



## Agenda

### Item 2: Report of activities of the GESEA and Subgroups

#### CONCEPT OF OPERATIONS FOR EFFICIENCY AND CAPACITY IN SAM AIRSPACE

(Prepared by Secretariat)

##### SUMMARY

This working paper presents the progress of activities by GESEA/SG1 and SAM States with respect to the approval of the CONOPS for efficiency and capacity in SAM airspace.

##### *References:*

- Report of SAM/IG/25.
- Summary of GESEA/3 Plenary meeting.
- Summary of GESEA/SG1/2 meeting.

### 1. Background

1.1 The Concept of Operations for Efficiency and Capacity in SAM Airspace (hereafter CONOPS EC/SAM) is a collaboratively developed document that considers the needs of all stakeholders of the ATM community in order to provide a reference for improving the airspace of the SAM Region, highlighting the solutions put forth through the ASBU elements of the Global Air Navigation Plan - GANP, as well as PBN planning and implementation underway in South America, in this case, focusing on the "operational" threads that can generate the agreed performance in two specific areas: Efficiency and Capacity.

1.2 The third Plenary Meeting of the SAM – GESEA Airspace Study and Implementation Group (GESEA/3) was held by videoconference from 16 to 18 March 2021. The first draft of the Operational Concept for the Efficiency and Capacity of SAM Airspace, prepared by the CONOPS task force, was presented and initially circulated to delegates and members.

1.3 GESEA/3 agreed on the following action to continue the development of the document:

#### *ACTION 3*

*That the States and industry participating in GESEA review the first draft of CONOPS, identify improvements and contributions to the text, so that they are discussed at the next meeting of SG1 to proceed with the validation of the document.*

1.4 The GESEA/SG1/2 meeting (27-29 April 2021) has received the draft developed by CONOPS, with a view to providing comments and contributions to the document. Based on the comments received, the RAPPORTEUR of the CONOPS WG and the Secretariat have consolidated the document and

a meeting of the WG was held, approving the draft. See text of CONOPS EC/SAM in Appendix to this note.

## 2. **Discussion**

2.1 All ICAO Regions have been impacted by the sanitary measures imposed for the control of COVID-19. The contraction of the industry is significant worldwide. It is crucial for the industry to normalise its activities as soon as possible, so as to restore air connectivity, which promotes the growth of trade, business and tourism in the SAM Region, and contributes a significant part of GDP, generating numerous jobs. Furthermore, it is crucial that the collaborative decision-making process be strengthened, with a view to finding immediate and short-term solutions that can support the recovery of South American aviation.

2.2 The GANP, 6th edition, essentially seeks to develop the six-step methodology of Doc 9883 "Manual on global performance of the air navigation system", which allows for a consistent process of analysis, identification and quantification of air navigation solutions, recognising a limiting scarcity of resources (public and private), while considering the efficiency and capacity requirements of airlines and industry.

2.3 Accordingly, the CONOPS EC/SAM intends to support the formulation of Volume III of the CAR/SAM Regional ANP, facilitating the understanding of the methodology of Doc 9883, adopted in the GANP. The CONOPS EC/SAM will continue to receive inputs and updates as the regional and global aviation and industry scenarios are not yet fully defined vis-à-vis COVID-19.

## 3. **Suggested action**

3.1 The Meeting is invited to:

- a) Analyze the information presented in this working paper;
- b) provide comments and inputs on the draft of the Operational Concept for the Efficiency and Capacity of SAM Airspace - CONOPS EC/SAM presented; and
- c) if the consensus of the Meeting is reached, approve the aforementioned CONOPS.

**APPENDIX**



**INTERNATIONAL CIVIL AVIATION ORGANIZATION  
SOUTH AMERICAN REGIONAL OFFICE**

**CONCEPT OF OPERATIONS FOR EFFICIENCY AND CAPACITY  
IN SAM AIRSPACE**

**(CONOPS EC/SAM)**

**2021 - 2025**

Draft Elaborado por el Grupo de Trabajo – TF CONOPS del  
Sub-Grupo 1 de GESEA.

Draft 1.0 – 20 July 2021

# CONCEPT OF OPERATIONS FOR EFFICIENCY AND CAPACITY IN SAM AIRSPACE

## (CONOPS EC/SAM)

2021 - 2025

### CHANGE CONTROL

<b>Version</b>	<b>Date</b>	<b>Change</b>	<b>Pages</b>
DRAFT 0.1 presented at the GESEA plenary	18 March 2021	Drafting of document	
DRAFT V0.2.0	6 July 2021	Review by the TF. Incorporates inputs by RB, JP, JF	
DRAFT V0.3.0	12 July 2021	Review by the TF. Incorporates inputs by RB, JP, JF, and AM	
DRAFT V0.3.1	19 July 2021	Consolidation of CONOPS EC/SAM and separation from the PBN part, new roadmap. Secretariat.	
DRAFT 1.0	20 July 2021	Draft to submit at SAMIG/26	

## CONTENT

1.	EXECUTIVE SUMMARY .....	4
2.	INTRODUCTION .....	4
2.1	ICAO strategic objectives.....	4
2.2	New aviation scenario .....	5
2.3	Global and regional trend and status .....	5
2.4	ICAO-driven planning.....	5
2.5	Purpose .....	6
2.6	Safety.....	7
2.7	Resilience and the environment.....	8
2.8	Capacity and efficiency .....	9
3.	THEORETICAL ASSUMPTIONS .....	9
4.	CONOPS EC/SAM ENABLING ELEMENTS .....	10
4.1	Air navigation plans .....	10
4.2	Airspace optimisation plans .....	10
4.3	Communications.....	11
4.4	ATS surveillance .....	11
4.5	Flexible use of airspace .....	11
4.6	KPI application and data management .....	12
4.7	PBN and PBCS certification of air operators .....	13
4.8	Human factors .....	13
4.9	Training .....	13
4.10	Other factors to be considered in the implementation.....	14
5.	CHALLENGES FOR THE SAM REGION.....	14
6.	PLANNING PRINCIPLES .....	15
	Appendix A. Performance based planning according 6 steps method.....	16
	Appendix B. ASBU Modules/Elements.....	35
	Appendix C. Acronyms y Abbreviations.....	36
	Apéndice D. References.....	37

## 1. EXECUTIVE SUMMARY

The **Concept of Operations for Efficiency and Capacity in SAM Airspace (hereafter CONOPS EC/SAM)** is a collaboratively developed document that considers the needs of all stakeholders of the ATM community in order to provide a reference for improving the airspace of the SAM Region, highlighting the solutions put forth through the ASBU elements of the Global Air Navigation Plan - GANP, as well as PBN planning and implementation underway in South America, in this case, focusing on the "operational" threads that can generate the agreed performance in two specific areas: **Efficiency and Capacity**.

All ICAO Regions have been impacted by the sanitary measures imposed for the control of COVID-19. The contraction of the industry is significant worldwide. It is crucial for the industry to normalise its activities as soon as possible, so as to restore air connectivity, which promotes the growth of trade, business and tourism in the SAM Region, and contributes a significant part of GDP, generating numerous jobs. Furthermore, it is crucial that the collaborative decision-making process be strengthened, with a view to finding immediate and short-term solutions that can support the recovery of South American aviation.

