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# The Facilitation Programmes: Annex 9, ICAO TRIP Strategy and PKD

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Kish Island, Iran  
9 May 2016



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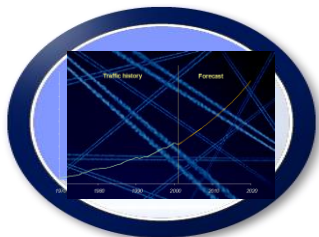
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**ICAO Overview  
& Aviation Data**



**Facilitation &  
Annex 9 SARPs**



**ICAO TRIP**



**Interoperable  
Operations**



# What is ICAO?

- A UN Specialized agency
- Created in 1944
- Promotes safe and orderly development of international civil aviation throughout the world
- Sets standards and regulations necessary for
  - aviation safety
  - Security
  - Facilitation
  - Efficiency and regularity
  - Economic regulation
  - Aviation environmental protection
- Serves as forum for cooperation in all fields of civil aviation among 191 Member States



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# The Chicago Conference of 1944

Doc 7300/9



**Convention on  
International Civil Aviation**  
**Convention relative à  
l'aviation civile internationale**  
**Convenio sobre  
Aviación Civil Internacional**  
**Конвенция о международной  
гражданской авиации**

This document supersedes Doc 7300/8.  
Le présent document annule et remplace le Doc 7300/8.  
Este documento reemplaza el Doc 7300/8.  
Настоящий документ заменяет Doc 7300/8.

Ninth Edition — Neuvième édition — Novena edición — Издание девятое — 2006

International Civil Aviation Organization  
Organisation de l'aviation civile internationale  
Organización de Aviación Civil Internacional  
Международная организация гражданской авиации

Preamble

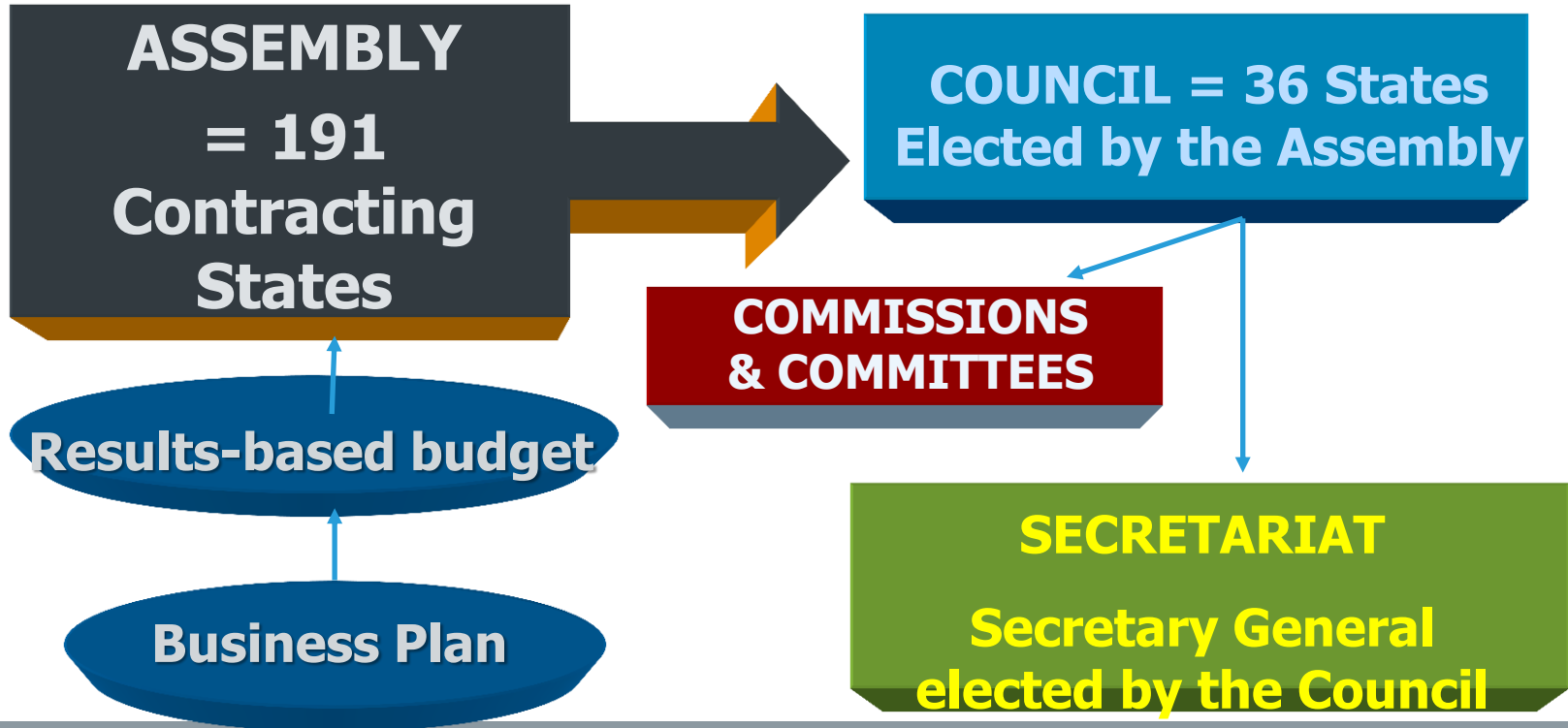
*THEREFORE, the undersigned governments having agreed on certain principles and arrangements in order that international civil aviation may be developed in a safe and orderly manner and that international air transport services may be established on the basis of equality of opportunity and operated soundly and economically;*

**Article 44:** The aims and objectives of the Organization are to develop the principles and techniques of international air navigation to foster the planning and development of international air transport so as to:

**every contracting State has a fair opportunity to operate international airlines;**



# ICAO Structure





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191 Contracting States

Assembly

Council (36)

