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UNITING AVIATION

# THE GANP PERFORMANCE MANAGEMENT PROCESS



**Olga de Frutos**

Air Navigation Bureau

International Civil Aviation Organization (ICAO)



# Agenda

- Sixth Edition of the GANP
- Performance Management Process
- Regional Air Navigation Plans-PBIP



# Sixth Edition of the GANP- 2019



## MULTILAYER STRUCTURE OF THE GANP

Click a level to navigate

GLOBAL STRATEGIC

GLOBAL TECHNICAL

REGIONAL

NATIONAL





- **6<sup>th</sup> Edition of the GANP**

- Multilayer structure
- GANP Portal

<https://www4.icao.int/ganportal/>

- **Included improvements:**

- Communication: Tailored to different audiences
- Accessibility: Publically available
- Global, Regional and national air navigation planning alignment
- Digital:
  - Consistent
  - Relevant
  - Tool development



**MULTILAYER STRUCTURE OF THE GANP**

Click a level to navigate

GLOBAL STRATEGIC

GLOBAL TECHNICAL

REGIONAL

NATIONAL





## GLOBAL STRATEGIC

Provides high-level strategic directions for decision makers to drive the evolution of the global air navigation system towards a common agreed vision.



GANP DOCUMENT

- **Global Strategic Level**

([https://www4.icao.int/ganportal/GanpDocument#/?\\_k=cjyevq](https://www4.icao.int/ganportal/GanpDocument#/?_k=cjyevq))

- High-level decision makers
- Umbrella the other three layers
- Challenges and opportunities
  - Continued support of social well-being worldwide
  - Accommodation of increasing demand and new types of demand
  - Use of advanced technologies
  - Human capability and capacity
  - Emerging, new and adapted business models
- Vision
  - URGENT TRANSFORMATION: TURNING CHALLENGES INTO OPPORTUNITIES



- **Global Strategic Level**

- A Performance-driven strategy: Performance Ambitions

SUMMARY OF THE GANP PERFORMANCE AMBITIONS “A high performing system by 2040 and beyond”	
KPA	Ambition
ACCESS AND EQUITY	No aviation community member excluded or treated unfairly.
CAPACITY	Nominal capacity easily scalable with demand.
	Disruptive events do not interrupt service provision and do not significantly affect the performance of the system.
COST-EFFECTIVENESS	No increase of total direct ANS cost while maintaining the safety and quality of service.
	Significant increase of ANS productivity, irrespective of demand.
EFFICIENCY	Reduction of the gap between the flight efficiency achieved and the desired optimum trajectory of airspace users.
ENVIRONMENT	ANS-induced inefficiencies to be progressively removed to contribute to the global ICAO aspirational goals for CO <sub>2</sub> emissions.
	To benefit from achieved flight efficiency gains.
FLEXIBILITY	To absorb required changes to individual business and operational trajectories.
INTEROPERABILITY	Essential at an operational and technical level.
PARTICIPATION BY THE ATM COMMUNITY	Pre-agreed level of participation to make the maximum shared use of the air navigation resources.
PREDICTABILITY	No increase in ANS delivery variability including asset availability.
SAFETY	Zero ANS-related accidents and a significant (50%) reduction of ANS-related serious incidents.
SECURITY	Zero significant disruptions due to cyber incidents



- **Global Strategic Level**

- Working on common solutions: Conceptual Roadmap

Four evolutionary steps:

- EVOLUTIONARY STEP 1: FLIGHT OPERATIONS IN A DIGITAL RICH ENVIRONMENT
  - EVOLUTIONARY STEP 2: TIME-BASED OPERATIONS ENABLED BY AN INFORMATION REVOLUTION
  - EVOLUTIONARY STEP 3: TRAJECTORY-BASED OPERATIONS ENABLED BY FULL CONNECTIVITY THROUGH THE INTERNET OF AVIATION
  - EVOLUTIONARY STEP 4: TOTAL PERFORMANCE MANAGEMENT SYSTEM FOCUS ON BUSINESS/MISSION NEEDS
- 
- Scalable transformation for the evolution of the air navigation system
    - Increase cooperation and support
    - Forefront of innovation
    - Modernization of the global air navigation system



**GLOBAL TECHNICAL** ×

Supports technical managers in planning the implementation of basic air navigation services and new operational improvements in a cost-effective manner.

Three icons representing ASBUs (Aviation System Block Upgrade), AN-SPA (AN-SPAs), and BBBs (Basic Building Block). The ASBU icon shows a person at a desk with a star. The AN-SPA icon shows a star with a dotted line path. The BBB icon shows an airplane with a dotted line path.

