



The
voice of the
world's **airports**

Ground Handling and the Airport Environment

ICAO SAM Region
Ground Handling Webinar
April 2021



ACI World Mission

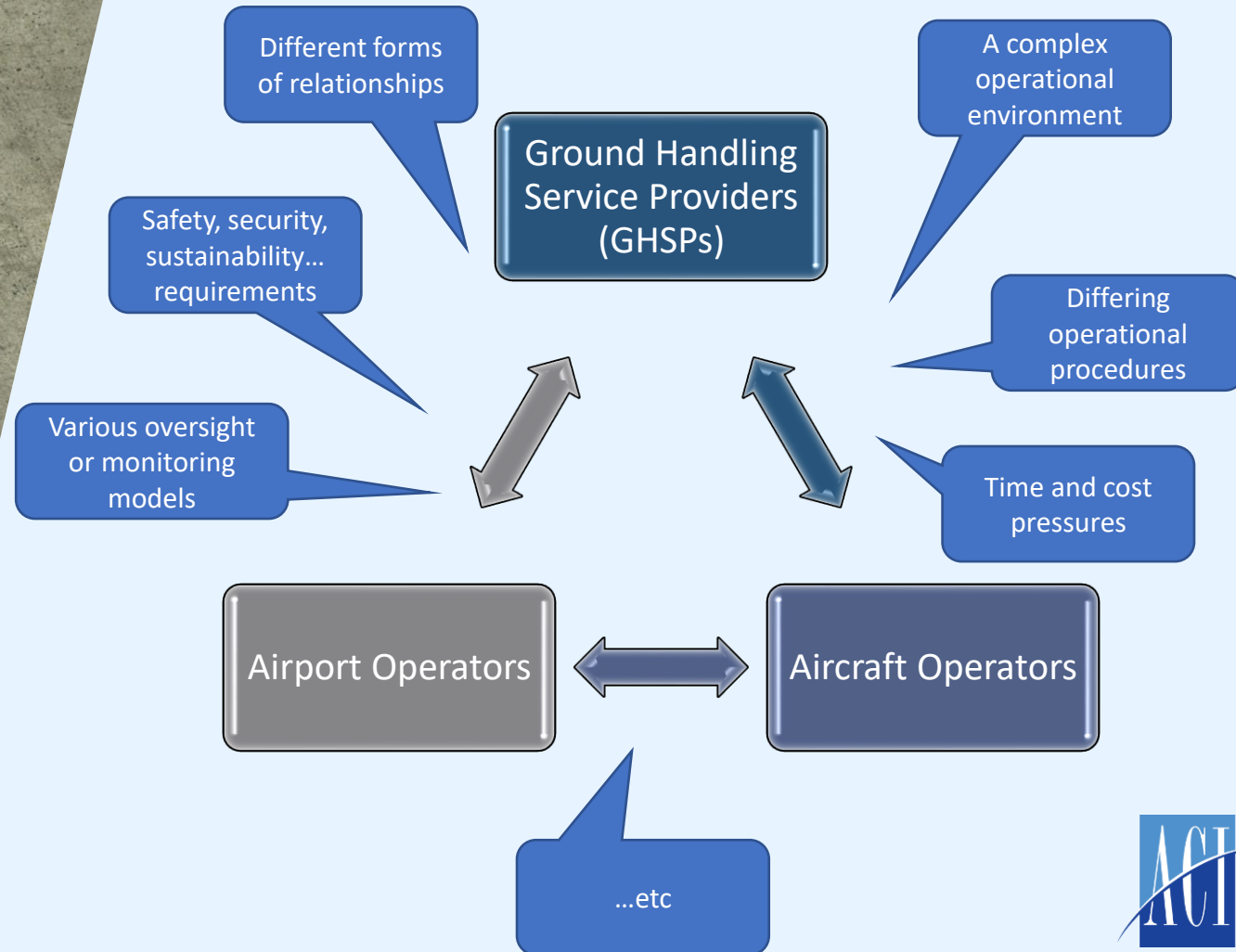
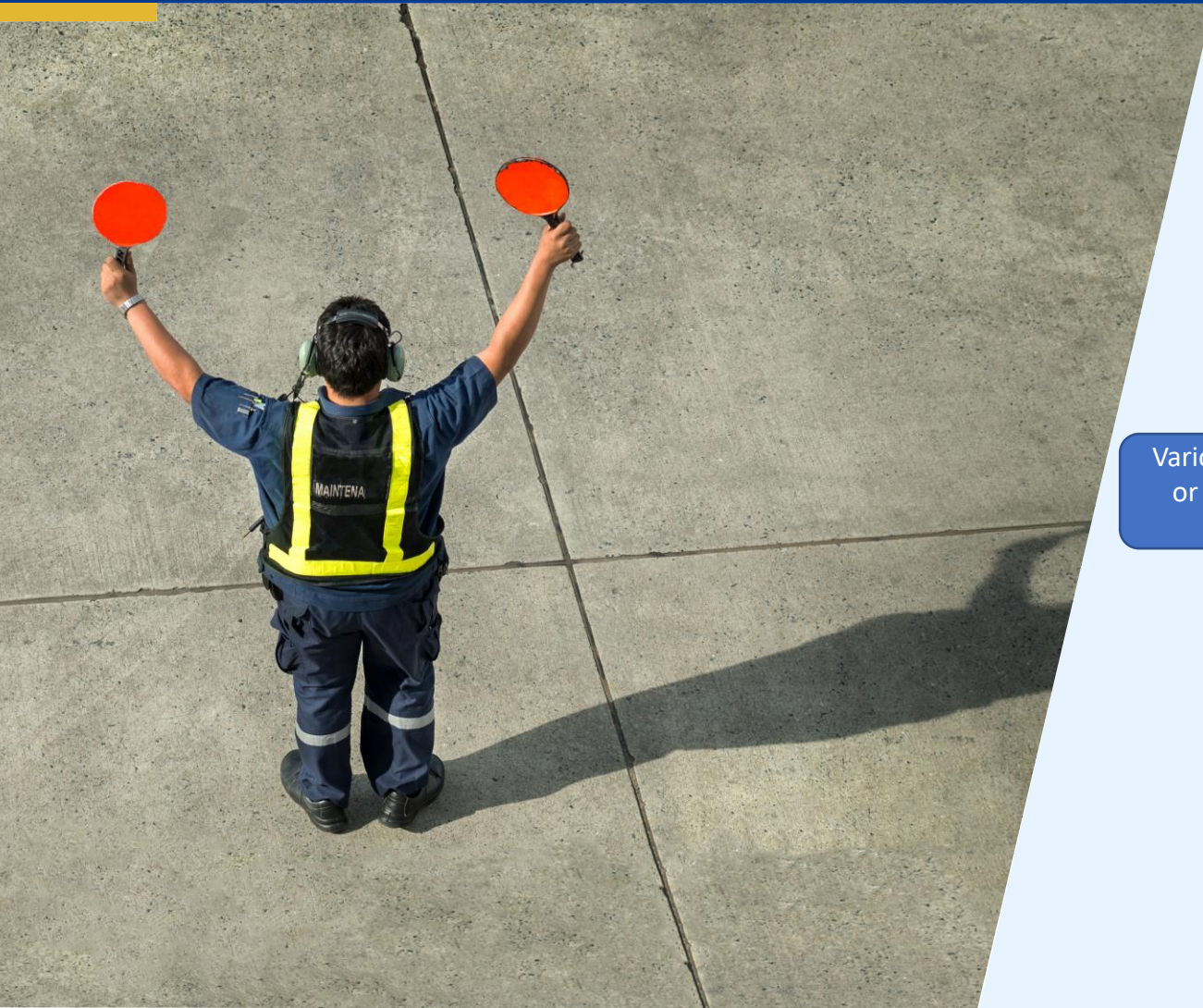
To advance the collective interests, and act as the voice of the world's airports and the communities they serve, and promote professional excellence in airport management and operations.

