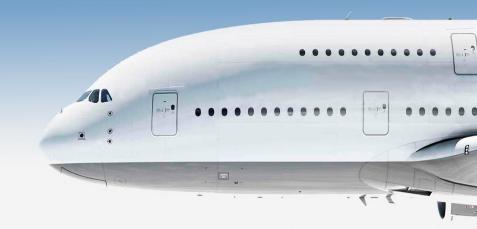


# THE GANP PERFORMANCE MANAGEMENT PROCESS

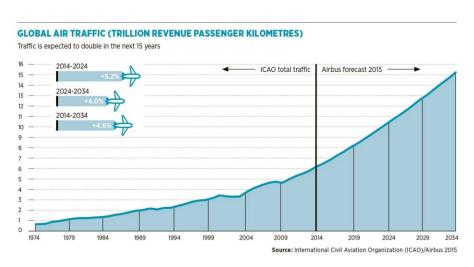


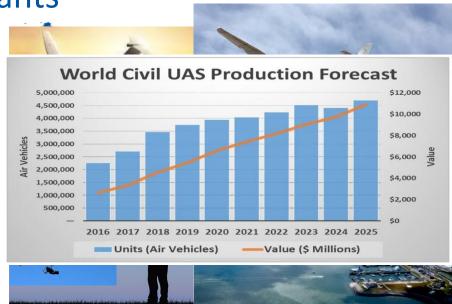
# Olga de Frutos

Air Navigation Bureau International Civil Aviation Organization (ICAO)

## A NEW ERA IN AVIATION

Demand, including new entrants





#### SOCIAL WELLBEING ALL PEOPLES OF THE WORLD

- More quiet
- Cleaner
- Safer
- More resilient
- More profitabl



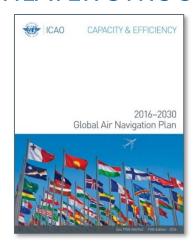
Statistics are based on all worldwide fatal accidents involving civil aircraft with a minimum capacity of 14 passengers, from the ASN Safety Database https://aviation.safety.net



Aviation**Safety**Network

## **DRAFT GANP 2019**

#### **MULTILAYER STRUCTURE**



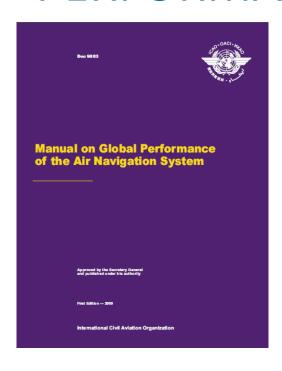
https://www4.icao.int/ganpportal



# MAIN GOALS of the 2019 GANP

- Evolution of the global air navigation system
  - Promote investment in innovation through research and development activities AND
     Align Regional Research and Development Programmes
- Support implementation → GLOBAL TECHNICAL LEVEL
  - Ensure the pillars of a robust air navigation system BBBs
  - Facilitate a transformational change ASBU framework
  - Optimize allocation and use of resources for air navigation Performance-based decision making method

# PERFORMANCE-BASED APPROACH



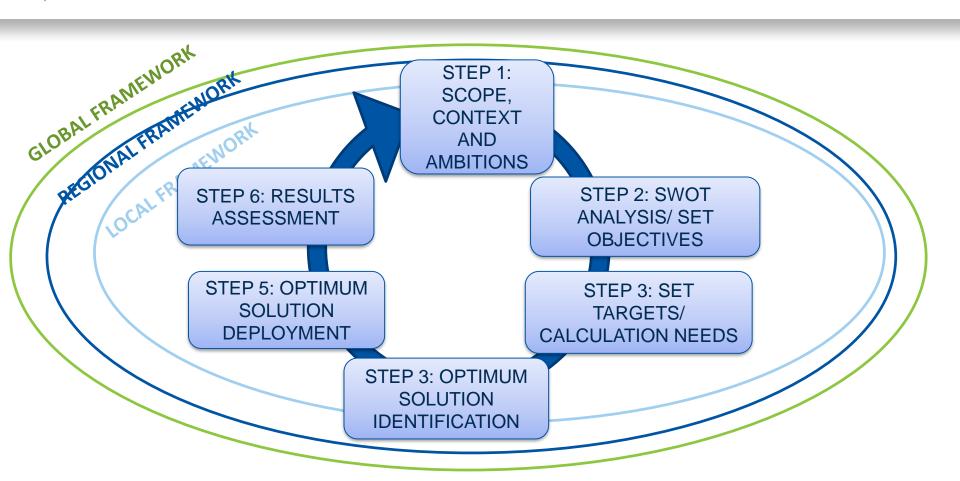
#### **Principles:**

- Strong focus on desired/required results
- Reliance on facts and data for decision making
- Collaborative justified decision-making