The GANP, 6th edition, essentially seeks to develop the six-step methodology of Doc 9883 "Manual on global performance of the air navigation system", which allows for a consistent process of analysis, identification and quantification of air navigation solutions, recognising a limiting scarcity of resources (public and private), while considering the efficiency and capacity requirements of airlines and industry.

Accordingly, the CONOPS EC/SAM intends to support the formulation of Volume III of the CAR/SAM Regional ANP, facilitating the understanding of the methodology of Doc 9883, adopted in the GANP. The CONOPS EC/SAM will continue to receive inputs and updates as the regional and global aviation and industry scenarios are not yet fully defined vis-à-vis COVID-19. It is expected that the CONOPS EC/SAM may in the future extend its scope to other KPAs (predictability, safety, interoperability, etc.) and also include the technology and information threads of the GANP, as well as the aerodrome operational scenario.

## 2. INTRODUCTION

### 2.1 ICAO strategic objectives

This Concept of Operations for Increasing Efficiency and Capacity of SAM Airspace (hereinafter referred to as CONOPS EC/SAM) is directly linked to the strategic objectives of ICAO, as described below:

- a) Safety: Enhance global civil aviation safety.
- b) Air navigation capacity and efficiency: Increase the capacity and improve the efficiency of the global civil aviation system.
- c) Economic development of air transport: Foster the development of a sound and economically-viable civil aviation system.
- d) Environmental protection: Minimise the adverse environmental effects of civil aviation activities.

## 2.2 New aviation scenario

It is recognised that, due to the COVID-19 sanitary emergency, a new scenario has emerged in global aviation. It is estimated that in 2020 the number of passengers carried worldwide dropped by 60%. This entails a strong economic impact for the entire industry, and affects ANSPs due to the significant reduction in the number of air operations.

The ATM community is focused on supporting the revival of air transport in general, as well as restoring the connectivity of the SAM Region. At the same time, the aim is to return to the pre-pandemic trend of sustainable growth in regional air transport. To this end, it is necessary to have the support of a seamless, high-performance, safer, more robust and resilient regional air navigation system.

COVID-19 has revealed that the complex internal and external interfaces of States generate new challenges for collaborative decision-making. CAAs need to adopt a safety risk management approach to decision-making.

## 2.3 Global and regional trend and status

Due to the severe impact of COVID-19, the framework for projecting the five-year period is highly changing, since it depends on the duration and magnitude of the pandemic, the containment measures of States, the degree of user confidence and the conditions of the global economy.

The ICAO Aviation Data and Analysis Panel (ADAP) approved in July 2021 a set of traffic forecasts for the 32-year horizon (2018-2050), considering different scenarios for the evolution of operations post COVID-19. According to this work, operations in the SAM region will grow, but at a lower rate than globally.

For example, for routes within the SAM Region, the cumulative annual passenger growth forecast is between 2.2 and 3.2%, depending on the scenario, while the world average would be between 2.9% and 4.2%. For cargo, the work indicates a growth for Latin America and the Caribbean between 0.8 and 1.5% per year, compared to 2.6% to 4.2% for the world average. See ADAP tables at:

<https://www.icao.int/sustainability/Documents/post%20covid%20forecasts%20scenarios%20tables.pdf>

## 2.4 ICAO-driven planning

The International Civil Aviation Organization (ICAO) has developed Doc 9854 "Global ATM Operational Concept", which describes ICAO's vision of an ATM applied worldwide.

It also developed the global "Aviation System Block Upgrade" (ASBU) framework as a programmatic framework to develop a set of air traffic management (ATM) solutions or upgrades that builds on existing equipment and establishes an implementation framework to achieve global interoperability within given timelines.

The Global Air Navigation Plan, 6th edition (GANP - Doc 9750) enables members of the aviation community to participate together to achieve an agile, safe, secure, sustainable, high performance and interoperable global air navigation system.

At the same time, new demands on the aviation system, emerging technologies, innovative ways of doing business and the changing human role pose challenges and also offer opportunities that call for an urgent transformation of the air navigation system in order for aviation to continue to drive social well-being in the

South American Region. The GANP emphasises performance-based air navigation planning, in accordance with the six-step approach of Doc 9883.

See **Appendix A** for an analysis proposed for the South American Region, applied to the capacity and efficiency KPAs. It should be noted that the CONOPS EC/SAM is limited to high-level concepts, in order to serve as a theoretical reference for air navigation planning, which will be underway between 2021 and 2022 through the development and approval of Volume III of the CAR/SAM eANP, within the scope of GREPECAS.

## 2.5 Purpose

The CONOPS EC/SAM is aligned with the new four-layer GANP design, specifically, with the second "global technical" layer, recognising the set of threads set forth in the ASBU methodology, that is, the **Operational threads** that, in turn, are supported by the information and technology/CNS services threads. See **Appendix B** for a list of ASBU modules and elements.

*Note. - This CONOPS EC/SAM basically addresses the operational threads of the GANP. The information and technology/CNS services threads are discussed and defined in the respective regional documentation and other action plans/roadmaps.*

In this context, it is deemed essential to achieve, in the next five years, a South American airspace that is safe, efficient and with adequate capacity (see capacity assumptions in paragraph 2.8), supported by interoperable, resilient and cyber-secure CNS systems/facilities (see note below). At the same time, the objective is to reduce the impact of CO2 emissions and noise pollution on the environment.

*Note. - ICAO is leading the development of the concept of cybersecurity for air navigation systems.*

Consequently, this CONOPS EC/SAM will make available the desired operational scenario of regional airspace, which could be used in the studies and plans concerning the interoperability of CNS systems and services (focused on the intra-regional and inter-regional scenario), and those for the optimisation of MET/AIM information resources also proposed in the GANP.

The CONOPS EC/SAM focuses on the key performance areas (KPAs) of airspace efficiency and capacity defined in the GANP and other related ICAO documents. These KPAs are associated with key performance indicators (KPIs) which are in turn linked to the development of ASBU elements.

For the purposes of this document, airspace segments have been defined as follows:

- ✓ En-route operation segment
  - continental airspace
  - oceanic airspace
- ✓ Terminal area operation segment

The CONOPS EC/SAM draws from Doc 9883 with respect to the performance-based approach to air navigation optimisation, as set forth in the GANP.

For the deployment of the CONOPS EC/SAM, performance management, as described in the aforementioned document, is implemented through the six-step method, with emphasis on the first 4 steps (see note), as follows:

- Step 1: Define/examine scope, context and general ambitions/expectations
- Step 2: Identify opportunities and issues, and set (new) objectives
- Step 3: Quantify objectives
- Step 4: Identify solutions to seize opportunities and solve issues
- Step 5: Deploy solutions
- Step 6: Assess the achievement of objectives.

*Note. - The CONOPS EC/SAM does not elaborate on steps 5 and 6, on implementation of solutions and assessment of the achievement of objectives. These steps will be described theoretically in Appendix A.*

### **Performance objectives**

#### **2.6 Safety**

Resolution A40-1 "ICAO Global planning for safety and air navigation" endorses the third edition of the GASP and the sixth edition of the GANP as the global strategic directions for safety and air navigation, respectively.

