

Supporting  
European  
Aviation



# Cyber-security in aviation

## EUROCONTROL/EATM-CERT services

Patrick MANA  
EATM-CERT Manager



NETWORK  
MANAGER



# EUROCONTROL



EUROCONTROL is an inter-governmental, pan-European, civil-military organisation dedicated to supporting European aviation.

# EUROCONTROL HISTORY



1960s

1980s

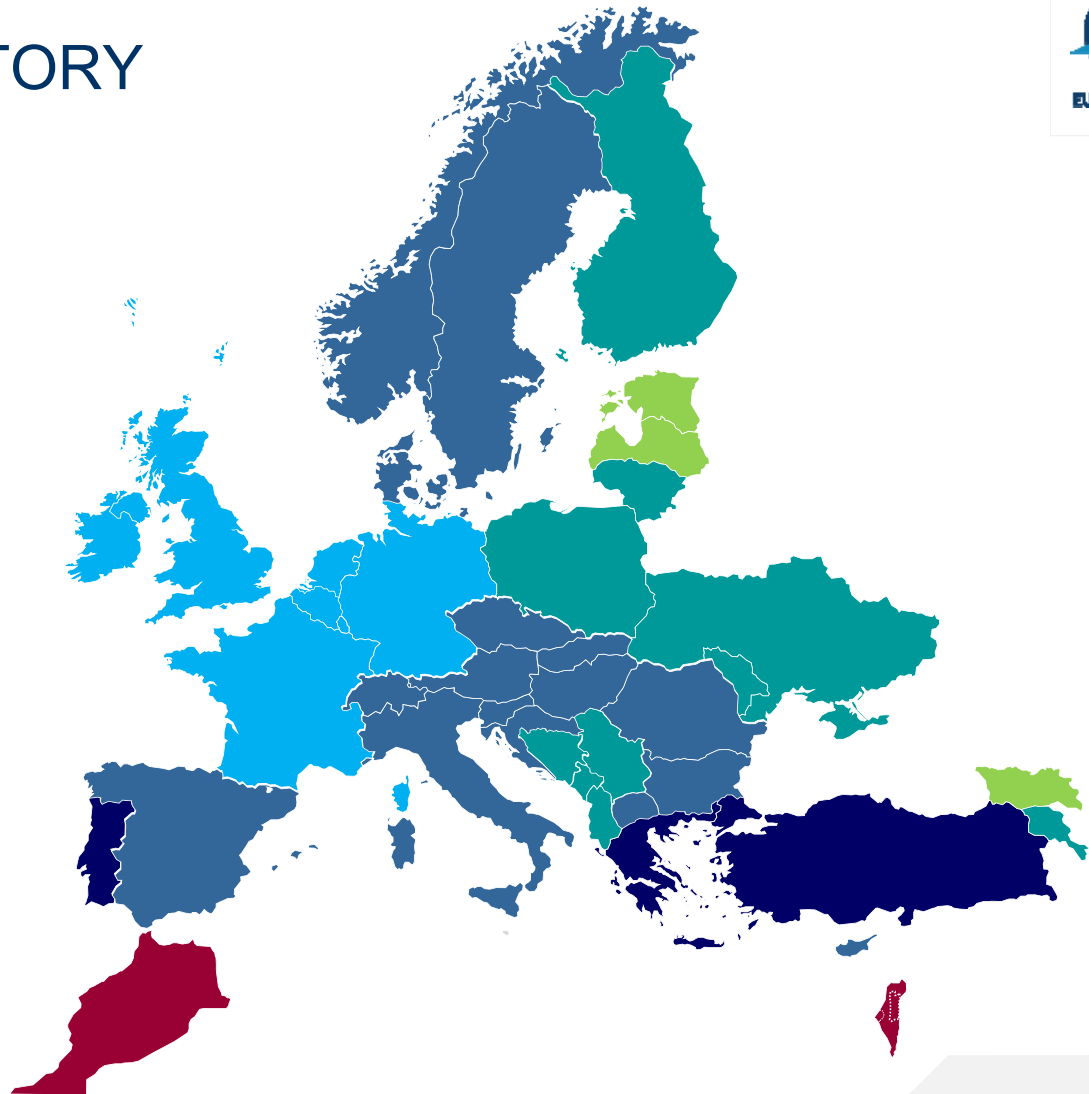
1990s

2000s

2010s

41 Member States &  
the European Union

2 'Comprehensive Agreement'  
States: Morocco & Israel



\*The designations employed and the presentation of the material on maps in this presentation do not imply the expression of any opinion whatsoever on the part of EUROCONTROL concerning the legal status of any country, territory, city or area or of its authorities, or concerning the delimitation of its frontiers or boundaries.\*

# Building the Single European Sky !

Provide air traffic services in upper airspace of Benelux & North west of Germany



Manage the pan-European network



R&D => Deployment



Products

Collect route and terminal charges





Leonardo

Company / Kopter

20 6H 59 S

Secret data link: Hidden

Password: Hidden

Kopter Group (Leonardo) have been hacked and data locked and stolen. They do not write to us so we will publish all data in 72 hours. Some example files have been uploaded for proof. 2019-12-17\_Statement\_of\_Accounts\_-\_Sales\_Contracts.xlsx Avonic\_Elec\_Detailed\_Plan.xlsm Projekt LINDEN - Linden\_Finance Q&A\_05122019\_V1.xlsx Projekt LINDEN - Linden\_Finance Q&A\_05122019.xlsx Projekt LINDEN - Linden\_Finance Q&A\_06122019\_CTI.xlsx Projekt LINDEN - Linden Tax 191205\_QA List Tax.xlsx All data release in final upload.



## Manufacturing giant Aebi Schmidt hit by ransomware

Zack Whittaker @zackwhittaker / 11:04 PM GMT+2 · April 23, 2019



## Boeing Hit by Cyberattack, Says Jetliner Production Not Affected

Aircraft production and deliveries aren't affected, the airplane manufacturer said.

Bloomberg  
MAR 29, 2018



4 DEC 2020 NEWS

## Aerospace Giant Embraer Downed by Suspected Ransomware

## Tech Giant GE Discloses Data Breach After Service Provider Hack

By [Sergiu Gatlan](#)

March 23, 2020 05:47 PM 0



## Airbus hit by series of cyber attacks on suppliers

Issued on: 26/09/2019 - 09:26



Saturday, 12 December 2020 08:38

## Dassault subsidiary in US hit by Windows Ragnar Locker ransomware Featured





Home / About / SFO News / NOTICE OF DATA BREACH: March 2020

## NOTICE OF DATA BREACH: March 2020

Click [Here](#) for Notice

April 7, 2020

TO: All Airport Commission Employees

FROM: Airport ITT

SUBJECT: Notice of Data Breach

## Source: Hacker holding Cleveland Hopkins International Airport systems hostage demands ransom via Bitcoin



By [Paul Orlosky](#) | April 25, 2019 at 4:20 PM EDT - Updated April 26 at 10:46 AM

AIRLINE NEWS

## Israeli Flight Attendant Sold Access to Private Passenger Information and Airline Systems in Major Security Breach



7TH JUNE 2020

### EasyJet admits data of nine million hacked

By [Jane Wakefield](#)  
Technology reporter

19 May



## British Airways fined £20m over data breach

16 October 2020 | Technology



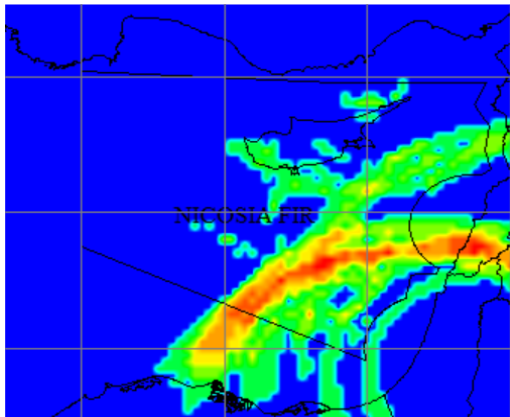
## European Airport Systems Infected With Monero-Mining Malware

By [Sergiu Gatlan](#)

October 17, 2019 11:47 AM 0

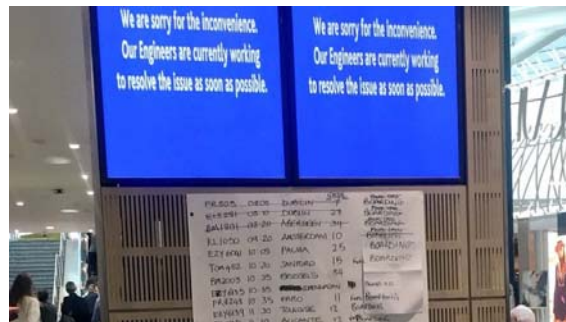
### A Cyberattack on Garmin Disrupted More Than Workouts

A ransomware hit and subsequent outage caused problems in the company's aviation services, including flight planning and mapping.



### Man hijacks Portland airport monitor to play video games, until PDX officials declare 'game over'

Posted Jan 16, 2020



### Airline forced to cancel flights in Alaska after cyberattack

By Associated Press

December 23, 2019 | 12:16pm





# Bradley International Airport website hit by DDoS cyber attack; no data breach has been reported

Updated: Mar. 29, 2022, 5:34 p.m. | Published: Mar. 29, 2022, 3:40 p.m.

SASKATOON | News

## Saskatoon Airport Authority computer system breached in 'sophisticated' cyber attack

### Oiltanking and Wisag: Hacker attacks on German companies

2/1/2022, 4:53:54 PM



The attacks from the network are not decreasing: Now it hits an airport service provider and an oil logistician - this apparently can no longer fill tankers.

## Russian hackers target Czech websites in a series of cyberattacks

Czech railroads, regional airports, and a public administration portal have been facing cyberattacks from a pro-Russian hacker group Killnet.



Written by CTK

Published on 20.04.2022 15:07 (updated on 21.04.2022)

Reading time: 4 minutes





Swissport  
@swissportNews

...

⚠️ A part of #Swissport's IT infrastructure was subject to a ransomware attack. The attack has been largely contained, and we are working actively to fully resolve the issue as quickly as possible. Swissport regrets any impact the incidence has had on our service delivery.

## Lockbit ransomware colpisce la compagnia Aerea Hi Fly



Pubblicato il 15 Febbraio 2022  
By Redazione

### Israeli Defense Company E.M.I.T. Aviation Consulting Targeted by LockBit 2.0 Ransomware

🕒 October 4, 2021    👤 CIM Team

E.M.I.T. Aviation Consulting Ltd, an Israeli aerospace and defense company, was targeted by the **LockBit 2.0** ransomware gang. Cyber attackers claim to have stolen information from the firm and threaten to release it on the gang's dark web leak site if the firm does not pay a ransom.

E.M.I.T. Aviation Consulting Ltd came into existence in 1986. The firm has designed and assembled complete aircraft, tactical and sub-tactical UAV systems, and portable integrated reconnaissance systems.

According to the threat intelligence firm **Cyble**, the ransomware gang has stolen databases containing over 6TB of data and is asking a \$50M ransom:



## Bangkok Airways hit by LockBit ransomware attack, loses lotsa data after refusing to pay

Laura Dolberstein

16



Partial credit card numbers appear and, worse still, passengers' meal preferences

Bangkok Airways has revealed it was the victim of a cyberattack from ransomware group LockBit on August 23rd, resulting in the publishing of stolen data.

Bangkok Airways' **announcement** about the matter came last Thursday, a day after LockBit posted a message on its dark web portal threatening the airline to pay a ransom or suffer a data leak.

The airline was given five days to sort payment, but instead of coughing up it disclosed the breach. LockBit responded by publishing the lot. Competing claims about the resulting data dump rate it at 103GB and over 200GB.

Tue 31 Aug

## L'École Nationale de l'Aviation Civile frappée avec le ransomware Hive

L'ENAC a été frappée, durant le week-end du 12 mars, par une cyberattaque impliquant le ransomware Hive. Ses activités sont fortement perturbées. Une rançon de 1,2 million de dollars est demandée.

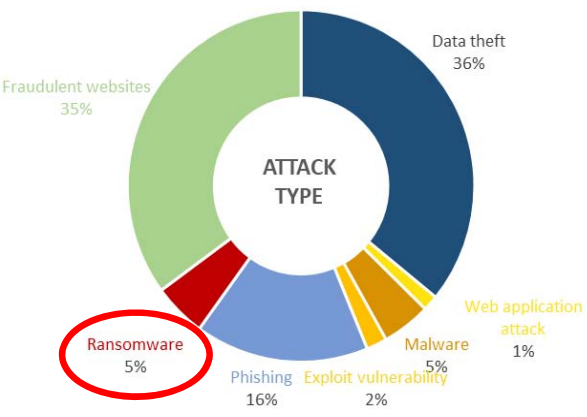


# Ransomware in aviation (global)

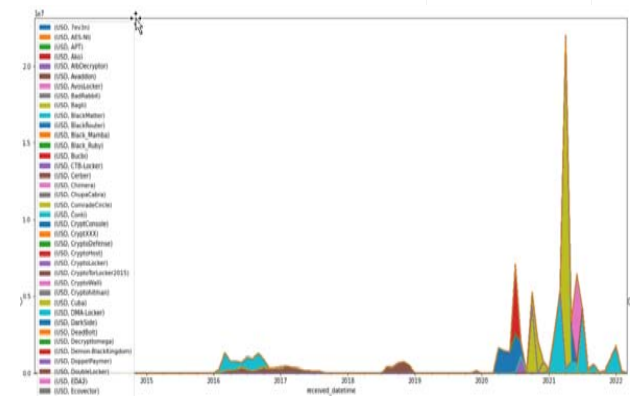
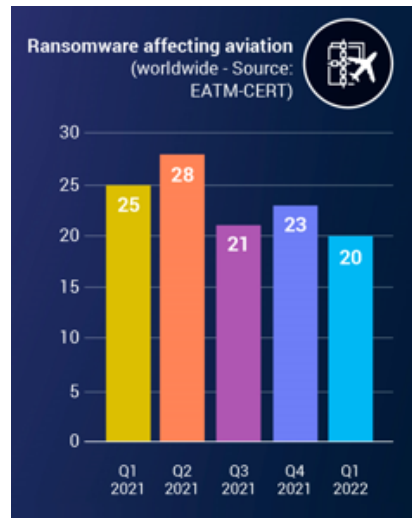


2020  
One/week

2021  
2,5/week



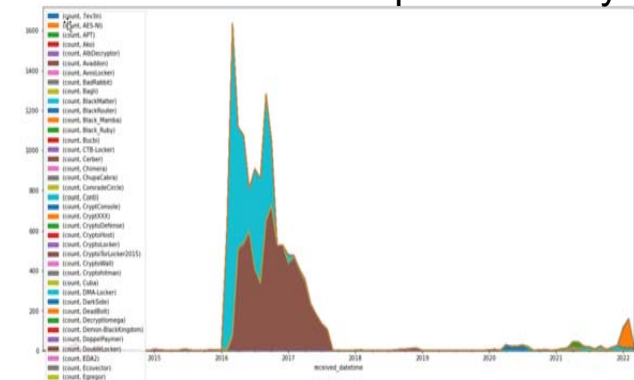
Out of 1.260 events



Amount of money earned monthly

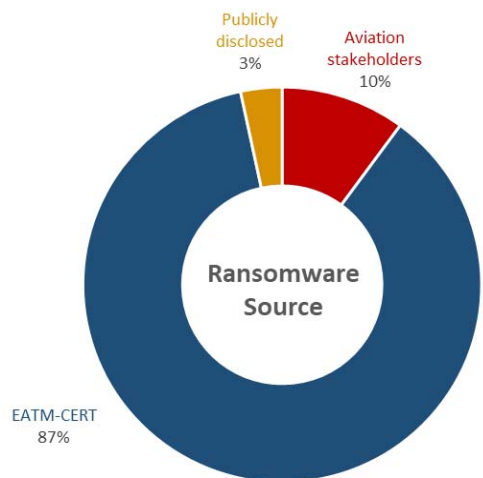
All sectors

Number of ransoms paid monthly

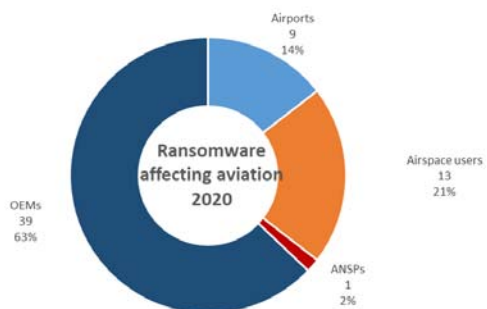
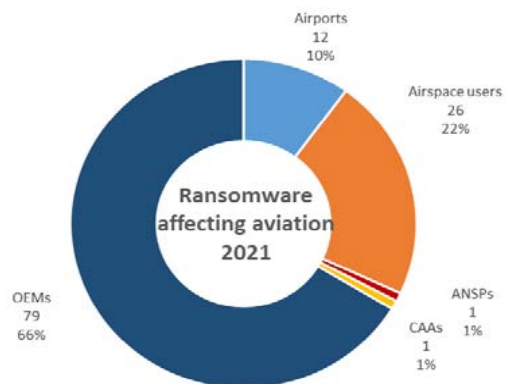