# "Fall in love with the **problem**, not with the solution"

# Six steps Method

- STEP 1: Scope, Context & General Ambitions and expectations
- STEP 2: SWOT Analysis/ set objectives
- STEP 3: Set of targets/ Calculation of needs
- STEP 4: Optimum solution identification
- STEP 5: Optimum solution deployment
- STEP 6: Results assessment



# STEP 1: SCOPE, CONTEXT & AMBITIONS

#### Context

- 2019 Global Air Navigation Plan
  - Global Strategic Level: Performance Ambitions
    - Objective
    - ICAO KPAs
    - Design criteria
  - Global Technical Level: Performance Objectives
- Regional Air Navigation Plan
  - ANP Vol III
  - Specific Performance Objectives based on regional requirements

# STEP 1: SCOPE, CONTEXT & AMBITIONS

- Scope
  - National Air Navigation Plan
    - Performance Targets: who, when and where
    - Make clear assumptions on what is "surrounding" it
  - National Development Plan

# STEP 2: SWOT Analysis/ set objectives

- Operational analysis (baseline performance)
  - Data collection, process and analyze
  - Monitor current operations
    - KPIs (GANP 2016)
  - Traffic forecast
- SWOT Analysis
  - Strengths, Weaknesses, Opportunities and Threats
  - → Performance objectives

# STEP 2: SWOT Analysis/ set objectives

- National level
  - National Performance Framework
    - Performance Objective
    - High level SWOT analysis
- Local Level
  - KPIs
    - National Performance Framework
    - Specific
  - Detailed SWOT analysis

- Agree & Prioritize performance objectives
  - Focus area within KPAs
  - → Performance objectives
  - Prioritization

- **SMART** Objectives
  - **-S**pecific
  - Measurable
  - **A**chievable
  - -Relevant
  - **—**Time-bounded

- SMART Objectives
  - -Specific
- **PERFORMANCE**
- Measurable INDICATORS → ICAO KPIs Catalogue
- Achievable
- -Relevant
- -Time-bounded

- **SMART** Objectives
  - -Specific
  - Measurable
  - -Achievable
  - $-\mathsf{R}_{\mathsf{elevant}}$
  - -Time-bounded

PERFORMANCE INDICATORS

VALUE= f(baseline)
SPEED PROGRESS

PERFORMANCE TARGETS
PERFORMANCE
BASELINE

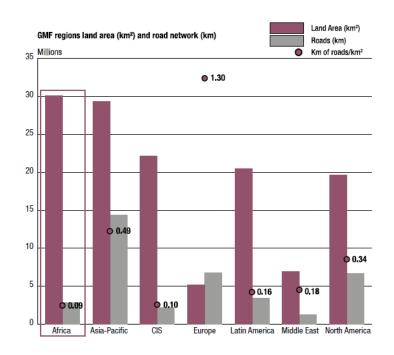
PERFORMANCE NEEDS

### **Africa**

 Aviation essential for further development

#### Challenges

- Nature: desserts, forest, ocean,...
- Slow liberalization
- Limited resources
- Security



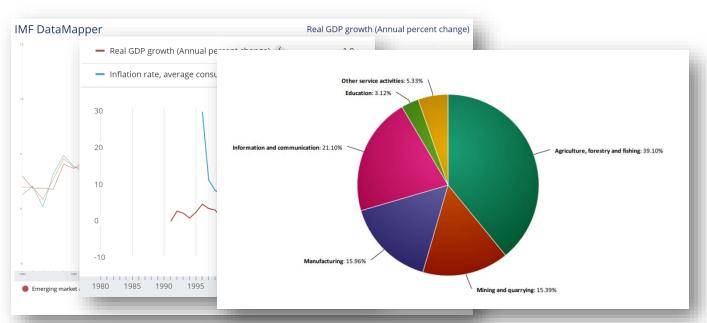
Source: IRF, The World Bank, Airbus GMF 2017

# **Africa**

• Traffic statistics: Average annual growth 2016-2036

| Segment                 | Boeing |
|-------------------------|--------|
| Africa -Africa          | 6.5%   |
| Africa - Europe         | 4.7%   |
| Africa - Middle East    | 7.6%   |
| Africa - North America  | 5.9%   |
| Africa - Southeast Asia | 5.7%   |