President

ATC

Secretariat

Secretary  
General

5 Bureaux

Air Transport Bureau

Aviation Security & Facilitation

Facilitation pillars: Annex 9/TRIP Strategy/PKD



# ICAO's strategic objectives 2014 to 2016 & 2017 to 2019

**Safety:** Enhance global civil aviation safety

**Air Navigation Capacity and Efficiency:** Increase capacity and improve efficiency of the global civil aviation system

**Security & Facilitation: Enhance global  
civil aviation security and facilitation**

**Economic Development of Air Transport:** Foster the development of a sound and economically-viable civil aviation system

**Environmental Protection:** Minimize the adverse environmental effects of civil aviation activities



## Standards and Recommended Practices (SARPs)

### Standard

Uniform application is recognized as **necessary** for the safety or regularity of international air navigation.  
Requires notification of differences

### Recommended Practice

Uniform application is recognized as **desirable** in the interests of safety, regularity or efficiency of international air navigation. Contracting States should endeavor to conform





# Annexes: 10 000 SARPs

- **Annex 1 — Personnel Licensing**
- **Annex 2 — Rules of the Air**
- **Annex 3 — Meteorological Service for International Air Navigation**
- **Annex 4 — Aeronautical Charts**
- **Annex 5 — Units of Measurement to be Used in Air and Ground Operations**
- **Annex 6 — Operation of Aircraft**
- **Annex 7 — Aircraft Nationality and Registration Marks**
- **Annex 8 — Airworthiness of Aircraft**
- **Annex 9 — Facilitation**
- **Annex 10 — Aeronautical Telecommunications**
- **Annex 11 — Air Traffic Services**
- **Annex 12 — Search and Rescue**
- **Annex 13 — Aircraft Accident and Incident Investigation**
- **Annex 14 — Aerodromes**
- **Annex 15 — Aeronautical Information Services**
- **Annex 16 — Environmental Protection**
- **Annex 17 — Security — Safeguarding International Civil Aviation against Acts of Unlawful Interference**
- **Annex 18 — The Safe Transport of Dangerous Goods by Air**
- **Annex 19 — Safety Management**





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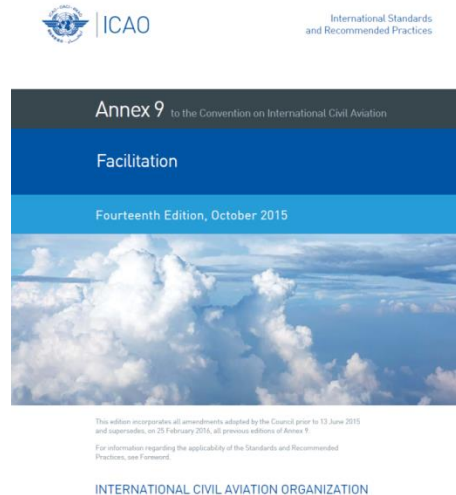
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# Guidance Material

- ICAO manuals and circulars provide guidance and information to facilitate the uniform application of SARPs
- Approved by Secretary General and published under his authority





# Filing of Differences

- Article 38: Departures from int'l standards
  - Requirements to notify ICAO of differences to standards
- Assembly Resolution A35-14, Appendix D, Associated Practice No. 3
  - Council to urge States to notify ICAO of differences from SARPs





# ICAO mandate for Facilitation programmes

Doc 10022



## Assembly Resolutions in Force (as of 4 October 2013)

Published by authority of the Secretary General

International Civil Aviation Organization

## A38-16 Appendices:

A : Development and implementation of facilitation provisions

B : National and international action in ensuring the security and integrity of traveller identification and border controls

C : National and international action and cooperation on facilitation matters



## World Air Transport in 2015

**3.5** billion  
**+6.4%**  
vs. 2014

*Passengers carried*

**34** million  
**+3%**  
vs. 2014

*Commercial flights performed*

**6.6** trillion  
**+6.8%**  
vs. 2014

*Revenue Passenger-Kilometres*

**199** billion  
**+2.2%**  
vs. 2014

*Freight Tonne-Kilometres*

*Total (international and domestic) services*

*Scheduled commercial traffic*



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## 30,000 International daily flights to accommodate

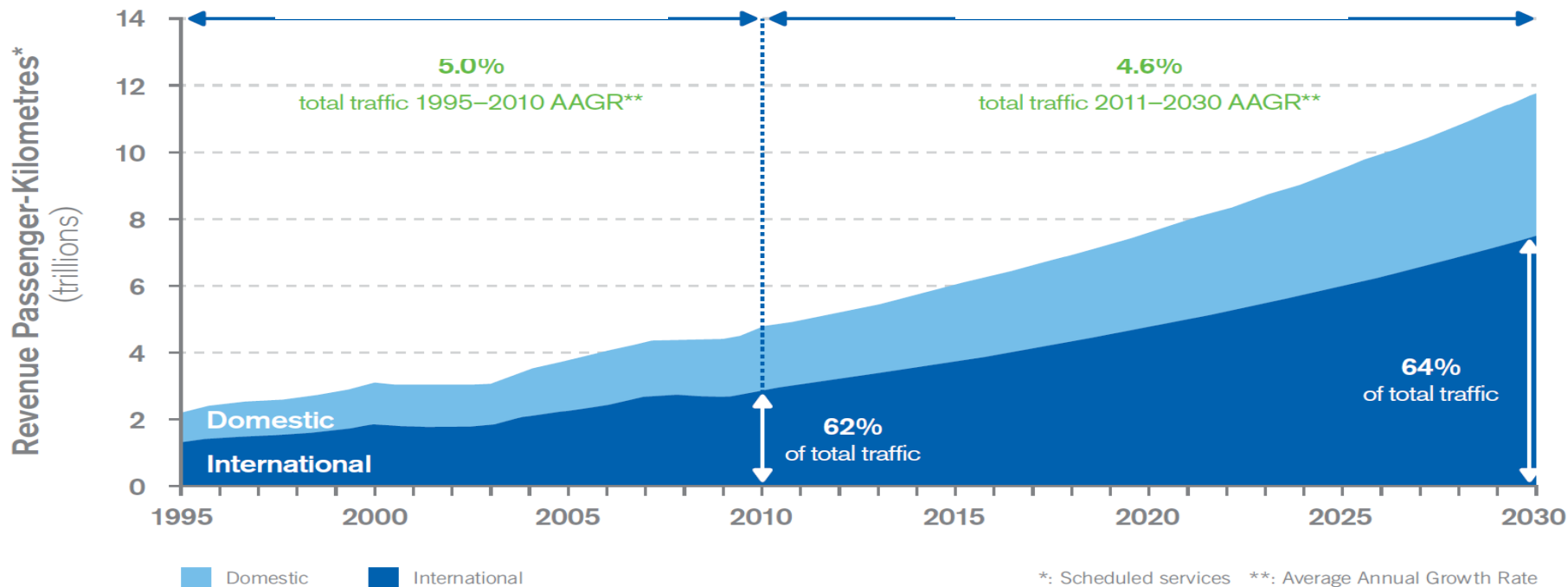
Estimated 3.5 Million (2014 data) International passengers per day for whom border clearance need to be expedited and is expected to continue to grow steadily for the next 15 years.