# Ransomware in aviation

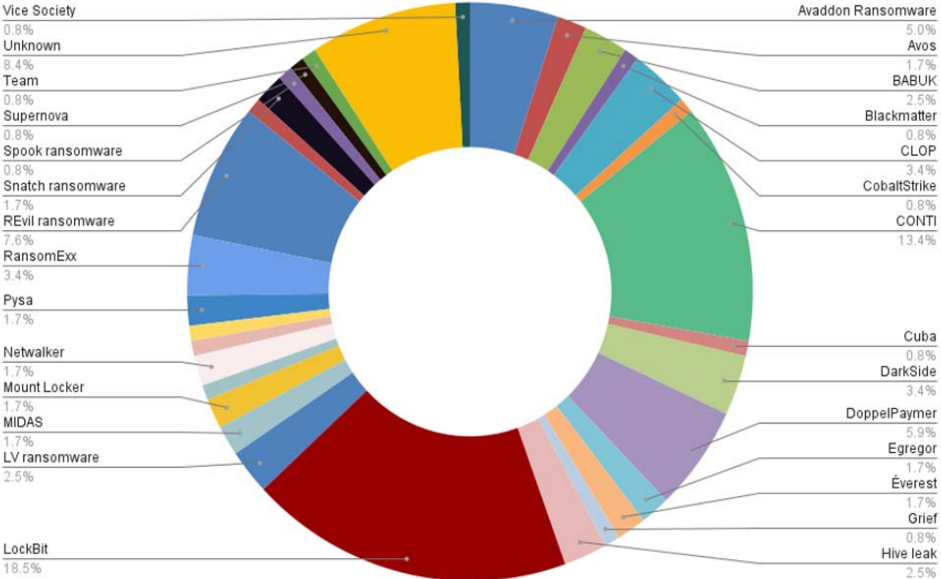


Aviation worldwide:  
2021: 2,5 ransomware/week  
2020: 1 ransomware/week

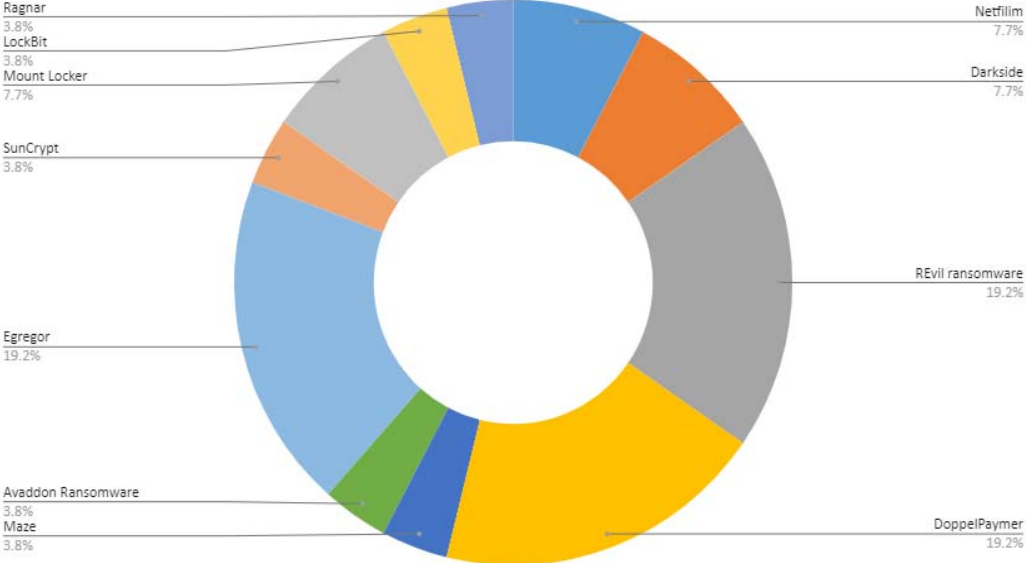


# Ransomware in aviation

Ransomware affecting aviation 2021



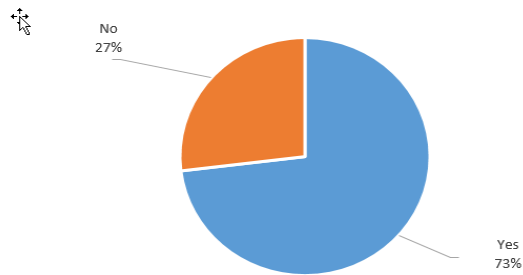
Ransomware affecting aviation (2020)



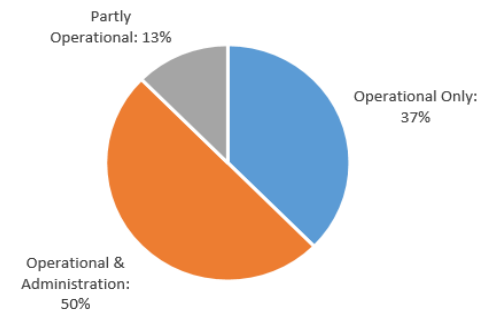


# ISMS implementation

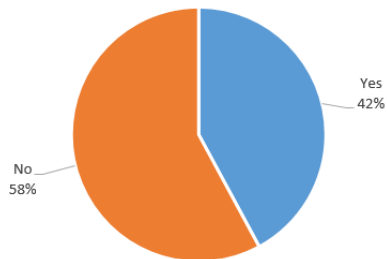
Aviation organizations with an ISMS



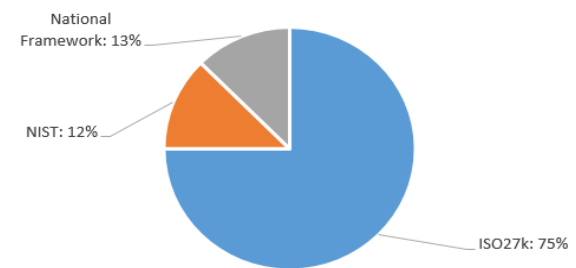
Scope of the ISMS certification



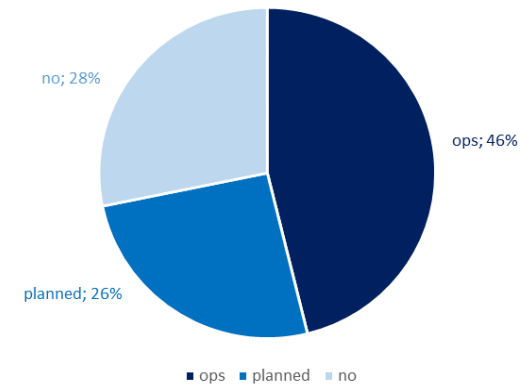
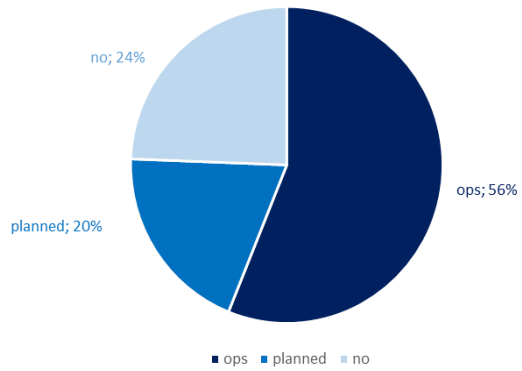
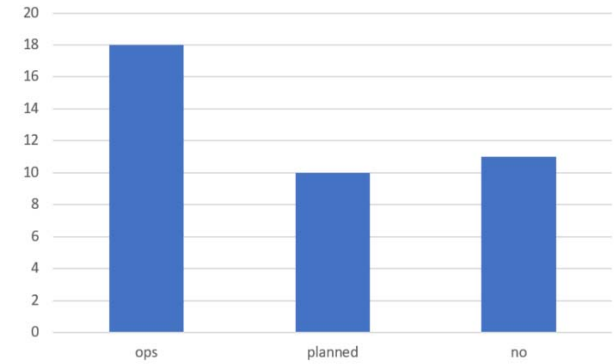
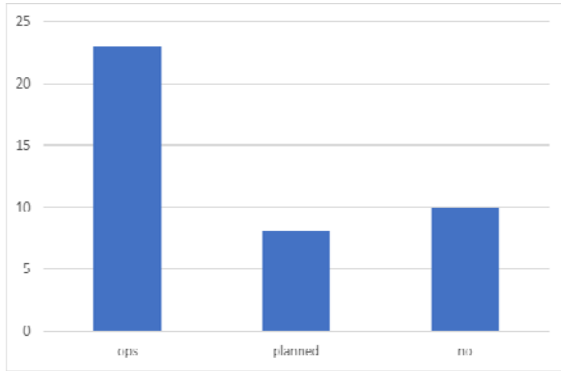
ISMS certified



Type of ISMS certification



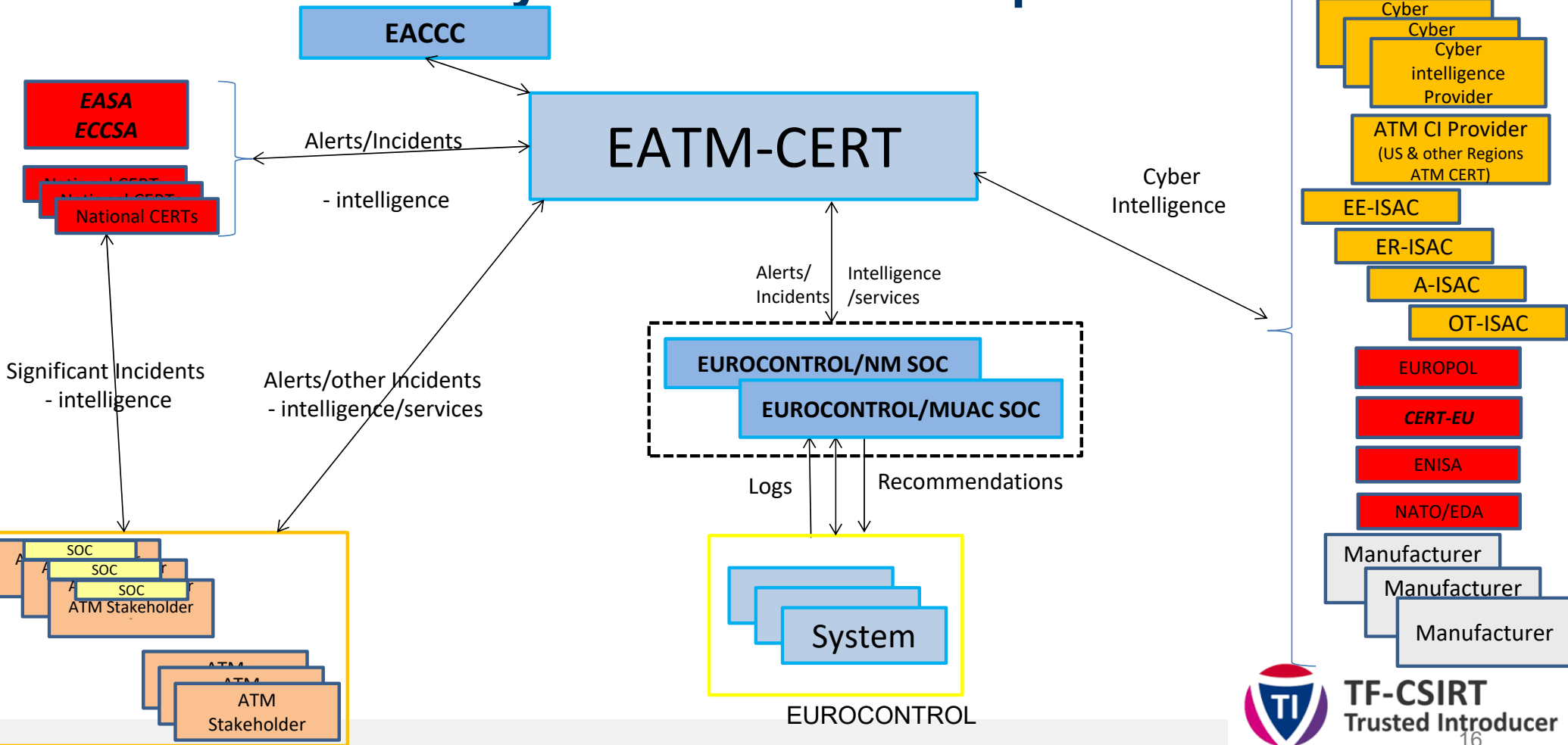
# SOC implementation



European ANSPs in 2021

European ANSPs in 2020

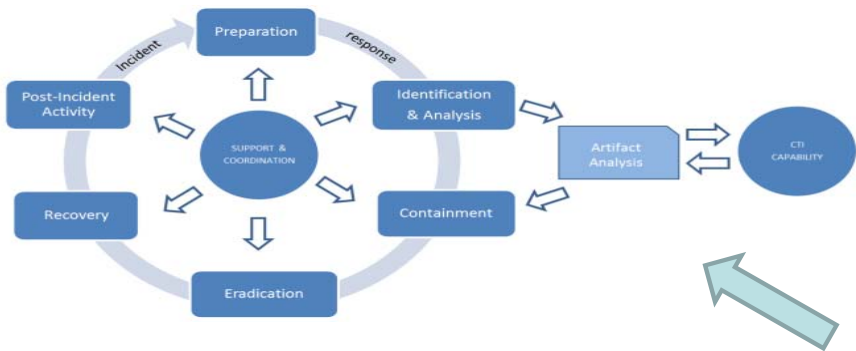
# Regional sectorial (ATM) CERT: combine cyber and domain expertise



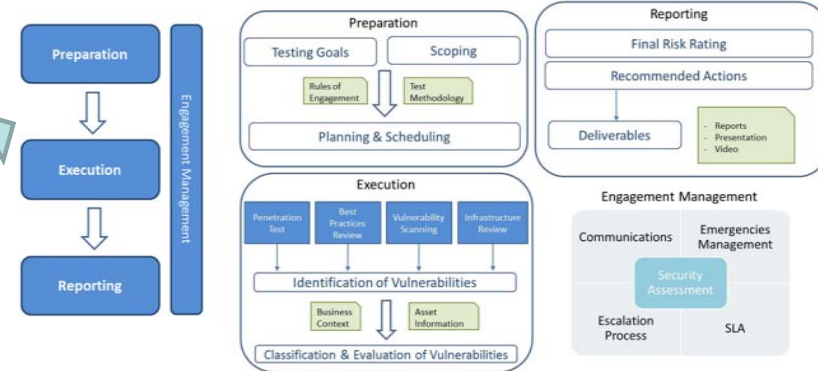
# EATM-CERT: catalogue of services



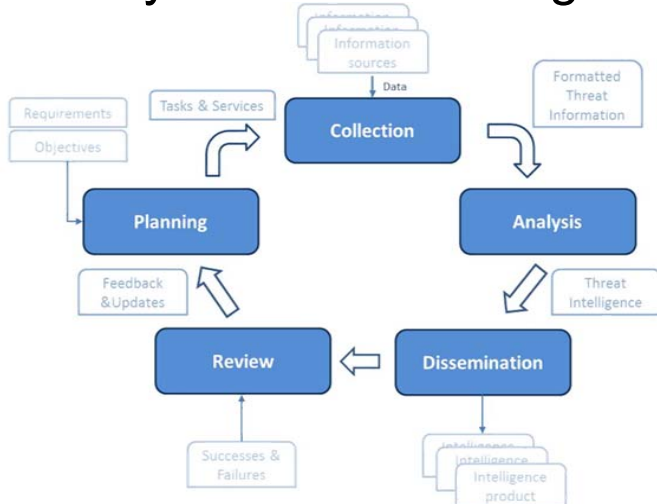
## Incident Response



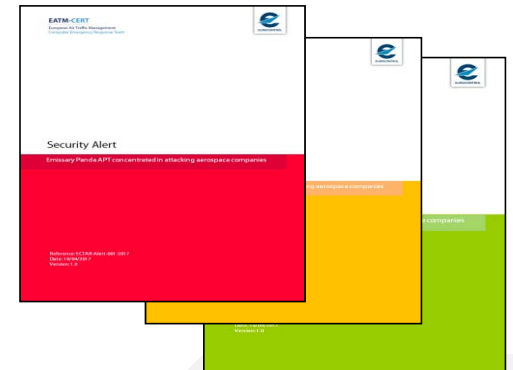
## Security Assessment



## Cyber Threat Intelligence



## Alerts & Warnings





## EATM-CERT services

1. Penetration test (EUROCONTROL services & products + Aviation stakeholders)
2. Bank transfer scams via email
3. Credentials leaks detection
4. Sensitive document leaks detection
5. Cyber Threat Intelligence (CTI) and feeds for aviation
6. Quarterly cyber threat landscape report for senior management
7. Annual report “cyber in aviation”
8. Support to incident response / Artefacts analysis
9. TLP:WHITE CTI tools – raising awareness
  - Cyber events map, tweeter
10. Vulnerability scanning of Aviation Stakeholders
11. IOC Scanner
12. Training exercises (table-top & technical) - EACCC-CYBER22
13. Phishing awareness campaigns