# **Nigeria**



Source: NIGERIAN NATIONAL BUREAU OF STATISTICS

# Nigeria

• FIR: Kano

Sectors: Kano and Lagos

- Several TMAs
- 30 aerodromes, 9 international aerodromes



| YEAR 2016  | Abuja     | Calabar | Enugu   | Kaduna  | Kano      | Lagos       | Maiduguri | Port<br>Harcourt | Sokoto |
|------------|-----------|---------|---------|---------|-----------|-------------|-----------|------------------|--------|
| Passengers | 936,814   | 199,880 | 353,972 | 129,804 | 413,906   | 2,984,829   | 10,0928   | 1,041,821        | 96,358 |
| Cargo (kg) | 3,313,209 | 2,587   | -       | -       | 6,930     | 175,740,101 | -         | 5,532,259        | -      |
| Operations | 12,730    | 3,129   | 5,394   | 2,407   | 4,666,520 | 28,307      | 4,411     | 19,848           | 1,966  |

#### Based on this data...

- How is the system performing?
- Do we have delays?
- Are we punctual?
- Are we accommodating our demand?



**Nigeria** 

|        |  | Abuja       | Kano | Lagos | Port Harcourt |
|--------|--|-------------|------|-------|---------------|
| KPI01  | DEPARTURE PUNCTUALITY (10 MIN)           | 10%         | 63%  | 63%   | 7%            |
| KPI02  | TAXI-OUT ADDITIONAL TIME (MIN)           | 5 over 7min | 3*   | 3*    | 6 over 6min   |
| KPI 09 | AIRPORT PEAK ARRIVAL CAPACITY (RADAR)    | 30          | 30   | 45    | 30            |
| KPI 09 | AIRPORT PEAK ARRIVAL CAPACITY (NO RADAR) | 12          | 15   |       | 15            |
| KPI 10 | AIRPORT PEAK ARRIVAL THROUGHPUT          | 28          | 28   | 42    | 28            |
| KPI 11 | AIRPORT ARRIVAL CAPACITY UTILIZATION     | 75%         | 75%  | 67%   | 75%           |
| KPI 13 | TAXI-IN ADDITIONAL TIME (MIN)            | 3 over 7min | 3    | 5     | 5 over 5min   |
| KPI 14 | ARRIVAL PUNCTUALITY                      | 15%         | 7%   | 1%    | 15%           |

# So let's me ask again, based on this data...

- How is the system performing?
- Do we have delays?
- Are we punctual?
- Are we accommodating our demand?



## STEP 4: IDENTIFICATION OPT. SOLUTION

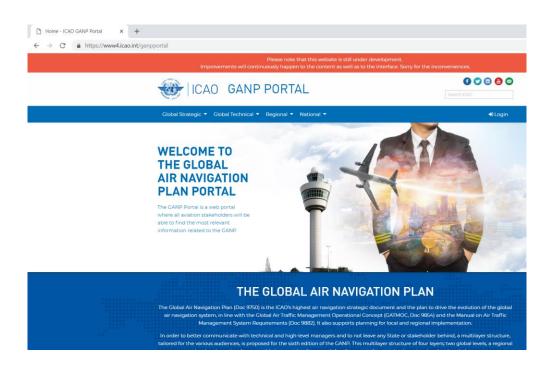
- Assessment of the SWOT analysis
  - Dominant factors:main constraints/opportunities
  - → selection and prioritization of opportunities and issues

# STEP 4: IDENTIFICATION OPT. SOLUTION

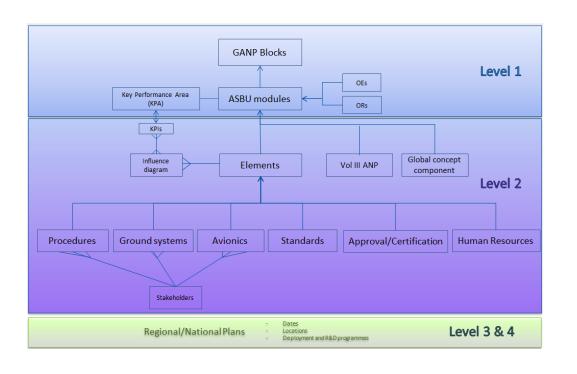
- List of options
  - High-level strategy
  - Operational concept
  - Technical enablers
  - Baseline
  - Availability
  - Safety Assessment
  - Human Factors Assessment
  - Assessment of expected performance