The goal is to reduce the average time of assessing travel documents:

- Automated Border Control (ABC) for Nationals and low-risk Passengers
- Use of eMRTDs for the Registered Traveler Programme (e.g. NEXUS in Canada)



# World outlook to 2030 for passenger traffic



\*: Scheduled services    \*\*: Average Annual Growth Rate

Source: ICAO's Global Air Transport Outlook to 2030 – Cir 333



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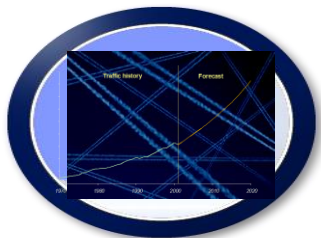
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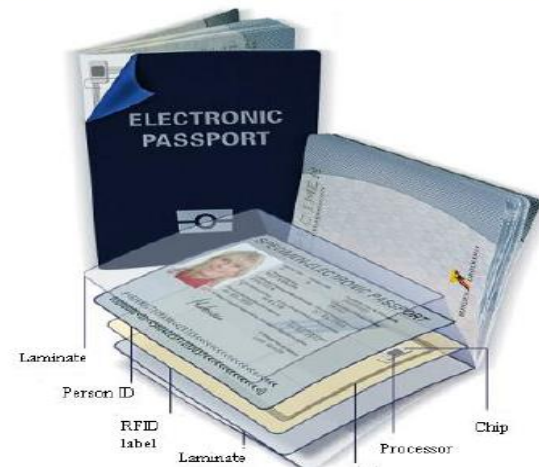


**Interoperable  
Operations**





# What is Facilitation?



Immigration, Customs, Health, Quarantine



# Objective: better passenger experience

## Security

- Illegal immigration
- Narcotics trafficking
- People smuggling
- Organised crime
- Terrorism
- Regional conflicts
- Asylum seekers

## Privacy

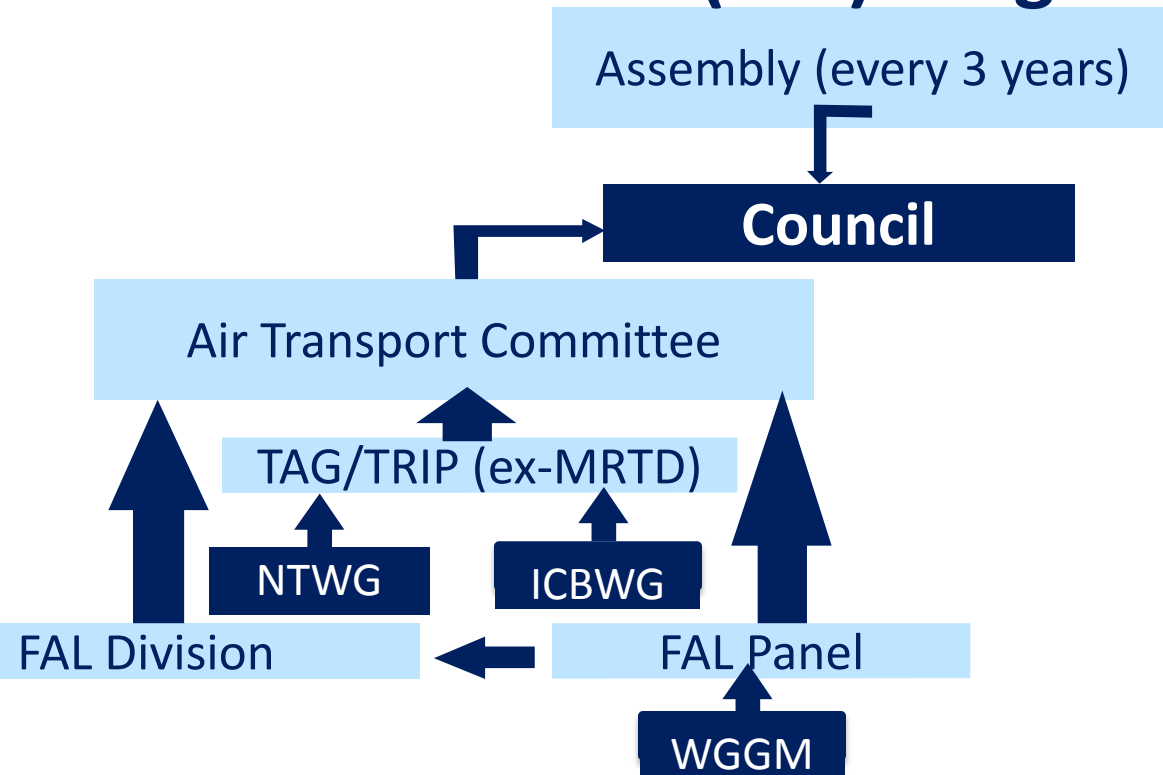
## Cost

## Facilitation

- Tourism
- Commerce
- Optimization of infrastructure
- Best industry practices
- Better passenger experience
- Increase capacity
- Smaller queues
- Registered travellers



