



| ICAO

UNITING AVIATION

# AIS Training

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# Manual on AIS (Football) Training



Methodology (how to)	Application (do)
Rules	Understand rules
Player positions	Assign players
Required skills	Current players' skills
Performance criteria	Assessment criteria
Game plan template	Create game plan
Assessment plan	Measure performance





# Manual on AIS Training (Doc 9991)

- Published (six official languages)
- Enable development of training programmes
- Step-by-step blue-print towards adapted CBTA model
- Doc 8126 – training programs based on ICAO competency framework

**It is not a one-size-fits-all training programme**



Doc 9991

Manual on Aeronautical Information  
Services Training

First Edition, 2023



Approved by and published under the authority of the Secretary General

INTERNATIONAL CIVIL AVIATION ORGANIZATION



# Manual on AIS Training (Doc 9991)

- Structure of the training manual
  - Based on guidance from PANS-TRG (Doc 9868)
  - Aligned with ATCO training manual methodology
  - Outcome-based
- Examples/templates included
  - Training Specification
  - AIS Adapted Competency Model
  - Evidence Guide
  - Competency Checklist
  - Assessment Form
  - Example Syllabus



# Requirement for a training manual

- Doc 8126 – training programs based on ICAO competency framework

## 3.4 PERSONNEL

### 3.4.1 Personnel requirements

3.4.1.1 In line with the State's requirements, an AIS provider must ensure that job descriptions, training programs, training plans and training records are developed, maintained and continuously improved based on the ICAO competency framework.



# Requirement for a training manual

- Doc 8126 – training programs based on ICAO competency framework

## 3.4.4 Application of the AIS adapted competency framework

3.4.4.1 Within the context of the QMS, AIS management must ensure that tasks are performed only by competent personnel. There is therefore a need to identify tasks and assess the required competencies. Clear performance criteria must be established to assess the competencies while the assessment must be based on multiple observations covering a range of different conditions.

3.4.4.2 In this context, AIS management must ensure that required competencies are trained, observed and assessed consistently within the AIS organization. Each party involved in the process including the trainee, instructor, training organization, operator and regulator must have a common understanding of the AIS competency requirements.

# ICAO Competency Framework

Competency. A dimension of human performance that is used to reliably predict successful performance on the job. A competency is manifested and observed through behaviours that mobilize the relevant knowledge, skills and attitudes to carry out activities or tasks under specified conditions.

ICAO Competency: Communication

Description: Communicate effectively in all operational situations

OB: Speaks clearly, accurately and concisely

**Table I-2-1. Structure of an ICAO competency framework**

<i>ICAO competency</i>	<i>Description</i>	<i>Observable behaviour (OB)</i>
ICAO Competency 1	Description 1	OB 1
		OB 2
		OB n
ICAO Competency 2	Description 2	OB 1
		OB 2
		OB n
ICAO Competency n	Description n	OB 1
		OB 2
		OB n

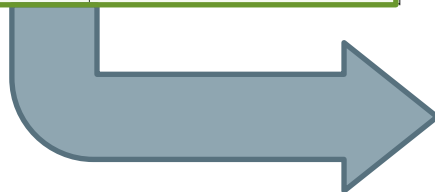
# Developing competency-based training

Table I-2-1. Structure of an ICAO competency framework

ICAO competency	Description	Observable behaviour (OB)
ICAO Competency 1	Description 1	OB 1
		OB 2
		OB n
ICAO Competency 2	Description 2	OB 1
		OB 2
		OB n
ICAO Competency n	Description n	OB 1
		OB 2
		OB n

Table I-2-3. Elements of an adapted competency model

Adapted competency	Description	Performance criteria		
		Observable behaviour (OB)	Competency assessment	
Adapted competency 1	Description 1	OB 1	Final competency standard	Conditions
		OB 2		
		OB n		
Adapted competency 2	Description 2	OB 1	Final competency standard	Conditions
		OB 2		
		OB n		
Adapted competency n	Description n	OB 1	Final competency standard	Conditions
		OB 2		
		OB n		