Soon

1. Test of Anti-DDOS solutions

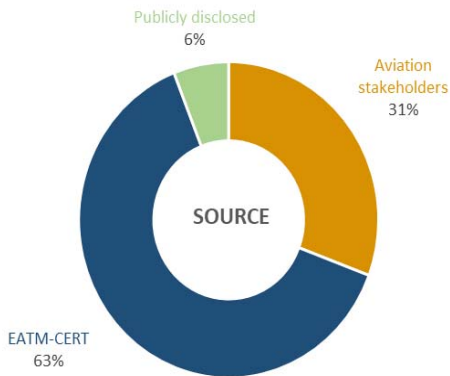


Report is  
TLP:GREEN

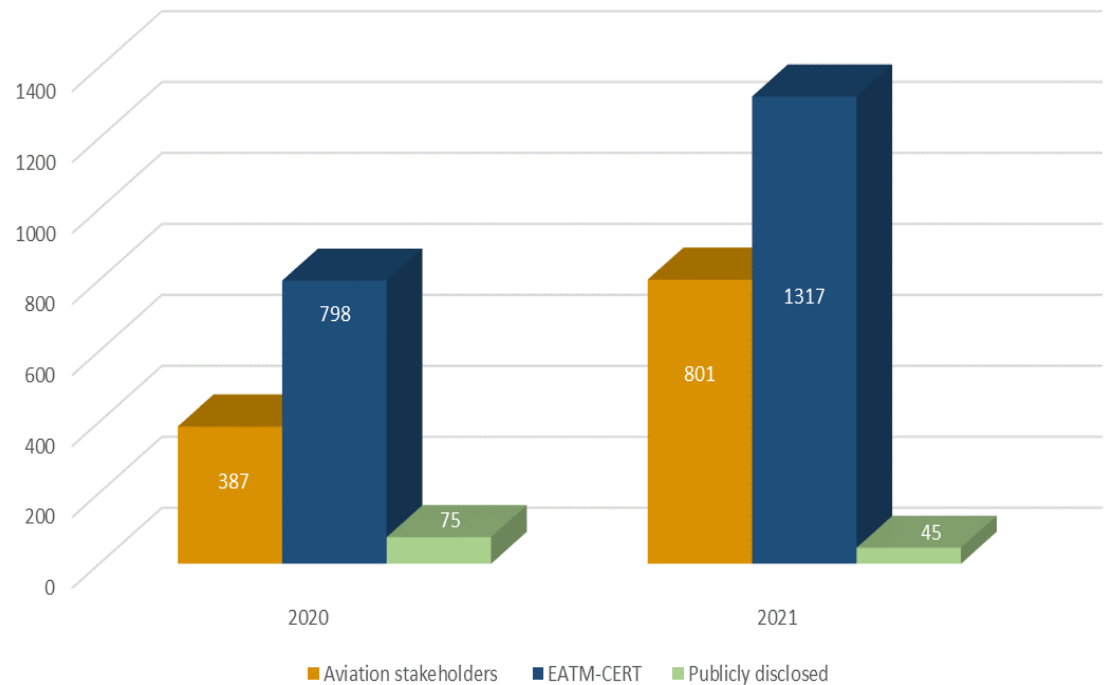
# Source of events



Source of events in 2021



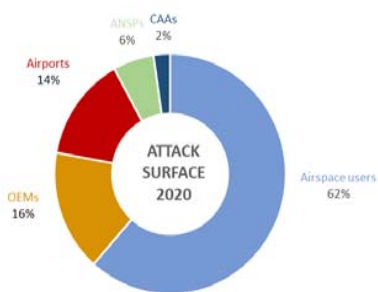
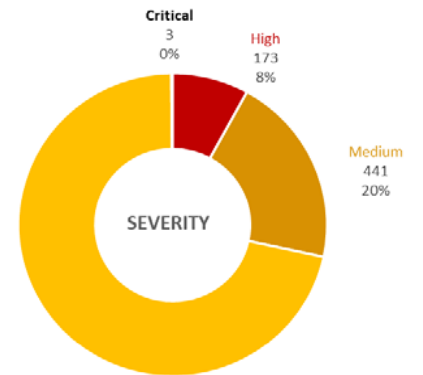
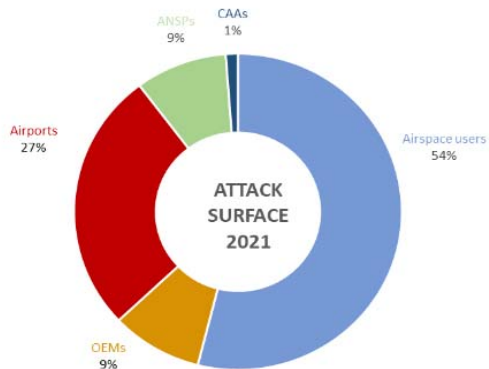
Source of events in 2020



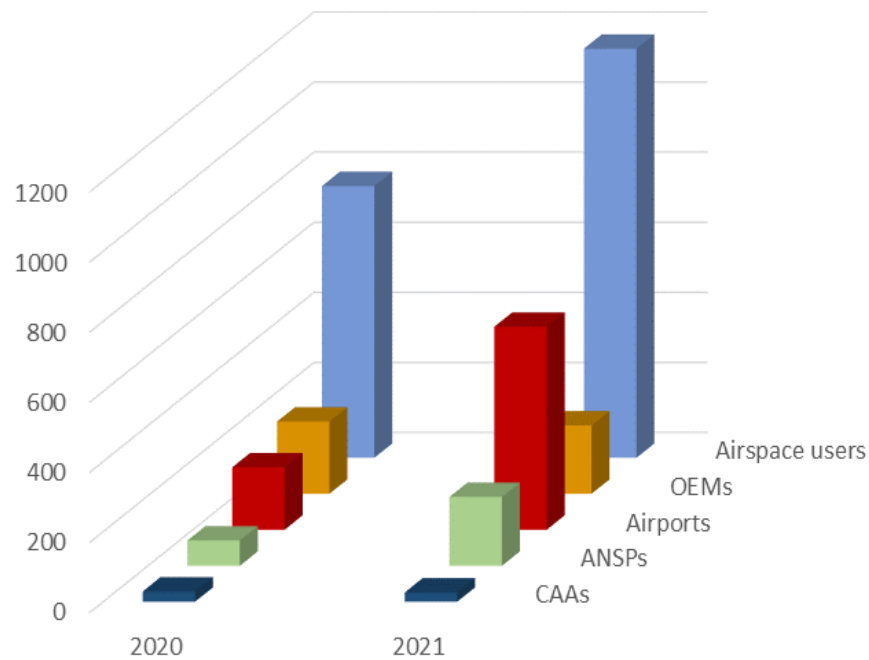
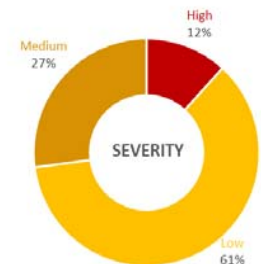
# Aviation threat landscape



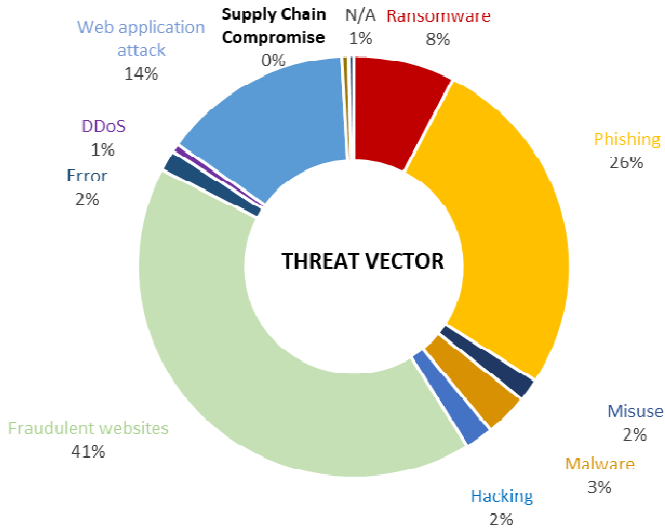
2021



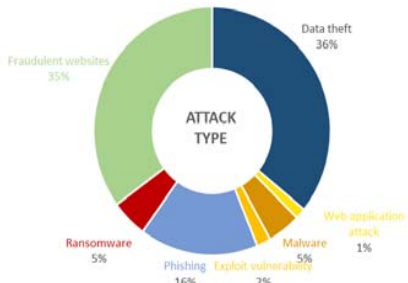
2020



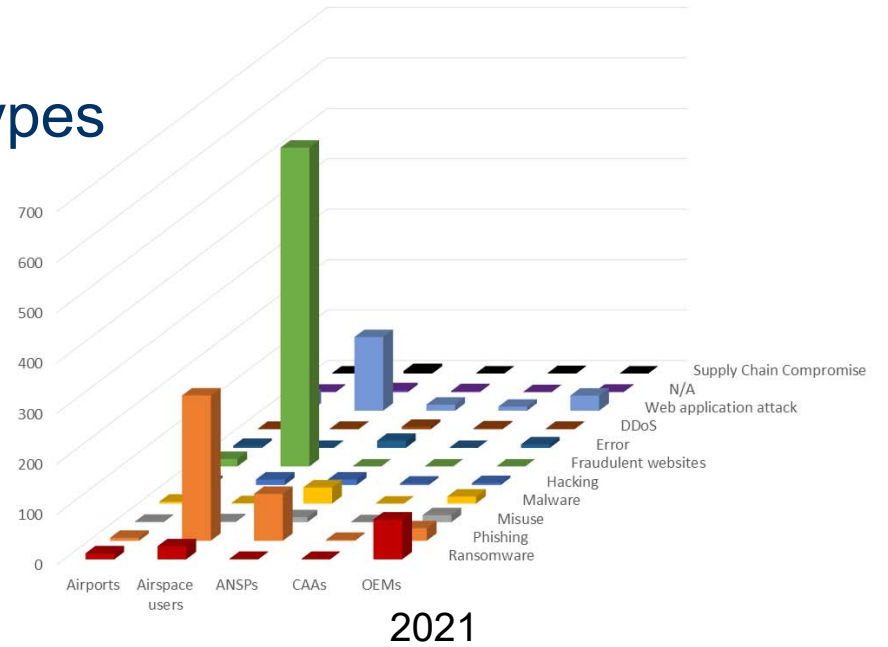
# Aviation – attack types



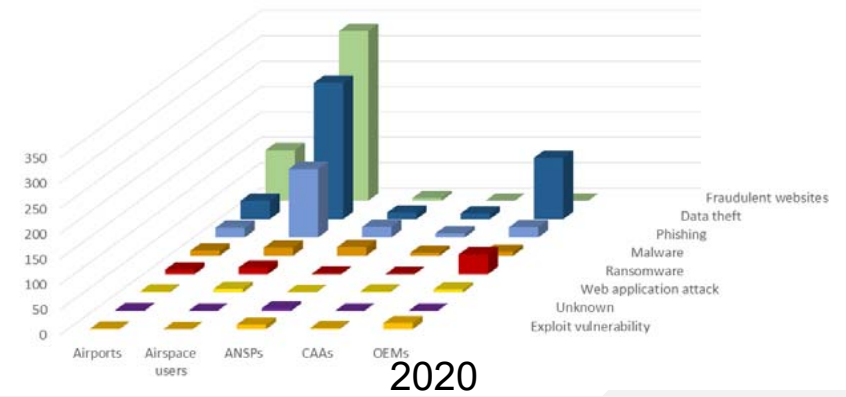
2021



2020



2021

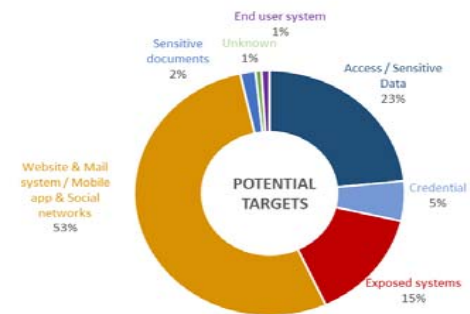
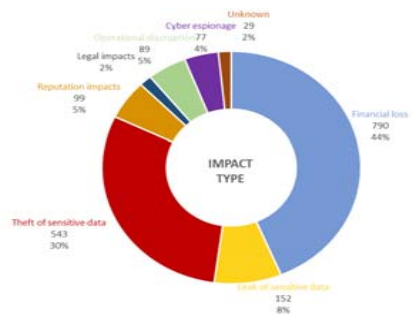
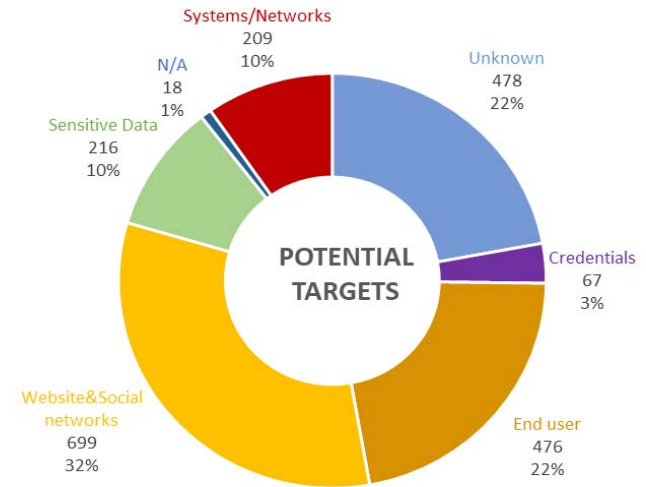
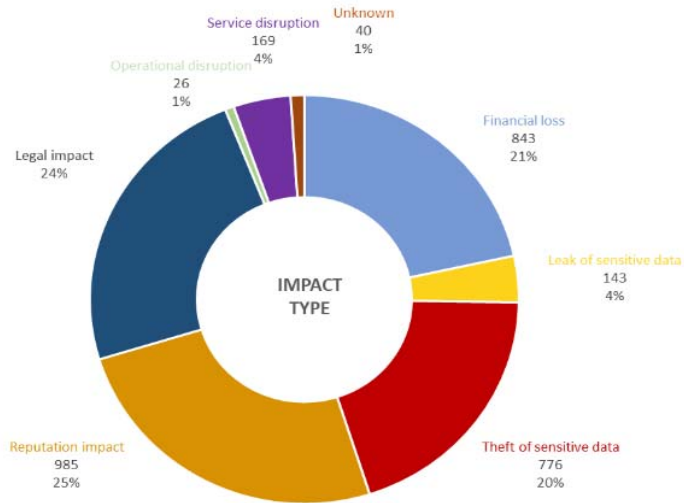


