

Table B - CONDITIONS OF CONTRACT/CARRIAGE

“Conditions of contract” mean the terms and conditions shown on the travel documents. “Conditions of carriage” mean the terms and conditions established by an air carrier in respect of its carriage, and are filed as applicable tariff rules. Both conditions of carriage/contract spell out the various benefits and limitations associated with the air transportation being provided. These benefits and limitations, along with the price, constitute a “contract for carriage” between the air carrier and the user.

To harmonize the conditions under which passengers travel on inter carrier journeys, airlines developed, through IATA, Resolution 724 on *Passenger Ticket - Notices and Conditions of Contract* and Recommended Practice 1724 (RP1724) on *General Conditions of Carriage (Passenger and Baggage)*. Resolution 724 binds member airlines, which apply it to international flights. The Notices cover limitations of liability, overbooking, information on taxes and user fees, and some national requirements, while the Conditions of Contract include certain articles and incorporate by reference the provisions of the ticket itself, the carrier’s tariffs and its general conditions of carriage. RP 1724 does not bind member airlines. The 2000 version of RP 1724 consists of the following elements:

1. What Particular Expressions Mean in These Conditions
2. Applicability
 - general; charter operations; code shares; overriding law; conditions prevail over regulations
3. Tickets
 - general provisions; period of validity; coupon sequence and use; name and address of carrier
4. Fares, Taxes, Fees and Charges
 - fares; taxes, fees and charges; currency
5. Reservations
 - reservation requirements; ticketing time limits; personal data; seating; reconfirmation of reservations; cancellation of onward reservations
6. Check-in and Boarding
7. Refusal and Limitation of Carriage
 - right to refuse carriage; special assistance
8. Baggage
 - free baggage allowance; excess baggage; items unacceptable as baggage; right to refuse carriage; right of search; checked baggage; unchecked baggage; collection and delivery of checked baggage; animals
9. Schedules, Delays, Cancellation of Flights
 - schedules; cancellation, rerouting, delays. etc.
10. Refunds
 - involuntary refunds; voluntary refunds; refund on lost ticket; right to refuse refund; currency; by whom ticket refundable
11. Conduct Aboard Aircraft
 - general; electronic devices
12. Arrangements for Additional Services
13. Administrative Formalities
 - general; travel documents; refusal of entry; passenger responsible for fines, detention costs, etc.; customs inspection; security inspection
14. Successive carriers
15. Liability for Damage
16. Time Limitation on Claims and Actions
 - Notice of claims; limitation of actions
17. Other Conditions
18. Interpretation