



GENERAL INFORMATION

(Presented by the Secretariat)

1. Place and date of the Meeting

The Seventeenth Meeting of the Civil Aviation Authorities of the South American (SAM) Region (RAAC/17) will be held at the National Aeronautical and Space Museum (*Museo Nacional de Aeronáutica y del Espacio*), in the city of Santiago, Chile, from 10 to 14 April 2023.

2. Venue of the Meeting

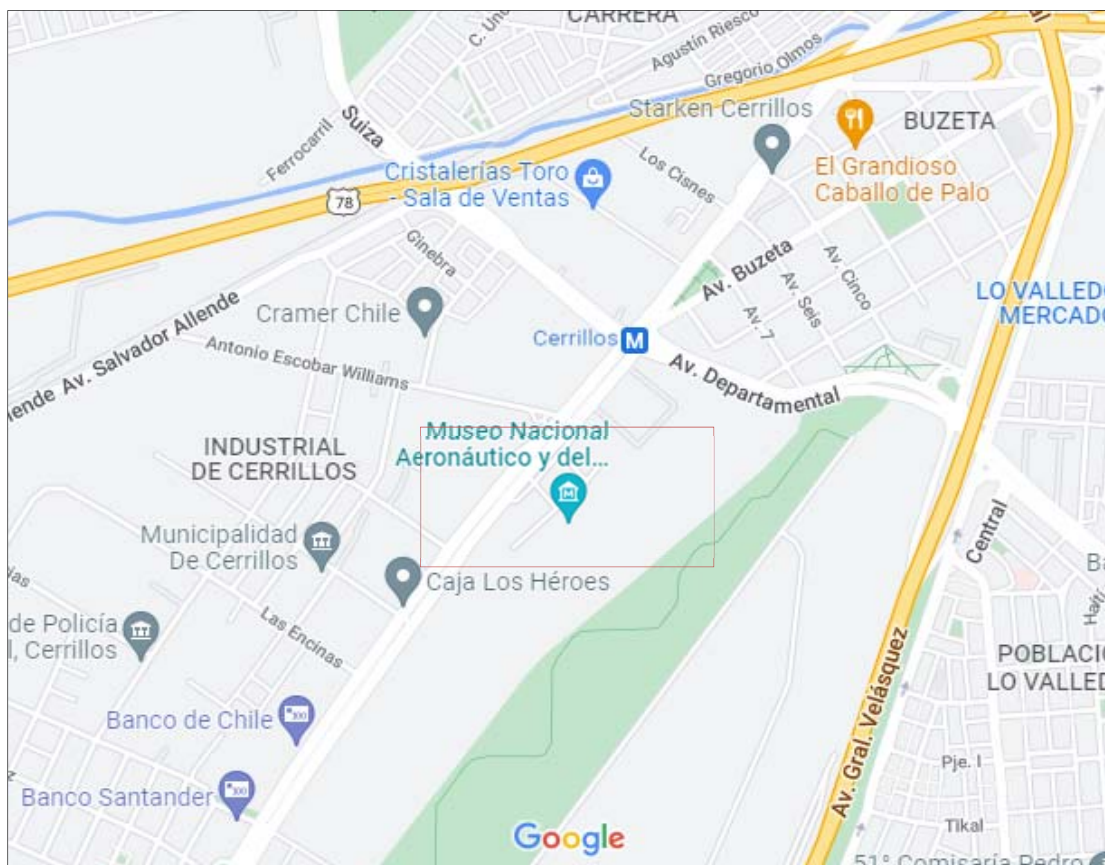
National Aeronautical and Space Museum (*Museo Nacional de Aeronáutica y del Espacio*)

Address: Av. Pedro Aguirre Cerda N° 5000, Cerrillos - Santiago de Chile

Telephone: +56 2 2436 3991

E-mail: museo@dgac.gob.cl

Below is a map showing the location of the Museum:



3. **Registration of participants**

Participants should register in advance with the SAM Regional Office, sending the Registration form before **15 March 2023**. A subsequent registration of the delegates will be carried out on 10 April 2023 at the Aeronautical Museum, from 08:00 to 09:00 hours.

