CABO VERDE STATE AIR TRANSPORT ACTION PLAN SYSTEM (SATAPS)



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Area	Action	Reference
Alleviation of restrictions	Revise ASAs to alleviate air carrier ownership and control (ACOC)	Since 2000 All Air Services Agreements (ASAs) are signed based on principal place
	restrictions	of business and regulatory control (no ownwership control are required) at least it's mandatory for the other State.
Alleviation of restrictions	Revise ASAs to alleviate capacity restrictions	All Air Services Agreements are negotiated by Cabo Verde without capacity restrictions.
Charges	Implement ICAO policies on user charges	Charges are implemented taking in consideration ICAO Policies: cost recovery, eficiency and transparency. All charges to be approved need a public consultation.
Competition	Support ICAO Compendium of competition policies and practices (reply to ICAO State Letter EC2/109-15/42)	
Competition	Encourage cooperation among competition authorities	
Competition	Participate in ICAO Air Transport Symposium (IATS), March 2016	
Competition	Implement air transport operators cooperation through code share/alliances.	
Connectivity enhancement for Least Developed Countries (LDC), Small Island Developing States (SIDS), Landlocked Developing Countries (LLDC)	Support development by ICAO of connectivity indicator	
Connectivity enhancement for Least Developed Countries (LDC), Small Island Developing States (SIDS), Landlocked Developing Countries (LLDC)	Implement essential services schemes	
Consumer protection	Associate consumer representative organizations	The CAA works close to the Consumer Protection Association regarding implementation of any measure that can impact on consumer (economic, social or environment). There are continuous campaigns to inform passengers on their ights and duties.
Consumer protection	Adhere to Montréal Convention, 1999	The Government of Cabo Verde ratified the Montréal Convention on 21th June 2004.
Consumer protection	Use ICAO Core Principles (adopted by the ICAO Council on 17 June 2015) in regulatory and operational practices	On August 1st the Cabo Verde Civil Aviation Authority launch a new campaign to inform the passengers on their rights and duties when travelling by air. This new campaign consist on a creation of a logo representing the passengers rights and we have in all our airports exhibitors that contain flyers on passengers rights (siflyers: on cancelation, flight delay, denied boarding, ticket, problem with bagga and facilitation), a Passenger Guide and the complaint form. The campaign was launched to the public and it's advertised in all our public television and national airports.
		The main objective of the campaign is to make passengers aware of their rights and duties and, at the same time, to create in the civil society the habit of claiming in defense of their interests. the whole campaign is supported by the national law on passenger protection approved in 2006. the Authority intended with the logo to have an image associated with the protection of passengers. the is not the first campaign, since regularly the CAA develops campaigns for this purpose.
		Along with the campaign we launched a passenger portal (website: www.passageiro.aac.cv) where any citizen can consult information when scheduling their trip, during the trip and reaching the final destination, and eve make complaints. The whole campaign is produced in two languages (Portugue and English)
Cooperation across value chain	Support cooperation among stakeholders, including World Tourism Organization (UNWTO), International Air Transport Association (IATA), Airports Council International (ACI), African Airlines Association (AFRAA), African Civil Aviation Commission (AFCAC), African Union Commission (AUC), Airlines Association of Southern Africa (AASA)	,
Data and analysis	Share data and analysis	

Data and analysis Share customized traffic and cargo forecasts Provide business analysis tools Fleet renewal Adhere to Cape Town Convention, 2001. Fleet renewal Make use of Art. 83 bis of the Chicago Convention Infrastructure development Consider practices to attract public/private capital, such as public-private development Provide sufficient infrastructure to accomodate growth Infrastructure development Provide sufficient infrastructure to accomodate growth Infrastructure development Increase awareness of ICAO guidance on infrastructure funding Market access liberalization Grant 7th freedom traffic rights for air cargo services Market access liberalization Align Air Services Agreements (ASAs) with YD Market access liberalization Implement Yamoussoukro Decision (YD) framework Safety Implement Safety targets of the Abuja Declaration on Aviation Safety in Africa, 2012 Safety Stabilish mechanisms to ensure sustainable funding of safety oversight functions Security and facilitation Support electronic submission of data on goods passing borders; erriegit; e-air way pillis (e-AWB) Security and facilitation Develop and implement Regulated Agent and Known Consignor's programmes Security and facilitation Implement electronic visas			
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Eliminate non-physical barriers between States	Security and facilitation	Eliminate non-physical barriers between States	
Taxation Avoid imposing discriminatory levies on air transport	Taxation	Avoid imposing discriminatory levies on air transport	
Taxation Implement ICAO policies on taxation	Taxation	Implement ICAO policies on taxation	
Taxation Assess economic impact of excessive taxation	Taxation	Assess economic impact of excessive taxation	
Training Support ICAO efforts to quantify personnel shortages (Doc 9956)	Training	Support ICAO efforts to quantify personnel shortages (Doc 9956)	
Training Support ICAO capacity-building initiatives: Next Generation of Aviation Professionals (NGAP), Human Resources Development Fund (HRDF)	Training	Aviation Professionals (NGAP), Human Resources Development Fund	
Training Use ICAO air cargo-specific training, including dangerous goods	Training	Use ICAO air cargo-specific training, including dangerous goods	