It further resolves that the GASP and GANP plans be implemented and kept current in close cooperation and coordination with all concerned stakeholders, and that these plans provide the frameworks in which regional, sub-regional and national plans will be developed and implemented, thus ensuring consistency, harmonisation and coordination of efforts aimed at improving international civil aviation safety, capacity and efficiency. The full content of the Resolution and its appendices on GASP and GANP matters, can be found at:

[https://www.icao.int/Meetings/a40/Documents/Resolutions/a40\\_res\\_prov\\_es.pdf](https://www.icao.int/Meetings/a40/Documents/Resolutions/a40_res_prov_es.pdf)

#### **Appropriate infrastructure to support safe operations**

The Global Aviation Safety Plan - GASP (Doc 10004) and the GANP are mutually supportive in recognising the need for appropriate infrastructure to support safe air operations. Coordination of RASG-PA and GREPECAS activities is considered essential for the successful implementation of both global plans, since **increasing air navigation capacity and improving efficiency** must be done in a safe manner and appropriate safety nets are required to prevent accidents.

The Basic Building Block (BBB) framework specified in the second layer of the GANP, independently of the ASBU framework, describes the core structure of any robust air navigation system by defining the essential air navigation services to be provided for international civil aviation in accordance with ICAO SARPs and the procedures for air navigation services (PANS). These are essential services for aerodrome operations, air traffic management, search and rescue, meteorology and aeronautical information.

BBBs do not represent an evolutionary step, but a benchmark defined by the basic services agreed by States under the Convention on International Civil Aviation to enable international civil aviation to develop in a safe and orderly manner.

The ASBU framework defines a set of operational improvements in certain areas of the air navigation system that the aviation community agreed to work on in order to maintain or improve system performance (ASBU threads). An ASBU element is a specific change in operations aimed at improving the performance of its air navigation system under specific operating conditions.

In planning improvements to air navigation systems, the following should be taken into account for the different stages of the pandemic:

- a) Risk assessment and prioritisation based on the data collected and analysed;
- b) The implementation of safety management principles for risk-based decision-making; and
- c) The management and oversight of approvals issued by the CAAs, taking into account the flexibility required throughout the aviation system to maintain safe operations.

Global Safety Plan indicators

Doc 10004 sets out its objectives, targets and indicators related to the aspirational safety goal of "zero fatalities by 2030."

In this regard, the GASP has identified Goal 6, related to the availability of the appropriate infrastructure to support safe operations, whose targets and indicators are shown in the table below:

<p><b>Goal 6:</b> Ensure the appropriate infrastructure is available to support safe operations</p>	<p><b>6.1</b></p>	<p>By 2022, all States to implement the air navigation and airport core infrastructure</p>	<ul style="list-style-type: none"> <li>• Number of States having implemented the air navigation and airport core infrastructure elements</li> </ul>
---	-------------------	--	---

**2.7 Resilience and the environment**

Regarding operational resilience, the aim is to implement harmonised and optimally managed ATS contingency plans, which in the short term will evolve into consolidated ATM contingency plans (including ATFM and ASM), and will be gradually integrated into plans for all air navigation services.

The CONOPS EC/SAM, at the same time, recognises the contribution of ASBU modules/elements to environmental protection, especially in implementations that result in a reduction of flight distances, the optimisation of aircraft descent/climb speeds and the use of PBN to designate approach/departure paths that avoid impacts on populations near airports.

As shown in Appendix A below, several KPIs have been defined in the Efficiency KPA that allow for the generation of **estimated data** on fuel burn reduction, for example, in aircraft taxiing and climb/descent manoeuvres.

Furthermore, consideration should be given to the "Roadmap for PBN implementation in the SAM Region 2021-2025", to give continuity to regional activities for the implementation of the requirements set out in ICAO Assembly Resolution A37-11 entitled "Performance-based navigation global goals."

The initiatives of the SAM Region promote the use of performance-based navigation in the en-route, terminal area and approach segments, and must be consolidated mainly within the scope of the elements of

the APTA (Airport Accessibility) module, referred to PBN approach and incorporating the elements related to CCO and CDO.

## 2.8 Capacity and efficiency

The CONOPS EC/SAM encompasses the challenges that regional and global air navigation will face in the period 2021-2025 and formulates the proposed functionalities and implementations to improve efficiency and keep airspace capacity/demand in balance, contributing to the prompt recovery of civil aviation and restoration of connectivity.

During the period 2020-2021, the hubs of the Region have experienced a reduction in airport capacity (runways and aprons) induced by sanitary measures (social distancing, disinfection of facilities and aircraft, boarding lounge restrictions, etc.) that require increased separation between departure/arrival of aircraft and extended airline turnaround times.

Atypically, there are capacity/demand imbalances in a period marked by a severe reduction in air operations. This capacity/demand imbalance would seem to be of a temporary nature in view of global developments in vaccine availability, which leads to the assumption that airport measures would be phased out.

Thus, by 2022-2023, an airport and ATC capacity scenario in balance with the number of air operations is anticipated. See below for theoretical capacity assumptions. In addition, the temporary scenario of reduced air traffic demand, compared to 2019 values, will favour the gradual implementation of new GANP-based airspace concepts, such as “free route airspace.”

To respond to future recovery and growth, the capacity/demand balance in the Region must be maintained, together with increases in efficiency, flexibility and predictability, while ensuring that there are no adverse effects on safety, with due consideration of environmental aspects. The air navigation system must be resilient to service disruptions and the resulting temporary loss of capacity.

Efficiency refers to the operational effectiveness and cost-effectiveness of gate-to-gate flight operations from the perspective of a single flight. In all phases of flight, airspace users want to depart and arrive at their selected time and fly along a path they consider optimal.

For the five-year period, efficiency is considered crucial for the thematic axis Financial Sustainability, set out in the Strategic Framework for the Recovery of International Air Transport in the SAM Region in response to COVID-19. See link below:

<https://www.icao.int/SAM/SECURITY-FACILITATION/COVID-19/Pages/COVID19-StrategicFramework.aspx>

*Note.- The **predictability** KPA made up by the concepts "punctuality" and "variability" is not addressed in depth in this document. However, its link to the **efficiency** KPA is recognised. The GANP 6ed. lists KPIs linked to this area, which can be associated to ASBU elements for their development within the Aerodromes operational scenario.*

## 3. THEORETICAL ASSUMPTIONS

- a) The primary navigation element of the CONOPS EC/SAM is performance-based navigation (PBN), supported mainly by GNSS.

- b) Hub airports and the surrounding TMA airspace will, towards the second half of the five-year period, present capacity/demand imbalances at levels close to those of 2019. ATFM will need to be strengthened in the region to be prepared to manage these imbalances, with a strong emphasis on minimising the impact of flow measures on operators.
- c) As a communication element, voice VHF is assumed as the primary means of communications in continental airspace. For oceanic/remote airspace, specific applications such as PBCS, CPDLC or SATVOICE are foreseen as the primary means of communication. HF communications will be used as backup or by users not equipped with the aforementioned systems.
- d) It is assumed that the capacity of the ATM system will be expanded to accommodate the growth of IFR traffic.
- e) Due to the contraction of air operations and the new economic scenario, older and/or less efficient fleets would be withdrawn. There will remain a small number of commercial and general aviation operators lacking modern (advanced) navigation and communications equipment. However, airspace planning will be carried out on the basis of PBN and PBCS. The concept of “*best equipped, best served*” will be applied.
- f) Ground-based navigation aids will continue to be used in support of navigation reversal and contingency procedures. Temporary deviations from the SARPs that have been implemented in States in response to COVID-19 will be considered, taking into account safety and mitigations related to maintenance and in-flight inspection of radio aids.
- g) RPAS operations are expected to grow significantly in the coming years, covering various activities and business sectors, and should be considered in airspace planning.
- h) States in the region, depending on the economic situation, will continue to make efforts to modernise their air navigation systems in accordance with their operational needs and new developments in the industry.
- i) States in the region will continue to take the necessary measures to reduce environmental impacts that could result from civil aviation activities.