# Development of AIS CBTA

## Conditions

- Variable conditions trainee is trained and expected to operate in

## Standards

- Expected standard trainee should deliver within conditions specified

## Knowledge

- Education
- Training

- Trainee applies KSA at the desired standard within the specified condition

## Skills

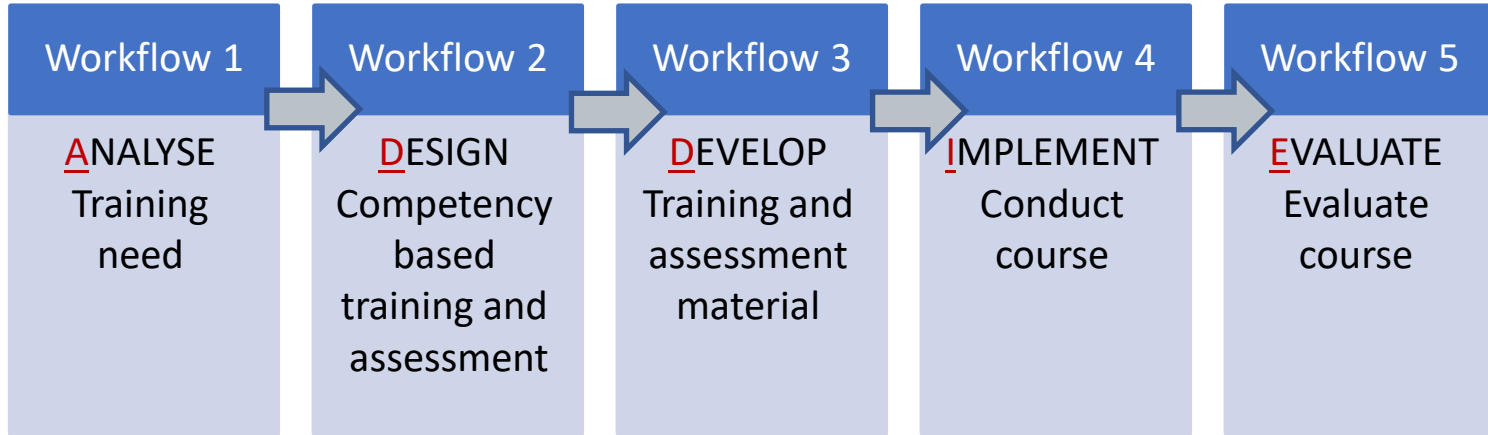
- Ability to perform an activity or action

## Attitudes

- Ability to consistently achieve desired outcome

- ICAO Framework
  - Complete list of competencies
- AIS Adapted Model
  - Select applicable competencies
  - Select or assign observable behaviours
  - Determine assessment standards and conditions
  - KSA within standards and conditions
- Training phases and progression
  - Initial
  - Functional
  - Specialized
  - Refresher (recurrent)

