## **Biography Information**

**Speaker's Name**: Mr. Eugene Hoeven

Affiliation/Company:
Civil Air Navigations Services Organisation (CANSO)

Title/Position:
Director of ICAO Affairs



## **Brief Biography of Speaker:**

Eugene Hoeven is Director ICAO Affairs with the Civil Air Navigation Services Organisation (CANSO) and represents the interests of the Air Navigation Service Providers at the International Civil Aviation Organization (ICAO) and other industry partners and stakeholders with a presence in Montreal, Canada. Prior to joining CANSO, Eugene served as Director, Risk Management & Insurance at the International Air Transport Association (IATA), with responsibilities for both corporate and industry risk management and insurance activities. Prior to this, he was Assistant Director User Charges – the Americas & ICAO, representing the airline industry on airport and air navigation services funding, commercialization and privatization.

Before joining IATA, Eugene was with Bombardier Aerospace marketing the Dash-8 and CRJ products, and served a brief tenure as a consultant with Schiphol Management Services (Amsterdam) on airport strategic planning and development. Eugene started his aviation career with KLM Royal Dutch Airlines where he held a number of financial management positions.

Eugene holds a bachelor degree in Economics from McGill University, a business degree from the University of Ottawa and an MBA from the John Molson School of Business, Concordia University, Montreal. He also holds an Accredited Director designation from ICSA – Chartered Secretaries Canada.