**ASBUs AN-SPA BBBs**

- **Global Technical Level**
  - Technical managers
  - Global technical frameworks
    - Basic Building Block (BBB)  
<https://www4.icao.int/ganpportal/BBB>
    - Aviation System Block Upgrade (ASBU)  
<https://www4.icao.int/ganpportal/ASBU>
  - Performance Framework  
<https://www4.icao.int/ganpportal/ASBU>
    - Performance Objectives
    - List of KPIs

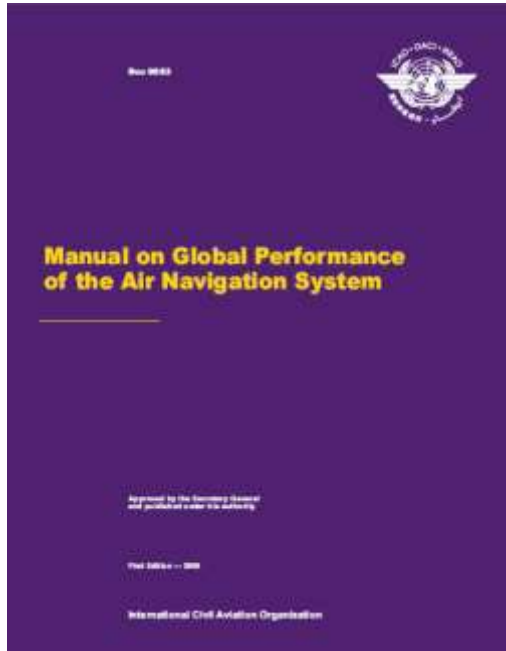
More info: tutorial: <https://www4.icao.int/ganpportal/Tutorial>



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# PERFORMANCE MANAGEMENT PROCESS



## Principles:

- Strong focus on desired/required results
- Reliance on facts and data for decision making
- Collaborative justified decision-making



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*“Fall in love with the **problem**, not with  
the solution”*



# Six steps Method

- STEP 1: Scope, Context & General Ambitions and expectations
- STEP 2: SWOT Analysis/ set objectives
- STEP 3: Set of targets/ Calculation of needs
- STEP 4: Optimum solution identification
- STEP 5: Optimum solution deployment
- STEP 6: Results assessment



GLOBAL FRAMEWORK

REGIONAL FRAMEWORK

LOCAL FRAMEWORK

STEP 1:  
SCOPE,  
CONTEXT  
AND  
AMBITIONS

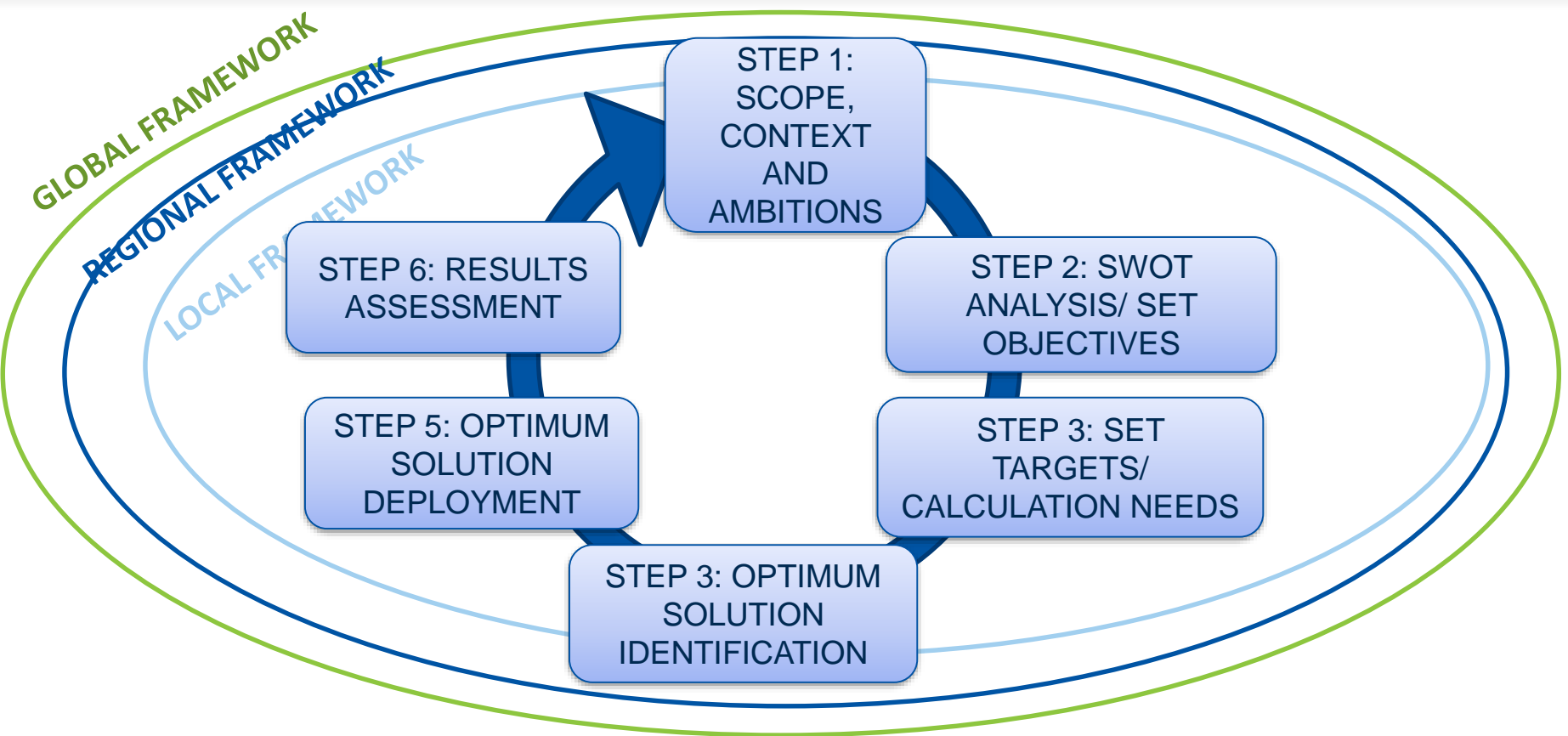
STEP 2: SWOT  
ANALYSIS/ SET  
OBJECTIVES

