Regional Seminar on MRTDs and Traveller Identification Management
Madrid, Spain, 25 to 27 June 2014

From Information to Insight:
An End-To-End Approach to Border Management

Ricardo Letosa, Business Development
SITA Government & Security

Security
Facilitation
Budget Constraints
Air Travel Growth

SITA
Create success. Together

Our Experience

20+ Major Solutions Delivered

20 Years

200M+ Passengers Every year

150+ Certified Airlines

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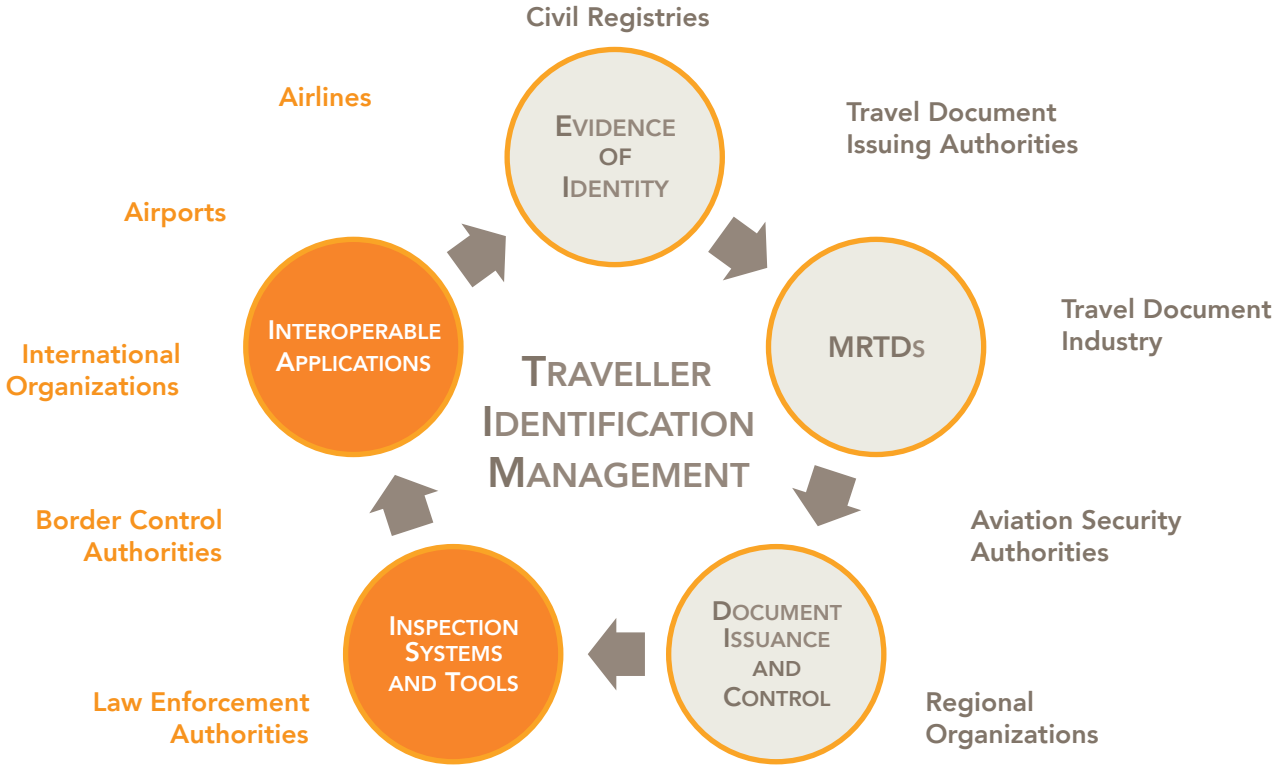
Supporting ICAO TRIP Strategy