2020

# Overview

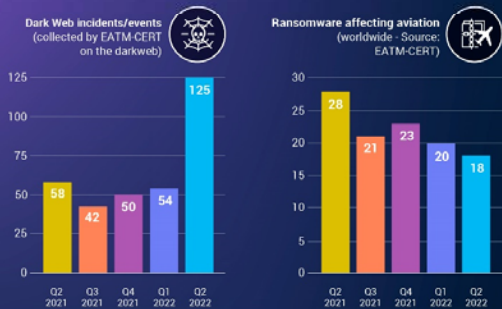


2021

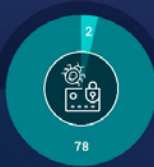


2020

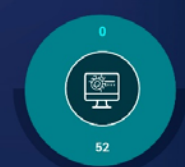
# KEY CYBER THREAT INDICATORS



EATM-CERT credential leak monitoring service users



EATM-CERT Malware Information Sharing Platform (MISP) users



EATM-CERT vulnerability scanning service users



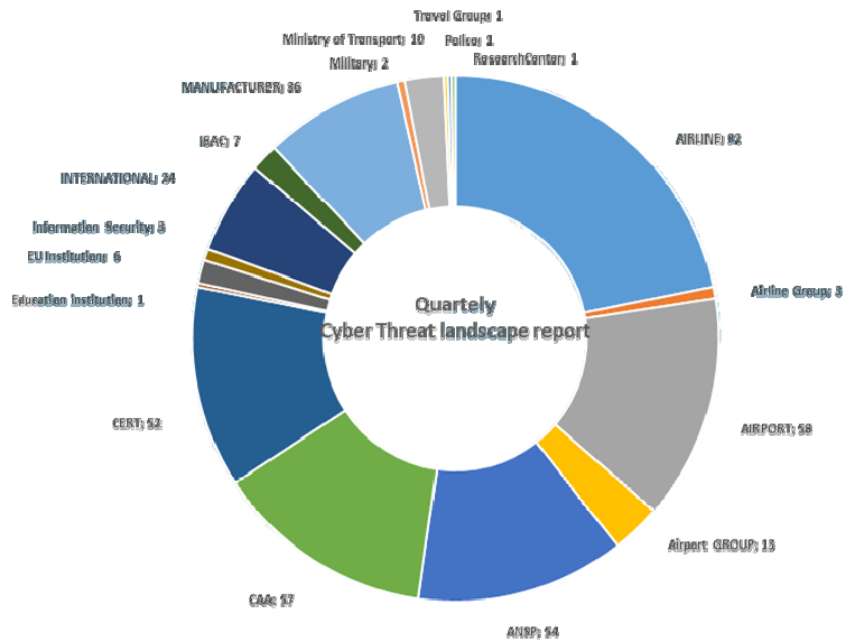
**EUROCONTROL**  
EATM-CERT  
European Air Traffic Management  
Computer Emergency Response Team

**EUROCONTROL**  
EATM-CERT

**3<sup>rd</sup> Quarter 2019 Cyber Threat Landscape & Activity Report for Senior Management**

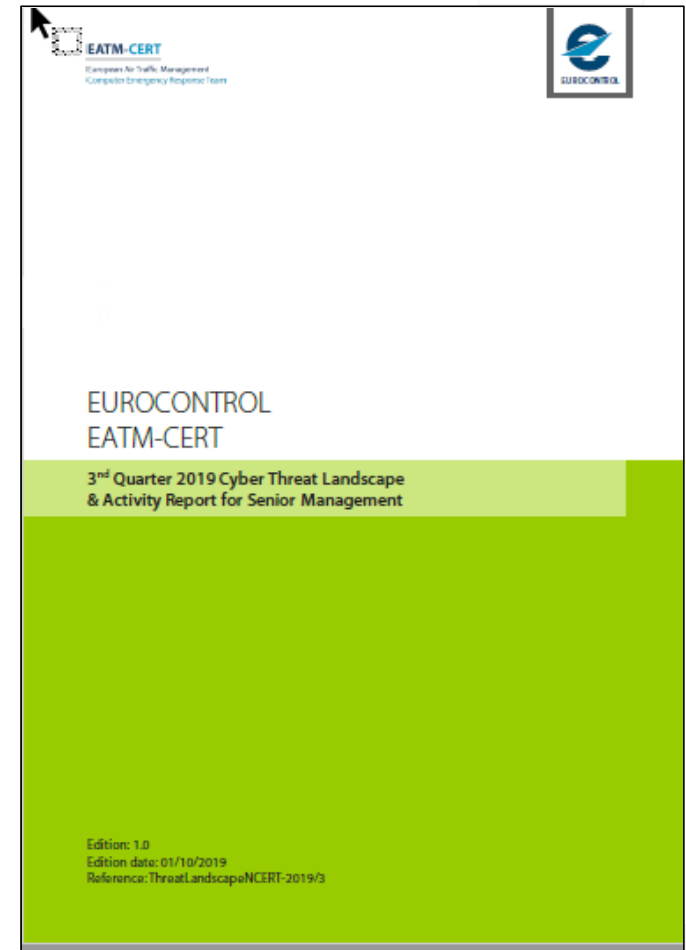
Edition: 1.0  
Edition date: 01/10/2019  
Reference: ThreatLandscapeNCERT-2019/3

# Quarterly cyber threat landscape report



421 organisations

1,223 individuals



# Penetration test





## Service of pentest on aviation systems

- Able to conduct max 8 to 12 pentests on stakeholders systems
  - Free of charge for Aviation stakeholders of EUROCONTROL Member States
  - Collaborative
- 3 steps:
  1. Scoping document: collaborative definition of scope, objectives, scenarios, schedule
  2. One-week pentest on-site. No risk of operational impact. Joint activity.  
COVID-19: need to adapt to local restrictions
  3. Final report subject to review-approval
- 2 categories of findings:
  - Local: only for stakeholder
  - Generic: de-identified and shared with aviation community on a need to know basis

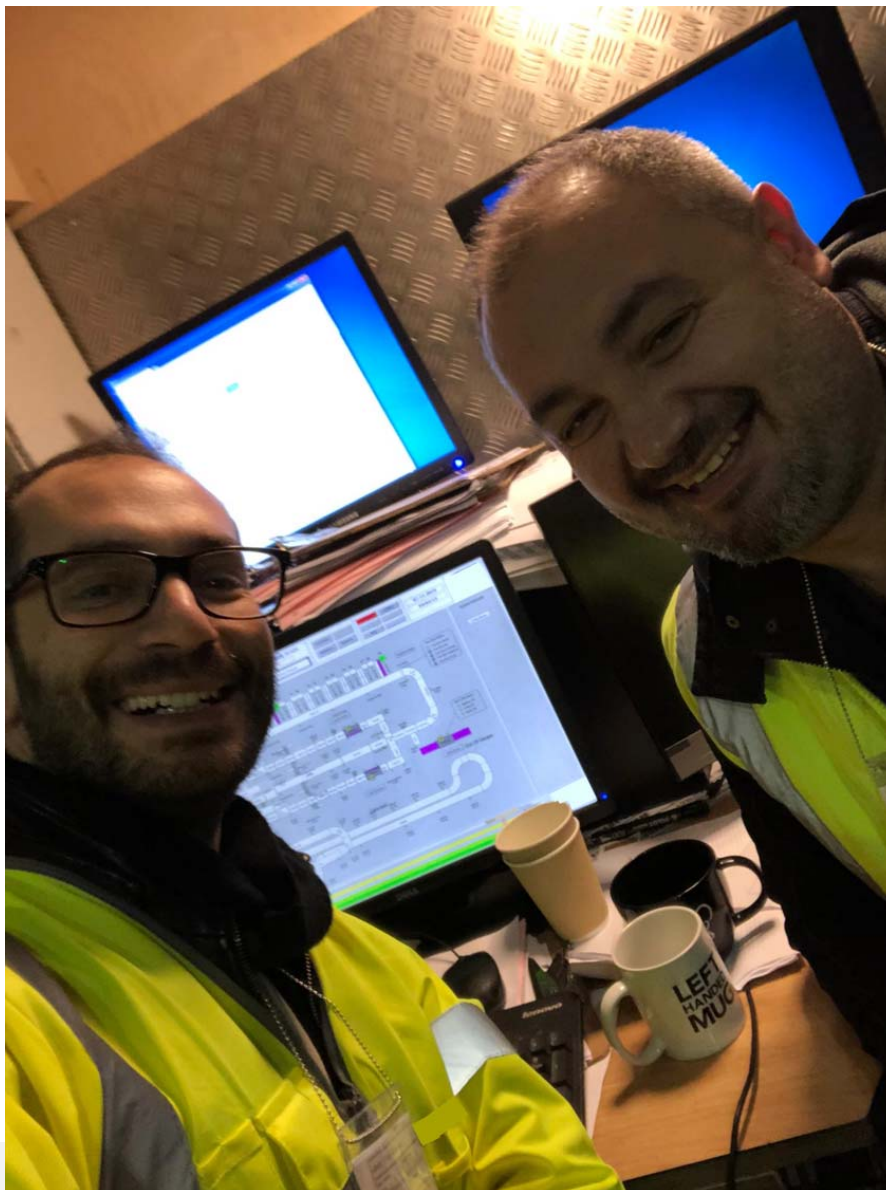








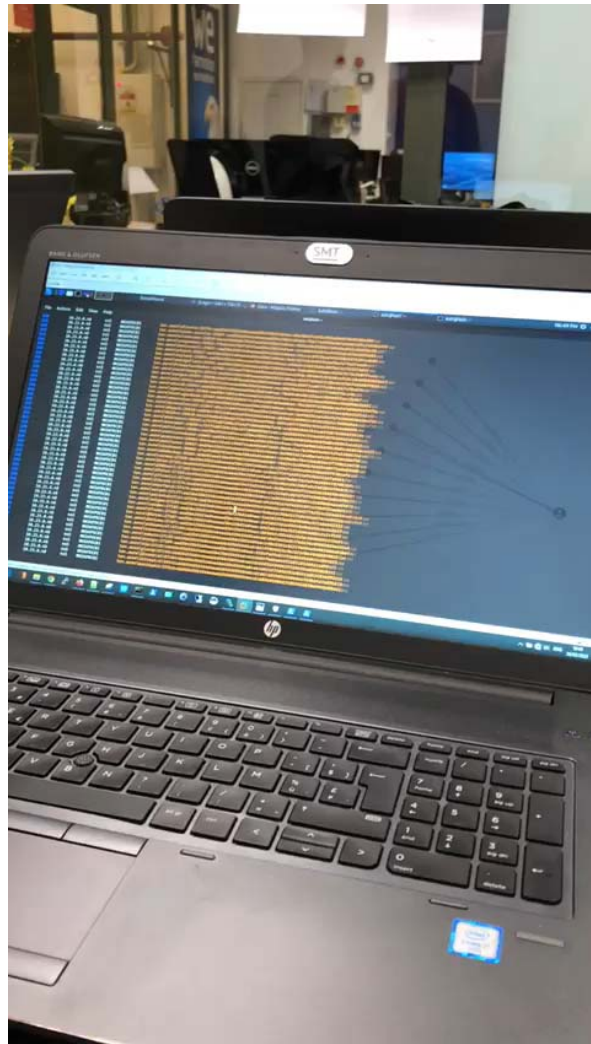






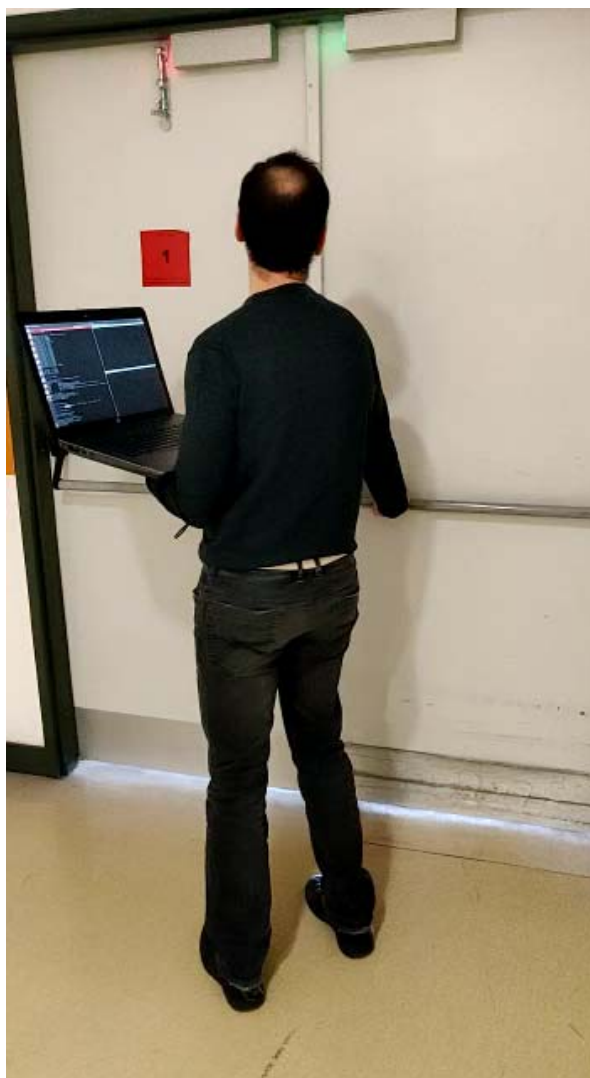








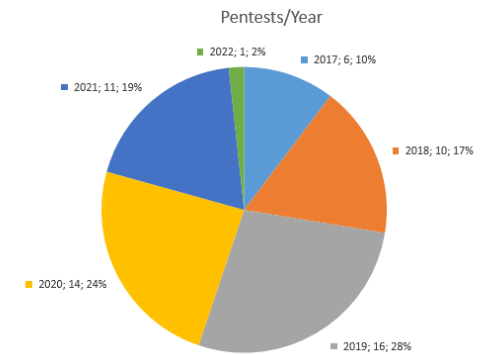
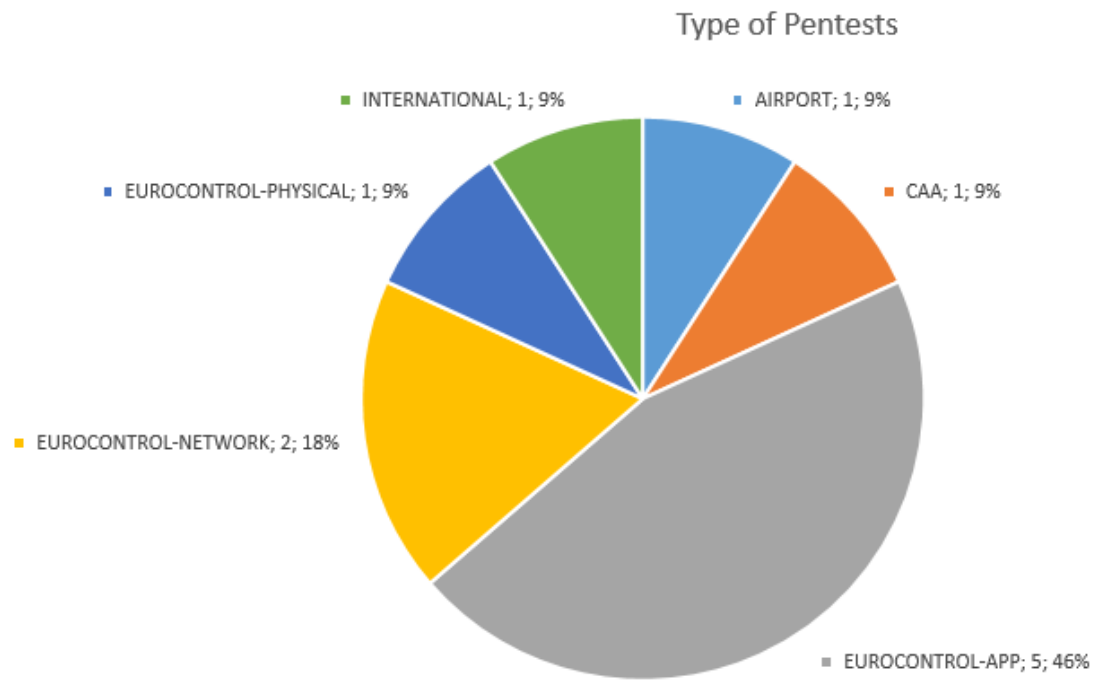




ARRIVAL			27/02/2020 17:06:45	
FLIGHT	ORIGIN	REMARK		
6				
K				
M 6				
21:00	21:00	W6 77		
00:10	00:10	OU		
00:20	00:20	OS		
08:10	08:10	TK		
10:55	10:55	DOHA		
11:30	11:30	COLOGNE		
11:40	11:40	VIENNA		

