Rwanda Directorate General
Of Immigration and Emigration

e-IMMIGRATION SERVICES

NOV 2015

Rwanda Directorate General
Of Immigration and Emigration

1. Issuance of travel documents
2. Issuance of visa; permits and resident card
3. Citizenship
4. Border management
5. Registration of INGOs

❖ Government Policy to improve service delivery

❖ Efficient and effective services

❖ Transparency

❖ Reduced cost for clients and Government

❖ Accessibility of services and information

❖ Efficient use of the national existing infrastructure

National Optic Fiber Back Born

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e-IMMIGRATION SERVICES

1. *Online visa services*

- Virtual office: operating 24/7
- 60% of applications handled by only one officer
- Promoting tourism and investment (Global competitiveness)

2. *Automated Passenger Clearance System*

- Secure Self-service Immigration clearance within 16seconds
- Two e-gates clearing all Rwandans at Kigali International Airport
- Ten e-gates clearing 35,000 Rwandans at Poids-Lourds border post (busiest border post in Rwanda)
- Rwandans are cleared using Passport and ID's.
- Paperless border – no manual entry/exit forms
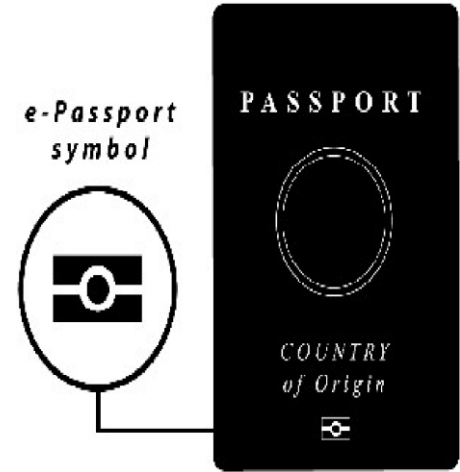- African Nationals get visa upon arrival

3. *Electronic Services*

- Reduced time to acquire Passports. From 30days to 4days
- Instant and direct communication with clients
- Allows customers to keep track of their applications (Saved time & Cost)

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Why e-Passport?

- The Republic of Rwanda initiated a project to establish electronic passport in 2014.

- This was in accordance with the 37th ICAO General Assembly recommendations urging member states to migrate from Machine Readable Passports to Electronic Passports.

- Also the EAC summit of 30th November 2013 directed the internationalization of EAC Passport to a new generation e-Passport that will be launched in November 2015.

ELECTRONIC PASSPORT

SPECIMEN-ELECTRONIC PASSPORT

Laminate
Person ID
RFID label
Laminate
Antenna
Processor
Chip

e-Passport symbol

PASSPORT

COUNTRY of Origin

Benefits of an e-Passport?

- It is ICAO best and world standard in travel document
- The e-passport is highly secure, hence avoids passport reproduction and tampering.
- Faster immigration inspections and greater border protection.
- Enhancement of Rwandan Passport acceptability and trust around the world
- Enhancement of National Security
- Allows to travellers to :
  - Use of automated border clearance or "E-gates",
  - Automated issuance of boarding passes, and
  - faster travel arrangements with airlines

- Defining project requirements
- Setting up required infrastructure
- Preparation of the security features of the passport booklets

- Security of citizen data on the chip : Public Key Infrastructure & PKD
- Capability to read the new travel document : e-Border
- Availability of required financial resources
- Selection of the biometric: finger print; iris; retina

The Government of Rwanda decided to work with International Civil Aviation Organization ,Technical Cooperation Bureau to :

1. Define requirements of the e-Passport PKI &PKD and see how it can fit into the existing National PKI

2. Advisory capacity on the upgrade of the existing border system and infrastructure

3. User acceptance to meet the ICAO standards

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THANK YOU

Directorate General of Immigration and Emigration
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info@migration.gov.rw
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