4. **Opening of the Meeting**

The opening session of the Meeting will take place on 10 April 2023 at 09:00 hours in the main room of the Aeronautical Museum.

5. **Documentation link and languages**

The event will be carried out in Spanish and English, with simultaneous interpretation services. The documentation for the Meeting will be posted in ICAO SAM Regional Office website <https://www.icao.int/SAM/Pages/MeetingsDocumentation.aspx?m=2023-RAAC17&t=1>.

Participants should check the website frequently to be updated on the documentation for the meeting. There will be no hard copies available for distribution.

6. **Temperature**

During the month of April, the weather in Santiago is mostly warm during the day and cold at night, with average minimum temperatures of 7°C and maximum of 23°C.

7. **Money exchange**

The national currency is the Chilean Peso. The exchange rate in the month of December 2022 is CH\$ 860 per US\$1.00, subject to daily changes. You can verify the updated rate at the following link: <https://si3.bcentral.cl/Indicadoresiete/secure/Indicadoresdiarios.aspx>

It is advisable to exchange money always in Hotels, Banks y authorized Money Exchange Offices. Local market does not accept foreign money.

8. **Credit Cards**

Credit cards as VISA, Diners Club, Master Card and American Express are usually welcomed in hotels, shopping centres and restaurants.

9. **Accommodation**

The locations for recommended hotels due to their roadway connectivity, nearby commerce, hotels and banks, are the districts of Providencia, Las Condes and Vitacura. Although they are located at a greater distance from the Aeronautical Museum, the Directorate General of Civil Aviation (DGCA will provide free transportation to the Museum from a meeting point to be defined.

Regarding the hotels, the agreed rates will be provided according to the attached list, and when making the reservation, the "**Corporate Rate for DGCA**" must be requested.

The following rates could vary due to US dollar fluctuation.

The foreigners, when paying the hotel in US dollars, should present their **Passport or ID and air ticket** to be exempted of paying taxes (IVA).

Hotel	Contact	Address	Single Room US\$	Double Room US\$	Triple Room US\$
Mr. Hotel (Ex-Hotel Neruda)	Tel: (56 2) 26633154 Contact: Enrique Carrasco Mail: ventas3@mrhoteles.cl www.mrhoteles.cl	Av. Pedro de Valdivia 164 Providencia	75	88	120
Hotel NH Collection Plaza Santiago	Cell: 56 9 97336741 Contact: Marcela González Mail: mlgonzalez@nh-hotels.com https://www.nh-hotels.es/event/grupo-direccion-general-aeronautica-civil-nhcps Booking should be made through this link. Cancellation policy if 7 days prior to arrival date. The target date to receive reservations is 25 March, after this date the availability of rooms is not guaranteed.	Av. Vitacura 2610, Las Condes	120	120	
Hotel Intercontinental	Tel: (56 2) 23942214 Contact: Luis Espinoza Mail: luis.espinoza@interconti.cl www.intercontisantiago.com	Av. Vitacura 2885, Las Condes	170	170	
Hotel Marriott	Tel: (56 2) 24262028 56 9 84488022 Contact: Ivette Goujon P. Mail: ivette.goujon@marriotthotels.com www.santiagomarriott.com	Av. Kennedy 5741, Las Condes	180	195	
APART HOTELS					
Apart Hotel Cambiaso	Tel. (56 2) 27839200 Contact: Juan Manuel Martínez Mail: reservas@aparthotelcambiaso.cl www.aparthotelcambiaso.cl	Av. Pedro de Valdivia 150, Providencia	Standard Room	US\$ 51	
			Executive Room	US\$ 57	
			Executive Triple Room	US\$ 69	
			Superior Room	US\$ 74	
			Superior double Room	US\$ 81	
Mr. Express	Tel: (56 2) 226633154 Contact: Enrique Carrasco Mail: ventas3@mrhoteles.cl www.mrhoteles.cl	Vecinal 40, Las Condes (Metro Tobalaba)	Single Room	US\$ 64	
			Double Room	US\$ 69	
			Triple Room	US\$ 103	
Mr. Hotel (Ex-Apart Hotel Neruda)	Tel: (56 2) 226633154 Contact: Enrique Carrasco Mail: ventas3@mrhoteles.cl www.mrhoteles.cl	Av. Pedro de Valdivia 164, Santiago	Single Room	US\$ 67	
			Double Room	US\$ 67	
			Room with 2 spaces	US\$ 72	

10. Transportation

Participants will be met upon arrival of their flight by DGCA staff, to provide them with facilities to pass through Customs, International Police and Agricultural and Livestock Service (SAG).