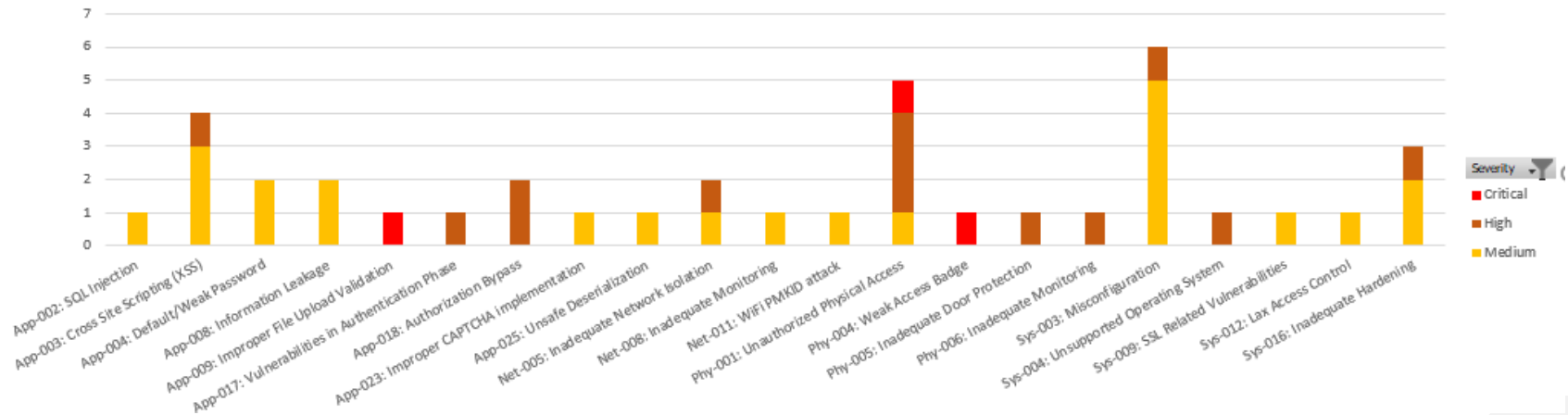
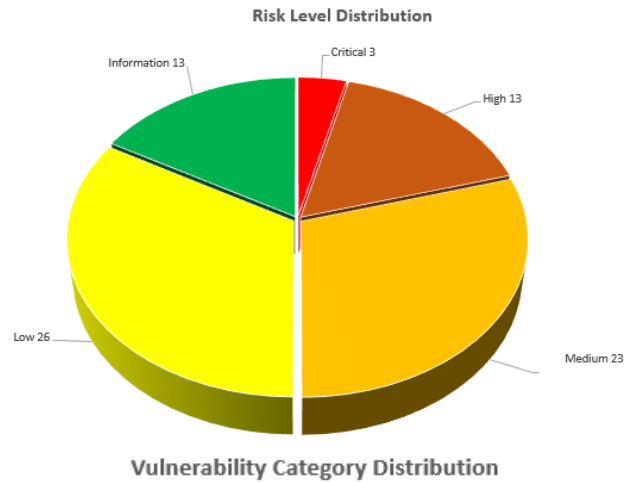


# Pentests 2021 - Constituents



TOTAL=11 Pentests

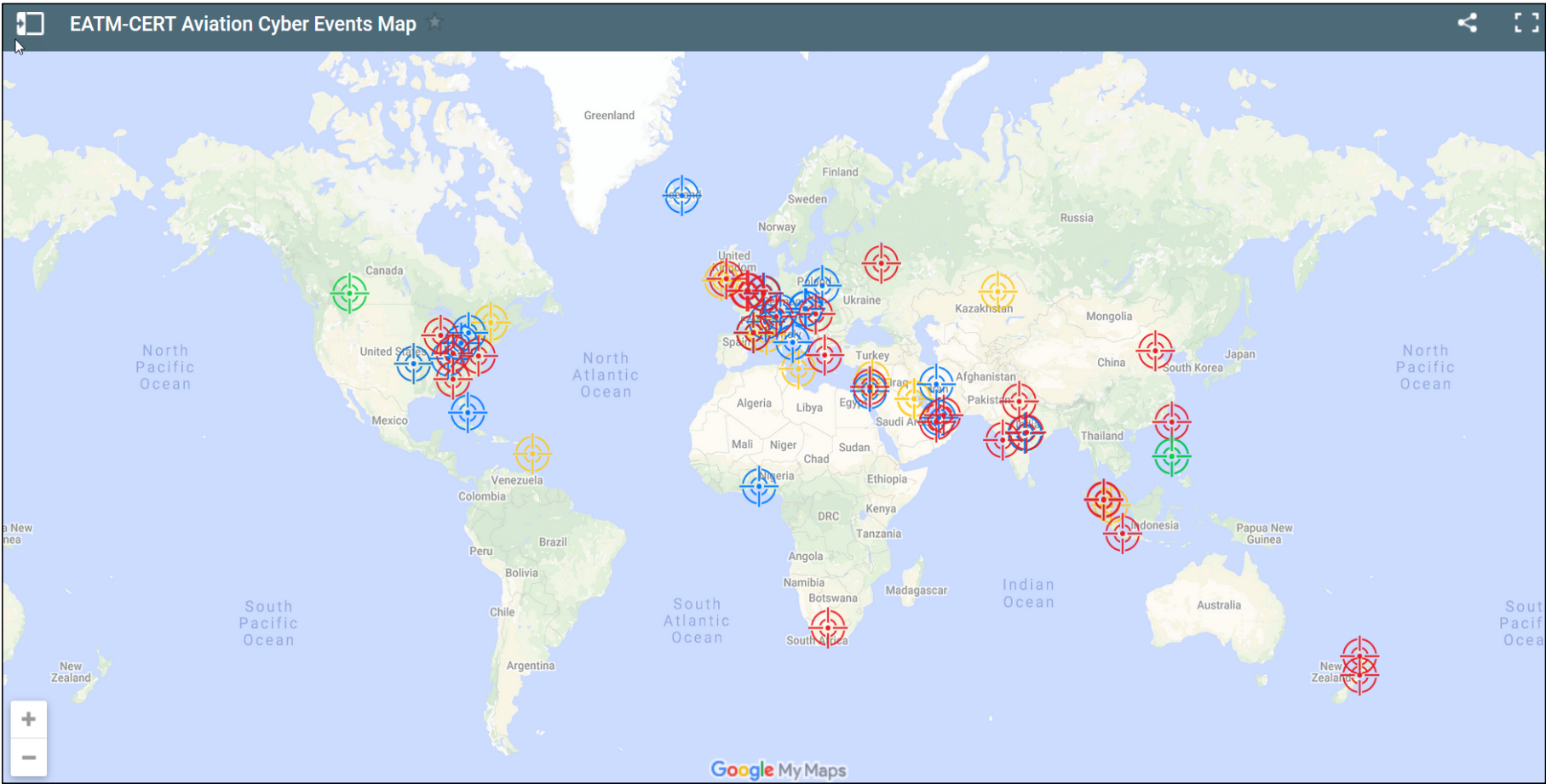
# Pentests 2021 - Findings



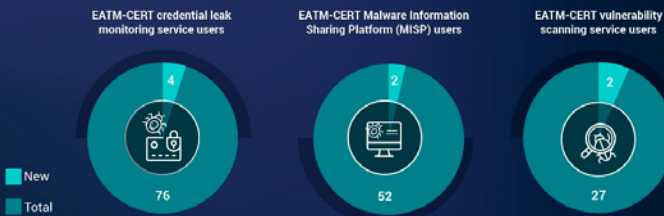
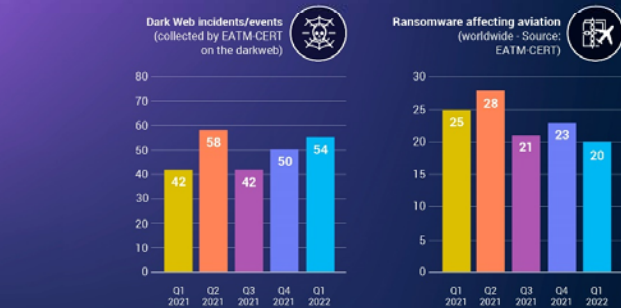


# CYBER THREAT INTELLIGENCE & INNOVATIVE CYBER-SECURITY SERVICES

# TLP:WHITE CTI tools – raising awareness



# KEY CYBER THREAT INDICATORS



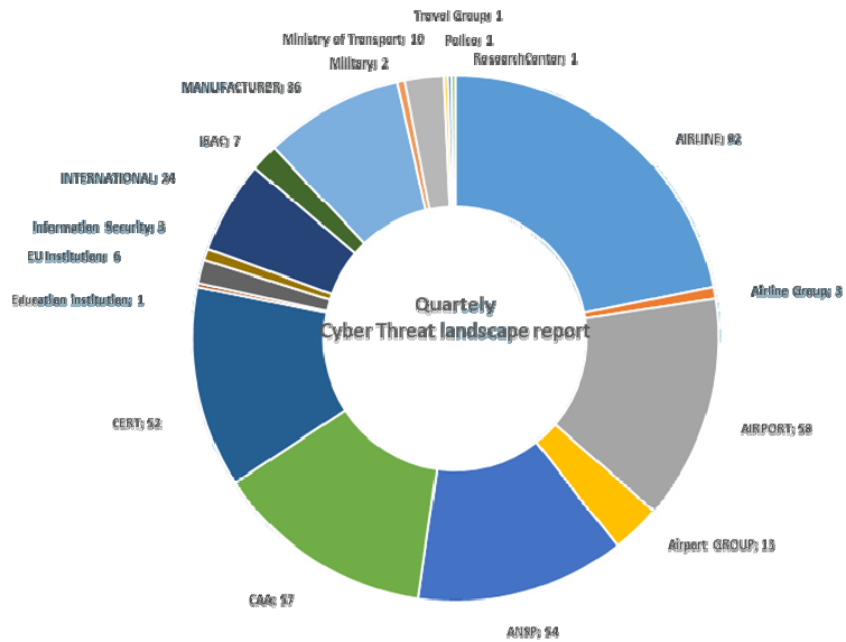
**EUROCONTROL**  
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EATM-CERT

**3<sup>rd</sup> Quarter 2019 Cyber Threat Landscape & Activity Report for Senior Management**

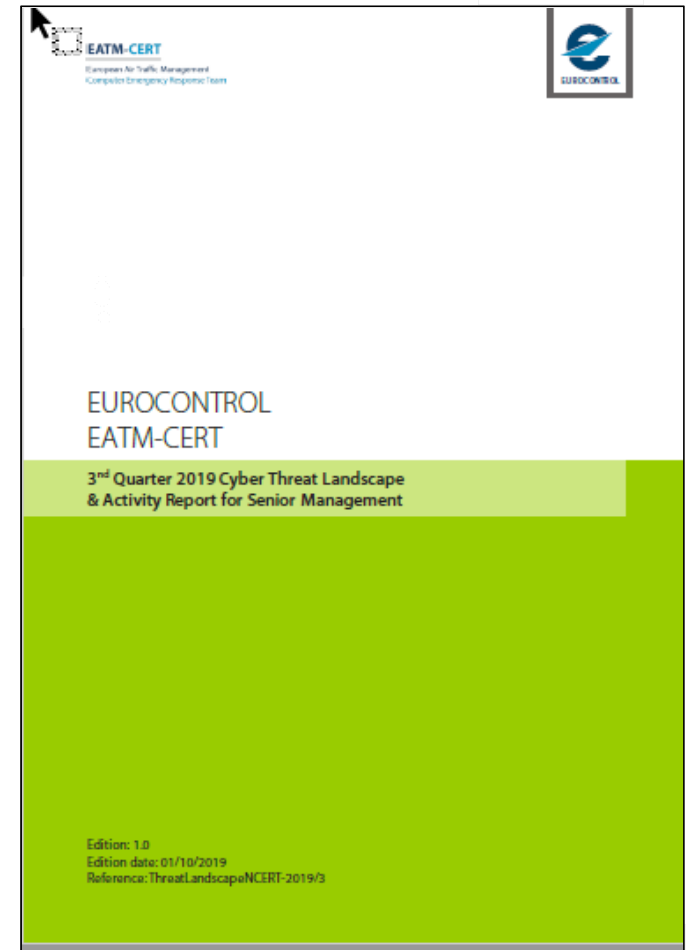
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# Quarterly cyber threat landscape report

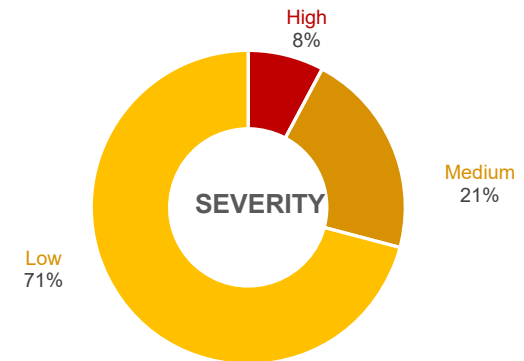
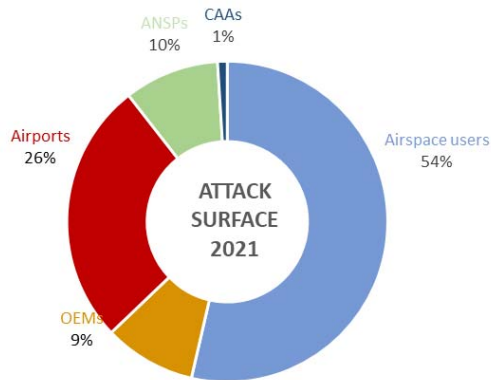


421 organisations

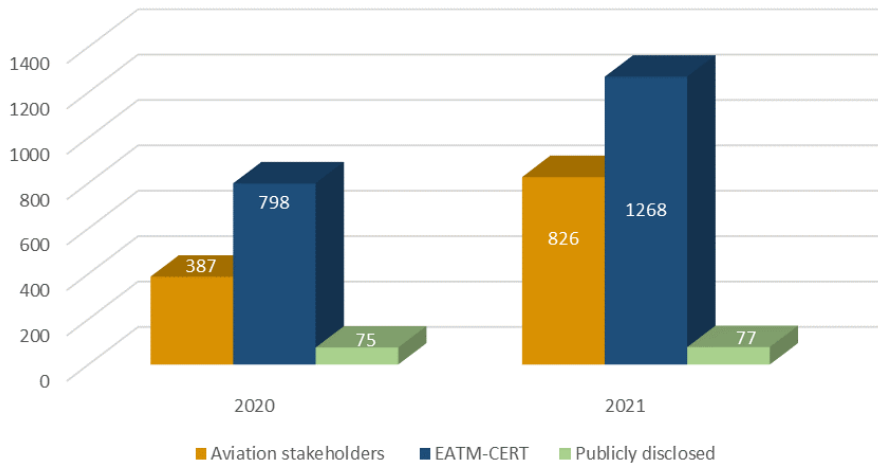
1,223 individuals



# EATM-CERT 2022 report on cyber in aviation



EATM-CERT  
58%



TLP:GREEN



SUPPORTING EUROPEAN AVIATION





Swissport  
@swissportNews

...

⚠️ A part of #Swissport's IT infrastructure was subject to a ransomware attack. The attack has been largely contained, and we are working actively to fully resolve the issue as quickly as possible. Swissport regrets any impact the incidence has had on our service delivery.

## Lockbit ransomware colpisce la compagnia Aerea Hi Fly

Publicato il 15 Febbraio 2022  
By Redazione

### Israeli Defense Company E.M.I.T. Aviation Consulting Targeted by LockBit 2.0 Ransomware

🕒 October 4, 2021    👤 CIM Team

E.M.I.T. Aviation Consulting Ltd, an Israeli aerospace and defense company, was targeted by the **LockBit 2.0** ransomware gang. Cyber attackers claim to have stolen information from the firm and threaten to release it on the gang's dark web leak site if the firm does not pay a ransom.

E.M.I.T. Aviation Consulting Ltd came into existence in 1986. The firm has designed and assembled complete aircraft, tactical and sub-tactical UAV systems, and portable integrated reconnaissance systems.

According to the threat intelligence firm **Cyble**, the ransomware gang has stolen databases containing over 6TB of data and is asking a \$50M ransom:



## Bangkok Airways hit by LockBit ransomware attack, loses lotsa data after refusing to pay

Laura Dolberstein

16



Partial credit card numbers appear and, worse still, passengers' meal preferences

Bangkok Airways has revealed it was the victim of a cyberattack from ransomware group LockBit on August 23rd, resulting in the publishing of stolen data.

Bangkok Airways' **announcement** about the matter came last Thursday, a day after LockBit posted a message on its dark web portal threatening the airline to pay a ransom or suffer a data leak.

