



Guidance for the Gradual Reopening of Airport Commercial Activities

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Guidance Material for Airport Operators

- Collaborative effort of ACI-LAC, ICAO SAM and ANAC Brasil
- Activity #006 of the SAM Strategic Framework in response to COVID-19.
- Complement to ICAO CART Recommendations
- Incorporate international Best Practices, including ACI-NA Guidance for Reopening Airport Commercial Programs
- Main objective:

Include considerations for airports operators and business partners to support them in the challenge of the reopening of commercial activities while maintaining the confidence of staff and travelers.

Guidance for the Gradual Reopening of Airport Commercial Activities

- Considerations for Airport Operators - Reopening Smartly
 - Coordination and Strategy
 - Potential Challenges
 - Operational and Facility considerations
- Consideration for Airport concessionaires
 - Health and Safety considerations
- Passenger Services
 - Cleaning and disinfection
 - Physical distancing
 - Customer experience
- Parking and Ground Transport
- Airport Design