## 4. CONOPS EC/SAM ENABLING ELEMENTS

### 4.1 Air navigation plans

The five-year period will be marked by difficulties in accessing financial resources for ANSPs, making it more relevant for States to manage their national plans, seeking to identify performance improvement needs and priorities, so that investments are clearly based on cost-benefit aspects.

National air navigation plans (NANPs) are considered as the fourth layer of the GANP, 6th edition, and it is foreseen that templates will be developed in the short term to facilitate and standardise the drafting of these plans.

Only one third of SAM States have updated their NANP, and it is felt that the drafting and implementation of Volume III of the CAR/SAM ANP, using the template and process set forth in the GANP, will facilitate the formulation of these national plans.

### 4.2 Airspace optimisation plans

SAM States have been developing airspace optimisation plans based on the GANP ASBUs, Doc 9613 and Doc 9992, which clearly set out the strategies to be applied in airspace optimisation. These plans are in line

with the regional PBN implementation objectives, which in turn are developed in accordance with the guidance contained in the GANP. The "Roadmap for PBN implementation in the SAM Region 2021-2025" guides PBN implementation.

### **4.3 Communications**

To date, almost all communication between the cockpit and the controller is mainly through VHF voice communications on continental airspace. However, with the increasing number of flights, it will be necessary to evolve the way pilots and controllers communicate to support improved and more robust information exchange, without affecting pilot or controller workload.

The concept of operations considers data link communications (CPDLC) or SATVOICE in oceanic airspace to support the implementation of optimised separations, with the application of RNP4/2 and PBCS. Some States in the Region have implemented ADS-C with CPDLC in their oceanic airspace, and it is expected that beyond 2024 an increasing number of digital data communication applications and services will be incorporated to become the primary means of communication, but circumstances will continue to exist where clearances and instructions are issued by voice.

In accordance with the global air traffic management (ATM) operational concept, communication specifications will be established in accordance with the required communication performance (RCP) and the airspace in which operations are conducted.

### **4.4 ATS surveillance**

ATS surveillance plays an important role in air traffic. The ability to accurately determine, track and update the position of aircraft helps to optimise aircraft separations and positively impacts the degree of efficiency with which a given airspace can be used.

ATS surveillance will be implemented taking into account the operational requirements for the airspaces under consideration. States in the region, especially those with rugged terrain, are expected to consider the possibility of ATS surveillance coverage through ADS and/or MLAT systems.

In the same way as RCP, ATS surveillance specifications will be established in accordance with the required surveillance performance (RSP) and the airspace in which operations are conducted.

### **4.5 Flexible use of airspace**

Aviation covers a wide range of users, from commercial aviation to military and recreational operations, each with its own mission or business objectives.

The Implementation Group (SAMIG) developed "GUIDELINES FOR IMPLEMENTATION OF THE FLEXIBLE USE OF AIRSPACE (FUA) CONCEPT IN THE SOUTH AMERICAN REGION, which, like the CONOPS EC/SAM, considers SAM airspace as a single resource shared by all airspace users, with diverse and sometimes conflicting interests and requirements, which should be taken into account and addressed to the extent possible.

Flexible use of airspace is a concept of airspace management based on the principle of accommodating all airspace users to the extent possible, considering effective communications, cooperation and necessary coordination to ensure safety, efficiency and environmental sustainability.

Where conditions permit, standard arrival and departure procedures and non-permanent or conditional routes (CDR) will be implemented for more efficient use of airspace.

#### 4.6 KPI application and data management

The GANP 6th ed. details 19 key performance indicators, as shown in the following link:

<https://www4.icao.int/ganportal/ASBU/KPI>

In each of the 19 formats presented, the following KPI components are explained:

- Definition
- Measuring units
- Operations to be measured
- KPI variants
- Characterised objects
- Usefulness of the KPI
- Parameters
- Data requirements
- Data providers
- Formula/Algorithm

It is highlighted that the management of the KPIs and their use to measure the extent to which the expected performance was achieved as part of the improvement for the ASBU element requires the collaborative action of various actors in the system, such as airports, ATFM services, ANS providers, airlines, itinerary databases, ADS-B providers, etc. The present CONOPS EC/SAM does not elaborate on airport service improvements as its scope is the airspace of the Region. However, the associated KPIs are shown in Appendix A as a reference for future joint development with GANP initiatives in the airport scenario.

The tables in Appendix A show how the KPIs are associated with each selected KPA in order to determine the ASBU elements that, when implemented, will contribute to the performance improvement measured by the selected KPI.

#### FOQA data and big data

When FOQA (flight operations quality assurance) is available, this information will be used for the design of procedures, routes and mainly for the post-implementation assessment of an optimised airspace concept because it provides real data on the benefits derived from the implementation.

The information provided by the Big Data Project on air traffic movement represents a valuable input for airspace planning tasks. This information is derived from the analysis of data provided by aircraft ADS equipment and transmitted to a network of receivers on the ground and then analysed to produce safety or statistical indicators that can be used for airspace measurement and planning. The information can be updated every three hours, providing constant, accurate and low-cost information.

The indicators that have been defined for use in airspace planning within a PBN operational concept include, *inter alia*, the following:

- a) SID utilisation rate: it is possible to determine how many flights were performed for each SID within a given period of time, for example, one month.
- b) STAR utilisation rate: it is possible to determine how many operations were performed for each STAR within a given period of time.
- c) APCH utilisation rate: it is possible to determine how many operations were performed for each APCH within a given period of time.
- d) Average top of descents: the average of where aircraft begin descent at a STAR can be obtained, sorted by airway category, by time period, etc.
- e) Average deviations in PBN airspace: information on the percentage of STAR, SID or APCH deviations can be provided.
- f) Number of ACAS RAs: a measure of RAs can be obtained and filtered by altitude level or airspace segment.

In addition, the information captured by Big Data can be used to determine aircraft flows for input into airspace design, quite useful for noise segregation procedures or other uses.

These are just some of the indicators that will be available to users of the Big Data project, and that will directly support airspace planning tasks.

#### **4.7 PBN and PBCS certification of air operators**

It is expected that, given the post-COVID scenario, the older and more inefficient fleet will be decommissioned and users without PBN/PBCS certification will be significantly reduced. The benefits derived from the operational concept are based on the modern navigation capabilities of most of the commercial air fleet operating in the Region.

#### **4.8 Human factors**

As we move towards the global ATM operational concept, an increasing level of automation will be required. However, the human being will at all times continue to manage automation. In basic terms, this means that the human will decide what is to be done, will delegate the execution of tasks to automation, and will be able to intervene when necessary.

