## ICAO Traveller Identification Programme (ICAO TRIP) Regional Seminar

# Singapore's Experience The National Air Transport Facilitation Programme



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## **Selected Touch Points at an Airport**







## **Immigration**





## Customs





## Port Health





## Singapore Changi Airport at a Glance

- Currently 2 Runways, 3 Terminals, and 2 Airport Cargo Zones;
- Connected to 380 cities worldwide
- In 2016 Changi handled
  - 360,500 total aircraft movements
  - 58.7 mil total passenger movements
  - 1.97 mil tonnes of cargo







# An Enjoyable Experience is not Possible without Partnership

- The airport is where visitors have their first & last impressions of the country.
- At Singapore Changi Airport, we desire for our passengers to experience smooth facilitation when journeying through the airport.
- For passengers to have an overall enjoyable experience, all airport agencies need to **play their part well** & **work in partnership**, both with agencies within and outside of the airport, and regulators.



# An Enjoyable Experience is not Possible without Partnership

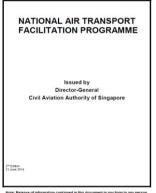
- Partnership with stakeholders to achieve synergy & efficiency.
- Develop a symbiotic relationship, which is mutually beneficial for entities involved.
- Leverage on specific expertise of respective stakeholders to address issues.
- Pursue "win-win" outcomes in such engagements.



## **Singapore National Air Transport Facilitation Programme (NATFP)**

- ICAO Annex 9 sets out the general principles and guidelines for ICAO Contracting States
- The structure and substance of Singapore NATFP is based on Annex 9.
- The purpose of Singapore NATFP is to implement the Chicago Convention mandate that Singapore provide for and facilitate the border-crossing formalities that must be accomplished with respect to aircraft engaged in international operations and their passengers, crews and cargo.









## **Singapore National Air Transport Facilitation Programme (NATFP)**

**PREAMBLE DEFINITIONS** PART I OBJECTIVES OF THE NATIONAL AIR TRANSPORT FACILITATION PROGRAMME (NATFP)

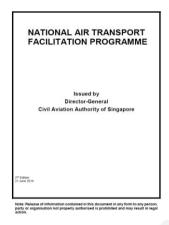
#### PART II LEGISLATION

- 2.1 International Conventions
- 2.2 National Legislation

#### PART III NATIONAL AIR TRANSPORT FACILITATION COMMITTEE

- 3.1 Terms of Reference
- 3.2 Coordination of the National Air Transport Facilitation Programme

#### PART IV AGENCIES INVOLVED IN AIR TRANSPORT FACILITATION



#### PART V AGENCIES INVOLVED IN THE IMPLEMENTATION OF SECURITYRELATED PROVISIONS

- 5.1 Entry and Departure of Aircraft
- 5.2 Entry and Departure of Persons and Their Baggage
- 5.3 Entry and Departure of Cargo and Other Articles
- 5.4 Inadmissible Persons and Deportees

#### PART VI THE FACILITATION AWARENESS PROGRAMME

- 6.1 Objectives of Programme
- 6.2 Framework



## **Singapore National Air Transport Facilitation Committee (NATFC)**



The NATFP will be implemented through the activities of the National Air Transport Facilitation Committee (NATFC).

## Partnership in Action - Terminal 4 Development

- Adoption of self-service passenger departure process at Changi Airport Terminal 4.
- Integration of security access control point with departure immigration before passengers enter into transit area.