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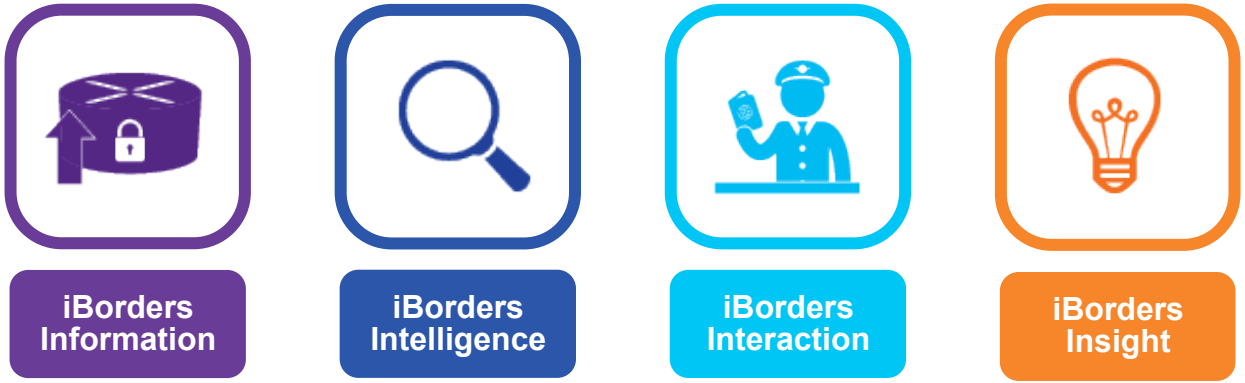
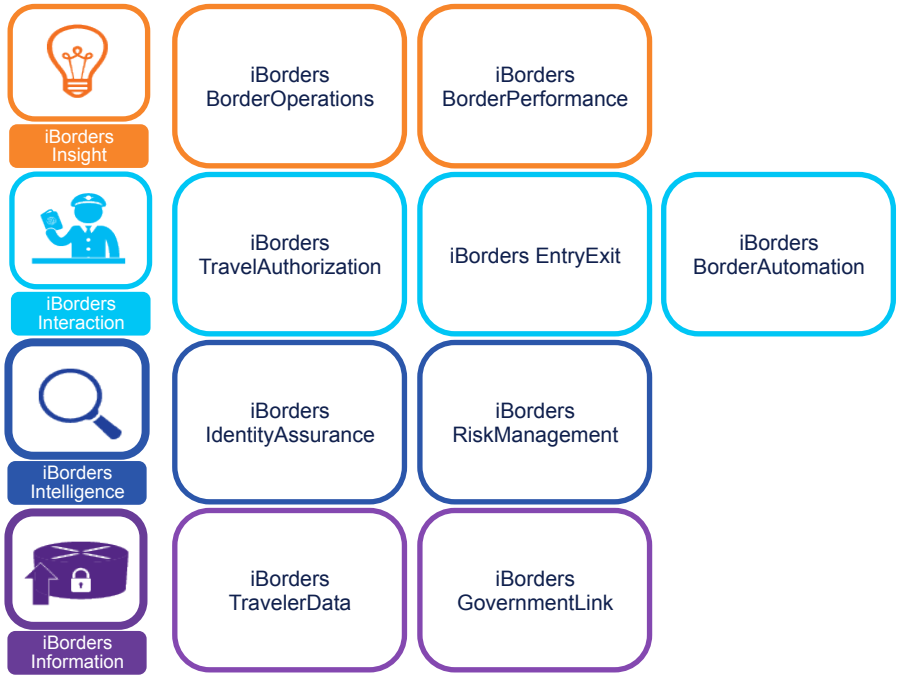
SITA iBORDERS™ PORTFOLIO

- **iBorders™** – a complete set of capabilities to transform border security and facilitate the travel experience through **information**, **intelligence**, optimised **interactions** with travelers and comprehensive **insights** to enhance every aspect of border operations.



