

Procedure Writing

DP-7

Workshop for the development of AIS management and oversight for Civil Aviation Authorities (CAA) and Air Navigation Service Providers (ANSPs)

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First things first...

- Know the objective and the requirements
 - SARPS's
 - Regulation
 - Advice from SME (those who actually do the job)
 - Process map
 - Inputs
 - Out puts
 - relationships

Penning the word...

- Keep it simple and to the point
- Write in the active voice
- Use appropriate language
- Explain assumptions
- Follow a logical order

The document structure

- Title
- Content
- Authorization
- Revision
- Scope and applicability
- Table of content
- Procedure
 - Responsible position
 - Action
 - Time frame / schedule if applicable
- List of abbreviations (if not decoded in the document)
- Additional resources
- References

Thank you

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