STEP 3: SET  
TARGETS/  
CALCULATION NEEDS

STEP 3: OPTIMUM  
SOLUTION  
IDENTIFICATION

STEP 5: OPTIMUM  
SOLUTION  
DEPLOYMENT

STEP 6: RESULTS  
ASSESSMENT





# STEP 1: SCOPE, CONTEXT & AMBITIONS

- Context
  - 2019 Global Air Navigation Plan
    - Global Strategic Level: Performance Ambitions
      - Objective
      - ICAO KPAs
      - Design criteria
    - Global Technical Level: Performance Objectives
  - Regional Air Navigation Plan
    - ANP Vol III
    - Specific Performance Objectives based on regional requirements



# STEP 1: SCOPE, CONTEXT & AMBITIONS

- Scope
  - National Air Navigation Plan
    - Performance Targets: who, when and where
    - Make clear assumptions on what is “surrounding” it
  - National Development Plan



## STEP 2: SWOT Analysis/ set objectives

- Operational analysis (baseline performance)
  - Data collection, process and analyze
  - Monitor current operations
    - KPIs (GANP 2016)
  - Traffic forecast
- SWOT Analysis
  - Strengths, Weaknesses, Opportunities and Threats
  - Performance objectives



## STEP 2: SWOT Analysis/ set objectives

- National level
  - National Performance Framework
    - Performance Objective
    - High level SWOT analysis
- Local Level
  - KPIs
    - National Performance Framework
    - Specific
  - Detailed SWOT analysis



## STEP 3: TARGETS & NEEDS

- Agree & Prioritize performance objectives
  - Focus area within KPAs
  - Performance objectives
  - Prioritization



## STEP 3: TARGETS & NEEDS

- **SMART** Objectives
  - **S**pecific
  - **M**easurable
  - **A**chievable
  - **R**elevant
  - **T**ime-bounded



## STEP 3: TARGETS & NEEDS

- **SMART** Objectives

- **S**pecific
  - **M**easurable
  - **A**chievable
  - **R**elevant
  - **T**ime-bounded
- } PERFORMANCE  
INDICATORS → *ICAO KPIs Catalogue*



## STEP 3: TARGETS & NEEDS

- **SMART Objectives**

- **S**pecific
- **M**easurable
- **A**chievable
- **R**elevant
- **T**ime-bounded

PERFORMANCE  
INDICATORS



VALUE = f(baseline)  
SPEED PROGRESS

PERFORMANCE  
TARGETS

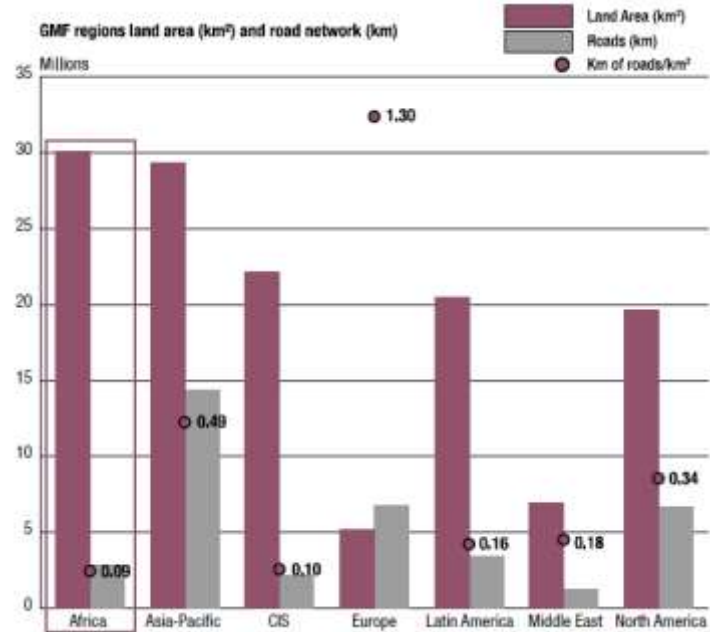
PERFORMANCE  
BASELINE

=  
PERFORMANCE  
NEEDS



# Africa

- Aviation essential for further development
- Challenges
  - Nature: deserts, forest, ocean,...
  - Slow liberalization
  - Limited resources
  - Security