For the airport-hotel transfer, the new international arrivals exit of the Arturo Merino Benitez Airport has an official Public Transportation Center, separated from the public area, to request official transportation service to the destination hotel. It is recommended not to use the informal public transportation outside the passenger terminal. For official transportation services, please visit the following link: <https://www.nuevopudahuel.cl/transporte-oficial?target>.

For daily transfers to and from the event site, the DGCA CHILE will provide free transportation to participants, which will depart from a meeting point to be located at a hotel to be defined.

In order to provide participants the collaboration of the DGCA at the Airport upon arrival, it is necessary to send the corresponding flight itineraries **NO LATER THAN 27 MARCH 2023, TO THE FOLLOWING EMAILS:**

rai@dgac.gob.cl
yusera@dgac.gob.cl
arivera@dgac.gob.cl
icaosam@icao.int

11. Hospitals/ Clinics

If necessary, the following Hospitals and Clinics are recommended:

Clínica Santa María
Av. Santa María 500, Providencia
Tel: +56 2 2913 0000

Clínica Indisa
Av. Santa María 1810, Providencia
Tel: +56 2 2362 5555

Hospital Clínico Universidad Católica
Marcoleta 367
Tel: +56 2 2633 2051

Hospital de la Fuerza Aérea de Chile (FACH)
Av. Las Condes 8631
Tel: +56 2 2782 6000

12. Commercial hours

General stores are open Monday through Friday from 09:00 to 19:00 hours and on Saturdays from 10:00 to 14:00 hours. Shopping malls and department stores are open from Monday to Sunday from 10:00 to 21:00 hours. Banks are open from 09:00 to 14:00 hours, Monday through Friday.

13. Electricity

220-240V / 50Hz. The plugs are of two or three power plugs. It is advisable to bring a laptop adapter if necessary.



14. Airport Departure Tax

The airport departure tax is US\$ 25.

15. **Medical Insurance**

Participants **must have a medical insurance with COVID coverage in Chile**, as ICAO and the Host will not cover these expenses. This requirement was indicated in the letter of invitation to the meeting. Each participant must carry such insurance upon entering the country and provide a copy when registering personally at the meeting.

16. **Travel documents**

Depending on the country of origin, participants must be accredited with the corresponding documents to enter the country (Passport, ID, Citizenship card or equivalent documents).

There are countries that require VISA for entry. Therefore, it is recommended to visit the website of the Ministry of Foreign Affairs of Chile: <https://www.minrel.gob.cl/embajadas-y-consulados>

In those cases where visa is required, please take the necessary measures well in advance.

There are countries that have reciprocity charges.

17. **Tips and Taxes**

The recommended tip in restaurants is 10% of the expense incurred.

In general, the tip is suggested at the end of the bill and it is voluntary. Sales and services are subject to a Value Added Tax (*Impuesto al Valor Agregado-IVA*) which is currently 19% and is generally included in the price to be paid. In transportation (cabs or others) it is not customary to tip drivers, leaving it to the passenger's discretion.

18. **Safety Recommendations**

Safety recommendations are common to all cities, such as carrying only the necessary money, not to unnecessarily display valuable jewelry, cameras, and cell phones. For transportation, the use of formal public transportation (cab) is recommended.

19. **Contact DGCA CHILE**

Patricia de Andraca, Chief, International Aeronautical Affairs Section (*Sección Relaciones Aeronáuticas Internacionales - RAI*)

Directorate General of Civil Aviation – Chile

E-mail: rai@dgac.gob.cl patricia.deandraca@dgac.gob.cl

Tel. Office: +56 2 2439 2441 / WhatsApp: +56 9 9779 1697

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