The airline was given five days to sort payment, but instead of coughing up it disclosed the breach. LockBit responded by publishing the lot. Competing claims about the resulting data dump rate it at 103GB and over 200GB.

Tue 31 Aug

## L'École Nationale de l'Aviation Civile frappée avec le ransomware Hive

L'ENAC a été frappée, durant le week-end du 12 mars, par une cyberattaque impliquant le ransomware Hive. Ses activités sont fortement perturbées. Une rançon de 1,2 million de dollars est demandée.

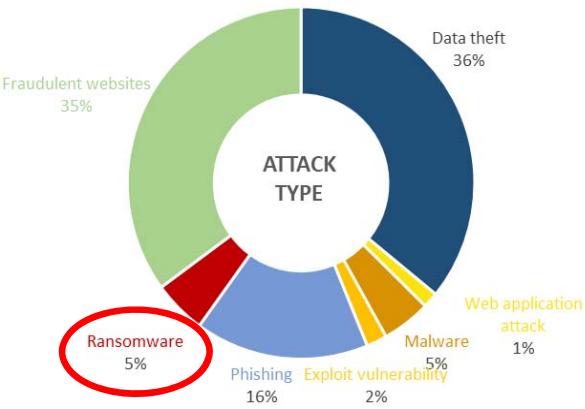


# Ransomware in aviation (global)

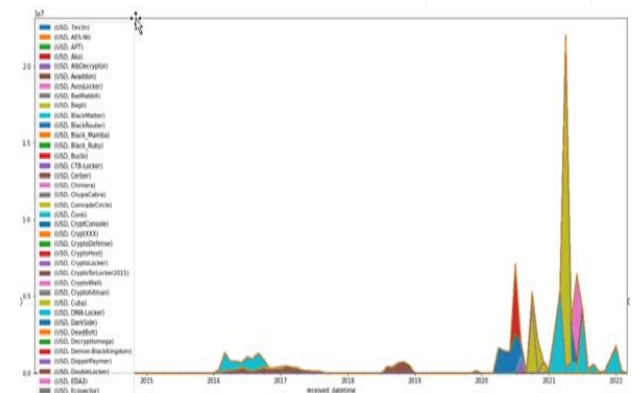
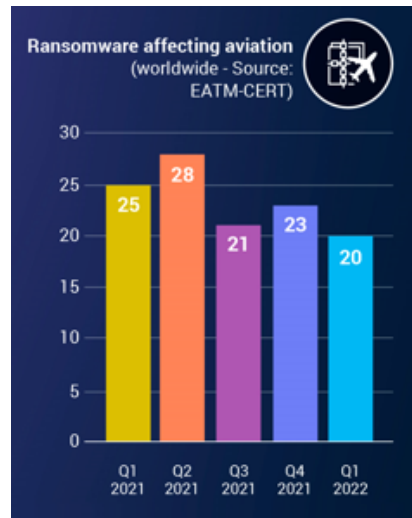


2020  
One/week

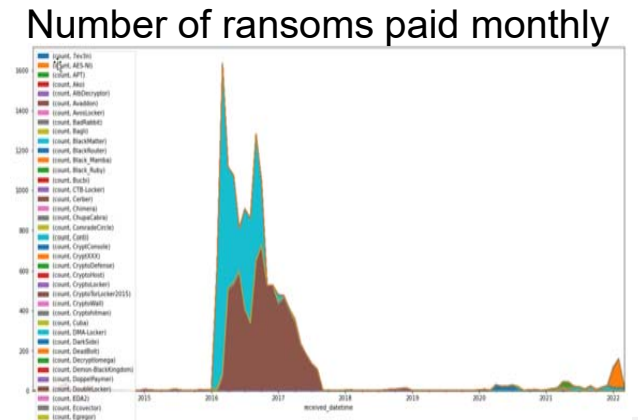
2021  
Two/week



Out of 1.260 events



Amount of money earned monthly  
All sectors

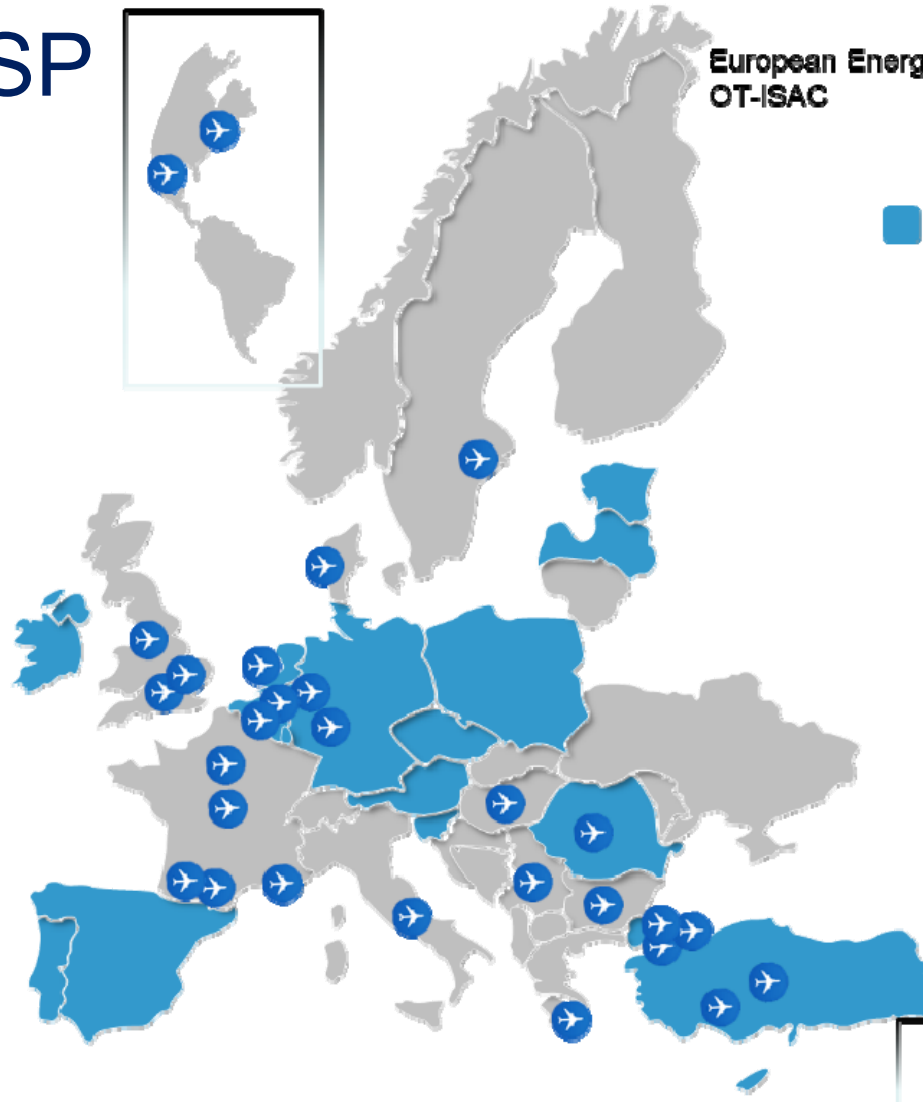


Number of ransoms paid monthly

## Aviation Stakeholders

- \*Austria – AUSTRONCONTROL (ANSP)
- Bulgaria – BULATSA (ANSP)
- Denmark – NAVIAIR (ANSP)
- Europe – ECCSA (test)
- France – CERT-AIRBUS A/C
- France – Groups ADP
- \*France – DGAC
- France – Cert-IST (Thales)
- Germany – DLH-DB – Lufthansa Group
- Germany – Frankfurt Airport
- Greece – HANSP
- Hungary – HungaroControl (ANSP)
- International – EUROCONTROL
- International – EUROCONTROL-NM
- International – EUROCONTROL-MUAC
- \*International – OT-ISAC
- International – IATA
- International – AMADEUS
- \*Italy – Aeroporto Di Roma
- Mexico – Aero Mexico Airlines
- Netherlands – Schiphol Airport
- Romania – CAA-RO
- \*Serbia – SMATSA (ANSP)
- \*Sweden – Swedavia (airports)
- Turkey – CERT-THY (Turkish Airlines)
- Turkey – DHMI (ANSP)
- \*Turkey – IGA Istanbul Airport
- \*Turkey – Celebi Ground ops
- Turkey – SGIA Airport
- UK – British Airways
- UK – Heathrow Airport
- \*UK – Manchester Airport Group

# MISP



European Energy ISAC  
OT-ISAC



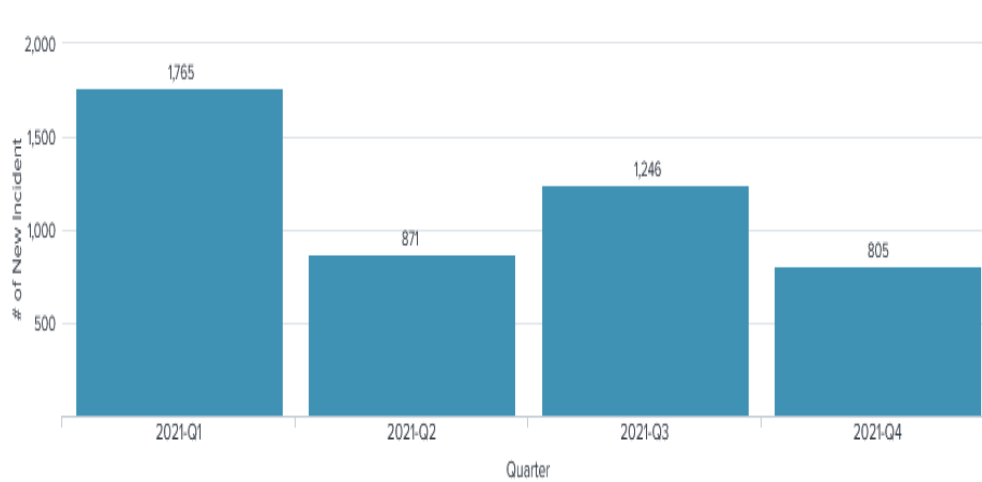
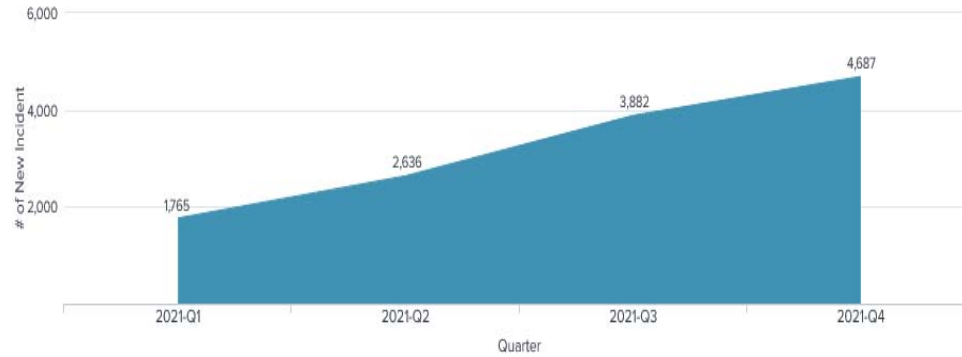
## NATIONAL CERT/NCSC

- Austria (CERT.at)
- Belgium (CERT.be)
- Cyprus (CSIRT-CY)
- \*Czech republic (CSIRT.cz)
- Europe.eu (CERT-EU)
- Estonia (CERT-EE)
- Germany (CERT-Bund)
- Ireland (CSIRT-IE)
- Israel (CERTGOVIL)
- Latvia (CERT.LV)
- Luxembourg (CIRCL)\*
- Netherlands (NCSC-NL)
- Poland (CERT.GOV.PL)
- Portugal (CERT-PT)
- Romania (CERT-RO)
- Slovenia (SI-CERT)
- Spain (INCIBE-CERT)
- Spain (CCN-CERT)
- Turkey (TR-CERT)

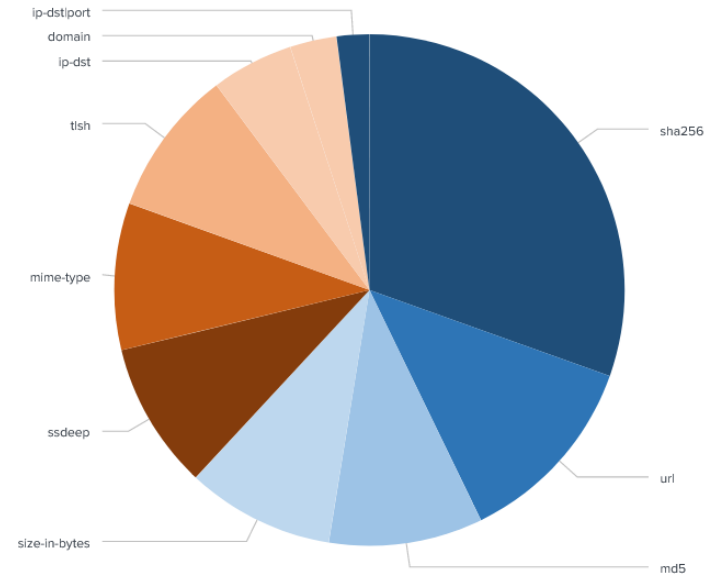
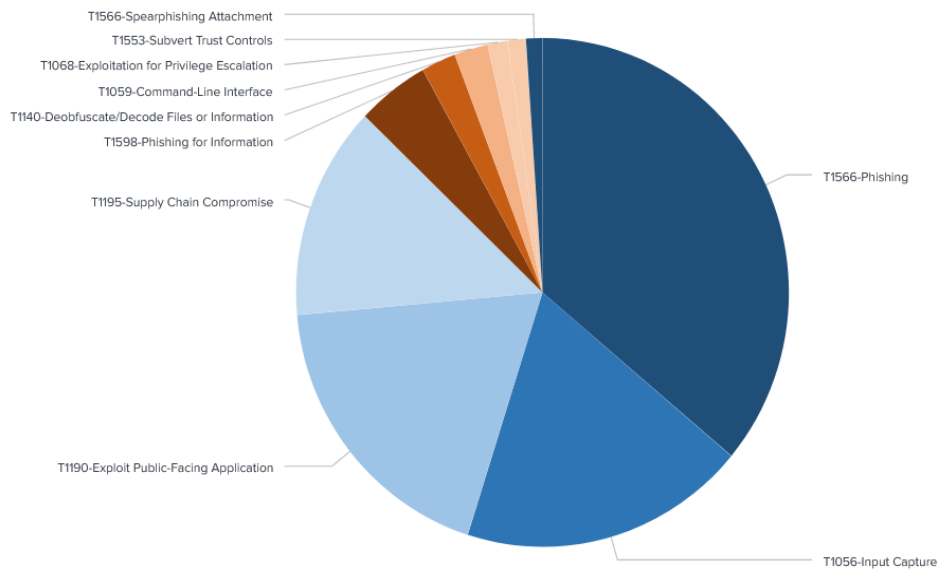


\*New connections in 2021

# Data on MISP (all sectors)



# Data on MISP (all sectors)



## Top10 MITRE ATT&CK techniques on MISP

# MISP - Integration



SIEM



splunk >



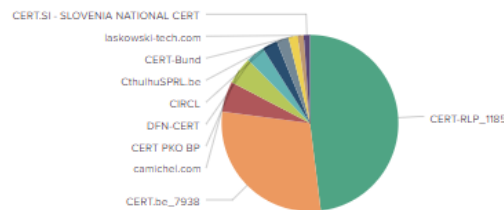
**MISP**  
Threat Sharing



MISP High Level Alerts

event_info	count	percent
Daily Emotet IoCs and Notes for 01/13/20	4104	45.978842
Daily Emotet IoCs and Notes for 12/30/19	1634	18.306872
Daily Emotet IoCs and Notes for 01/06/20	1620	18.149227
What the continued escalation of tensions in the Middle East means for security	630	7.058833
[PT ESC] TA505	297	3.327358
THALLIUM/Kimsuky_Infrastructure	116	1.299574
IPs from APT34 Leaked Tools and Expanded Infrastructure monitoring page from RiskIQ	108	1.209948
OSINT 2019/2318: Microsoft Thallium Sinkhole Domain Siblings by ThreatConnect	104	1.165136
OSINT - More than a Dozen Obfuscated APT33 Botnets Used for Extreme Narrow Targeting	54	0.604974
Dustman samples	48	0.537755

