

## Delegates Information Package

### *Venue*

ICAN2019 will be held in Aqaba, the Hashemite Kingdom of Jordan from 2 to 6 December 2019 at

#### **INTERCONTINENTAL AQABA RESORT**

King Hussein Street

P.O. Box 2311

77110 Aqaba, Jordan

Tel: +962 3 209 2222

Fax: +962 3 209 3315

Website: [www.intercontinental.com/Aqaba](http://www.intercontinental.com/Aqaba)

### *Language*

The ICAN 2019 Event will be conducted in English. ICAN2019 is a paperless meeting, event materials will only be provided in electronic format. Accordingly, participants are required to bring their own portable computers/laptops configured with Microsoft Windows operating system. Delegates shall handle translation services for bilateral negotiation meetings.

English and Arabic are well spoken in Jordan.

### *Medical Clinic*

A medical clinic will be made available to ICAN Delegates throughout the event should participants require medical attention. In the event of emergency medical care, it is strongly recommended that participants should have travel insurance (including health) for the duration of their stay in Jordan and ensure that their insurance is applicable in Jordan.

Furthermore, they should carry evidence of current health/ hospitalization insurance such as cards that may be produced to health institutions should the need arise.

Participants are also encouraged to provide information during registration, on their next of kin who may be contacted on behalf of the participant should the need arise.

### *Communication Services*

Worldwide direct connections are available, using the international code or telephone operator as necessary. From outside Jordan, dial +962 followed by the area code (for landline numbers) and the required number.

Mobile telephone services are quite efficient in Jordan. Some of the main mobile telephone service providers are Zain, Orange, and Umniah. Mobile telephone service providers also provide gateway to internet using 3G and 4G.

Mobile phone SIM cards are easily available at the cost of approximately 35 USDs (Delegates should note that registration is required for activation).

Fixed telephone services are also available at hotels and other facilities. +962 is the international dialing code and:

- 06 is the area code for Amman
- 03 is the area code for Aqaba

### *Electricity*

220 AC volts, 50 cycles, requiring rounded two-prong wall plugs. Visitors from other countries with different electricity standards (i.e. U.S.) will need a transformer, which most hotels can provide.

### *Currency and Banking*

The country's official currency is the Jordanian Dinar (JOD), which is equal to 1000 fils or 100 piasters. The Jordanian Dinar exchange rates are determined by the interbank trade which varies daily.

- 1 JOD is approximately 1.41 USD

Participants may wish to obtain current information from the internet. The Jordanian Dinar is available in the form of paper currency of 50 Dinars, 20 Dinars, 10 Dinars, 5 Dinars and 1 Dinar. Also available in the form of coins are: half a dinar, quarter dinar, 10 piasters, 5 piasters, 2.5 piasters, 1 piaster and 0.5 piasters.

Commercial banks and exchange offices provide exchange facilities.

- Most banks are open between 0830hrs to 1500hrs from Sunday to Thursday.
- Exchange offices may be open outside these hours.
- Hotels also offer exchange facilities but at an extra fee and/or less favorable rates.
- Easiest currencies to exchange are the US Dollar, Sterling pound and the Euro.
- On arrival Queen Alia & King Hussain International Airports, Exchange services are available within customs hall, from 0700 hrs to midnight.

Major international credit cards are accepted in Jordan. Most banks have Automated Teller Machines (ATMs) accepting various international cards. Most establishments & service providers accept them.

Credit cards are accepted at hotels, restaurants and larger shops, including American Express, Visa, Diners Club, and MasterCard.

Please note that many smaller shops prefer cash payment in the Jordanian currency, and it's essential for shopping in the local souks.

### *Contact information*

#### Responsible for visas:

Name: Mr. Majdi Albustanje  
Title: Aviation Security Inspector  
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#### Responsible for transportation:

Name: Ms. Hadeel Awaysheh  
Title: Chief of division Quality Assurance  
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#### Responsible for event venue:

Name: Eng. Sally Jbarah  
Title: Aviation Safety Auditor  
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#### Responsible for promotion/exhibition:

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#### Responsible for IT:

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