ASBU Framework

# Digital ASBU framework



# STEP 4: IDENTIFICATION OPT. SOLUTION



## STEP 4: IDENTIFICATION OPT. SOLUTION

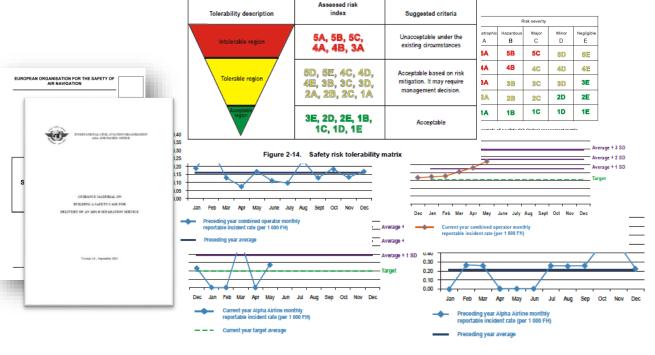
- Make decisions
  - Information available
    - Scope
    - Performance objectives and targets
    - Assessment of SWOT analysis
    - List of solutions (ASBUs)

# Plus...

- Associated Safety Assessment
- Associated Human Factors Assessment
- Associated Environmental Impact Assessment
- Associated Cost-benefits analysis

#### Safety assessment guidance





# **GANP & GASP TECHNICAL ALIGNMENT**

#### PRE-IMPLEMENTATION

National Air Navigation Plan

- Scope, Context & General Ambitions and expectations (11 KPAs & KPIs)
- SWOT Analysis/ set objectives
- Set of targets/ Calculation of needs including checklist (BBBs)
- Identification of optimum solution (ASBUs)



National Aviation Safety Plan

- Optimum solution → management of change through SSP and relevant SMSs
- Safety performance indicators/targets (SPIs/SPTs)
- Safety risk assessment
- Mitigation strategy if needed

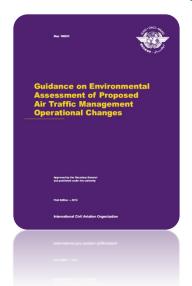
**POST-IMPLEMENTATION** 

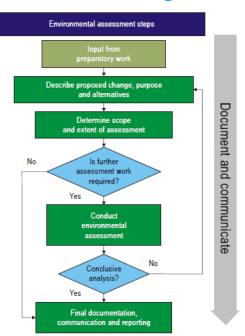
Results
assessment (11
KPAs)



- Safety performance monitoring
- Safety oversight

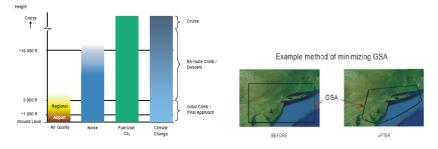
#### **Environmental impact assessment guidance**

