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Международная
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منظمة الطيران
المدنى الدولى

国际民用
航空组织

File Ref : AN 8/4.1 – 21/049

12 April 2021

Subject: Invitation to the ICAO MID AIM/QMS Functions Systems and Processes Webinar (29 April 2021, 10:00 – 13:00 UTC)

Action Required: Reply not later than 22 April 2021

Sir,

I have the honour to inform you that the ICAO MID AIM/QMS Functions Systems and Processes Webinar will be held on 29 April 2021 from 10:00 to 13:00 UTC. Your Administration/Organization is kindly invited to participate in this Webinar.

The Work Programme of the Webinar is at **Attachment A**. I would appreciate if you could, as soon as possible, preferably not later than **22 April 2021**, confirm the participation of your Administration/Organization giving the names and contact details of your delegate(s), by submitting the Nomination Form at **Attachment B** to the following email address (icaomid@icao.int). The access link to the Webinar will be sent to the registered delegates in due course.

Should you require more information about the event, please contact Mr. Radhouan Aissaoui, Regional Officer, Information Management (RO/IM) at: raissaoui@icao.int.

Accept, Sir, the assurances of my highest consideration.



Mohamed Smaoui
Acting Regional Director
Middle East Office

Attachments

ICAO MID AIM/QMS Functions Systems and Processes Webinar

(29 April 2021, 10:00 – 13:00 UTC)

WEBINAR PROGRAMME

The time is indicated in UTC

29 April 2021		
Time	Item	Lead
10:00 – 10:05	Welcome and opening session of the Webinar	ICAO secretariat
10:05 -10:30	Background information: <ul style="list-style-type: none"> • ICAO AIM-QMS requirements • Quality management system and its processes 	ICAO secretariat
10:30 – 10:45	AIM Global Implementation Support <ul style="list-style-type: none"> • AIM Quality Manual (Doc 9839) 	Ms.Louise Alberts Senior Standards Officer (AIP/AIM) Air Navigation, Airspace and Aerodromes Branch CASA\Aviation Group
10:45 -11:00	Quality management system and its processes - CANSO QMS guidance material	Mr.Aleksandr Estrov CANSO Transforming Global ATM Performance
11:00 – 11:15	A Global Standard for a Global Organization	Mr.Paul Simpson Director – Strategy to Action, s2a2s Limited Chair - ISO TC176 Subcommittee 2 - Quality Systems
11:15 – 11:30	Implementing a Quality Management System in AIM from end user perspective <ul style="list-style-type: none"> • Importance of QMS for the AIS/MAP products and services; • AIS data process after its origination. 	Mr.Volker Meyer Manager International Relations Boeing Global Services
11:30 – 11:40 : break time		
11:40 – 11:50	Towards a quality management system in AIM from end-user	Ms.Lindi-Lee Kirkman IATA Manager Safety & Flight Operations ATM Infrastructure Focus AME-RDEL-South East Africa
11:50 – 12:05	Relationship between Quality and Safety Management Systems in AIM	Travis Fiebelkorn Federal Aviation Administration Sr. International Representative Europe/Middle East/Africa
12:05 – 13:05	Regional best practice MID States experiences in QMS implementation	Egypt, Iran, Sudan, Qatar, Saudi Arabia and UAE
13:05 – 13:10	Recap of the webinar & Conclusions	ICAO secretariat
End of the Webinar		
