



Agenda Item 3: Follow-up to the implementation of the Quality Management System in AIM units (QMS/AIM)

Status of implementation of the quality management system in AIS processes (AIS/QMS)

(Presented by the Secretariat)

SUMMARY	
This working paper presents the status of implementation of AIS/QMS in SAM States.	
References	
<ul style="list-style-type: none">• SAM/AIM/14 meeting report (Virtual, 6-10 September 2021);• Report of the Teleconference to follow up on SAM/AIM/14 conclusions and recommendations (April 2022); and• Minutes of the Fourth virtual meeting of the GREPECAS Programmes and Projects Committee (ePPRC/4) (online, 21–22 April 2022).	
ICAO strategic objectives:	<i>A – Safety</i> <i>B – Capacity and efficiency</i>

1. Introduction

- 1.1 The SAM/AIM/14 meeting followed up on the implementation of AIS/QMS in SAM States.
- 1.2 In April 2022, the Secretariat held a follow-up teleconference on SAM/AIM/14 recommendations and conclusions.
- 1.3 The ePPRC/4 meeting was informed of the follow-up of implementations in the AIS area.

2. Discussion

- 2.1 The States reported on the status of AIS/QMS implementation. The information provided included:
- a) Status of implementation;
 - b) Plans for certification;
 - c) Plans for re-certification;
 - d) Plans for recovering the certification, for those States that had not obtained the certification in the last audit

2.2 The information was updated during the teleconference held by the Secretariat in the first quarter of 2022 and then submitted to the ePPRC/4 meeting to update the GREPECAS dashboards.

2.3 The status of the implementation is shown in **Appendix A** of this working paper.

2.4 It is also important to note that ICAO is in the process of reviewing and updating Doc 9839 - Manual on the quality management system for aeronautical information services.

2.5 The Meeting may wish to request States to review and update the data contained in Appendix A in order to reflect the current status.

3. **Suggested action**

3.1 The Meeting is invited to:

- a) take note of the information provided in this working paper;
- b) review and update as needed the Table included in Appendix A; and
- c) consider any other actions it may deem appropriate.

APPENDIX A

Follow-up to the Implementation of the Quality Management System in the AIS-AIM Processes, in the SAM Region

<i>N°</i>	<i>States</i>	<i>QMS/AIM implementation status</i>	<i>Certification date</i>	<i>Follow-up audit</i>	<i>Foreseen recertification</i>
1	Argentina	The workshops regarding the 2015 version began and they will review the Quality Manual.	Not Certified There is no certification date. They do not have the project approved The ANSP has just started the process		
2	Brazil	Recertified in 2021.	Certified	March 2022	2024
3	Bolivia	The latest inspections of the DGAC to the service provider indicate that the progress achieved in the certification is 60%. They do not yet have Certification Audits planned, but they do have Second Party Audits. Has submitted a Corrective Action Plan with a Certification Pre-Audit date for March 2023.	Not Certified	No	No
4	Chile	The Recertification process was carried out in June 2021.	Certified	June 022	August 2024
5	Colombia	The Colombian AIS Service is ready for certification. It depends on the Senior Management. They could certify in mid-2022. The resources would be available in mid-2022.	Not Certified		
6	Ecuador	Work with the Planning area in order to seek to	Not Certified		

N°	States	QMS/AIM implementation status	Certification date	Follow-up audit	Foreseen recertification
		complete the implementation process for the AIM, MET and ETAC areas. They had outlined a first stage, but they cannot specify dates or current status due to the pandemic situation.	Without a possible date		
7	Guyana	Continue working in the documentation but without finalizing the implementation.	Not Certified Without a possible date		
8	Panama	Due to the pandemic, the Internal Audits and the Re-certification Audit could not be carried out, but they maintained all the standards of the QMS applied to the AIS/AIM processes. They have awarded a Certifying Agency to Carry out the Certification Audit.	Opportunity to enhance the certification..		December 2022
9	Paraguay	Paraguay was re-certified in December 2020.	Re-certified	ANSP foreseen for Nov and Recertification for the Legal Area in December 2021	December 2023
10	Peru	Paraguay was re-certified in December 2020. It has a quality system of the Aeronautical Information Service ISO 9001:2015, recertified since 2019 with validity until 05/30/2022. Training continues.	Certified	Inform	Mid 2022
11	Suriname	NIL	Not Certified		
12	Uruguay	Uruguay had the Recertification audit in July 2021	Not Certified	July 2022	July 2024

N°	States	QMS/AIM implementation status	Certification date	Follow-up audit	Foreseen recertification
13	Venezuela	Venezuela has made progress in the revisions of the documentation and procedures, as well as in the adaptation to the requirements of the 2015 version of the ISO 9001 Standard. The progress reported is 85%.	Not Certified. Seek for certification in 2022.		