#### **4.9 Training**

People with the appropriate skills and competencies, properly certified, will continue to be the backbone of ATM/CNS operation and support services. With the expected recovery and growth of aviation, it is critically important to have duly qualified and competent personnel to ensure a safe and efficient aviation system.

States should incorporate human performance into the planning and implementation phases of new systems and technologies within the framework of the GANP and the regional and national plans. Early involvement of operational staff is also essential.

In this regard, it is necessary to emphasise the importance of incorporating **Human Performance** in the programmes and content of the courses delivered in the aeronautical training centres in the States of the region. The training of aeronautical personnel is fundamental for the purposes of this document.

## **4.10 Other factors to be considered in the implementation**

### **4.10.1 Cost-benefit analysis**

The States of the region should conduct a cost/benefit analysis of airspace modifications and of planned infrastructure and modernisation investments. GANP/6, in the AN-SPA tool and in the fourth NANP layer, presents some basic considerations and a checklist (CBA Checklist) for this analysis.

### **4.10.2 Pre-operational analysis and accessibility**

It should be noted that, in route optimisation, there are user factors such as: aeronautical charges, routes in case of depressurisation (escape routes), distance to alternate aerodromes, weather conditions, etc., which may determine that the shortest distance between two points is not necessarily the optimal path in a given circumstance.

The effect of publishing meteorological minima as an alternate airport that are higher than the published instrument approach procedure minima for the same aerodrome should also be considered to ensure accessibility.

### **4.10.3 Safety assessment**

Safety must be guaranteed in any modification of airspace design or procedures contemplated in its optimisation. This includes compliance with ICAO SARPs and relevant State regulations.

Following changes in airspace, the system should be monitored and operational data collected to ensure that safety is preserved, to determine whether strategic objectives have been achieved, and to identify opportunities for improvement.

## **5. CHALLENGES FOR THE SAM REGION**

All ICAO Regions, including the SAM Region, have been impacted by the sanitary measures imposed to control the pandemic. The contraction of the industry is noticeable globally, and it is estimated that, approximately between 2023 and 2024, some regions could be recovering to the RPK rates registered in December 2019, which will have an impact on the operations and revenues of airlines, airports and ANSPs.

The impact on the GDP of States is notorious, with jobs in the sector having been significantly affected. The post-pandemic scenario is taken into account in the SWOT analysis in Appendix A.

As a result of the aforementioned SWOT analysis, and given the scenario described above, the main challenges for the SAM Region are as follows:

- Emphasise the implementation of the CAR/SAM ANP and the respective NANPs aligned with the GANP, under a cost-benefit approach and addressing the need for performance-based improvements in air navigation.
- Support the recovery of the aviation system and the connectivity of the Region, and contribute to the financial sustainability of airlines, airports and ANSPs.
- Strengthen the interoperability of systems and services at regional and inter-regional level.
- Strengthen the training and competencies of aviation professionals.



## Appendix A. Performance based planning according 6 steps method

Below is the deployment of CONOPS EC/SAM through planning based on ICAO Doc 9883, and the six-step method (steps 5 and 6 will only be described theoretically);

### STEP 1: DEFINE/REVIEW SCOPE, CONTEXT AND GENERAL AMBITIONS/EXPECTATIONS

#### Scope

Time period: An immediate planning of achievements that can support the recovery of the industry is foreseen, as well as in the short term 2021 – 2025, expecting a changing scenario in that period, which will depend on the evolution of the pandemic.

Key Performance Areas: **The main focus of the process is on KPA efficiency, followed by KPA capacity.**

Geographical aspect: Airspace of the SAM Region, in the scope of space of terminal control areas (TMA) and space of the segments en route, continental and oceanic. Airport activity is not addressed in this document.

Operations: Air traffic in IFR operation, at the intraregional, interregional and domestic level of each State

#### Context

CONOPS EC/SAM is a theoretical document that contributes to Regional Planning. It aligns with the GANP, and serves as the basis for National planning. The geographical context includes the Airspace of the SAM Region, in the scope of terminal control area space (TMA) and space of the en route, continental and ocean segments. Airport activity is not addressed in this document.

The driver of CONOPS EC/SAM is the need to obtain maximum efficiency in the supply of atm and CNS, as well as support services (MET and AIM), in order to support the recovery of the aviation system and connectivity in the Region. The main airports will present, in the first half of the period, reductions in their capacity due to the sanitary measures that are applied in the operations on the ground side.

#### Ambitions and Expectations

The general expectation of States, industry, ANSP suppliers, airports, and the ATM community in general points to obtaining efficiency and capacity for the system, aiming to support the initiatives deployed for the reactivation and recovery of regional aviation in the face of the impact of COVID 19. The area navigation system must also be strengthened in a way that demonstrates resilience in the face of interruptions or loss of temporary capacity and environmental protection aspects must be deepened.

As an additional reference, the table of "global" ambitions raised in the GANP is presented, focused on each KPA.

<b>SUMMARY OF THE GANP PERFORMANCE AMBITIONS</b> "A high performing system by 2040 and beyond"	
<b>KPA</b>	<b>Ambition</b>
ACCESS AND EQUITY	No aviation community member excluded or treated unfairly.
CAPACITY	Nominal capacity easily scalable with demand.
	Disruptive events do not interrupt service provision and do not significantly affect the performance of the system.
COST-EFFECTIVENESS	No increase of total direct ANS cost while maintaining the safety and quality of service.
	Significant increase of ANS productivity, irrespective of demand.
EFFICIENCY	Reduction of the gap between the flight efficiency achieved and the desired optimum trajectory of airspace users.
ENVIRONMENT	ANS-induced inefficiencies to be progressively removed to contribute to the global ICAO aspirational goals for CO <sub>2</sub> emissions.
	To benefit from achieved flight efficiency gains.
FLEXIBILITY	To absorb required changes to individual business and operational trajectories.
INTEROPERABILITY	Essential at an operational and technical level.
PARTICIPATION BY THE ATM COMMUNITY	Pre-agreed level of participation to make the maximum shared use of the air navigation resources.
PREDICTABILITY	No increase in ANS delivery variability including asset availability.
SAFETY	Zero ANS-related accidents and a significant (50%) reduction of ANS-related serious incidents.
SECURITY	Zero significant disruptions due to cyber incidents

## STEP 2: IDENTIFY OPPORTUNITIES, ISSUES AND SET (NEW) OBJECTIVES

### 2.1 Develop a list of present and future opportunities and issues that require performance management attention

Based on the scope, context and general ambitions/expectations which were agreed upon during the previous step, the system should be analysed in order to develop an inventory of present and future opportunities and issues (weaknesses, threats) that may require performance management attention. See graph below:



This part of the process is generally known as strengths, weaknesses, opportunities and threats (SWOT) analysis:

- Strengths are (internal) attributes of a system or an organisation that help in the realisation of ambitions or in meeting expectations.
- Weaknesses are (internal) attributes of a system or an organisation that are a detriment to realising ambitions or meeting expectations.
- Opportunities are external conditions that help in the realisation of ambitions or in meeting expectations.
- Threats are external conditions that are a detriment or harmful to realising ambitions or meeting expectations.