Last 30 days MISP CERT Activity



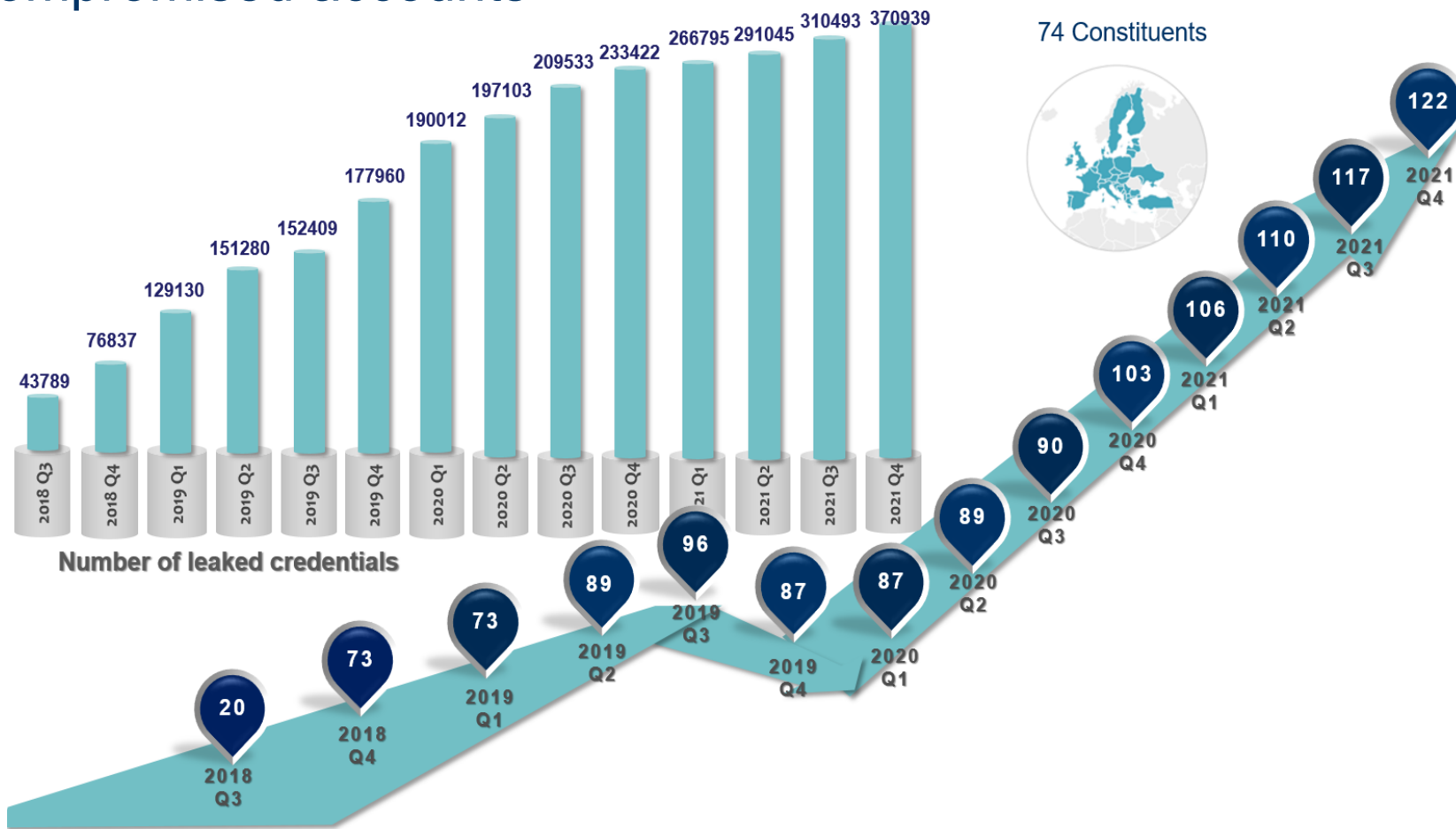
MISP Events Trend - YESTERDAY

658 ↓  
-53



**FIREWALL**

# Compromised accounts



# Scams impersonating EUROCONTROL Staff



From: Veronique Martou] <mailto:vmartou.eurocontrolcrco.int@gmail.com> [  
Sent: Tuesday, January 30, 2018 9:08 AM  
To: XXXX  
Subject: RE: Payment Query/Eurocontrol Charges

Dear Sirs,  
we have sent a couple of emails to your accounts payable team without receiving any responses. please kindly avail us with the status of the invoices sent to you for the months of September to December 2017, to enable us reconcile our accounts and update your records in preparation of the upcoming audit of accounts. we regret all inconveniences and plead that you bear with us.note also that EUROCONTROL will not hesitate to take a strict enforcement measures and possible detention of your aircraft will be the inevitable consequence if you delay further to comply with this demands.

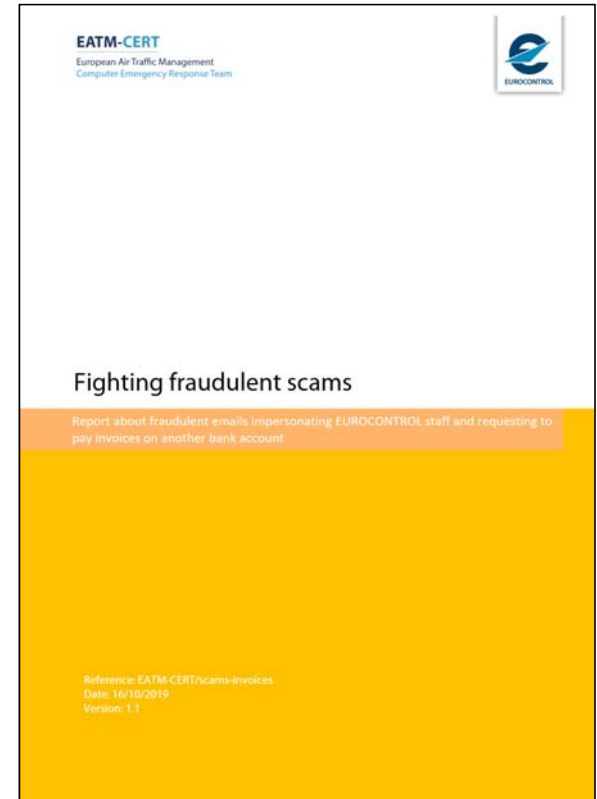
NB;PLEASE KINDLY FORWARD A COPY OF YOUR RESPONSES TO TO OUR ACCOUNTS TEAM AT [r3.crco@euro-control.net](mailto:r3.crco@euro-control.net) FOR PROMPT ACTIONS.

thanks for your cooperation and understanding.

we await your prompt response.

my best regards

Veronique Martou  
Finance and Revenue Manager  
Collection of Charges  
CRCO/R4 EUROCONTROL  
96Rue de la Fusee 1130  
Brussels.  
[Email:r3.crco@euro-control.net](mailto:r3.crco@euro-control.net)





Subject: Unpaid Invoices  
 To: me <r3.crco@eurocontrol.int>  
 From: r3.crco <r3.crco@eurocontrol.int>  
 Date: Sun, 06 Dec 2020 20:49:05 -0800  
 Reply-To: r3.crco <r3.crcoeurocontrol.ints@gmail.com>

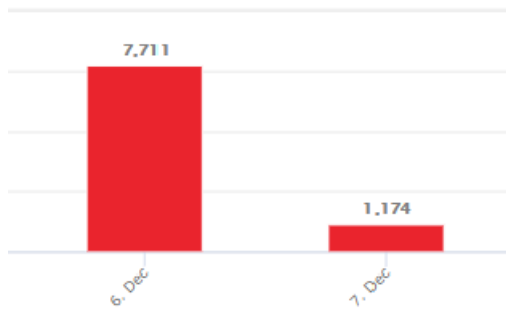
You will not see this in a MIME-aware mail reader.

-----0666264462==  
 Content-Type: text/plain; charset="iso-8859-1"  
 MIME-Version: 1.0  
 Content-Transfer-Encoding: quoted-printable  
 Content-Description: Mail message body

Dear Accounts Team, Would you please let us know the status of your October November and December invoices. On review of your files, We discovered that these invoices are still in arrears. Kindly please confirm the status of these invoices below. 501018200123 501028991020 501900189028 =

Please let us know if payment has been paid or not. Provide the copy of the proof of payment with Invoice number and amount. So as to enable us reconcile and update your account accordingly. In order to make sure that the bills you receive are authentic, please consult and download them from the CRCO Extranet for Airspace users (CEFA): <https://www.eurocontrol.int/tool=/cefa> Kindly send us a copy stamped by return mail from now on. We have sent out new invoices for your reference kindly notify us by return mail when you receive it. Thanks once again for your understanding and cooperation. Kind Regards, Nancy Couvellers Collection of Charges CECO/R4 EUROCONTROL 96 Rue de la Fusee 1130 Brussels Email: r3.crco@eurocontrol.int Telephone: +32 460 222 485

-----0666264462==



Server Name	From: domain count	Message count	IP count
*.ozbirtr.com <span>Identify as Legitimate</span>	1	9,021	1

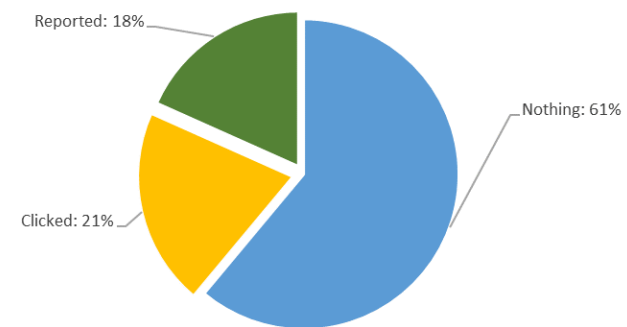
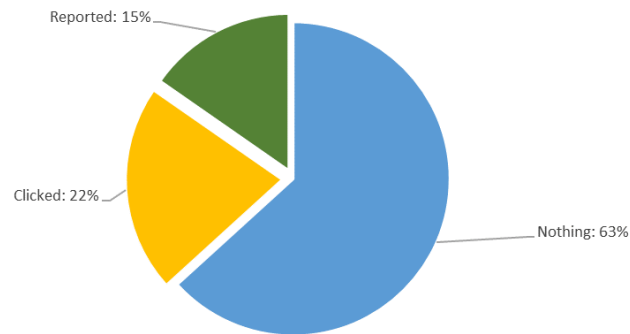
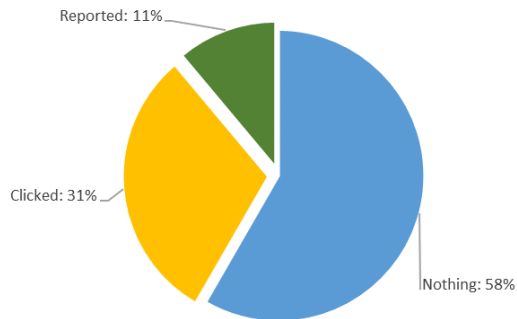
From: Domain	IP	PTR	Country	Messages	Policy Applied	Override Reason	DKIM DMARC	DKIM Raw	DKIM d=	DKIM Selectors	SPF DMARC	SPF Raw	SPF Domain
eurocontrol.int	185.104.112.181	server.ozbirtr.com		8711	Reject	none	fail	none	none		fail	fail	eurocontrol.int

Reported scams using this email @ [r3.crcoeurocontrol.ints@gmail.com](mailto:r3.crcoeurocontrol.ints@gmail.com) : 5



# Phishing awareness campaigns

- Tested within EUROCONTROL (2 campaigns)
- Available for your own use by Q2/2021



# Fraudulent websites impersonating airlines



A screenshot of a fraudulent website impersonating SAS. The page features the SAS logo and navigation links: Book, Check in, My bookings, Travel Info, and SAS EuroBonus. The main heading is "Scandinavian USA Reservations Toll Free 1-(800) 208-2347". Below this is a search form with fields for "From", "To", "Depart", and "Return". There are also dropdown menus for "Adults", "Seniors (65+)", "Youth (16-25)", "Children (2-15)", and "Infants (in seat, under 2)". A "SEARCH NOW" button is visible. At the bottom, there is a Lufthansa logo and a small image of a train.

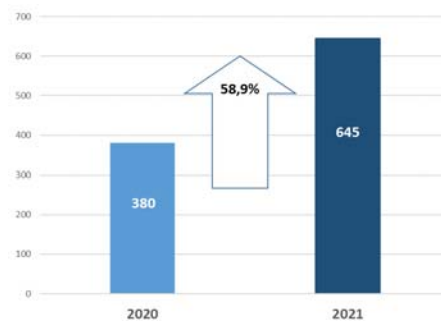
A screenshot of a fraudulent website impersonating Turkish Airlines. The page features the Turkish Airlines logo and navigation links: Home, About Us, Services, Blog, and Contact Us. The main heading is "Turkish Airlines Reservations Toll Free Number: 1-888-800-4852". The background image shows a Turkish Airlines aircraft on the tarmac.

A screenshot of a fraudulent website impersonating KLM. The page features the KLM logo and navigation links: Home, Plan and Book, Prepare for travel, Customer Support, and Destination. The main heading is "KLM USA". Below this is a search form with fields for "From", "To", "Depart", and "Return". There are also dropdown menus for "Adults", "Seniors (65+)", "Youth (16-25)", "Children (2-15)", "Infants (in seat, under 2)", and "Infants (on lap, under 2)". A "SEARCH NOW" button is visible. At the bottom, there is a "Class" dropdown menu set to "Coach".

A screenshot of a fraudulent website impersonating Air France. The page features the Air France logo and navigation links: Home, About Us, Blog, and Contact Us. The main heading is "Air France Customer Care" with a toll-free number: "CALL TOLL FREE: +1-844-512-2982". The background image shows an Air France aircraft and a smiling woman. Below this is a section titled "Our Services" with three images: a woman on a plane, a group of people on a plane, and a man on a plane.

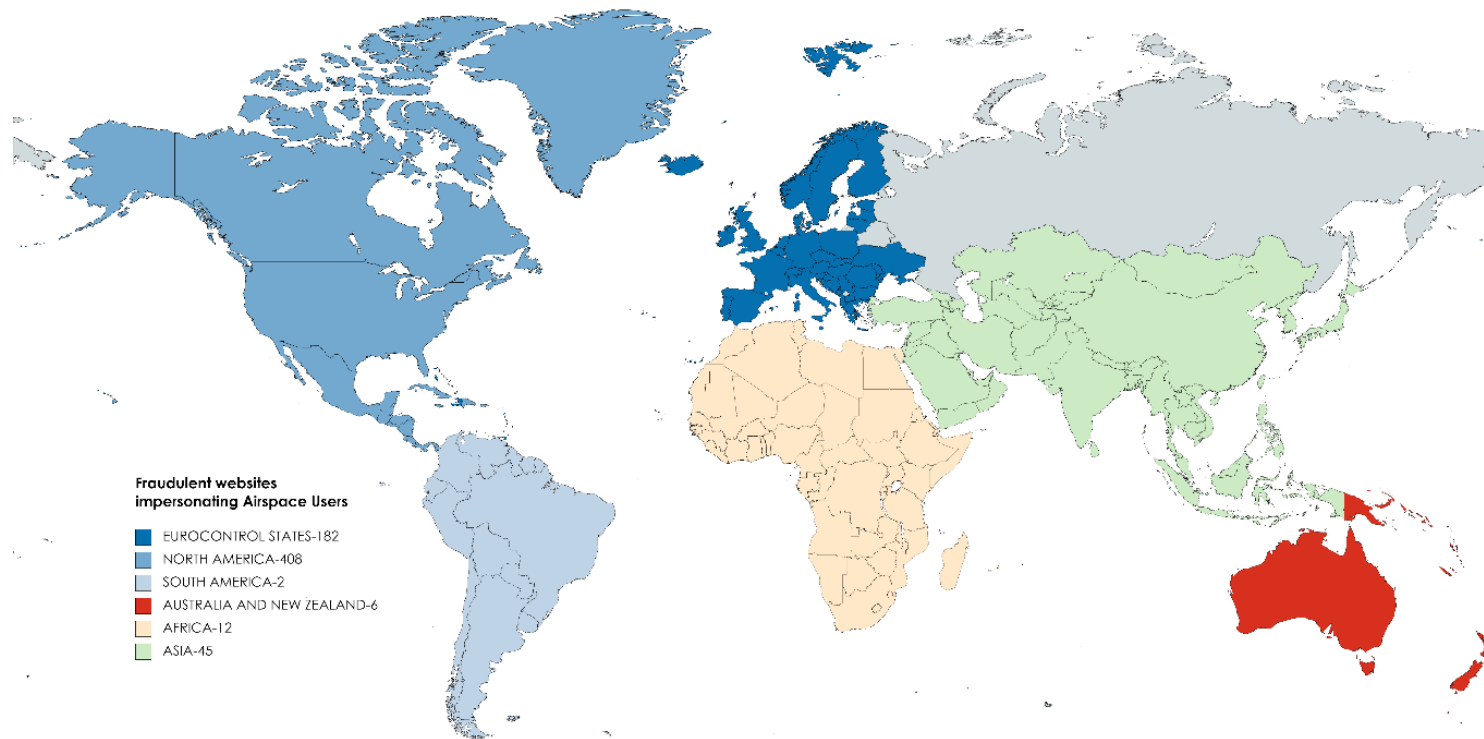
A screenshot of a fraudulent website impersonating British Airways. The page features the British Airways logo and navigation links: Home, About Us, Services, Blog, and Contact Us. The main heading is "British Airways Reservations Toll Free: 1-844-512-2982". The background image shows a British Airways aircraft. Below this is a section titled "Our Services" with two images: a woman on a plane and a group of people on a plane. There are also two text boxes: "Tickets Booking" and "Toll-Free Help Line".