A Scalable Framework for Integration

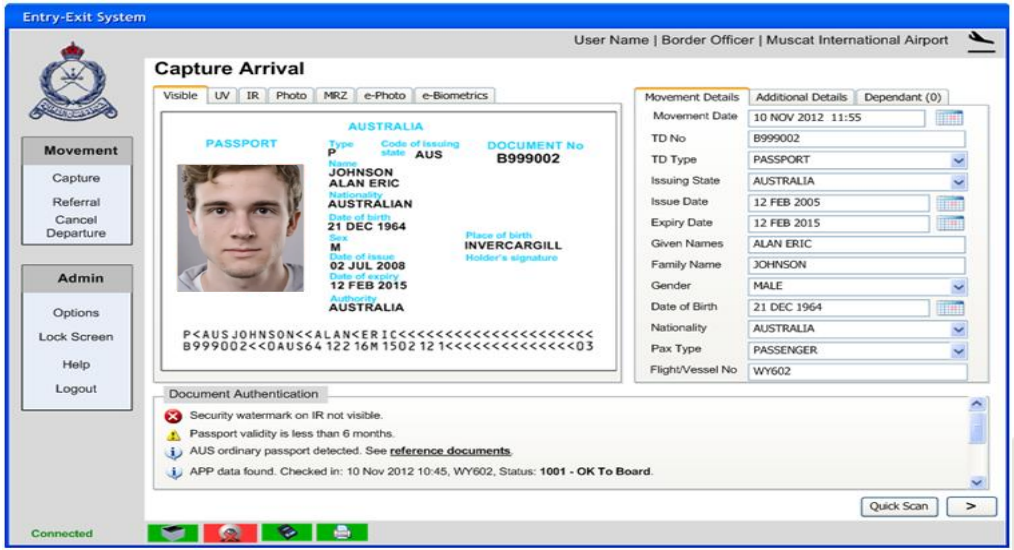


Case Studies - Indonesia

iBorders
EntryExit

iBorders
IdentityAssurance

Travel document verification, biometric capture, watchlist checks, distributed watchlists
33 ports, 400+ workstations, 27M passengers p.a.



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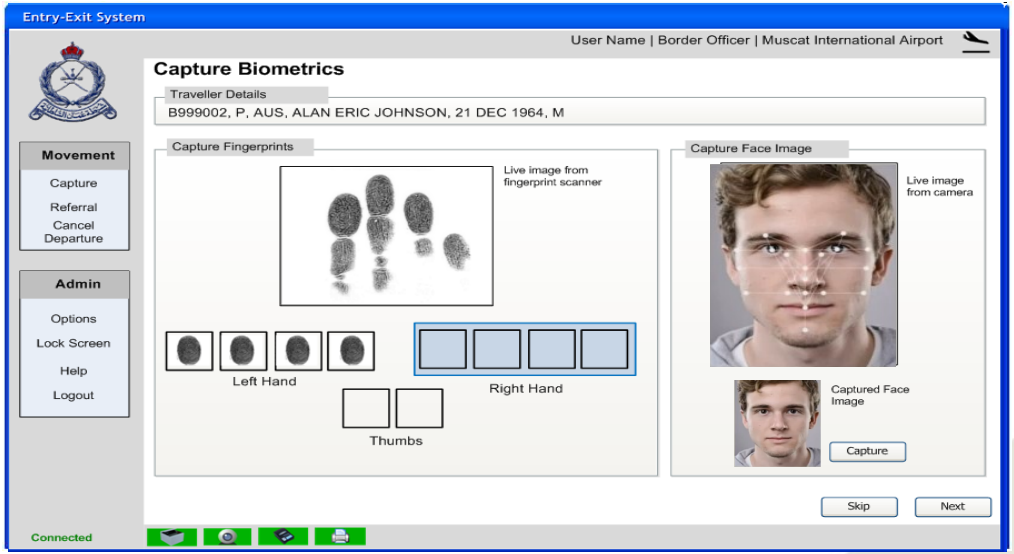

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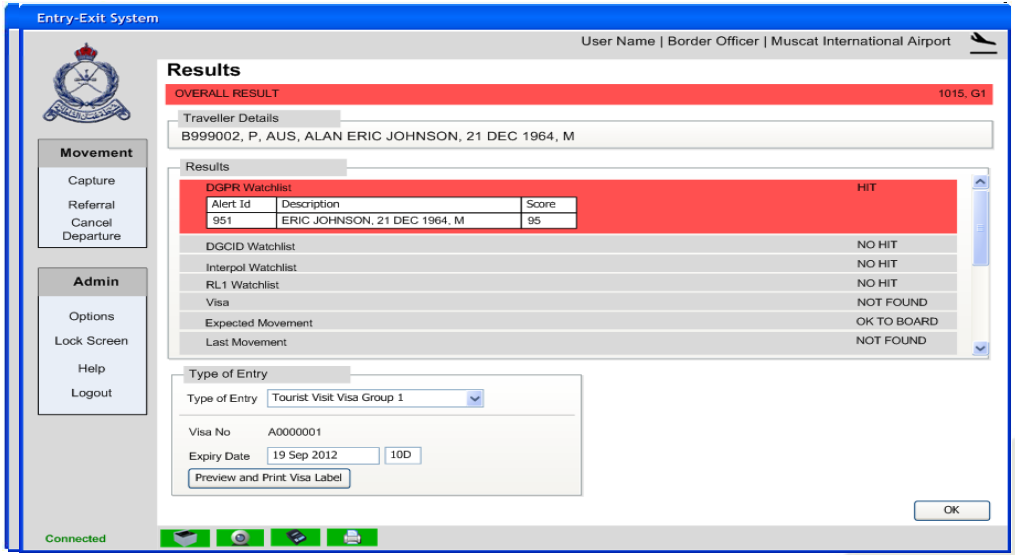

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Case Studies - Indonesia

iBorders
EntryExit

iBorders
IdentityAssurance

Travel document verification, biometric capture, watchlist checks, distributed watchlists
33 ports, 400+ workstations, 27M passengers p.a.

