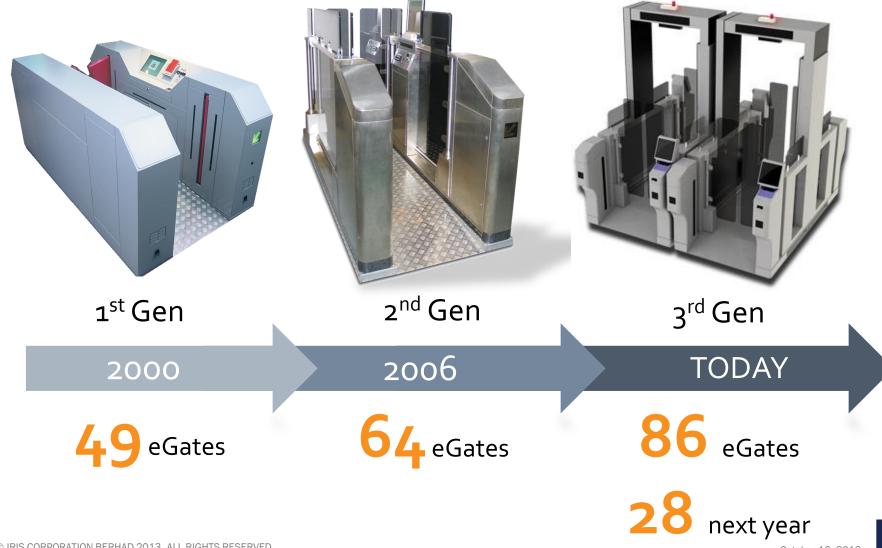
Children



Senior Citizen



# **Evolution of eGates in Malaysia**



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# **Features Evolution**



eG1000

- Photo
- Biodata



eG2000

- Photo
  - Biodata
  - Finger Prints
  - BAC/EAC



eG3000

- Photo
- Biodata
- Finger Prints
- Facial
   Recognition
   with Auto height
   adjustment
- Boarding pass scanning
- BAC/EAC



# **Deployment Statistics**

Statistics

About 1 million passport verifications per month

Average 15 sec per transaction

#### International Airports

• 34 lanes at departure/arrival

#### Malaysia-Singapore Border Control

- 46 lanes
- Passengers travelling by public transport

#### Malaysia-Thailand Border Control

• 6 lanes

#### Counter based



#### eGate





# IRIS® Malaysia-Singapore Border Control













#### Variant of eGates

Malaysia Automated Clearance System (MACS)



#### Who?

- Non-Malaysian investors and professionals
- Permanent Residents
- Day trippers, students

#### 2 What?

- Fast-track immigration clearance
- Sticker with embedded RFID attached to the passport

### 3 How?

• Autogate processing via dedicated MACS lanes

## 4 Where?

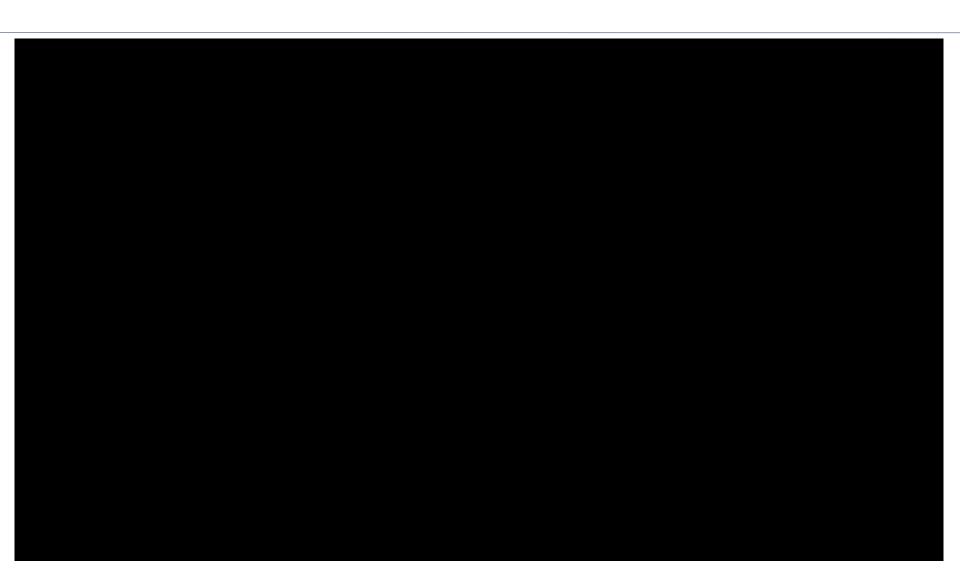
- Iskandar Development Region (IDR)
- Malaysia-Singapore Custom-Immigration-Quarantine (CIQ) check points

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# **Video**



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## **IRIS eGates & BCMS Proliferation**



Malaysia



Senegal



**Vietnam** 



**Nigeria** 



Cambodia



Border Control Management System & eGate

- Based on proven technology
- Comply to International Standards
- High Security
- Improve productivity



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# **Thank You**



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