SAM Regional SWOT analysis is shown:

Table 1

<b>STRENGTHS</b>
ACTIVE REGIONAL PLANS. FRAME ALIGNED TO GLOBAL PLANS (GANP, GASP, GASEP).
IMPULSE TO ATM/CNS IMPLEMENTATION AND SUPPORT SERVICES. CNS RESOURCES AND REGIONAL COORDINATION. REGIONAL IP NETWORK – REDDIG.
AIRLINES / INDUSTRY DEVELOPED. STATE/STAKEHOLDERS RELATIONSHIP.
AUTHORITIES / REGULATORS. REGULATORY STRUCTURE (LARS)
REGION INTEGRATED IN SOCIAL-POLITICAL ASPECT. REGIONAL IMPLEMENTATION AND FOLLOW-UP FORUMS.
LEADERSHIP OF RO SAM ICAO. UNIT RESPONSE OF THE REGION/INDUSTRY TO THE HEALTH EMERGENCY.
STRUCTURE OF AIR SPACE. SEAMLESS. HARMONIZED ATS CONTINGENCY PLANS.
ICAO TECHNICAL COOPERATION – PROJECTS RLA 06 901, SRVSOP, ETC. TECHNICAL DOCUMENTATION / REGIONAL GUIDES. ICAO PORTAL.
COMPETENT PROFESSIONAL STAFF, AND EXPERIENCED.
AIRPORT OPERATION MODEL. TECHNICAL IMPROVEMENTS/OPERATIONAL SAFETY. REGULATOR OVERSIGHT.
REGIONAL HUBS. INFRASTRUCTURE SUPPORTS REGIONAL CONNECTIVITY.

<<

Table 2

<b>WEAKNESSES</b>
LACK OF REGIONAL STRUCTURE AND MORE RESILIENT. TECHNOLOGY/BACKUP UNITS - BACKUPS.
EXCESSIVE ROTATION IN PUBLIC ADMINISTRATION. MANAGEMENT MODEL FOR ANS/AUTHORITY/INDUSTRY. DIFFICULTY COORDINATING BETWEEN SYSTEM ACTORS.
CUMBERSOME OR SLOW BUDGET EXECUTION FOR TECHNOLOGY ADMISSION. REQUIRES PROPER PREPARATION T.O.R.
MANAGEMENT OF NATIONAL PNNA PLANS. FOCUS OF PROGRAMS/ PROJECTS FOR IMPLANTATION.
CNS INTEROPERABILITY STILL IN PROCESS. DEPENDENCE AND GAPS OF TECHNICAL EQUIPMENT AND MAINTENANCE.
DISCONTINUED IMPLANTATION IN THE ANS. GAPS IN THE QMS OF MET AND AIM. SSP AND SMS SYSTEMS STILL IN PROCESS.
SPECIALIZED TRAINING, SIMULATORS AND OJT (AIM, PANSOPS, ETC.) COSTLY AND/OR ESCAZA. THERE IS NO NEED TO ORIENT GLOBAL PLANS. IMPLEMENTATION ANS (EXAMPLE FUA, ATFM) INCOMPLETE.

HUMAN RESOURCES. GAP/GENERATIONAL CHANGE. HUMAN TALENT POLICIES/MANAGEMENT - CAREER PLAN. KNOWLEDGE TRANSFER/TECHNOLOGY.
COMMUNICATION / COOPERATION INTERREGIONAL CARIBE - SOUTH AMERICA AND OTHERS.
CERTIFICATION OF AIRPORTS AFFECTED BY CONCESSION SCHEME.
LIMITED AIR CONNECTIVITY IN THE REGION

<<

Table 3

<b>OPPORTUNITIES</b>
GANP/ 6 -ASBU. FOUR LAYERS AND INDICATORS.
DEVELOPMENT OF REGIONAL/NATIONAL PLANS. CIVIL AVIATION AS A DEVELOPMENT ENGINE.
ECONOMIC FOSTERING. ACCESSIBLE FINANCING.
INNOVATION, RESEARCH AND DEVELOPMENT IN TECHNOLOGY FOR ANS DELIVERY.
TENDENCY TO RESILIENCE AND COST/EFFICIENCY. RESILIENT PROCESSES/LESSONS LEARNED.
USOAP AUDITS.
TRANSITORY LOW DEMAND PERMITS INTERNAL IMPROVEMENT ACTIVITIES (ADMINISTRATION, PROCEDURES, ATM, ETC.).
GREATER ACCESS TO COURSES, VIRTUAL MEETINGS/WORKSHOPS. PARTICIPATION OF EXPERTS, SYNERGY.
VIRTUALIZED/AUTOMATED ANS SERVICES. EFFICIENT USE OF RESOURCES AND DATABASE. REGULATOR SURVEILLANCE BY REMOTE MEANS.
TENDENCY TO A COLLABORATIVE ENVIRONMENT. INCLUDES TECHNOLOGY SHARING TRAINING.
CNS /ATM TECHNOLOGY IN EVOLUTION.

<<

Table 4

<b>THREATS</b>
SLOW RECOVERY INDUSTRY/AEROLINEAS (> 2024). REORGANIZATION OF THE AERONAUTICAL MARKET, COMPETITION BY MARKETS.
NEW OUTBREAK/PANDEMIA.
CHANGES IN THE PATTERN OF MOBILIZATION OF PEOPLE (TELECONFERENCES). LOSS OF USER CONFIDENCE.
ECONOMY SLOWED DOWN. CHANGE IN PUBLIC PRIORITIES IN STATES. DEFERMENT OF INVESTMENTS IN ANSP/AIRPORT/INDUSTRY.
POLITICAL SITUATIONS OF STATES. POSSIBLE LEGAL INSTABILITY. EXCESSIVE INTERVENTION.

## 2.2 Define performance targets

### List of performance targets for KPA efficiency and KPA Capacity in the SAM Region

**Table 5**

KPA	Theme	Performance objective	Remarks
Efficiency	Flight time & distance	<ul style="list-style-type: none"> <li>Improve route selection at the flight planning stage</li> </ul>	
Efficiency	Flight time & distance	<ul style="list-style-type: none"> <li>Improve route selection after the flight planning stage</li> </ul>	
Efficiency	Flight time & distance	<ul style="list-style-type: none"> <li>Reduce additional time in terminal airspace</li> </ul>	
Efficiency	Vertical flight efficiency	<ul style="list-style-type: none"> <li>Reduce vertical flight inefficiency during the climb phase</li> </ul>	
Efficiency	Vertical flight efficiency	<ul style="list-style-type: none"> <li>Reduce vertical flight inefficiency during the descent phase</li> </ul>	
Efficiency	Vertical flight efficiency	<ul style="list-style-type: none"> <li>Reduce vertical flight inefficiency during the cruise phase</li> </ul>	
Efficiency	Fuel burn: Reduce fuel burn impact of impeded conditions	<ul style="list-style-type: none"> <li>Improve actual en-route extension</li> </ul>	

KPA	Theme	Performance objective	Remarks
Efficiency	Fuel burn: Reduce fuel burn impact of impeded conditions	<ul style="list-style-type: none"> <li>• Improve taxi-in additional time</li> </ul>	
Efficiency	Fuel burn: Reduce fuel burn impact of impeded conditions	<ul style="list-style-type: none"> <li>• Improve level-off during climb</li> </ul>	
Efficiency	Fuel burn: Reduce fuel burn impact of impeded conditions	<ul style="list-style-type: none"> <li>• Improve level-off during descent</li> </ul>	
Efficiency	Fuel burn: Reduce fuel burn impact of impeded conditions	<ul style="list-style-type: none"> <li>• Improve level capping during cruise</li> </ul>	