# Facilitation (FAL) Programmes foundation



## Assembly

### Resolutions (A38-16):

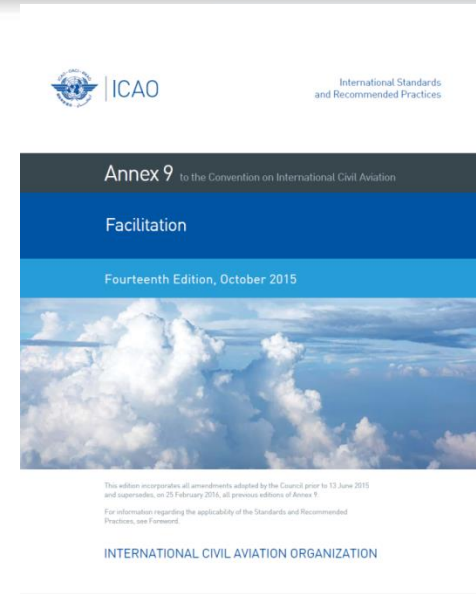
Consolidated statement of continuing policies and practices related to facilitation



## Annex 9 - *Facilitation*

- Integrates functions of agencies related to border controls – **travel documents, immigration, customs, quarantine, law enforcement, transport operators, etc.**
- Requires inter-agency (and cross-border) cooperation to implement Annex 9 obligations

**Implementation of the Annex 9 SARPs: essential to facilitate the clearance of aircraft, passengers and their baggage, cargo and mail and manage challenges in border controls and airport processes so as to maintain both the Security and the efficiency of air transport operations**





# Annex 9 overview

Ch. 1. Definitions and General Principles

Ch. 2. Entry and departure of aircraft

**Ch. 3. Entry and departure of persons and their baggage**

Ch. 4. Entry and departure of cargo and other articles

Ch. 5. Inadmissible persons and deportees

Ch. 6. International airports – facilities and services for traffic

Ch. 7. Landing elsewhere than at international airports

Ch. 8. Other facilitation provisions

Appendix 1-13

**Chapter 3 of Annex 9: Entry and departure of persons and their baggage**

**Main SARPs related to the ICAO TRIP Strategy**



# National Air Transport Facilitation Programme (NATFP)

- **Annex 9 Standards 8.17 and 8.19**: Require NATFP and the establishment of a National Air Transport Facilitation Committee
- **Purpose of the NATFP**: Provide a framework to guide the improvement of the flows and border clearance management, while maintaining appropriate security requirements
- **Objectives of the Committee**: Provide a Forum about Facilitation matters amongst government stakeholders, other air transport-related communities and the private sector
- **States' Commitments**: Facilitate efficient clearance for arriving and departing aircraft and Maintain high-quality security, effective law enforcement and proficient customer service



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# Model National Air Transport Facilitation Programme (Doc 10042)

- Developed by the Facilitation (FAL) Panel's Working Group on Guidance Material during 3 years (10 Members)
- Based on Annex 9 Stds
- NATFP contains guidance on how States may comply with Standards 8.17, 8.18 and 8.19 of Annex 9 - Facilitation
- Define the roles, functions and responsibilities of all entities involved in air transport facilitation activities
- A good practice could be to include also the security-related Standards of Annex 9 in the NATFP.

Doc 10042



## Model National Air Transport Facilitation Programme

Approved by the Secretary General  
and published under his authority

First Edition — 2015

International Civil Aviation Organization



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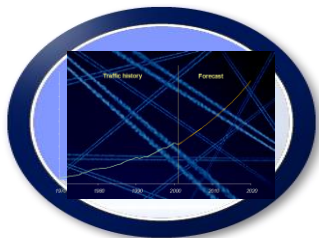
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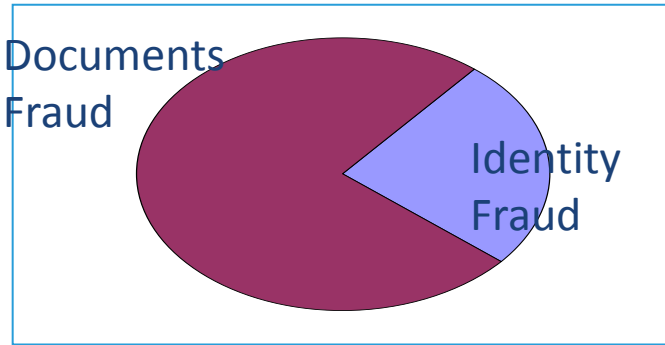
**Interoperable  
Operations**





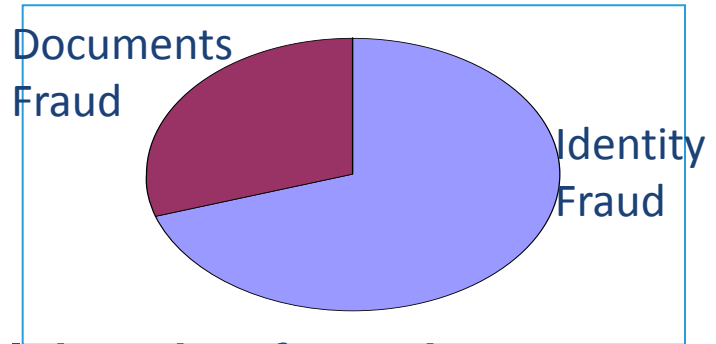
# From MRTDs to ICAO TRIP Strategy: Changes in Fraudulent methods

