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Mr. Dale Whitmore is the SMS Program Office Manager for the FAA's Flight Standards Safety Promotion and Analysis Division located in Washington D.C. The Office is responsible for the work products (policy and training) used by its inspector workforce that oversee service provider certification and surveillance activities required by the FAA. These work products constitute the FAA's business process called SAS (Safety Assurance System). The SMS Program Office also represents Flight Standards in the development of the FAA's internal SMS implementation called the AVSSMS.

Mr. Whitmore formally began his career in 1981. He holds a Master's Degree in Education, has 15 years of experience as an FAA Aviation Safety Inspector in both General Aviation and Air Carrier operations. Mr. Whitmore also has 17 years as an ISO Quality Management System Lead auditor and is an active, independent contract Quality Management System (QMS) auditor for a major U.S. registrar. This unique combination of aviation and management system experience has greatly benefited the Flight Standards Service in its integration of SMS into its State Safety Program.