# Fraudulent websites impersonating airlines



Annual number of fraudulent websites impersonating Airspace Users and Airports as detected by EATM-CERT

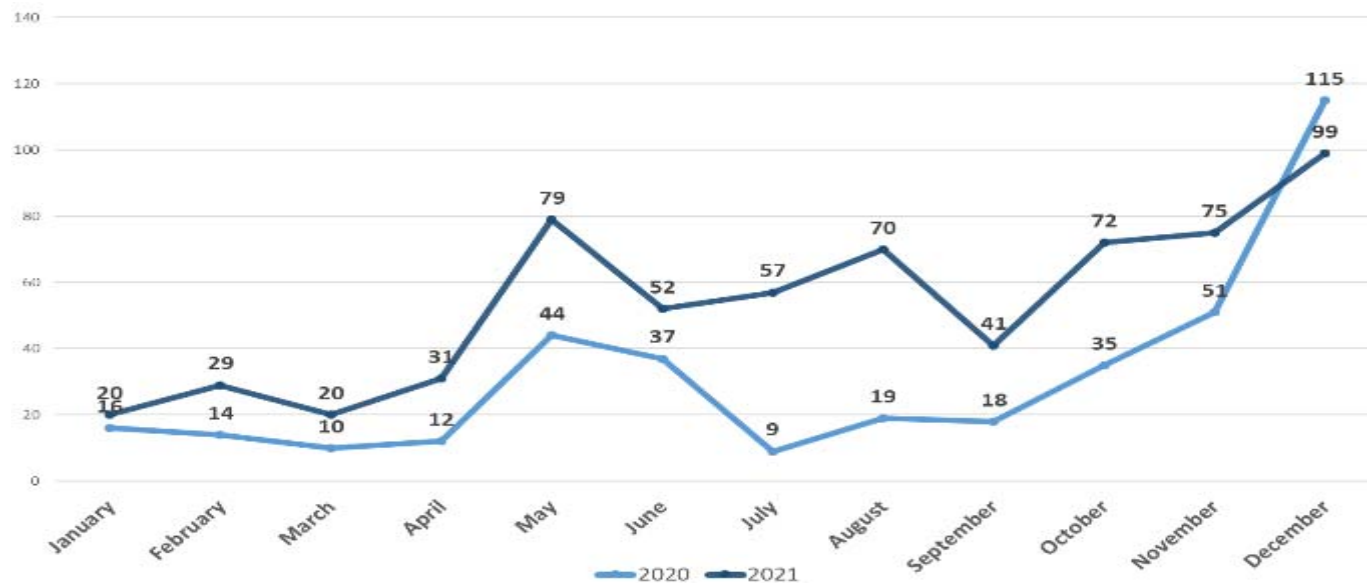
# Fraudulent websites impersonating airlines



Monthly number of fraudulent websites impersonating Airspace Users, members of IATA or A4E, as detected by EATM-CERT



## Fraudulent websites impersonating airlines



Yearly financial impact : ~1Bn\$ (IATA)



Chrome



Firefox



Safari



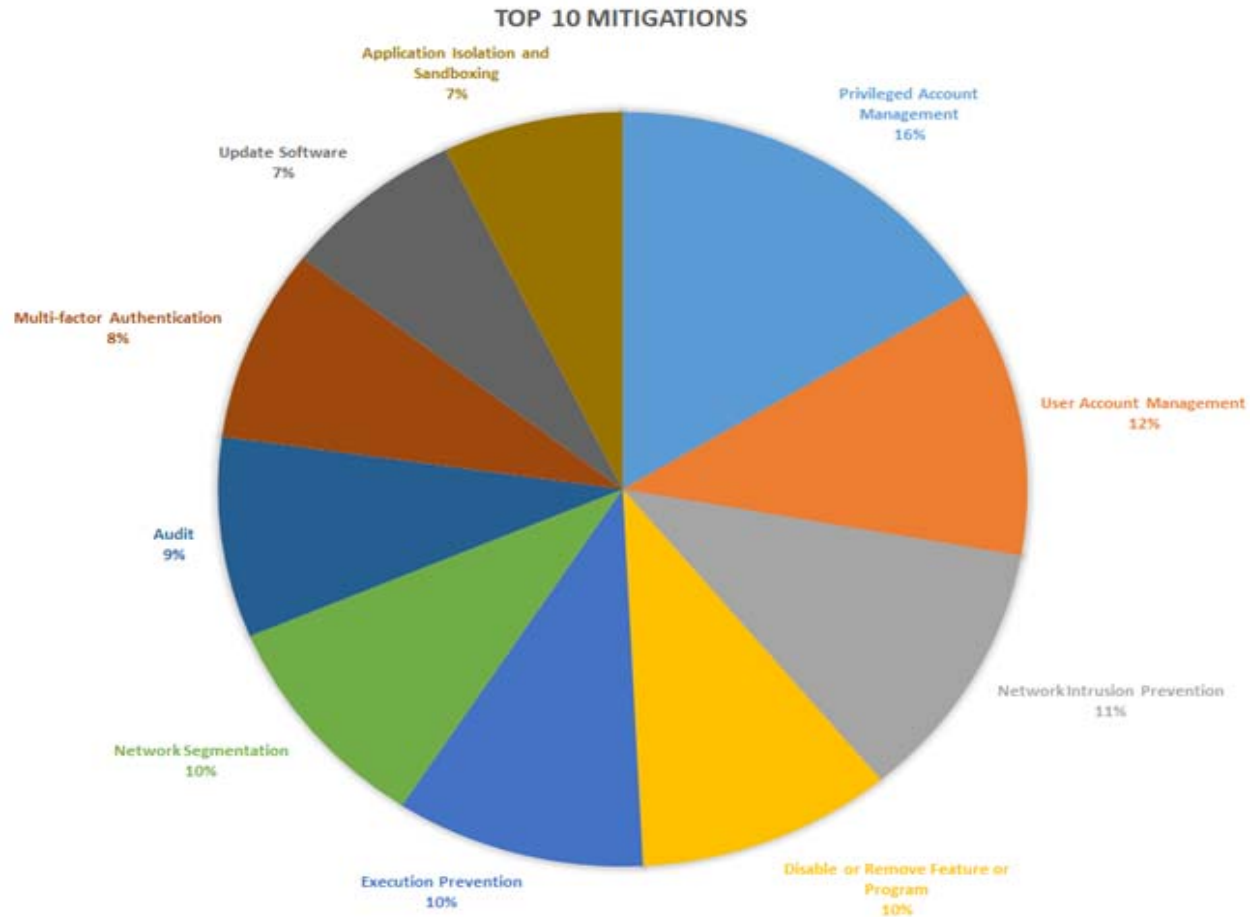
Internet Explorer / Edge

# MITRE ATT&CK : Techniques most commonly used to attack aviation



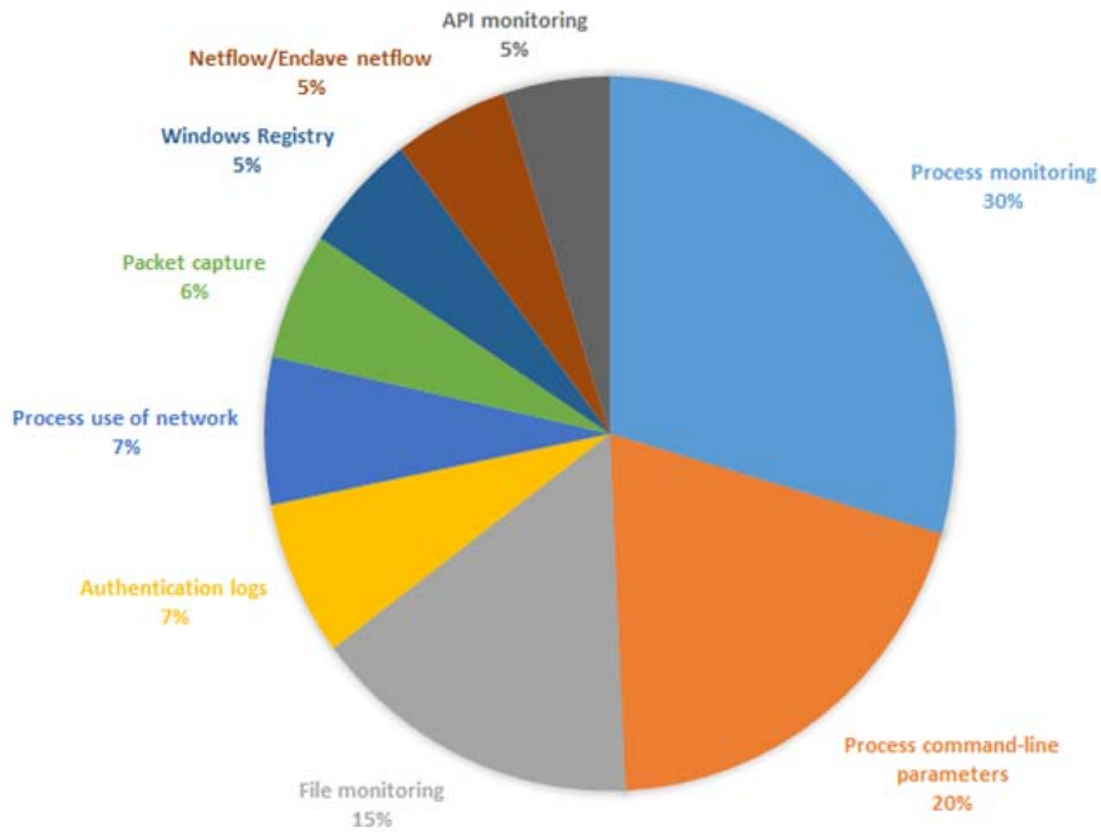
Initial Access	Execution	Persistence	Privilege Escalation	Defense Evasion	Credential Access	Discovery	Lateral Movement	Collection	Command And Control	Exfiltration	Impact
Spearphishing Attachment	Command-Line Interface	Registry Run Keys / Startup Folder	Scheduled Task	Obfuscated Files or Information	Credential Dumping	System Network Configuration Discovery	Remote Desktop Protocol	Data Staged	Standard Application Layer Protocol	Data Compressed	System Shutdown/Reboot
Valid Accounts	PowerShell	Scheduled Task	Valid Accounts	Valid Accounts	Input Capture	Process Discovery	Remote File Copy	Input Capture	Remote File Copy	Data Encrypted	Disk Structure Wipe
External Remote Services	Scripting	Valid Accounts	Process Injection	File Deletion	Brute Force	System Information Discovery	Pass the Ticket	Data from Local System	Commonly Used Port	Exfiltration Over Command and Control Channel	Resource Hijacking
Spearphishing Link	User Execution	New Service	New Service	Scripting	Credentials in Files	System Owner/User Discovery	Remote Services	Screen Capture	Connection Proxy	Exfiltration Over Alternative Protocol	Data Encrypted for Impact
Drive-by Compromise	Scheduled Task	External Remote Services	Access Token Manipulation	Process Injection	Account Manipulation	Account Discovery	Windows Admin Shares	Email Collection	Web Service	Data Transfer Size Limits	
Exploit Public-Facing Application	Windows Management Instrumentation	Create Account	DLL Search Order Hijacking	Code Signing	Credentials from Web Browsers	File and Directory Discovery	Pass the Hash	Data from Information Repositories	Standard Non-Application Layer Protocol		
Trusted Relationship	Exploitation for Client Execution	DLL Search Order Hijacking	Registry Run Keys / Startup Folder	DLL Side-Loading	Network Sniffing	System Network Connections Discovery	Windows Remote Management	Automated Collection	Standard Cryptographic Protocol		
Supply Chain Compromise	Service Execution	Shortcut Modification	Accessibility Features	Masquerading		Network Service Scanning	Component Object Model and Distributed COM	Data from Network Shared Drive	Uncommonly Used Port		
	Dynamic Data Exchange	Web Shell	Bypass User Account Control	Modify Registry		Query Registry	Exploitation of Remote Services	Audio Capture	Data Encoding		
	Rundll32	Accessibility Features	DLL Side-Loading	Virtualization/Sandbox Evasion		Security Software Discovery		Video Capture	Data Obfuscation		
	Mshqa	DLL Side-Loading	Web Shell	Access Token Manipulation		System Service Discovery			Multi-hop Proxy		
	CMSTP	Account Manipulation	Exploitation for Privilege Escalation	Connection Proxy		Remote System Discovery			Multi-Stage Channels		
	Compiled HTML File	Modify Existing Service	Application Shimming	Deobfuscate/Decode Files or Information		Virtualization/Sandbox Evasion			Custom Command and Control Protocol		
	Component Object Model and Distributed COM	Redundant Access		Disabling Security Tools		Permission Groups Discovery			Domain Fronting		
	Execution through API	Windows Management Instrumentation Event Subscription		DLL Search Order Hijacking		Network Share Discovery			Domain Generation Algorithms		
	Graphical User Interface	Winlogon Helper DLL		Indicator Removal on Host		Peripheral Device Discovery			Fallback Channels		
	Regsv32	Application Shimming		Bypass User Account Control		Network Sniffing					
	Windows Remote Management	BITS Jobs		Rundll32							
		Bootkit		Software Packing							
		Component Firmware Hidden Files and Directories		Web Service							
				Mshqa							
				Redundant Access							
				CMSTP							
				Execution Guardrails							
				Hidden Window							
				Network Share Connection Removal							
				Binary Padding							
				BITS Jobs							
				Clear Command History							
				Compile After Delivery							
				Compiled HTML File							
				Component Firmware							
				Hidden Files and Directories							
				Indicator Removal from Process							
				Following							
				Regsv32							
				Rootkit							
				Template Injection							

# Top 10 Mitigation Means



# Top Detection Means

TOP 10 DETECTION SOURCES





Tactic	Technique
Persistence	Registry Run Keys / Startup Folder
Discovery	System Network Configuration Discovery
Discovery	Process Discovery
Defense Evasion	File Deletion
Discovery	System Information Discovery
Discovery	System Owner/User Discovery
Discovery	File and Directory Discovery
Collection	Data Staged
Credential Access	Input Capture
Defense Evasion	Code Signing
Discovery	System Network Connections Discovery
Collection	Input Capture
Discovery	Query Registry
Discovery	Security Software Discovery
Discovery	System Service Discovery
Collection	Data from Local System
Discovery	Remote System Discovery
Collection	Screen Capture
Defense Evasion	Virtualization/Sandbox Evasion
Defense Evasion	Deobfuscate/Decode Files or Information
Discovery	Permission Groups Discovery
Discovery	Network Share Discovery
Exfiltration	Data Encrypted
Collection	Data from Network Shared Drive
Defense Evasion	Network Share Connection Removal
Discovery	Peripheral Device Discovery
Impact	System Shutdown/Reboot
Collection	Audio Capture
Defense Evasion	Binary Padding
Defense Evasion	Compile After Delivery
Persistence	Component Firmware
Execution	Graphical User Interface
Persistence	Hidden Files and Directories
Defense Evasion	Indicator Removal from Tools
Defense Evasion	Process Hollowing
Impact	Resource Hijacking
Defense Evasion	Rootkit
Collection	Video Capture

- For APTs targeting aviation, only 75% of techniques have Mitigations Means
- 25% of the techniques are very hard/impossible to mitigate
- Detection is vital

### MITIGATION POSSIBILITY