- Identity Fraud= 31%
- Documents Fraud= 54%
- Others = 15%\* **2006**



- Identity Fraud = 71%
- Documents Fraud = 29%

**2009**



\*Intergraph Study, 2010

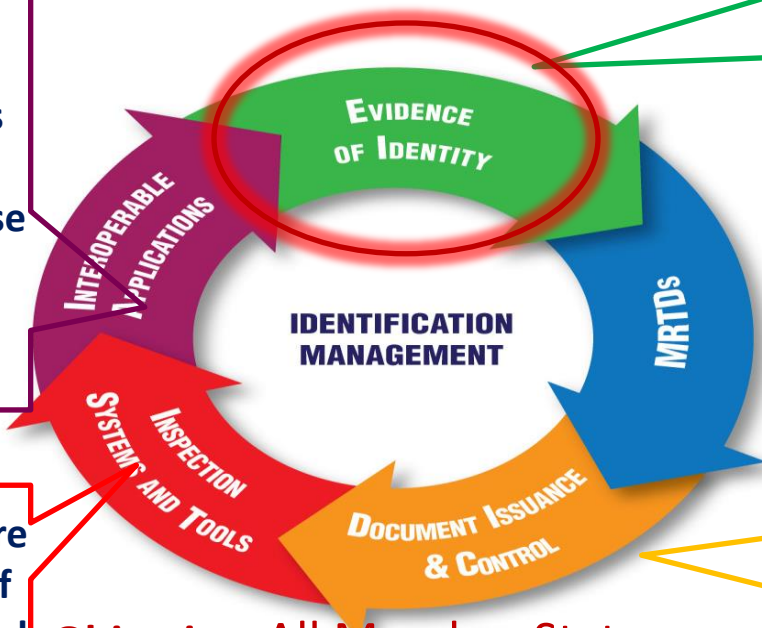
Current threat: Identity fraud



# ICAO TRIP Strategy

Globally interoperable applications that provide for timely, secure and reliable linkage of MRTDs and their holders to relevant data in the course of inspection operations: API/PNR, watch lists, information sharing...

For the efficient and secure reading and verification of MRTDs(PKD, forensic travel Doc examination, etc..)



Credible evidence of identity, involving the tracing, linkage and verification of identity against breeder documents to ensure the authenticity of identity

Manufacture of standardized MRTDs, that comply with ICAO specifications (Doc 9303)

Processes for document issuance by appropriate authorities, and controls to prevent theft, tampering and loss

**Objective:** All Member States can uniquely identify individuals



# Identification Management

- Criminal focus shifting to lesser developed areas:
  - Evidence of Identity
  - Issuance process
  - Travel document fraud
  - Identity fraud at the border
- Unless addressed, weakens the core MRTD programme and global trust!



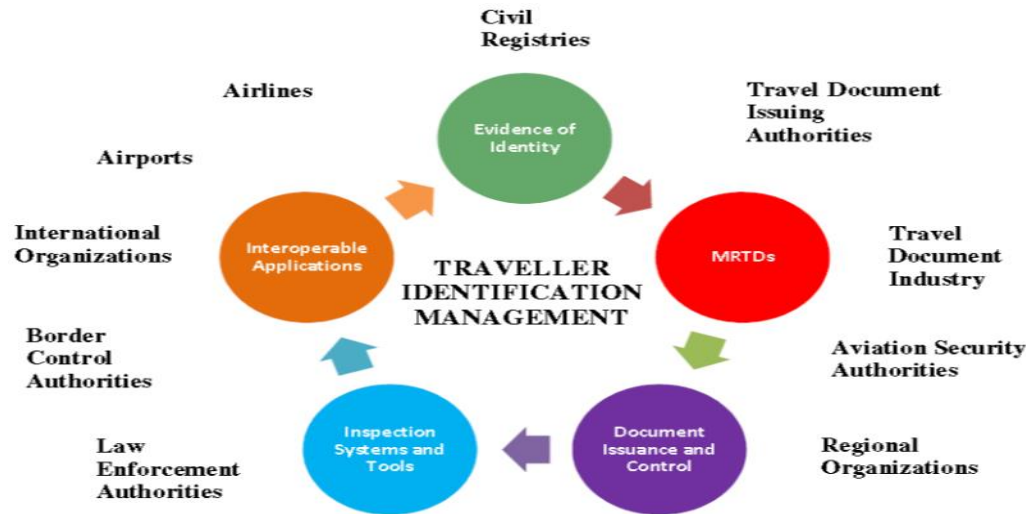
# Example of SARPs supporting TRIP

- **Standards (ex. MRTD) - Shall**
  - All passports issued to be Machine Readable Passports (MRPs) according to Doc 9303 (3.10)
  - All passports in circulations after 24/11/ 2015 to be MRPs (3.10.1)
  - One Person, One Passport (3.15)
- **Recommended Practices (SARPs) - Should**
  - Incorporation of biometric data and issuance of ePassport (3.9)
  - Introduction of API systems (3.47)
- **Differences to Standards**
  - Obligation from States to report to ICAO that they cannot implement a Standard



# Different actors involved

**ICAO Mission:** To contribute to the capacity of Member States to uniquely identify individuals by providing appropriate authorities worldwide with the relevant supporting mechanisms to establish and confirm the identity of travellers.



- ID Management
- Foreign Affairs
- Civil Registry
- Security
- Immigration
- Border Control

**Main challenge:** Various types of actors under different management structures

**Urgent need:** Consolidate cooperation with all International/Regional Organizations such as UN Agencies, INTERPOL, WCO, OSCE, FRONTEX, etc...



