

SADIS COST RECOVERY & ADMINISTRATIVE GROUP (SCRAG)

TWENTY-THIRD MEETING

(Virtual, 30 November 2022)

AMENDMENT TO ANNEX II, SADIS INVENTORY TO THE SADIS AGREEMENT

(Presented by the United Kingdom)

REFERENCES

SADIS Agreement
METP-WG/MOG/15-Report Paragraph 3.5.1
SCRAG/22

1. Introduction

1.1 This paper presents a reminder and an opportunity to review the SADIS Agreement, Annex II - *SADIS Inventory*. It was last updated at SCRAG 22 in response to recommendations of the METP-WG/MOG, at its Fifteenth Meeting (Virtual, 15 April 2021).

2. Discussion

2.1 The METP-WG/MOG18 agreed that no update to the SADIS inventory was required at that time as there had been no changes made to the technology used.

2.2 It should be noted that an update will be proposed for the upcoming WG/MOG meeting in May 2023 to reflect a refactoring of the applications server part of SADIS FTP. In addition more widespread additions to this Annex will be required from 2024 onwards to reflect the technology used for the new SADIS API provision.

3. Action by the group

3.1 The Group is invited to review the proposed amendments to Annex II, SADIS inventory, to the SADIS Agreement. If any changes are suggested, these will be taken forward to the MOG SADIS meeting for approval in May 2023.

ANNEX II

SADIS INVENTORY

(2021-2022)

The inventory items identified below cover the equipment and staffing required to provide, operate and maintain the Secure Aviation Data Information Service (SADIS). The inventory includes: communications circuits, communications back-up system, procured services, and staff. It should be noted that some equipment items form part of a wider infrastructure. Costs of some individual items cannot be separated from the required infrastructure that includes a significant part of the development of the software and technical configuration. The inventory is in accordance with the SADIS User Guide.

1. EQUIPMENT

A. Key components of SADIS FTP infrastructure and communications circuits

SADIS infrastructure consists of the following:

i) Solely procured for SADIS (major components)

NIL

Note: In November 2019 SADIS FTP was migrated to use Amazon Web Services infrastructure (see Section 2A) which is a procured service.

ii) Not procured principally for SADIS

- a) Met Office Message switch (MetSwitch): Total investment £328K¹ of which 1.23 per cent is attributable to the SADIS FTP service usage: switching data to operational FTP service;
- b) NATS SADIS gateway function software (developed specifically for the gateway as part of the NATS CoreMet system);
- c) Met Office operational monitoring software;

Note. — This enables the operational monitoring of the SADIS FTP service and ensures problems can be identified and resolved in a timely manner.

- d) Met Office Service Desk equipment;

Note. — Equates to 3.5 per cent of the total share of Met Office IT Operations equipment.

¹ budgeted cost for providing MetSwitch service during the fiscal year 2018/2019.

B. SADIS data back-up system

The recognised back-up for SADIS FTP in the event of a failure is via the USA administered, WAFS Information File Service (WIFS). SADIS FTP users are encouraged to arrange back-up accounts with the WIFS provider via <https://aviationweather.gov/wifs/>.

Note 1: - Usage restrictions apply. Further information is provided in the SADIS User Guide Part 1 (Administrative)

Note 2: - It is the responsibility of the SADIS FTP user to arrange and test back-up accounts with WIFS.

2. PROCURED SERVICES

A. Amazon Web Services (AWS) elements used by the Met Office in the operation of SADIS FTP:

AWS Service	Specification	Quantity	What the service is used for:
EC2	t3.medium 2* vCPU (<i>Intel Xeon Platinum 8000 series</i>) 4 GiB Memory Network Bandwidth: ≤5Gbps; EBS Bandwidth ≤1.50 Gbps)	3	2* FTP Server and 1 Apps Server
S3	N/A	12	Data Storage : Ingestion; FTP Content; IWXXM; AuthN; Logs & Alerts.
DynamoDB	1x Table Primary partition key: report_id Read/write capacity mode: On-Demand	1	Stores incoming IWXXM reports from AV OPMET Data Services
Route53	N/A	1	DNS
Lambda	N/A	N/A	Various Serverless Functions including housekeeping, Log formatting, Alerting Management, packaging IWXXM data, etc
Cloudwatch	N/A	N/A	Log Aggregation
NAT Gateway	N/A	1	Access
VPC	N/A	1	
Kinesis Data Stream	N/A	1	Log Entry Routing
Kinesis Firehose	N/A	2	
DynamoDB	N/A		Alert Management
Athena	N/A		

B. NATS Gateway function:

- i) Communication circuits between Met Office and NATS infrastructure site; and
- ii) System maintenance.

3. ANNUAL STAFF REQUIREMENTS

A. Met Office

i) First Line Support

Help Desk

Skill

- 1. Service desk (first point of contact) enquiries

Incident Management and customer

Note.— The Service Desk acts as a first point of contact for all inquiries, including those concerning the OPMET Gateway function. Complex inquiries will be passed to a relevant expert. Experts are available either on a 24-hour rota basis, or as a daytime support with limited on-call capability

ii) Second Line Support

24-hour IT Operations support

Skill

- 1. Shift Leader (ITCS)
- 2. Networks Incident Manager (NIM)

Technical Supervisor, incident handling
Service Continuity, system monitoring

iii) Third and Fourth Line Support

Normal working hours support and “best endeavors”

Skill

- 1. Message Switching Manager
- 2. Message Switching Staff
- 3. AWS Technical Support

Incident handling, server adjustments
Incident handling and account changes
AWS expertise, support and guidance

iv) Additional support

Day support

Resource

- 1. Administrator
- 2. International aviation management
- 3. Contract procurement and management
- 4. Invoice Administration

144 staff-days of senior stakeholder
relationship manager (SADIS manager)
14 staff-days of aviation business head

4 staff-days of senior procurement
manager

20 staff-days of finance assistant and
15 staff-days of senior finance manager

B. NATS infrastructure site – Data Services (OPMET Gateway function)

Note 1. —Data Services provide the OPMET Gateway function, which is provided from a single operational site, but with a full capability at an alternative site. Staff are available either on a 24-hour basis, or as a daytime support with on-call capability.

Note 2. — The resource demand to provide the SADIS Gateway service is the standard required staff days needed to provide the SADIS service. It comprises 6 watches providing the H24 element of the service and day support administrative staff. The cost recovery NATS submits to the SCRAG will represent actual staff-days required to provide the service

Role and Responsibilities

Resource

- | | |
|---|--------------------------|
| 1. Operational Staff
- Operational Staff relates to the H24 function in ROC LONDON. Monitor, validate, record & report on issues raised through the SADIS Gateway operation. | 521 staff-days per annum |
| 2. Engineering Staff
- Engineering Staff includes the duties carried out by the Engineering Day support team and an H24 engineers for the support of SADIS. | 20 staff-days per annum |
| 3. Administration Staff
- The Administration Office carries out the documentation creation and amendments, adaptation changes, investigations and meeting attendance of the SADIS Gateway operation. | 63 staff-days per annum |

C. Bought-in services

Additional support and maintenance agreements with third parties are in place to provide additional third line AWS support of the SADIS FTP services.

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