



International Civil Aviation Organization
 ICAO South American Regional Office
**Seventeenth Meeting of the Civil Aviation Authorities of the
 SAM Region (RAAC/17)**
 (Santiago, Chile, 1 to 3 April 2020)



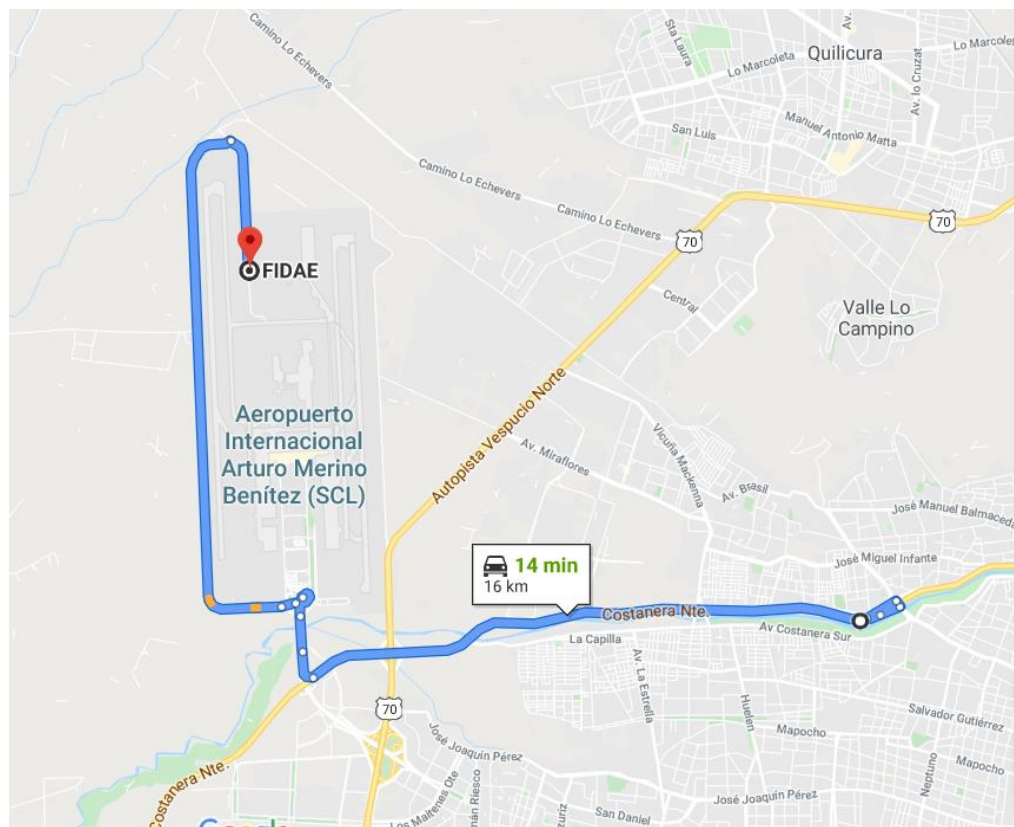
GENERAL INFORMATION

(Presented by the Secretariat)

