

ICAO REGIONAL SAFETY MANAGEMENT SYMPOSIUM  
THE JOURNEY TO ACHIEVING EFFECTIVE SAFETY MANAGEMENT  
North American, Central American and Caribbean & South American Regions

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**Gonzalo ALTAMIRANO**  
Quality Chief, LATAM Airlines Group

Mr. Gonzalo Altamirano works for LATAM Airlines Ecuador as Maintenance Quality Chief. Mr. Altamirano has fifteen years of extensive experience in aircraft airworthiness and maintenance standards development and conformity assessment in Organization, Maintenance Procedures, Quality system procedures, training, contracted maintenance areas and aircraft accident/incident investigation. He is also responsible of developing the Quality and Safety Management System in Maintenance for the AOC and MRO, which include the SRVSOP registry of OACI at SAM Office.

Mr. Altamirano promotes the Human Factors analysis, Just Culture Program and Resilience engineering concepts during maintenance activities in according the SMS requirements for LATAM Ecuador.

At the moment, Mr. Altamirano develops a Project in the company to integrate the requirements of Occupational Safety/Health and Environment during the planning and execution of maintenance on aircraft.