Source: IRF, The World Bank,  
Airbus GMF 2017



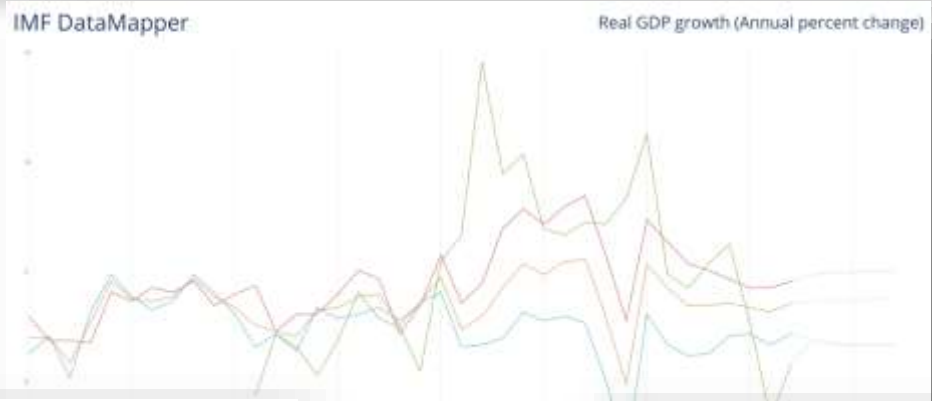
# Africa

- **Traffic statistics: Average annual growth 2016-2036**

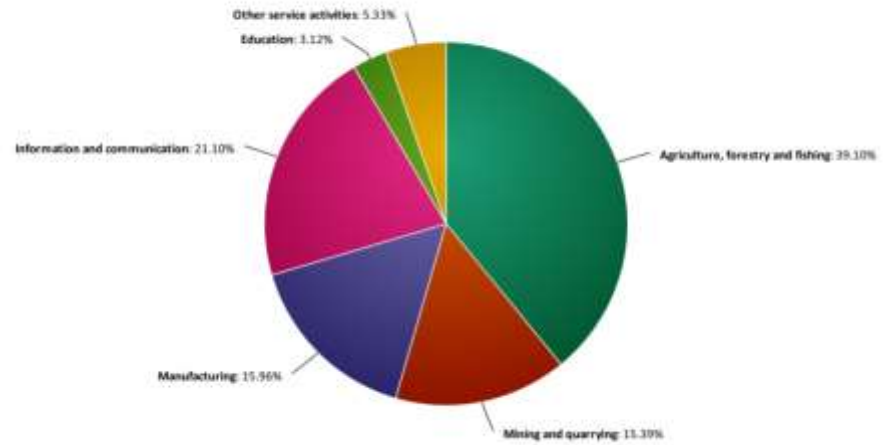
Segment	Boeing
Africa -Africa	6.5%
Africa - Europe	4.7%
Africa - Middle East	7.6%
Africa - North America	5.9%
Africa - Southeast Asia	5.7%



# Nigeria



Source: NIGERIAN NATIONAL BUREAU OF STATISTICS





# Nigeria

- **FIR: Kano**
  - Sectors: Kano and Lagos
- **Several TMAs**
- **30 aerodromes, 9 international aerodromes**



YEAR 2016	Abuja	Calabar	Enugu	Kaduna	Kano	Lagos	Maiduguri	Port Harcourt	Sokoto
Passengers	936,814	199,880	353,972	129,804	413,906	2,984,829	10,0928	1,041,821	96,358
Cargo (kg)	3,313,209	2,587	-	-	6,930	175,740,101	-	5,532,259	-
Operations	12,730	3,129	5,394	2,407	4,666,520	28,307	4,411	19,848	1,966



## Based on this data...

- How is the system performing?
- Do we have delays?
- Are we punctual?
- Are we accommodating our demand?





# Nigeria

		Abuja	Kano	Lagos	Port Harcourt
KPI01	DEPARTURE PUNCTUALITY (10 MIN)	10%	63%	63%	7%
KPI02	TAXI-OUT ADDITIONAL TIME (MIN)	5 over 7min	3*	3*	6 over 6min
KPI 09	AIRPORT PEAK ARRIVAL CAPACITY (RADAR)	30	30	45	30
KPI 09	AIRPORT PEAK ARRIVAL CAPACITY (NO RADAR)	12	15		15
KPI 10	AIRPORT PEAK ARRIVAL THROUGHPUT	28	28	42	28
KPI 11	AIRPORT ARRIVAL CAPACITY UTILIZATION	75%	75%	67%	75%
KPI 13	TAXI-IN ADDITIONAL TIME (MIN)	3 over 7min	3	5	5 over 5min
KPI 14	ARRIVAL PUNCTUALITY	15%	7%	1%	15%



## So let's me ask again, based on this data...

- How is the system performing?
- Do we have delays?
- Are we punctual?
- Are we accommodating our demand?





