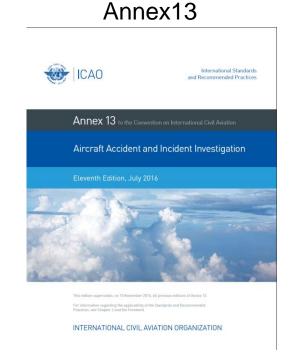
### The protection of safety data, safety information and related sources Peter van Rooyen ATCO in Johannesburg ACC IFATCA Executive Vice President Professional



ICAO Regional Safety Management Symposium and Workshop 22 to 25 May 2018 in Kigali, Rwanda

## How is data/information and sources protected in the African region?

### We don't know if it is working yet – only a few cases





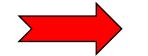




Is it sufficient to encourage reporting? Are ATCOs confident enough in existing system/rules?

# Despite improved protection most reporting systems suffer from underreporting

- Poor results from Safety processes
- You have to report everything
- Too much data with no context data is context dependent
- Who is drawing the line?



Reduced trust in the system



## What actions, beside legislation, have been or could be taken to encourage reporting?

#### **Treat people as informants – it is the reporters report**

- Stop tabulating use a qualitative approach
  - Safety is about collecting multiple perspectives, interactions between system elements. Not one truth.
- Rather than assigning responsibility for causing failures, incident reporting should assign responsibility for improving systems
- Explain Explain Explain



## Are Annex 19 – Safety Management provisions sufficient? Should more be done at ICAO level?

- Change of Annex 13 from causes to explanations and introduce multiple perspectives
- ICAO Safety management manual and data shall focus on organisational/system choices and dynamics