# Development Methodology

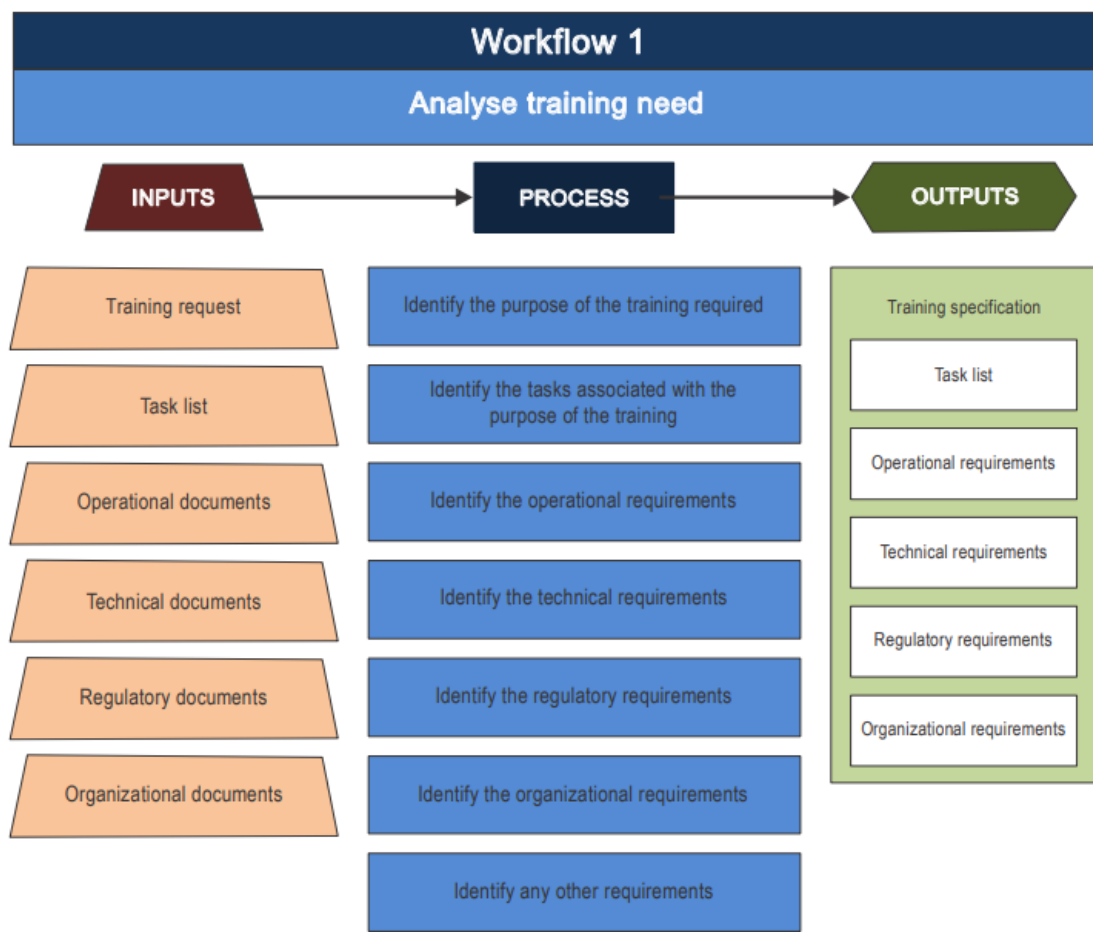




# ANALYSE

## Workflow 1

**A**NALYSE  
Training  
need





# DESIGN (1)

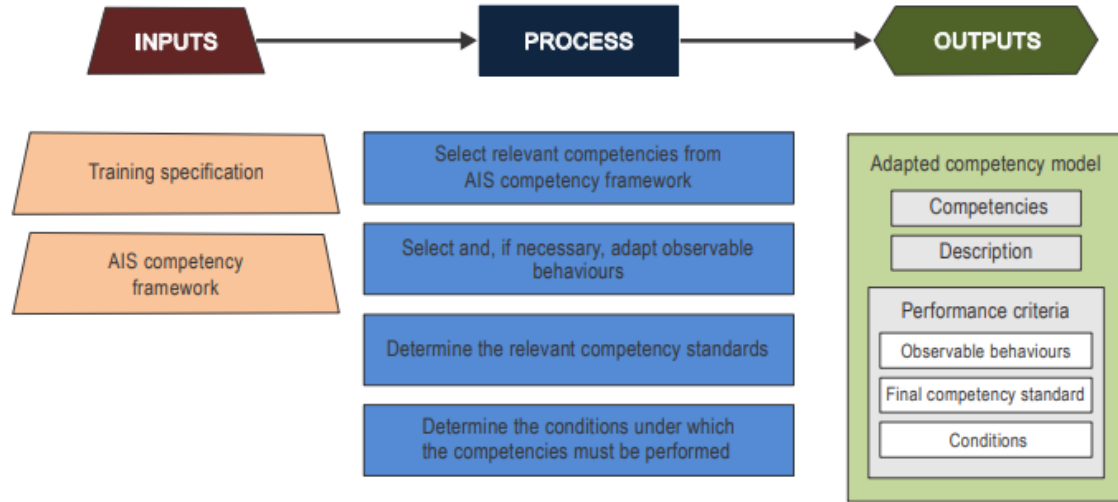
## Workflow 2

**D**ESIGN  
Competency based  
training and  
assessment



## Workflow 2 – Part 1

### Design competency-based training and assessment – Adapted competency model





# DESIGN (2)

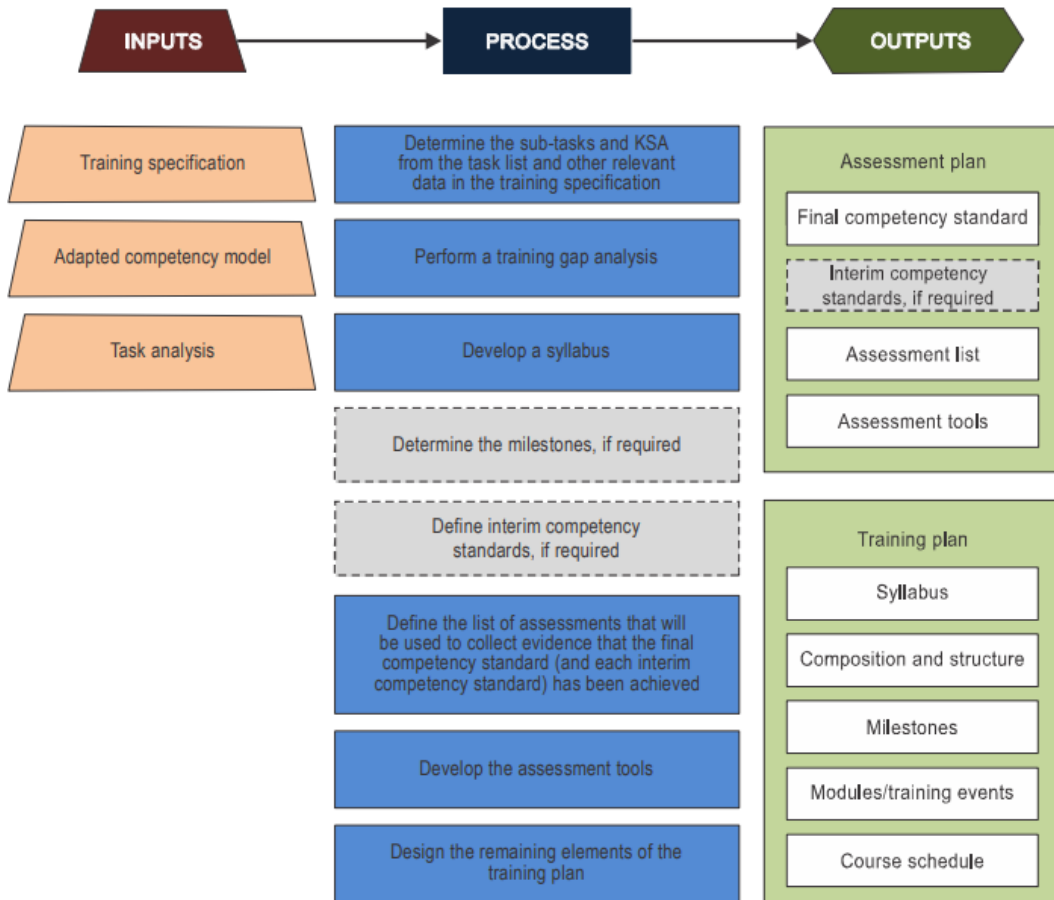
## Workflow 2

**D**ESIGN  
Competency based  
training and  
