Regional Security Culture Webinar
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Agenda Item 2: ICAO YOSC Team Security Culture Self-Assessment and other ICAO tools

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2021: The Year of Security Culture

Objectives

- To encourage the aviation industry to think and act in a **security-conscious manner**

- To **raise security awareness** in aviation operations - achieving a balance of security, safety, facilitation and the passenger experience

- To promote an effective and sustainable security culture, as a critical core value endorsed from top management: *"security is everyone's responsibility"*

Security culture ambassadors

- Global support and effort by all is essential to make YOSC a success

YOSC: Secretariat Support

- **ICAO Security Culture Website**: articles, guidance, toolkits, videos, FAQs, training links
  - ➢ ICAO Toolkit on Enhancing Security Culture *(all ICAO languages)*
  - ➢ ICAO Security Culture Campaign "Starter Pack" *(all ICAO languages)*
  - ➢ ICAO Top tips on developing an effective security culture
  - ➢ ICAO YOSC Newsletter
- **Shareable resources**: YOSC email signature blocks, banners, editorials and PPT templates
- **ICAO Security Culture Workshop** and other training support

Security Culture Self-Assessment

- What is your starting point?

- Website contains a self-assessment tool (all ICAO languages)

- **20 questions** help assess if an effective security culture exists at your organization / airports

  - **Let's take 10mins. Answer each question and total your points**

  - **Scale of 1-10 (1 being not likely/never, 10 being very likely/always)**

- Exercise Time: 10 minutes

Security Culture Self-Assessment

- **Over 160** – Excellent. A strong and effective security culture exists, with many security culture best practices implemented.

- **Between 121 and 160** – A good security culture exists. Security culture is recognized as important. Further security culture best practices can be implemented to achieve a strong and effective security culture.

- **Between 60 and 120** – A fair security culture exists. Some security culture awareness exists. But security culture needs to be strengthened across the organization to ensure security is a collective responsibility shared by everyone.

- **Under 60** – A poor security culture exists amongst staff at all levels. Work is needed to develop a security conscious workforce and to promote desired security behaviours.

Practical Actions

- <u>Practical actions</u> that States and Industry could take on security culture include:
  - ➢ High-level **leadership** support and endorsement of policies and procedures that define security culture
  - ➢ Regular **communications** and **advertising material** on the importance of specific security measures
  - ➢ Security awareness **briefings** to all aviation stakeholders
  - ➢ Initial/recurrent **training** on security culture and continuous learning activities
  - ➢ Utilizing **e-learning tools** and **digital media** that reinforce security culture messages
  - ➢ Leveraging internal staff **communication platforms** such as intranet articles, newsletters, brochures and videos that promote a positive security culture
  - ➢ Establishing a **reporting framework** that affords protection to reports and their sources.

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