## STEP 4: IDENTIFICATION OPT. SOLUTION

- Assessment of the SWOT analysis
  - Dominant factors:  
main constraints/opportunities
  - selection and prioritization of opportunities and issues



## STEP 4: IDENTIFICATION OPT. SOLUTION

- List of options
  - High-level strategy
  - Operational concept
  - Technical enablers
  - Baseline
  - Availability
  - Safety Assessment
  - Human Factors Assessment
  - Assessment of expected performance

**ASBU Framework**



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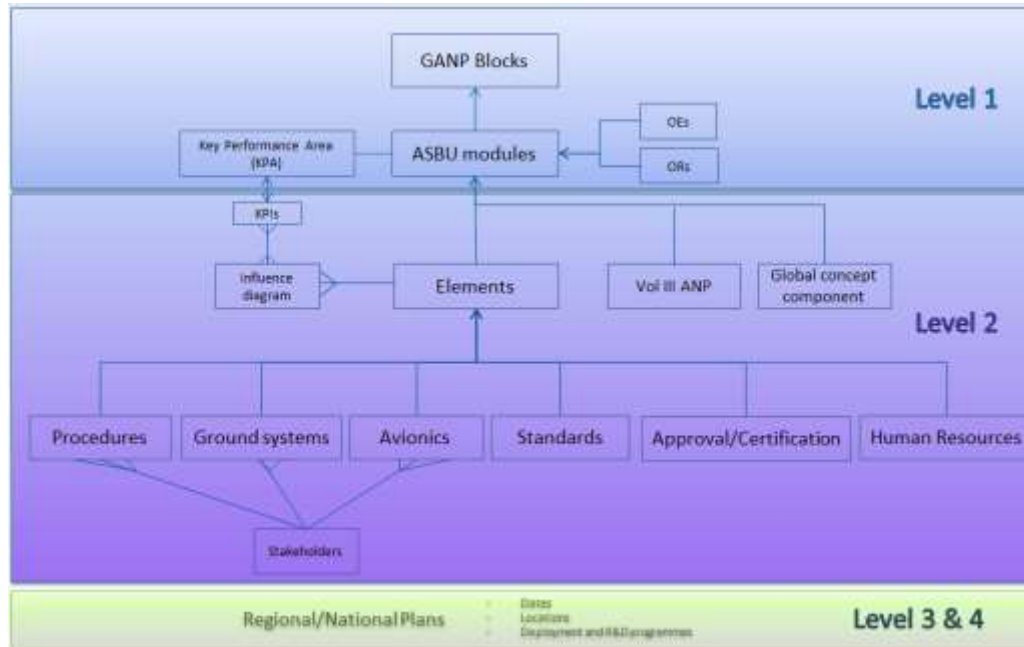
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# Digital ASBU framework

The screenshot shows a web browser displaying the ICAO GANP Portal. The browser's address bar shows the URL <https://www.icao.int/ganportal>. A red notification banner at the top states: "Please note that this website is still under development, improvements will continuously happen to the content as well as to the interface. Sorry for the inconvenience." The main header features the ICAO logo and the text "ICAO GANP PORTAL" with a search bar. A navigation menu includes "Global Strategy", "Global Technical", "Response", "Reference", and "Login". The main content area has a large background image of an air traffic controller and an airplane. The text reads: "WELCOME TO THE GLOBAL AIR NAVIGATION PLAN PORTAL" and "The GANP Portal is a web portal where all aviation stakeholders will be able to find the most relevant information related to the GANP". Below this is a section titled "THE GLOBAL AIR NAVIGATION PLAN" with two paragraphs of text: "The Global Air Navigation Plan (Doc 9750) is the ICAO's highest air navigation strategic document and the plan to drive the evolution of the global air navigation system, in line with the Global Air Traffic Management Operational Concept (CATMOC, Doc 9854) and the Manual on Air Traffic Management System Requirements (Doc 9802). It also supports planning for local and regional implementation." and "In order to better communicate with technical and high level managers and to roll down any State or stakeholder defined, a multi-layer structure, tailored for the various audiences, is proposed for the sixth edition of the GANP. This multi-layer structure of four layers: two global levels, a regional



# STEP 4: IDENTIFICATION OPT. SOLUTION





## STEP 4: IDENTIFICATION OPT. SOLUTION

- Make decisions
  - Information available
    - Scope
    - Performance objectives and targets
    - Assessment of SWOT analysis
    - List of solutions (ASBUs)