<<<<

KPA	Theme	Performance objective	Remarks
Capacity	Capacity, throughput & utilization	<ul style="list-style-type: none"> <li>• Optimise en-route airspace capacity</li> </ul>	
Capacity	Capacity shortfall & associated delay	<ul style="list-style-type: none"> <li>• Reduce impact of ATFM measures</li> </ul>	
Capacity	Capacity shortfall & associated delay	<ul style="list-style-type: none"> <li>• Implement collaborative ATFM techniques to balance delay and flight efficiency</li> </ul>	

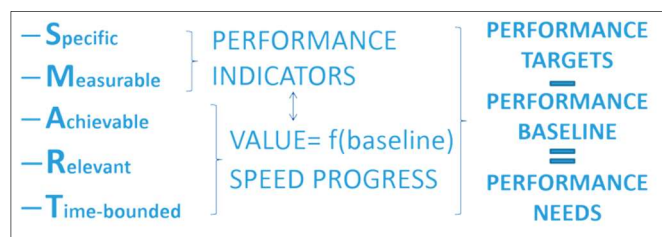
### STEP 3: QUANTIFY OBJECTIVES, SET GOALS AND CALCULATE REQUIREMENTS

#### 3.1 Link key performance areas, performance objectives and indicators

### S M A R T Objectives



<<<



List of KPI indicators and KPA areas for airspace Region SAM

Table 6

KPA	PERFORMANCE OBJECTIVE	KPI	DEFINITION
<b>Efficiency</b>	Improve route selection at the flight planning stage	KPI04 Filed flight plan en-route extension	Flight planned en-route distance compared to a reference ideal trajectory distance.
<b>Efficiency</b>	Improve route selection after the flight planning stage	KPI05 Actual en-route extensión	Actual en-route distance flown compared to a reference ideal distance.

<b>Efficiency</b>	Reduce additional time in terminal airspace	KPI08 Additional time in terminal airspace	Actual terminal airspace transit time compared to an unimpeded time. Actual trajectories are generally longer in time and distance due to path stretching and/or holding patterns
<b>Efficiency</b>	Reduce vertical flight inefficiency during the climb phase	KPI17 Level-off during climb	Distance and time flown in level flight before Top of Climb.
<b>Efficiency</b>	Reduce vertical flight inefficiency during the descent phase	KPI19 Level-off during descent	Distance and time flown in level flight after Top of Descent.
<b>Efficiency</b>	Improve actual en-route extension	KPI05 Actual en-route extensión	Actual en-route distance flown compared to a reference ideal distance.
<b>Efficiency</b>	Improve level-off during climb	KPI17 Level-off during climb	Distance and time flown in level flight before Top of Climb.
<b>Efficiency</b>	Improve level-off during descent	KPI19 Level-off during descent	Distance and time flown in level flight after Top of Descent.

<<<

<b>KPA</b>	<b>PERFORMANCE OBJECTIVE</b>	<b>KPI</b>	<b>DEFINITION</b>
<b>Capacity</b>	Optimise en-route airspace capacity	KPI06 En-route airspace capacity	The maximum volume of traffic an airspace volume will safely accept under normal conditions in a given time period.
<b>Capacity</b>	Implement collaborative ATFM techniques to balance delay and flight efficiency	KPI07 En-route ATFM delay	ATFM delay attributed to flow restrictions in a given en-route airspace volume

3.2 Define the desired speed of progress in terms of baseline and target performance

**Baseline performance for the selected KPIs**

**Table 7  
(examples)**

Operational Environment	KPIs B A S E L I N E					Operations measured [Units]
	04	05	06	07		
EN ROUTE	5%	5%	50 Mov./hr	3 min/flight		<p>KPI04: The planned en-route distance, as selected during the preparation of flight plans. [% excess distance]</p> <p>KPI05: The actual distance flown by flights in en-route airspace. [% excess distance]</p> <p>KPI06: The nominal capability of an ANSP to deliver ATM services to IFR traffic in a given volume of enroute airspace, as seen at a given planning horizon. For each horizon a different type of capacity is to be considered:</p> <ul style="list-style-type: none"> <li>• Planned capacity: expected values one or more years ahead for planning and investment purposes</li> <li>• Declared capacity: values used during the strategic and pre-tactical ATFM processes</li> <li>• Expected capacity: values as finalised at the end of the pre-tactical process</li> <li>• Actual capacity: values as actually used on the day of operation during tactical ATFM and ATC.</li> </ul> <p>[Variant 1: Movements/hr Variant 2: Number of aircraft (occupancy count)]</p>



**Annual performance targets and requirements**

**Table 8  
(Examples)**

Operational Environment	TARGETS [KPIs]					Remarks
	04	05	06	07		
EN ROUTE	5%	5%	50 Mov./hr	3 min/flight		KPI04: 1% reduced annually KPI05: 1% reduced annually KPI06: KPI07: 1 minute less annually

<<<<<

Operational Environment	TARGETS [KPIs]					Remarks
	08	17	19			
TMA	4 min/flight	5 NM /Flight	5 NM /Flight			KPI08: 1 min less annually KPI17: 0.5 NM reduced annually KPI19: 0.5 NM reduced annually

**STEP 4: SELECT SOLUTIONS TO EXPLOIT OPPORTUNITIES AND RESOLVE ISSUES**

**Solutions based on ASBU elements/modules or regional initiatives to exploit opportunities**

Table 9 is prepared based on the PERFORMANCE DASHBOARD of the GANP, see link;

<https://www4.icao.int/ganportal/ASBU/PerformanceDashboard>

**Table 9  
(Examples)**

<b>Operational Enviroment</b>	<b>KPI</b>	<b>ASBU Elements / Operational Improvements</b>	<b>Start</b>	<b>End</b>	<b>Remark</b>
EN ROUTE	KPI04 Filed flight plan en-route extension	FRTO-B0/1. Direct routing (DCT)	2021	2023	
EN ROUTE	KPI04 Filed flight plan en-route extension	FRTO-B0/2. Airspace planning and Flexible Use of Airspace (FUA)	2021	2023	
EN ROUTE	KPI04 Filed flight plan en-route extension	FRTO-B1/1 Free Route Airspace (FRA)	2023	2025	
EN ROUTE	KPI04 Filed flight plan en-route extension	NOPS-B0/1 Initial integration of collaborative airspace management with air traffic flow management	2021	2023	
EN ROUTE	KPI05 Actual en-route extensión	NOPS-B0/1 Initial integration of collaborative airspace management with air traffic flow management	2021	2023	
EN ROUTE	KPI05 Actual en-route extensión	NOPS-B1/5	2023	2025	