# Evidence of Identity (EOI)

- EOI is growing internationally as an area of focus
- Some States have developed national standards and frameworks
- Importance of breeder documents: the weakest link of the passport issuance process
- Breeder documents do not have the **same protection level and are much easier to counterfeit**





# Evidence of Identity in the context of the UN Sustainable Development Goals (SDGs)

Goal 16 - Promote peaceful and inclusive societies for sustainable development, provide access to justice for all and build effective, accountable and inclusive institutions at all levels

**Target 16.9:** By 2030, provide legal identity for all, including birth registration

World Bank has taken the lead with an ambitious goal of **developing shared principles for digital identity** across key partners in public sector, private sector and development agencies. By building a **partnership across multiple key stakeholders in public sector, private sector and development agencies**, their objective is to collectively advance this agenda which is also ICAO's target.



# EOI Authentication Principles

Identity  
Exists and is  
Living

Applicant  
Links to  
Identity and  
is the Sole  
Claimant

Applicant  
Uses Identity  
in the  
Community

**Social Footprint**

- First-time interaction **MUST** be robust so that subsequent contact can leverage off initial EOI





# EOI Principle 1: Proving

- Data Validation
- Reports

## Data Validation Services

### Validation Results

|   |              |
|---|--------------|
| <b>Document Type:</b><br><i>Nama Uruwhenua</i>        | Citizenship  |
| <b>Certificate Number:</b>                            | 1234567      |
| <b>Surname:</b><br><i>Ingoa Whānau</i>                | SMITH        |
| <b>First/Given Name(s):</b><br><i>Ingoa Tapa</i>      | john         |
| <b>Date of Birth:</b><br><i>Te Rā i Whānau Ai</i>     | 06/04/1978   |
| <b>Country of Birth:</b><br><i>Te Whenua i Whānau</i> | England      |
| <b>Data Status:</b>                                   | Invalid Data |
| <b>Transaction Number:</b>                            | C10000181    |

Proving Identity  
Exists and is Living

2-3 documents

OR

Verification against  
1-2 source  
registers

Death  
Checks





# ICAO TRIP Strategy

Globally interoperable applications that provide for timely, secure and reliable linkage of MRTDs and their holders to relevant data in the course of inspection operations: API/PNR, watch lists, information sharing...

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**Objective:** All Member States can uniquely identify individuals



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# 24 November deadline

- 1) As of **today**, a total of 156 Member States had responded to the questionnaire of SL EC6/3-12/70.
  - 139 Member States (and 1 non-Member State) will comply with the Standard, i.e. their non-MRPs have expired or are due to expire by 24 November 2015; and
  - 17 Member States will not comply with the Standard, i.e. their non-MRPs will not expire by the deadline.
  
- 2) Possible reasons for non-compliance with Standard 3.10.1 include **lack of capacity, insufficient training and costs of implementation.**
  
- 4) While the worst case scenario (e.g. South Africa, Columbia, India) is that citizens of a State not having MRPs will be denied entry into other States, the acceptance or refusal to accept non-MRPs is a State matter.
  
- 5) However, information received from some States suggests that a certain flexibility will be allowed for a limited time period following 24 November 2015 in permitting admission of the holders of non-MRPs. This position may be revised if States will face a great number of non-MRPs to treat.





# ePassport: The trust imperative

- ePassport must be ICAO compliant
- ePassports are Machine Readable Passports (MRPs) with a chip. The chip is an additional security feature for passports; does not replace it
- ePassports are issued by entities that assert trust – Identification supply chain
- Achieve global exchange of certificates and other information
- Improper validation of ePassports leads to a “false” sense of security



# What does chip contain?

- Chips contain Logical data Structure (LDS) with 16 Data Groups (DG)
  - DG 1 contains the contents of the MRZ – Mandatory
  - DG 2 contains photograph of the holder – Mandatory
  - DG 3 contains fingerprint biometrics – Optional
  - ...and so on

Chips contain Security Data Objects (SOd)

Contains hashes of the Data Groups present in the LDS







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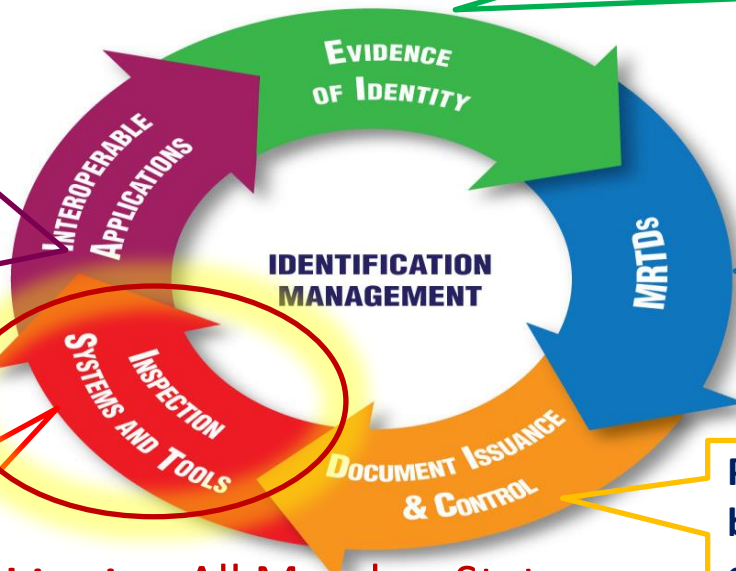
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# Public Key Infrastructure

- PKI plays major role in eMRTD security
  - Technology supporting political trust decisions
- National PKI deployment
  - Must be reliable, secure, ICAO 9303 compliant
- International Trust
  - Initial trust establishment out-of-band
  - Compliant electronic processing extends trust
  - Certificates of States must be accessible (PKD/websites)
- Benefits of PKI realized ONLY if issuing and receiving ICAO member states participate

**MORE INFOS WILL BE PRESENTED ON THE ICAO PKD TOOL**





## Increase the number of ABCs

- The ICAO **Public Key Directory (PKD)** is an ePassport inspection tool
- ICAO is encouraging all States to use the ICAO PKD as a means of verifying and authenticating ePassports and to enhance security in cross-border movement through increased number of ABCs
- According to IATA, expansion of ABCs, used for the inspection of travellers documents, increased between August 2014 and November 2015 from availability in **134 airports in 40 States** to **179 airports in 60 States**.