## Plus...

- Associated Safety Assessment
- Associated Human Factors Assessment
- Associated Environmental Impact Assessment
- Associated Cost-benefits analysis



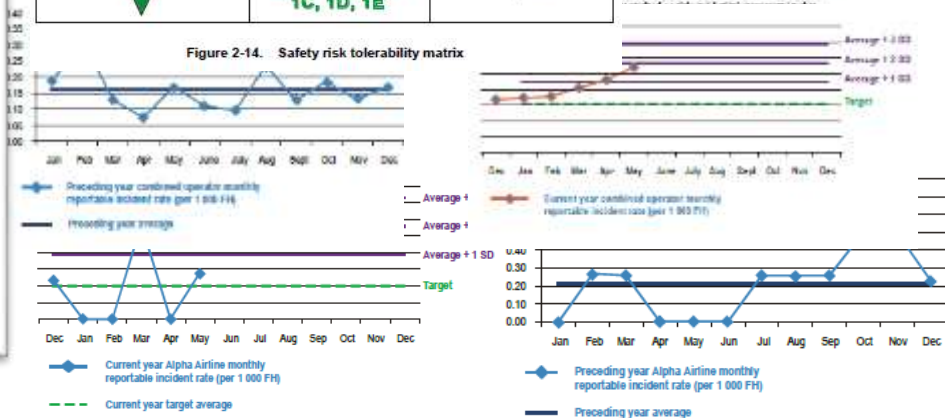
# Safety assessment guidance



Tolerability description	Assessed risk index	Suggested criteria
Intolerable region	<b>5A, 5B, 5C, 4A, 4B, 3A</b>	Unacceptable under the existing circumstances
Tolerable region	<b>5D, 5E, 4C, 4D, 4E, 3B, 3C, 3D, 2A, 2B, 2C, 1A</b>	Acceptable based on risk mitigation. It may require management decision.
Acceptable region	<b>3E, 2D, 2E, 1B, 1C, 1D, 1E</b>	Acceptable

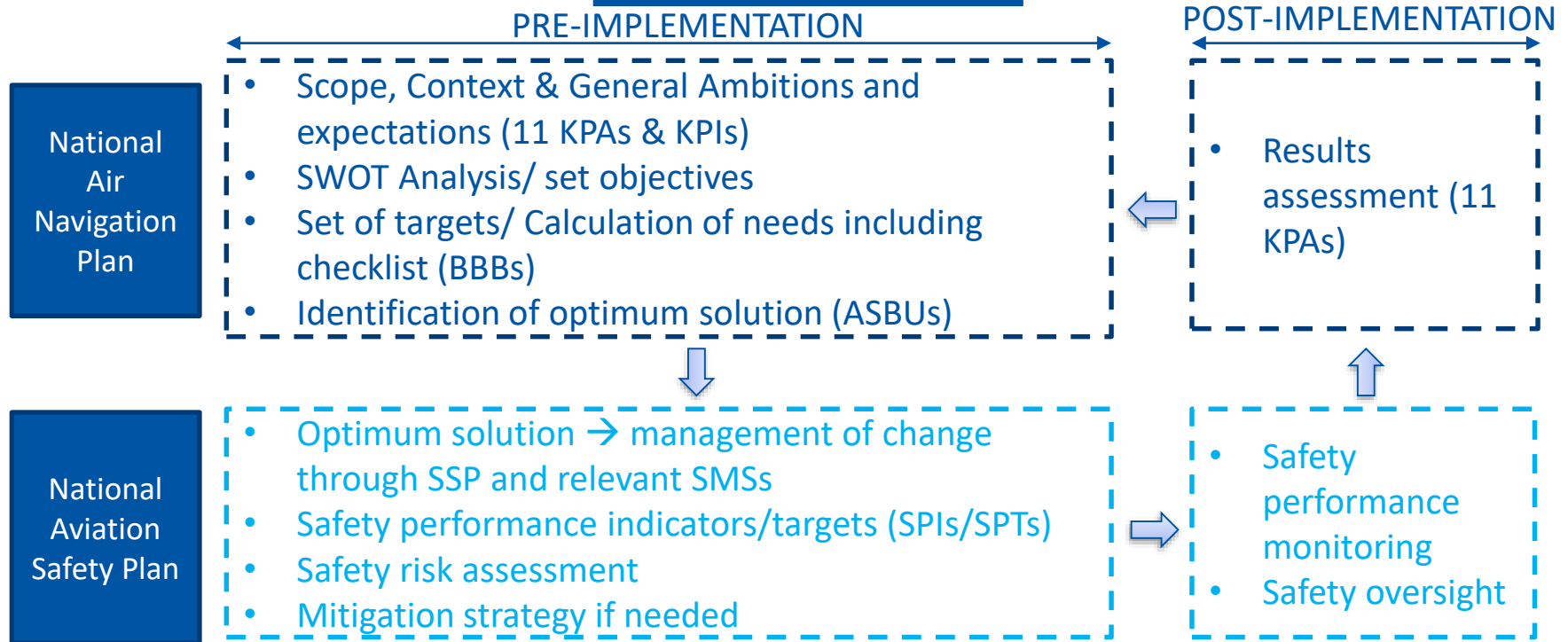
Risk severity				
High	Medium	Low	Minor	Very Low
A	B	C	D	E
5A	5B	5C	5D	5E
4A	4B	4C	4D	4E
3A	3B	3C	3D	3E
2A	2B	2C	2D	2E
1A	1B	1C	1D	1E