Operational Enviroment	KPI	ASBU Elements / Operational Improvements	Start	End	Remark
		Full integration of airspace management with air traffic flow management			
EN ROUTE	KPI05 Actual en-route extensión	FRTO-B0/2. Airspace planning and Flexible Use of Airspace (FUA)	2021	2023	
EN ROUTE	KPI06 En-route airspace capacity	FRTO-B0/4 Basic conflict detection and conformance monitoring	2021	2023	
EN ROUTE	KPI06 En-route airspace capacity	FRTO-B1/2 Required Navigation Performance (RNP) routes	2021	2025	
EN ROUTE	KPI06 En-route airspace capacity	CSEP-B1/3 Performance Based Longitudinal Separation Minima	2023	2025	
EN ROUTE	KPI06 En-route airspace capacity	CSEP-B1/4 Performance Based Lateral Separation Minima	2023	2025	
EN ROUTE	KPI07 En-route ATFM delay	NOPS-B0/5 Dynamic ATFM slot allocation	2023	2025	
EN ROUTE	KPI07 En-route ATFM delay	NOPS-B1/10 Collaborative Trajectory Options Program (CTOP)	2023	2025	

<<<<<<

Operational Environment	KPI	ASBU Elements / Operational Improvements	Start	End	Remark
TMA	KPI08 Additional time in terminal airspace	RSEQ-B0/1 Arrival Management	2021	2023	
TMA	KPI08 Additional time in terminal airspace	RSEQ-B1/1 Extended arrival metering	2023	2025	
TMA	KPI17 Level-off during climb	APTA-B0/2 PBN SID and STAR procedures (with basic capabilities)	2021	2023	
TMA	KPI17 Level-off during climb	APTA-B0/5 CCO (Basic)	2021	2023	
TMA	KPI17 Level-off during climb	APTA-B1/2 PBN SID and STAR procedures (with advanced capabilities)	2023	2025	
TMA	KPI17 Level-off during climb	APTA-B1/5 CCO (Advanced) Operational	2023	2025	
TMA	KPI17 Level-off during climb	NOPS-B0/1. Initial integration of collaborative airspace management with air traffic flow management	2021	2023	
TMA	KPI17 Level-off during climb	NOPS-B1/5 Full integration of airspace management with air traffic flow management	2023	2025	
TMA	KPI17 Level-off during climb	FRTO-B0/2. Airspace planning and Flexible Use of Airspace (FUA)	2021	2023	
TMA	KPI19 Level-off during descent	APTA-B0/4. CDO (Basic)	2021	2023	
TMA	KPI19 Level-off during descent	APTA-B0/2. PBN SID and STAR procedures (with basic capabilities)	2021	2023	

Operational Environment	KPI	ASBU Elements / Operational Improvements	Start	End	Remark
TMA	KPI19 Level-off during descent	APTA-B1/2 PBN SID and STAR procedures (with advanced capabilities)	2023	2025	
TMA	KPI19 Level-off during descent	APTA-B1/4 CDO (Advanced)	2023	2025	
TMA	KPI19 Level-off during descent	NOPS-B0/1. Initial integration of collaborative airspace management with air traffic flow management	2021	2023	
TMA	KPI19 Level-off during descent	NOPS-B1/5 Full integration of airspace management with air traffic flow management	2023	2025	
TMA	KPI19 Level-off during descent	FRTO-B0/2. Airspace planning and Flexible Use of Airspace (FUA)	2021	2023	

**STEP 5: IMPLEMENT SOLUTIONS**

Step 5 is the execution phase of the performance management process. It is here that the changes and improvements decided during the previous step are organized into detailed plans that are executed and begin to produce benefits.

Depending on the nature and magnitude of the change, this could mean:

A.- in the case of small-scale changes or day-to-day management:

- assigning responsibility for managing execution to an individual;
- assign responsibility and accountability to achieve a performance goal to an individual or organization;

B.- in the case of major or multi-year changes:

- refine the roadmap of selected solutions by transforming it into a windowed implementation plan, followed by the launch of implementation projects;
- ensure that each implementation project operates according to the performance-based approach. This means launching and executing the performance management process at the level of each project. Each project derives its scope, context and expectations (see Step 1 of the process) from the overall implementation plan.

## STEP 6: ASSESS ACHIEVEMENT OF OBJECTIVES

The purpose of Step 6 is to continuously keep track of performance and monitor whether performance gaps are being closed as planned and expected.

First of all, this implies data collection to populate the supporting metrics with the data needed to calculate the performance indicators. These indicators are then compared with the targets defined in Step 3 in order to draw conclusions on the speed of progress in achieving the objectives.

This step includes monitoring the progress of implementation projects, particularly in those cases where the implementation of solutions takes several years, as well as checking periodically whether all assumptions are still valid and the planned performance of the solutions is still meeting the requirements.

With regard to the review of actually achieved performance, the output of Step 6 is simply an updated list of performance gaps and their causes. In practice, the scope of the activity is often interpreted as being much wider and includes recommendations to mitigate the gaps. This is then called performance monitoring and review, which in addition to Step 6 includes Steps 1, 2 and 3 of the performance management process.

See following figure:

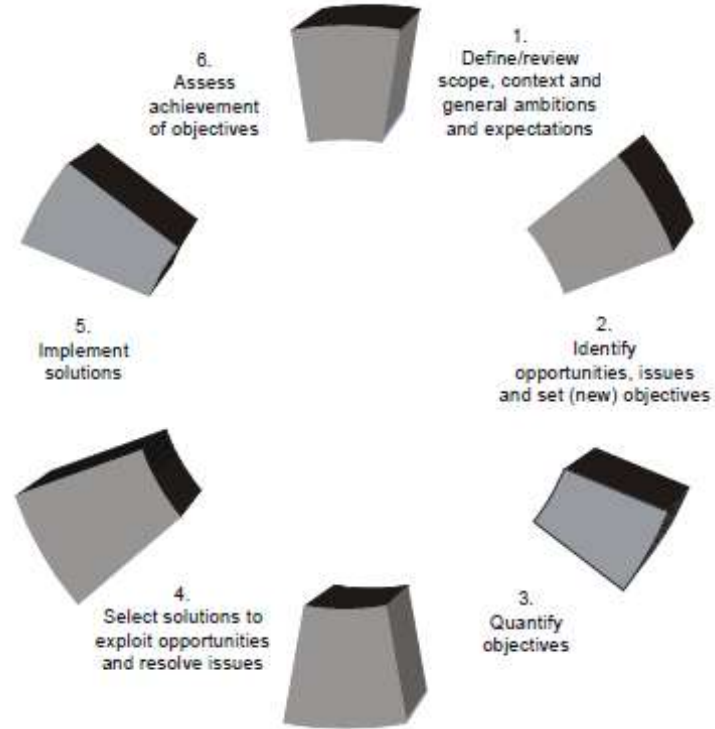


Figure I-2-1. General performance management process

For organizing performance monitoring and review, the task can be broken down into five separate activities:

- data collection;
- publication of data;
- data analysis;
- formulation of conclusions; and

- formulation of recommendations.

## **Appendix B. ASBU Modules/Elements**

See ICAO GANP PORTAL, at the following link:

<https://www4.icao.int/ganportal/ASBU>

## Appendix C. Acronyms y Abbreviations

A-CDM	Airport collaborative decision-making
AN-SPA	Air navigation system performance assessment
ASBU	Aviation system block upgrades
DCB	Demand-capacity balancing
FUA	Flexible use of airspace
GANP	Global air navigation plan (Doc 9750)
GASP	Global aviation safety plan (Doc 1004)
KPI	Key performance indicator
KPA	Key performance area
PBA	Performance-based approach
PBN	Performance-based navigation

