

ICAO REGIONAL SAFETY MANAGEMENT SYMPOSIUM
THE JOURNEY TO ACHIEVING EFFECTIVE SAFETY MANAGEMENT
North American, Central American and Caribbean & South American Regions

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Betty CASTAING
Director of Planning and Development, IDAC

Ms. Betty Castaing was born in the Dominican Republic. She is Master in Senior Public Management, by the University of Palmas de Gran Canaria, Spain, Expert in Senior Public Management, of the Higher Education Institute TQM, Computer Science Engineer of APEC University, RADAR Air Traffic Controller of the PAN AM International Flight Academy and ICAO TRAINAIR Instructor.

With more than twenty years of experience in civil aviation, she has held different positions in the Air Traffic Control and in the Air Navigation management area, including the Technical Air Navigation Coordinator through which she was in charge of coordinating national and international relations with interest groups, strategic air navigation planning and training of air navigation technical personnel; together with the air navigation implementation projects such as the New Flight Plan Format (NFPL2012), the Aeronautical Messaging Management System for Air Traffic Services (AMHS) in the Dominican Republic and the Safety Management System (SMS) of Air Navigation.

Throughout her career she has done other studies in Senior Management of Civil Aviation, Legal and Financial Affairs for ANSP, Management of Air Navigation Services, Leadership in Safety Management, Planning and Strategic Management in Civil Aviation, Budget Planning, Plan of Asset Acquisition, Project Management, Implementation of the Quality Management System based on ISO 9001: 2008, Advanced Instruction Techniques, ICAO Safety Management for Practitioners (SMxP) Course, among others.

Additionally, she has obtained different awards and recognitions, such as the Effective Leadership, the Highest General Average and Highest General Average of Final Project in the Senior Public Management Program, 2015; Labor Performance Award of the Dominican Institute of Civil Aviation, in the implementation of a Quality Management System in 2011 and 2nd Student Performance Award for Best Student of the Class in 1996.

Currently, she is the Director of Planning and Development of the Dominican Institute of Civil Aviation (IDAC), area which is in charge of the SSP implementation and other roles.