Figure 2-14. Safety risk tolerability matrix



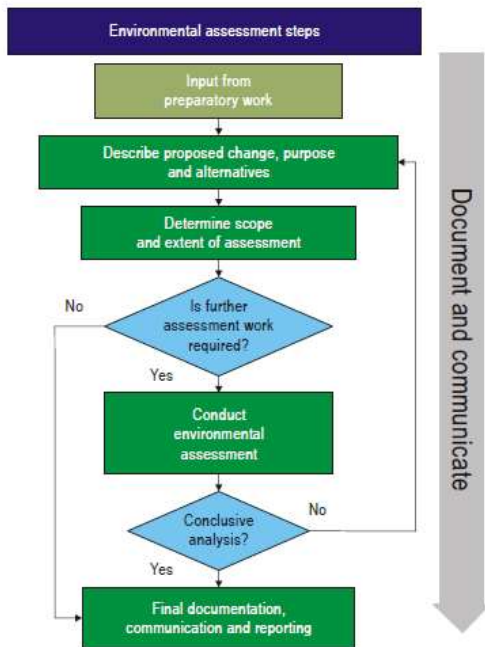
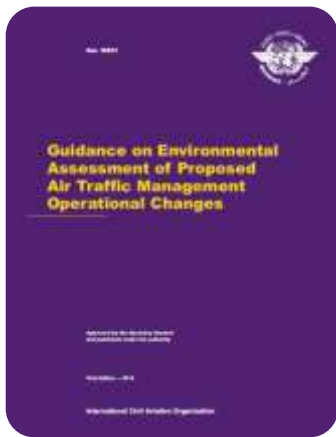


# GANP & GASP TECHNICAL ALIGNMENT

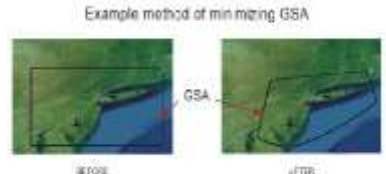
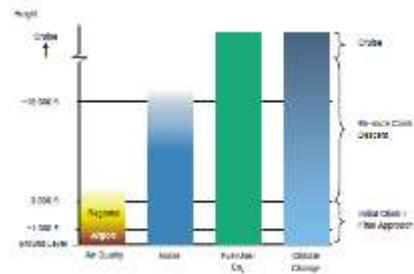