As of January 2021, ACI serves 701 members, operating 1933 airports in 183 countries. These airports represent 96% of global passenger traffic.



Ground handling @ airports: the challenge

A complex environment...



What do airports need?

Safety is a priority, but simplicity is a must

Agreement between GHSPs and Airport Operators

Harmonization of core ground operations procedures

Common approach to **Safety Management** and **Safety Monitoring**



Thinking ahead...

Local level airport improvements

Apron design and layout has to consider ground handling safety needs

Local level collaboration to:

- ✈ Strive towards **harmonisation of procedures**
- ✈ Ensure a **safe operating environment**
- ✈ Develop **operational efficiencies**

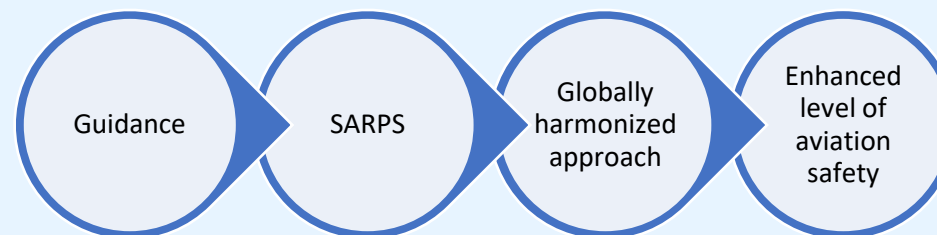


The unfortunate truth...

Safety remains compromised



But we are on the right trajectory...



Where are the opportunities?

Cross industry collaboration

Sharing of data

Adoption of **harmonized procedures** by all stakeholders

Improvement of **Safety Monitoring & Oversight**



Thank you



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