**ICAO will continue to promote actively both the participation to the PKD and its use**



# Identification management as a Best Practice

- **Ministerial Conference** on African Security and Facilitation  
Windhoek, Namibia: 5 - 8 April 2016
- **TRIP / MRTD 12th Symposium:** 2016 (15-17 November 2016)
- **TRIP Regional Seminars**
  - Nairobi, Kenya: 10-12 November 2015
  - Kish Island, Iran: 9 – 11 May 2016
  - Caribbean or Latin America 4Q 2016



# Declaration of Windhoek: main points

**We**, African Ministers responsible for Civil Aviation Security and Facilitation **Undertake to:**

- **Support the effective implementation of the ICAO Aviation Security Assistance and Capacity Building Strategy, the Comprehensive Regional Implementation Plan for Aviation Security and Facilitation in Africa (AFI SECFAL Plan);**
- **Ensure progressive increase in the Effective Implementation (EI) rate of ICAO's eight Aviation Security Oversight Critical Elements to no less than the world average;**
- **Ensure the establishment of National Civil Air Transport Facilitation Committees (NATFC);**
- **Ensure that all non-Machine Readable Passports (MRP) are removed from circulation;**



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## Other Promotional activities

- Publication of the ICAO TRIP magazine (ex-MRTD Report):  
2 per year





# Assistance Activities

- **ICAO TRIP Strategy assistance project in the Sahel and Neighboring States (closed)**
  - Canada-funded project (2014-2016)
- **ICAO TRIP Strategy assistance project in the Caribbean region (2016-2018):**
  - Project funded by the Government of Canada, with a focus on immigration control at borders, activities will include assessment missions, regional seminars and the development of a border control assessment guide.





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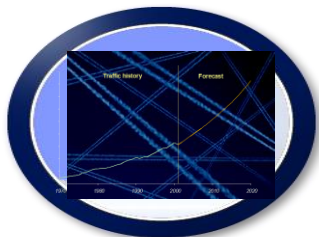
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**ICAO TRIP**



**Interoperable  
Operations**



# Interoperable Applications for traveller identification

- INTERPOL Stolen and Lost Travel Document (SLTD) Database
- Advanced Passenger Information (API)
- Passenger Name Record (PNR)
- “Watch lists” Bilateral and multilateral exchanges (e.g. Al-Qaeda, Taliban, etc...)
- “Trusted” or “expedited” travellers (e.g. Nexus in Canada)



# INTERPOL SLTD

- The need to report in a timely manner accurate information about stolen, lost, and revoked travel documents, issued by a State, to INTERPOL for inclusion in the SLTD database.
- Starting from February 2016, this will be a new Standard of Annex 9.
- In addition States are strongly encouraged to query at entry and departure border control points the travel documents of individuals travelling internationally against the SLTD database, and this will be also a new Recommended Practice of Annex 9.



## ICAO TRIP Strategy and the UN agenda

- Coordination with the UN Security Council Global Strategy: ICAO actively supports UN Security Council Resolutions (SCR) 2178 (2014)
- ICAO part of the 38 entities of the Counter-Terrorism Implementation Task Force (CTITF) with a common action plan for cooperation on the implementation of SCR 2178
- The UN Counter Terrorism Center developing a Programme to respond to the Foreign Terrorist Fighters (FTF) challenge focusing on Capacity Building Projects
- Facilitation activities are linked to 6 of the 17 UN Sustainable Development Goals (SDGs)



## UNSC Resolution 2178 (2014)

- “Reaffirms that all States shall prevent the movement of terrorists or terrorist groups by effective border controls and controls on issuance of identity papers and travel documents, and through measures for preventing counterfeiting, forgery or fraudulent use of identity papers and travel documents...”
- “9. *Calls upon* Member States to require that airlines operating in their territories provide advance passenger information (API) to the appropriate national authorities in order to detect the departure from their territories, or attempted entry into or transit through their territories, by means of civil aircraft, of individuals designated by the Committee established pursuant to resolutions 1267 (1999) and 1989 (2011)...”



## API system overview

An electronic communications system whereby **required data elements are collected and transmitted to border control agencies at the arrival prior to flight departure or arrival** and made available on the primary line at the airport of entry.

→ Collected: Available in Departure Control Systems: flight “open” for check-in (48hrs)



## International cooperation on API

Passenger data exchange such as API:

ICAO is closely collaborating with the World Customs Organization (WCO) and the International Air Transport Association (IATA) on these matters, by:

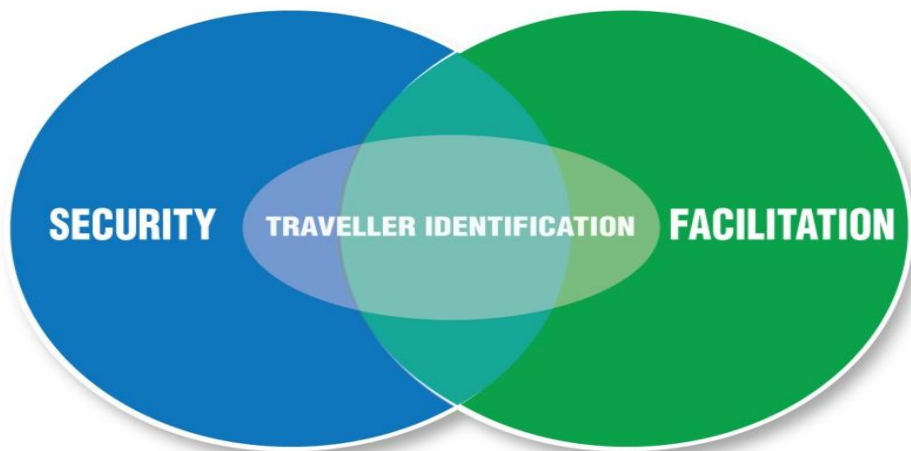
- a) developing API Guidelines, and
- b) promoting the international standards adopted by relevant UN agencies for this purpose.