Person-centric database: 15M identities
Ensures consistent view of traveler identities across:

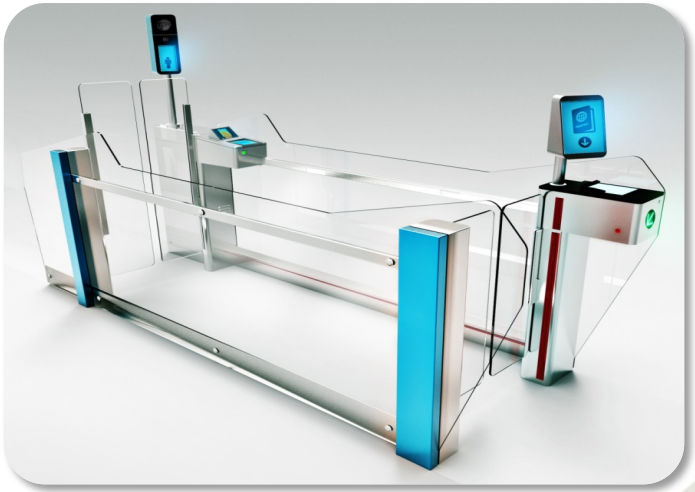
- Immigration primary line
- Passport issuance
- Visa and permits
- Illegal migrants DB
- Prisons

Biometric watchlist with over 15k records.

Case Studies - Interaction

iBorders
BorderAutomation

Automated Border Control eGates.
Biometric clearance of low-risk travelers
Designed for maximum flow
Increased security



Case Studies - Interaction

iBorders
BorderAutomation

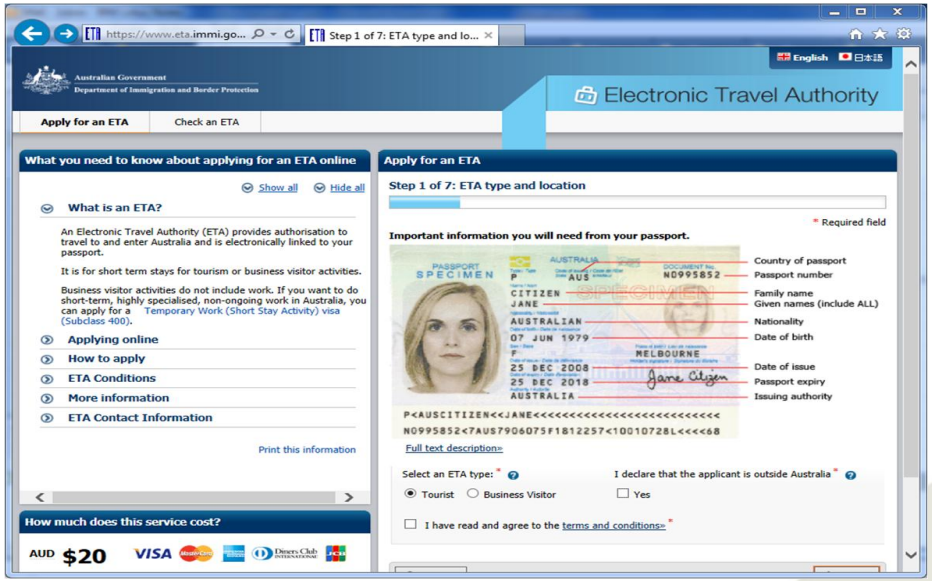
Automated Border Control eGates.
Biometric clearance of low-risk travelers
Designed for maximum flow
Increased security

Automated Passport Control (CBP).
Secure biometrics and document capture
Integrated with standard border clearance process

Case Studies - Australia

iBorders
TravelAuthorization

2.5M Electronic Travel Authorities per year
3M enquiries on ETAs status



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Case Studies - Australia

iBorders
TravelAuthorization

2.5M Electronic Travel Authorities per year
3M enquiries on ETAs status

iBorders
RiskManagement

Rapid determination of boarding directives
99.98% take < 2.5 seconds
15% of those refused entry **stayed at origin**

iBorders
TravelerData

15M+ InteractiveData transactions per year
41 Active airlines
Internet submission

iBorders
GovernmentLink

More than 20 different external systems
used for risk assessment.