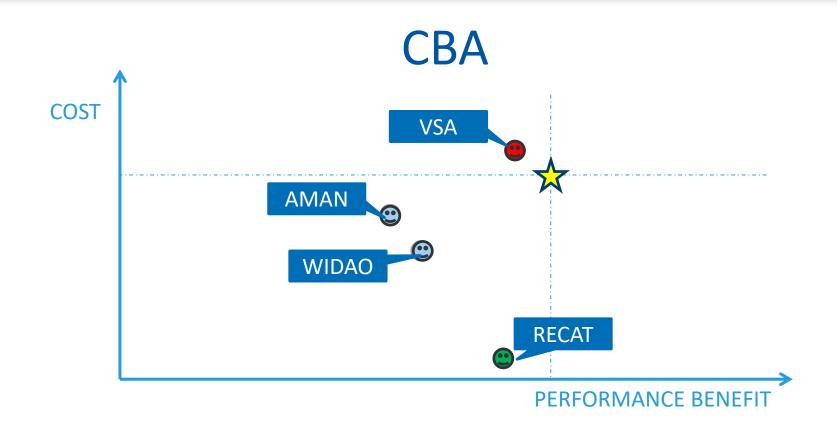




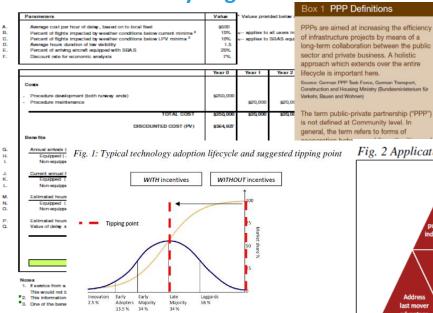


| Height AGL<br>Impact                | Below 1 000 ft (300 m) | 1 000-3 000 ft<br>(300-900 m) | 3 000-10 000 ft<br>(900-3 000 m) | Above 10 000 ft<br>(3 000 m) |
|-------------------------------------|------------------------|-------------------------------|----------------------------------|------------------------------|
| Air quality<br>(e.g. NOx, PM, etc.) | Most relevant          | Relevant (Note 1)             | Less relevant                    | Less relevant                |
| Noise                               | Potentially (Note 2)   | Relevant                      | Relevant                         | Potentially (Note 3)         |
| Fuel use / CO <sub>2</sub>          | Relevant               | Relevant                      | Most relevant (Note 4)           | Most relevant (Note 4)       |
| Climate change                      | Relevant               | Relevant                      | Most relevant (Note 5)           | Most relevant (Note 5)       |

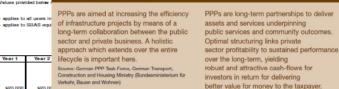




**Cost-Benefits Analysis guidance** 



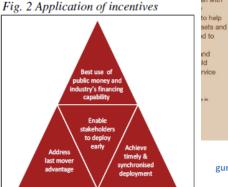
Source: Everett Rogers, Diffusion of Innovations (5th edition), WG1 analysis



'Public-Private Partnership' is a generic term for the relationships formed between the

en with

Source: John Laing plc





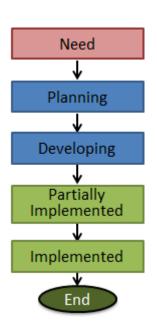


## STEP 4: IDENTIFICATION OPT. SOLUTION

- Make decisions
  - Information available
    - Scope
    - Performance objectives and targets
    - Assessment of SWOT analysis
    - List of solutions (ASBUs)
    - Safety Assessment, HP Assessment, CBA and Environment Impact Assessment
  - Single optimum solution or a roadmap of optimum solutions

# STEP 5: DEPLOYMENT OF THE SOLUTION

- Execution phase
  - Planning
  - Implementation
    - National mechanism for tracking the implementation of the elements
  - Benefits



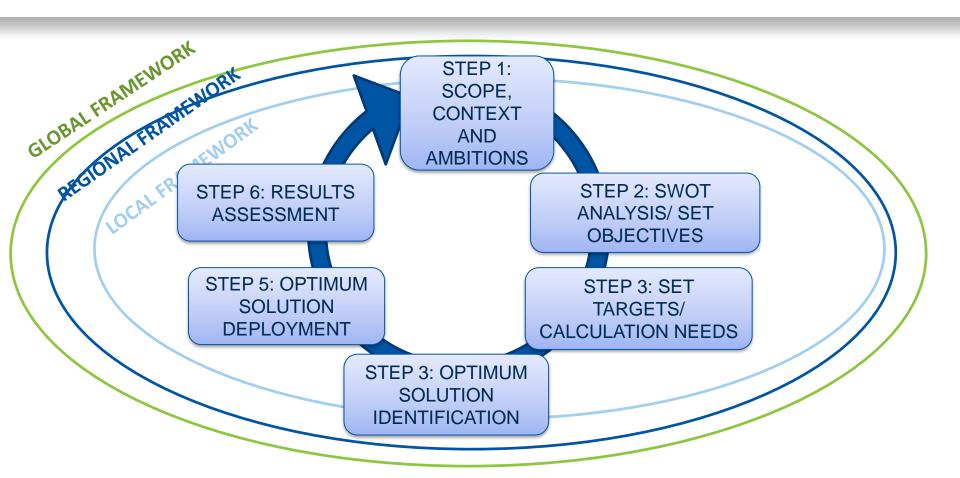
# STEP 6: ASSESSMENT OF RESULTS

- Continuously assess performance
- Monitor progress of implementation
- Review actually achieved performance
  - Update performance gaps
- → +(Step 1&2)=

#### PERFORMANCE MONITORING AND REVIEW

### STEP 6: ASSESSMENT OF RESULTS

- Tasks in the PMR:
  - Data collection
  - Data publication
  - Data analysis
  - Formulation of conclusions; and
  - Formulation of recommendations.



# ICAO'S support