**UN Security Council 2178 *urged* States to require airlines to provide passenger lists, referred to as Advanced Passenger Information (API) in Annex 9 — *Facilitation*. API is an integral component of the ICAO TRIP Strategy**

Cooperation between UNCCT, CTED, IATA, ICAO, IOM, WCO, INTERPOL in determining technical assistance needs for four Member States for the implementation of an API system



# Benefits of TRIP



- Worldwide confidence in authentic identity documents
- Protection from identity theft
- Use of machine-assisted systems
- Shorter lines

## SECURITY

### *Detect and Prevent...*

- Entry of terrorists and criminals
- Attacks and attempted attacks
- Use of crafts/vehicles as weapons
- Movement of weapons/explosives
- Criminal activity (especially when used to fund terrorism)
- Child abduction
- Human trafficking
- Illegal immigration

## FACILITATION

### *Support and Expedite...*

- Domestic and international travel
- Tourism
- Imports/exports and domestic trade
- Immigration/migration
- Treaty commitments and human rights — refugees, stateless persons, children
- Emergency response — identification of victims and survivors
- Crime detection — tracking of suspicious persons and behaviour





# Conclusions

- ICAO is your UN agency, take ownership and participate
- Coordinate at national and international level
- ICAO Traveller Identification Programme (ICAO TRIP) establishes appropriate mandatory and global interoperable standards and specifications (API, PNR, etc..)
- Improper validation of ePassport leads to a “false” sense of security
- The ICAO PKD is the most effective mechanism for making available public keys and other related information globally – Participate!



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SEMINAR

# Forthcoming Event

12<sup>th</sup> TRIP Symposium 2016 (15-17 November 2016)



The Symposium is a world-class forum for the exchange of information on all aspects of traveller identification management, and the ICAO Traveller Identification Programme (TRIP) Strategy providing decision makers and technical experts with valuable insight on key current and emerging issues.



# ICAO Publications of interest (Annex 9 related)

GUIDELINES  
ON  
ADVANCE PASSENGER INFORMATION  
(API)

WCO/ATA/ICAO

2013





ICAO

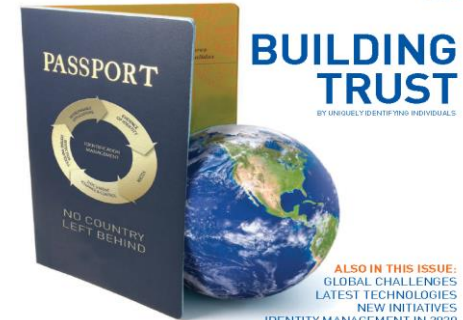
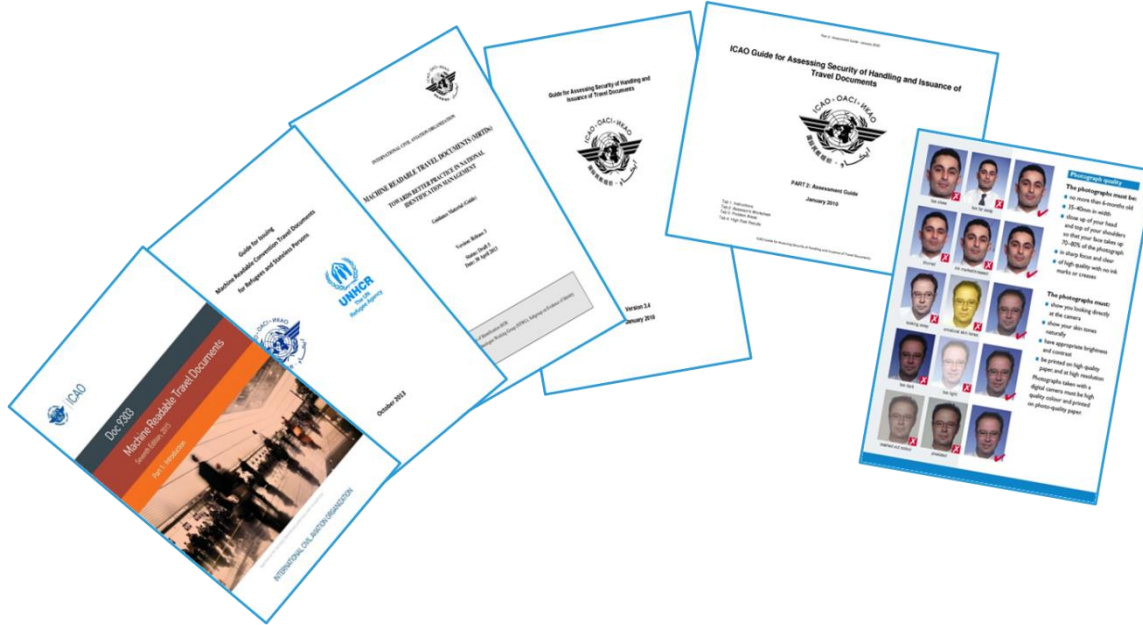
SECURITY & FACILITATION

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# ICAO Publications of interest (TRIP related)



SECURITY & FACILITATION



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