Case Studies – Gulf

iBorders
BorderOperations

Control Room, Data Visualization

iBorders
RiskManagement

Multiple Watchlist management, Profiling,
Alert management, Rules & Workflow

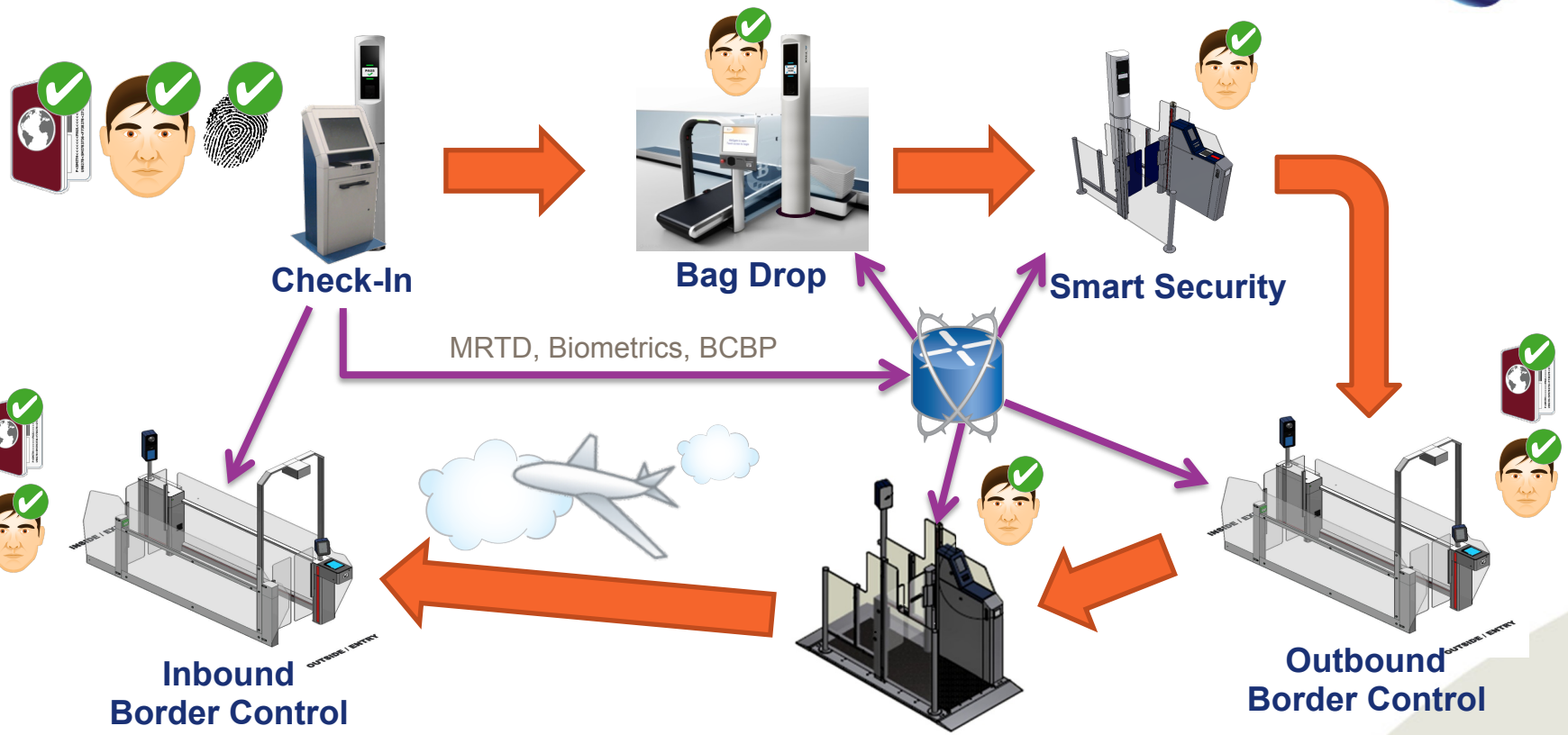
iBorders
TravelerData

InteractiveData, BookingData, InCountry Data
Up to 90M passengers per year (1 country)

iBorders
GovernmentLink

Integration with Government watchlists and other systems

The Future: End-to-End Biometric Journey



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iBorders Information

iBorders Intelligence

iBorders Interaction

iBorders Insight

SITA Border Security.

Transforming border operations, improving the travel experience. Globally.

Secure Borders. Together.

End-to-End Transportation Security

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