assessment



## Workflow 2 – Part 2

### Design competency-based training and assessment – Training and assessment plans

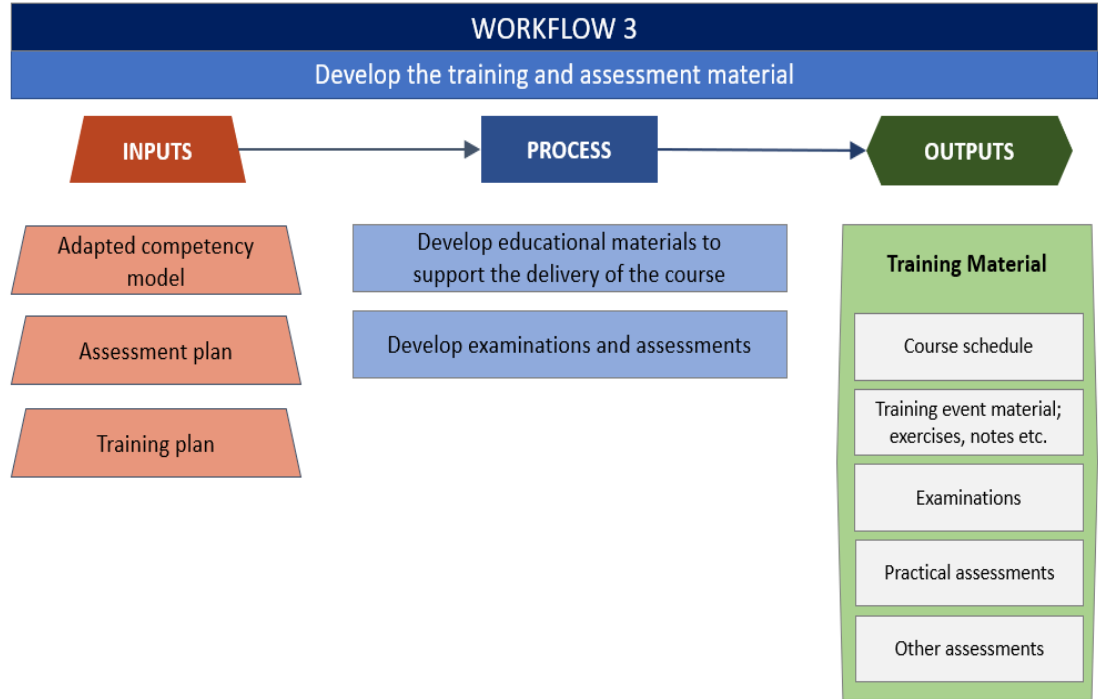




# DEVELOP

## Workflow 3

**D**EVELOP  
Training and  
assessment  
material





# IMPLEMENT

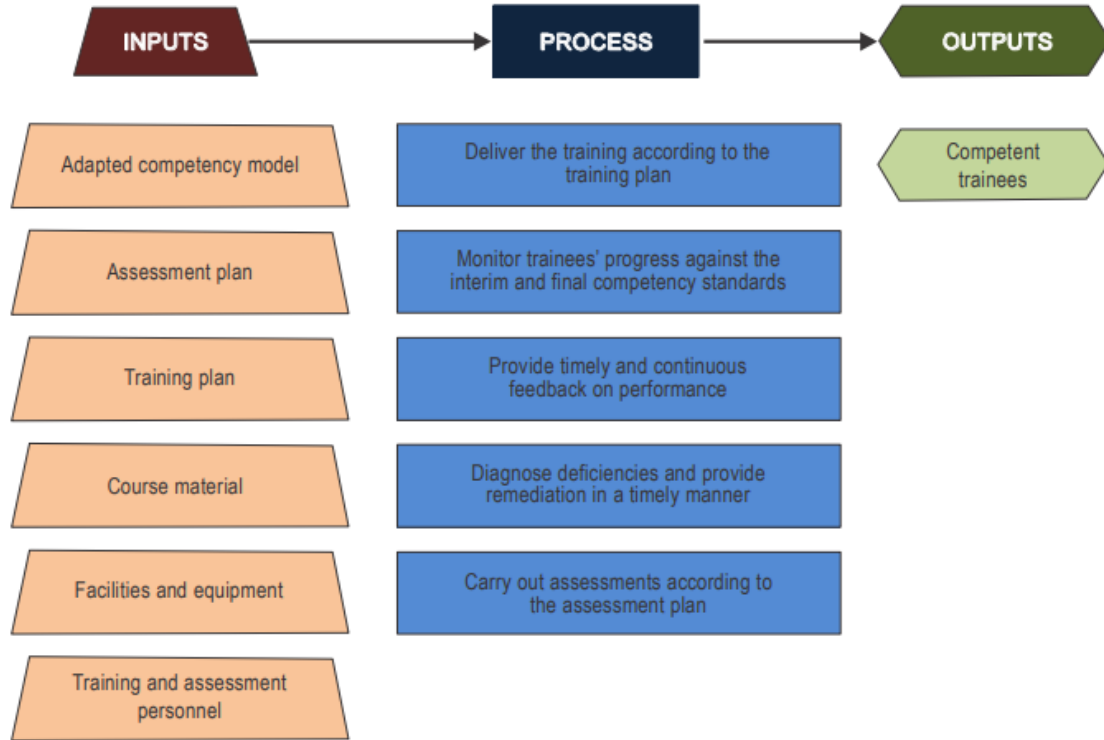
## Workflow 4

**IMPLEMENT**  
Conduct course



## Workflow 4

### Conduct the course





# EVALUATE

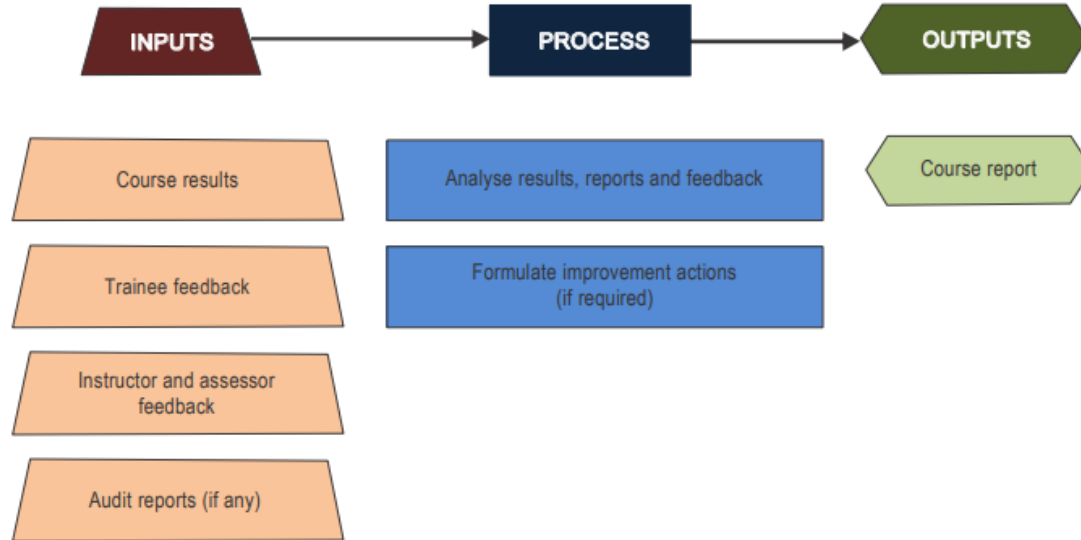
## Workflow 5

**E**VALUATE  
Evaluate  
course



## Workflow 5

### Evaluate the course







# Training Sessions

## [Training Instructors Course Part 2](#)

16 - 20 October 2023 | Schiphol-Rijk, Netherlands

## [Cours de formation instructeurs](#)

2 - 11 October 2023 | Agadir, Morocco

16 - 25 October 2023 | Tunis, Tunisia

## [Training Developers Course](#)

16 - 27 October 2023 | Virtual, UTC+01:00

## [Formation de concepteur de cours](#)

16 - 27 October 2023 | Agadir, Morocco

## [Virtual Classroom Instruction](#)

18 October 2023 | Virtual, UTC-05:00

## [Instrucción en el aula virtual](#)

17 October 2023 | Virtual, UTC-04:00



# Training Competency Development Weeks

2 - 27 October 2023





# Thank you

TRAINING  
DEVELOPMENT

skills study career  
office skill management knowledge  
school course  
motivation learning word  
occupation expertise leadership  
education technology  
work learn  
success solution job strategy professional direction  
text teaching lesson  
student business