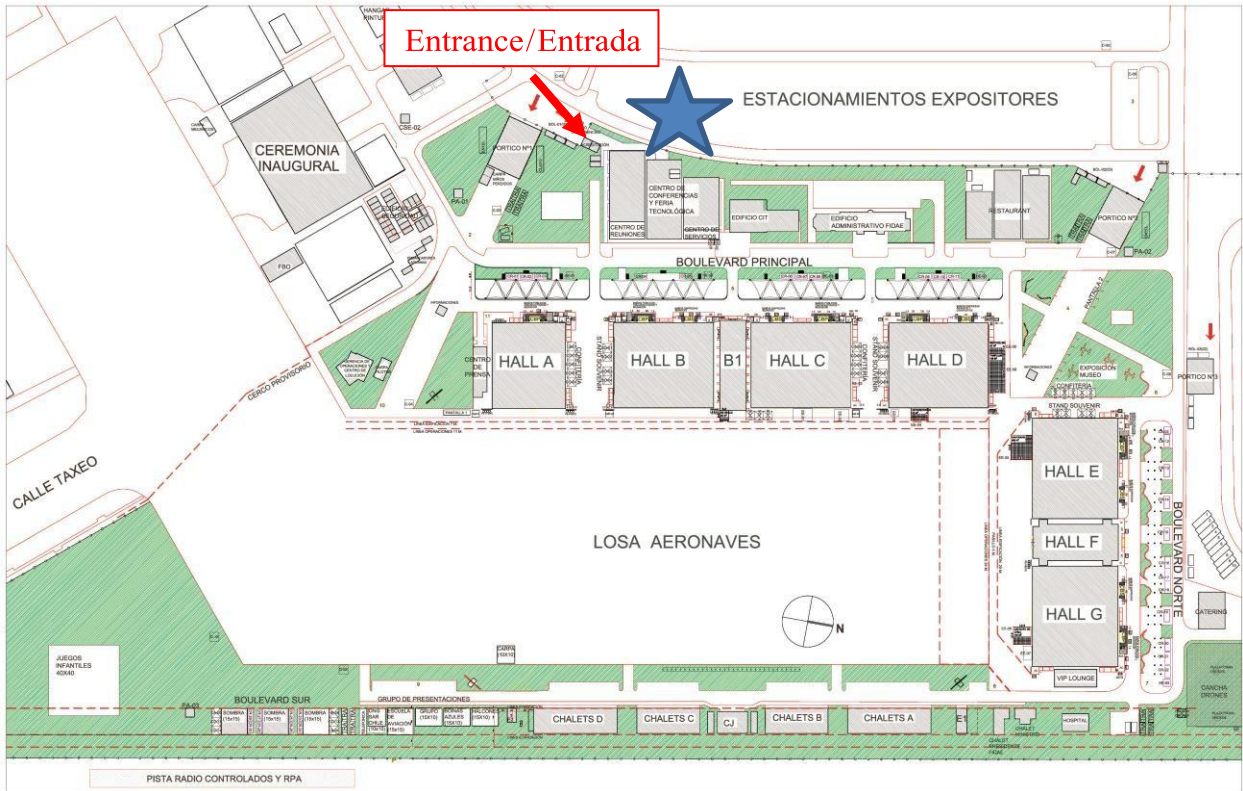
1. Place and date of the event

The Seventeenth Meeting of the Civil Aviation Authorities of the SAM Region (RAAC/17) will take place in the city of Santiago, Chile, from 1 to 3 April 2020, in the facilities of the International Air and Space Fair (*Feria Internacional del Aire y del Espacio - FIDAE 2020*) located in St. Diego Barros Ortiz 2300, Pudahuel, in the premises of the Arturo Merino Benitez International Airport, 11 minutes (by car) from the Airport Terminal.

The entrance to FIDAE facilities is not the same as the passenger terminal, thus, in case of taking a taxi, remind to mention the driver that your destiny is FIDAE instead of the airport. The route *Autopista Vespucio Norte o Costanera Norte* could be taken as shown in the following map. Upon arrival, you should go directly to the **Portico Conferencias**.



The following map shows the inside of FIDAE and the entrance for participants to the Conferences:



2. **Dress Code**

Formal clothing with tie is recommended.

3. **Local time**

The difference between the local time in this period of the year and UTC is of -3hours.

4. **Temperature**

At this time of the year the temperature in Santiago fluctuates between 8°C minimum and 24°C maximum.

5. **Electricity**

220-240V / 50Hz. Plugs are of two or three pins. An adapter is recommended for laptops in case it is necessary.



6. **Money exchange**

The national currency is the Chilean Peso. Current exchange rate is \$780 per US\$1.00 (subject to variation).

7. **Credit cards**

Credit cards as American Express, Master Card, VISA, and Diners Club are usually welcome in hotels, shopping centres and restaurants. It is recommended to exchange money or traveler checks only in exchange houses or banks.

8. **Commercial hours**

Commercial business is open from Monday to Friday, from 09.00 to 19.00 hours, and Saturdays, from 10.00 to 14.00 hours. Shopping centres and big stores are opened from Monday to Sunday, from 10.00 to 21.00 hours. Bank are opened from 09.00 to 14.00 hours, from Monday to Friday.

9. **Travel documents**

Foreign citizens should bring a passport. Depending on the country of origin, visa could be required; it is suggested to verify this requirement duly in advance in the Consulate of Chile of the respective countries.

10. **Airport tax**

International airport tax in Chile is US\$ 25.00.

11. **Tips and taxes**

Recommended tip in restaurants is of 10% of the total cost. Generally, the tip is suggested at the end of the invoice and is voluntary. Sales and services are taxed with the IVA (*Impuesto al Valor Agregado*), which currently is 19% and generally included in the price. In transportation (taxis or others), it is not usual to give a tip to the drivers.

12. **Safety recommendations**

Safety recommendations are those common to every city, such as carrying only the necessary money, do not exhibit unnecessary jewelry, photographic cameras or cells and request a safe taxi service in the hotel, or Uber for transportation.

13. **Dietary Restrictions**

Participants are kindly requested to inform to the e-mails: bernardita.pinto@dgac.gob.cl and arivera@dgac.gob.cl in case they have a dietary restriction, in order to consider it for *coffee breaks*.

