



TTCAA
Safer Skies



SM2018 NACC & SAM

ICAO Regional Safety Management Symposium
The Journey to Achieving Effective Safety Management
Lima, Peru
13 – 16 March 2018

Management of Change



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Air Traffic Management as a Business

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- The image shows an air traffic control room with several workstations. Each workstation is equipped with multiple computer monitors displaying flight data and radar screens. The room is dimly lit, with the primary light source being the screens. The workstations are arranged in a row, and there are green structural elements visible in the background. The text is overlaid on the lower portion of the image.
- Our ATM product would be a safe and efficient service
 - Safety Management enhances – not constrains – our product
 - ATM and Safety Technologies support core business objectives

Which Technologies?

Business Analytics

Information Technology

Descriptive

Plan

Decision

Develop

Predictive

Implement

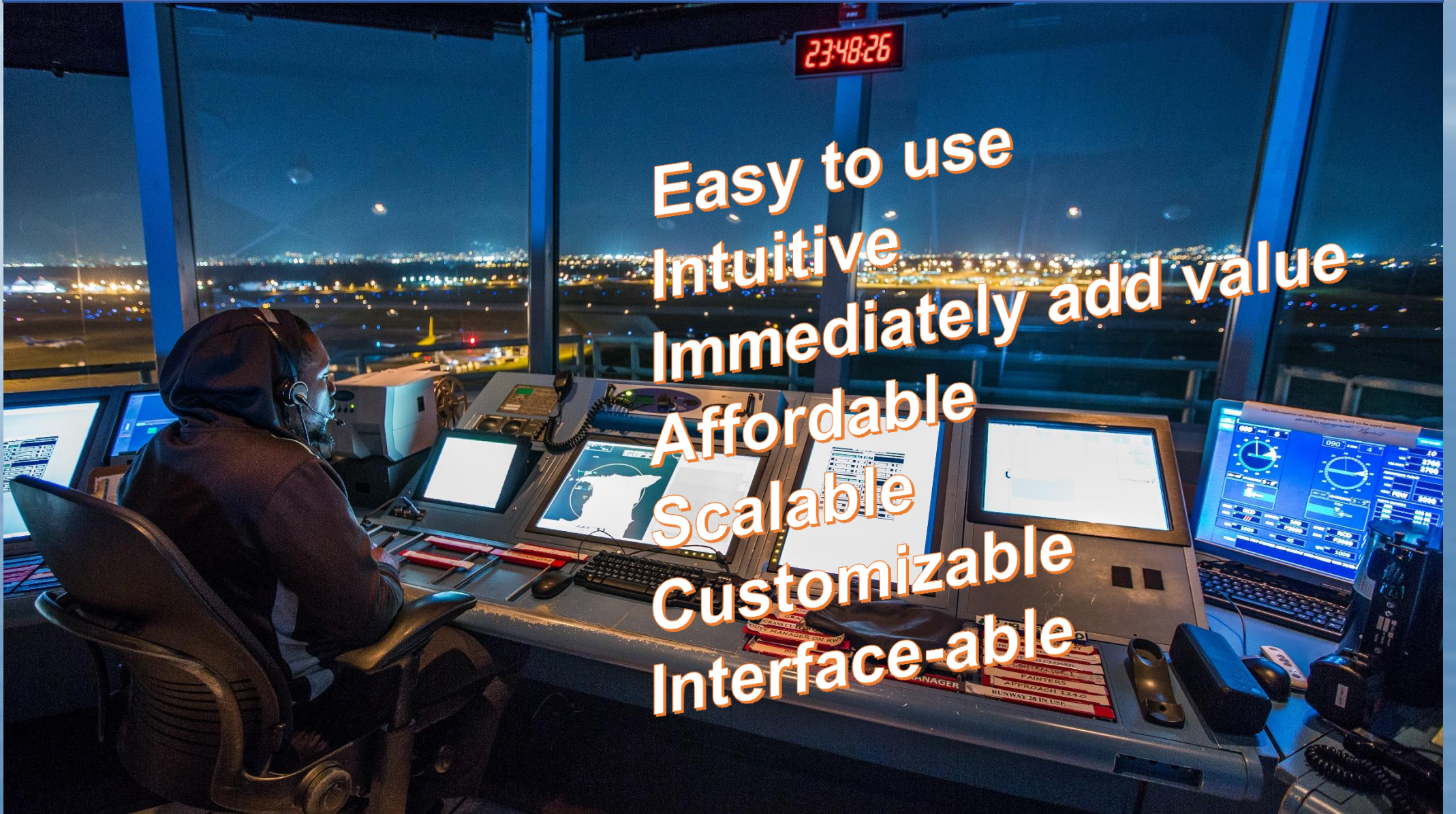
Prescriptive

Support

Add Value To Enable Fluency In Safety Performance

Safety Technology Performance Criteria

Easy to use
Intuitive
Immediately add value
Affordable
Scalable
Customizable
Interface-able



A simple business model

Flight Radar 24



The change challenge

Change Management

Managing Change

Leading Change



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Thank you!



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