

United Arab Emirates

Biography



Ms. Khazna Al Menterhi

Khazna has joined the Air Accident Investigation Sector of the United Arab Emirates in 2016. She is now in the position of Officer - Quality, Standards and Publications and responsible for accident investigation rule-making, quality management, and family assistance. She is a Certified ISO 9001 – *Lead QMS Auditor*, and possess a Master Degree in Science of Quality and Business Excellence.

Khazna is involved in many activities relevant to the National Emergency, Crisis and Disasters Plan, and was assigned as a duty aviation representative in the emergency room especially during the COVID-19. Due to her contributions, active involvement, and her abilities in emergency response regulatory side, in addition to her current duties, she was assigned for conducting assessments of the main UAE airlines in the functions of family assistance to assure compliance with the UAE Family Assistance Code. She has also participated as a speaker in many national seminars and forums for subjects relevant to accident investigation quality systems, and family assistance.