14. **Accommodation**

Participants are recommended to arrange their hotel reservations well in advance, considering the high hotel demand due to FIDAE 2020 fair.

(List of suggested hotels will be provided shortly).

Hotel	Contact information	Address	Single Room	Double Room
Hotel Regal Pacific Santiago *****	Tel.: +56 2 2237 6000 Mail: reservas@regalpacific.cl Web: https://cl.regal-pacific.com/es/index.html	Av. Apoquindo 5680 Las Condes	Standard King US\$ 195	Standard Twin US\$ 195
Hotel Director El Golf ****	Tel: +56 2 2389 1906 Contacto: Fabiola Contardo Mail: fcontardo@director.cl Web: https://director.cl	Carmencita 45, Las Condes	Standard Queen US\$ 120 <i>(FIDAE Rate)</i>	Doble superior (2 camas) US\$ 160 <i>(FIDAE Rate)</i>
Hotel Director Vitacura ****	Tel: +56 2 2389 1906 Contacto: Fabiola Contardo Mail: fcontardo@director.cl Mail: reservas@director.cl Web: https://director.cl	Av. Vitacura 3600, Vitacura	US\$ 110 <i>(FIDAE Rate)</i>	US\$ 110 <i>(FIDAE Rate)</i>
Panamericana Hotel Providencia ****	Tel: +56 2 2863 2318 Reservas: Susan Pavez Mail: reservas@photelprovidencia.cl Web: www.panamericanahoteles.cl/providencia	Francisco Noguera 146, Providencia	US\$ 100 <i>(FIDAE Rate)</i>	US\$ 100 <i>(FIDAE Rate)</i>
Hotel Diego de Velázquez ****	Tel: +56 2 2234 4400 Mail: reservas@hoteldiegodevelazquez.com Web: www.hoteldiegodevelazquez.com	Guardia Vieja 150, Providencia	US\$ 90	US\$ 95
MR. Hotel (Ex Hotel Neruda) ****	Tel. +56 2 2663 3153 Mail: reservas@mrhotel.cl Web: www.mrhoteles.cl	Av. Pedro de Valdivia 164, Providencia	Standard Single US\$ 85	Standard Twin US\$ 104
Apart Hotel Cambiaso	Tel. +56 2 2783 9200 Mail: reservas@aparthotelcambiaso.cl Web: www.aparthotelcambiaso.cl	Av. Pedro de Valdivia 150, piso12, Oficina 217, Providencia	Standard apartment US\$ 59 Executive apartment US\$ 65 (breakfast optional - US\$ 10)	

15. Transportation

Participants will arrange their own transportation upon arrival/departure from the airport to the hotel. However, they will be received at the Airport by personnel of the Civil Aviation Authority (DGCA) to assist them in Customs, International Police and SAG.

Regarding daily transportation from the hotel to the venue of the meeting (FIDAE), and vice versa, the DGCA will provide three minibuses to transfer the participants from three hotels that will be determined based on what hotel the greatest number of participants are registered.

Participants that register in hotels out of the route of the minibuses should move to one of the hotels that will have the transportation service available.

In order to provide participants with the DGCA collaboration at the airport, as well as with the transfer, as indicated above, it is necessary that they send their flight itineraries and place of accommodation to make the necessary coordinations. **PLEASE SEND THE REFERRED INFORMATION BY 1st MARCH 2020, TO THE FOLLOWING E-MAILS:**

ilabbe@dgac.gob.cl
arivera@dgac.gob.cl
bernardita.pinto@dgac.gob.cl

16. **Hospital/clinics**

If necessary, the following hospitals and clinics are recommended:

Clínica Santa María
Av. Santa María 500, Providencia
Tel: +56 2 2913 0000

Clínica Indisa
Av. Santa María 1810, Providencia
Tel: +56 2 2362 5555

Hospital Clínico Universidad Católica
Marcoleta 367
Tel: +56 2 2633 2051

Hospital de la Fuerza Aérea de Chile (FACH)
Av. Las Condes 8631
Tel: +56 2 2782 6000

17. **Medical insurance**

It is recommended that all participants, including authorities, delegates and experts attending to the event, should have a valid international travel insurance or assist card in case of any health-related contingency.

18. **Contact information of the civil aviation authority:**

- Ivonne L. Labbé
Air Traffic Controller
Chief International Aeronautical Relations Section
General Directorate of Civil Aviation - Chile
Tel: +56 2 2439 2444 / +56 2 2439 2442
Cell: +56 9 9158 1829
E-Mail: ilabbe@dgac.gob.cl
- Patricia V. De Andraca
Public Relations
International Aeronautical Relations Section
General Directorate of Civil Aviation - Chile
Tel: +56 2 2439 2441
E-Mail: pdeandraca@dgac.gob.cl