

Bio Annet Steenbergen

Annet Steenbergen is co-founder and first coordinator of the Aruba Happy Flow project for the Government of Aruba. The Happy Flow project is the first single token initiative that creates a seamless flow of passenger facilitation from curb to gate through the reuse of biometrics and advanced cooperation between the public and the private sector.

In 2016 Annet took on the chair of IATA's Passenger Facilitation Working Group and has a seat on the IATA's Passenger Experience Management Group. She has had more than 20 years international experience working in the field of border control, border management and public private cooperation at airports. Besides her work for the Government of Aruba she is a consultant on passenger facilitation innovation with a strong focus on single token end-to-end solutions. Annet has previously worked in i.a. the Netherlands, Suriname and South Africa.