# Environmental impact assessment guidance

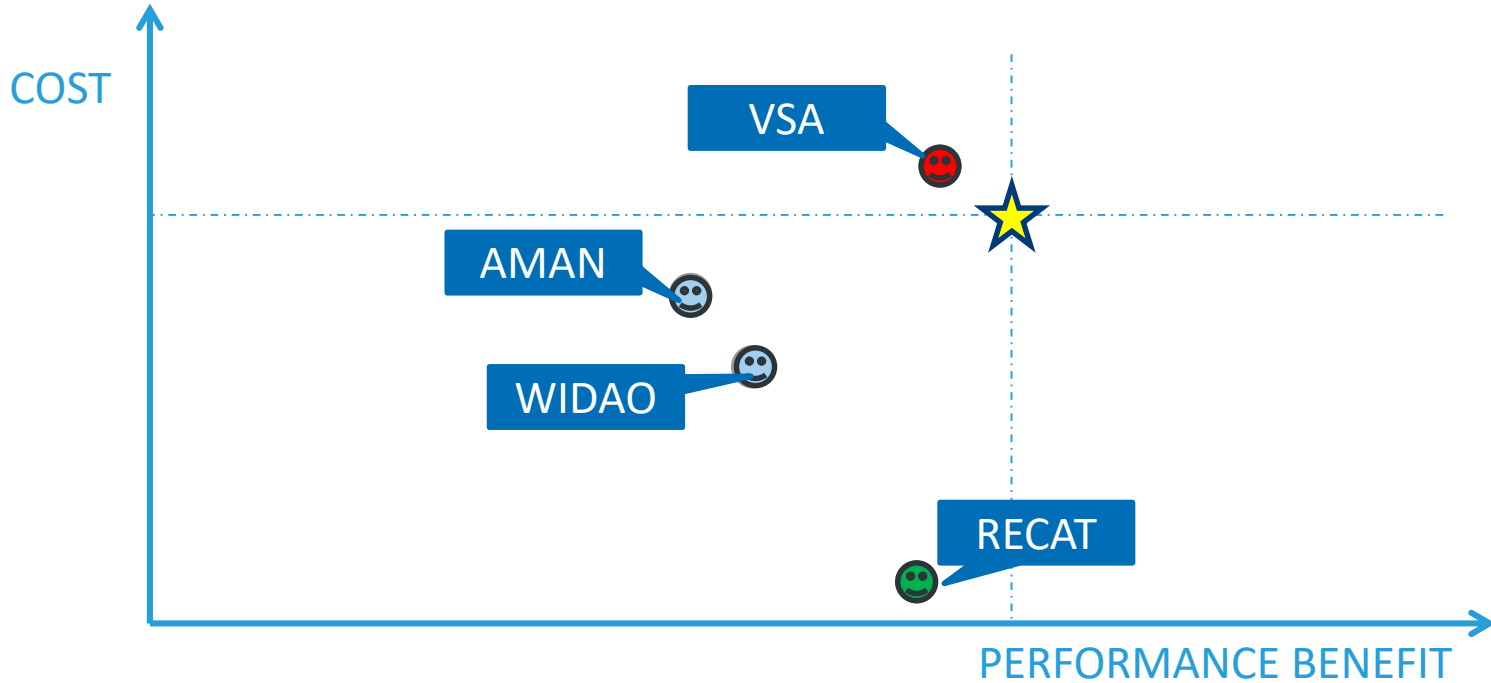


Impact \ Height AGL	Below 1 000 ft (300 m)	1 000-3 000 ft (300-900 m)	3 000-10 000 ft (900-3 000 m)	Above 10 000 ft (3 000 m)
Air quality (e.g. NOx, PM, etc.)	Most relevant	Relevant (Note 1)	Less relevant	Less relevant
Noise	Potentially (Note 2)	Relevant	Relevant	Potentially (Note 3)
Fuel use / CO <sub>2</sub>	Relevant	Relevant	Most relevant (Note 4)	Most relevant (Note 4)
Climate change	Relevant	Relevant	Most relevant (Note 5)	Most relevant (Note 5)





# CBA



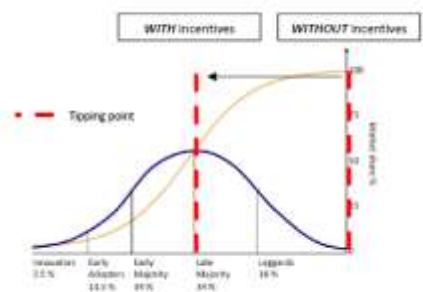
# Cost-Benefits Analysis guidance

Parameters	Value	Values provided below
A. Average cost per hour of delay, based on to local fuel	\$500	— apply to all users in
B. Percent of flights impacted by weather conditions below current minima <sup>2</sup>	10%	
C. Percent of flights impacted by weather conditions below LPV minima <sup>2</sup>	10%	— apply to GIAS equip
D. Average hours duration of low visibility	1.5	
E. Percent of arriving aircraft equipped with GIAS II	20%	
F. Discount rate for economic analysis	7%	

Costs	Year 0	Year 1	Year 2
- Procedure development (both runway and)	\$250,000		
- Procedure maintenance		\$20,000	\$20,000
<b>TOTAL COST</b>	<b>\$250,000</b>	<b>\$20,000</b>	<b>\$20,000</b>
<b>DISCOUNTED COST (PV)</b>	<b>\$264,927</b>		

- G. Annual arrival<sup>1</sup>
- H. Equipment<sup>1</sup>
- I. Non-equip
- J. Current arrival<sup>1</sup>
- K. Equipment<sup>1</sup>
- L. Non-equip
- M. Estimated hours
- N. Equipment<sup>1</sup>
- O. Non-equip
- P. Estimated hours
- Q. Value of delay<sup>1</sup>

Fig. 1: Typical technology adoption lifecycle and suggested tipping point



Notes  
 1. If services from a  
 This would not be  
 2. This information  
 3. One of the base

Source: Everett Rogers, Diffusion of Innovations (5th edition), WG1 analysis

### Box 1 PPP Definitions

PPPs are aimed at increasing the efficiency of infrastructure projects by means of a long-term collaboration between the public sector and private business. A holistic approach which extends over the entire lifecycle is important here.

PPPs are long-term partnerships to deliver assets and services underpinning public services and community outcomes. Optimal structuring links private sector profitability to sustained performance over the long-term, yielding robust and attractive cash-flows for investors in return for delivering better value for money to the taxpayer.

The term public-private partnership ("PPP") is not defined at Community level. In general, the term refers to forms of

"Public-Private Partnership" is a generic term for the relationships formed between the

Fig. 2 Application of incentives

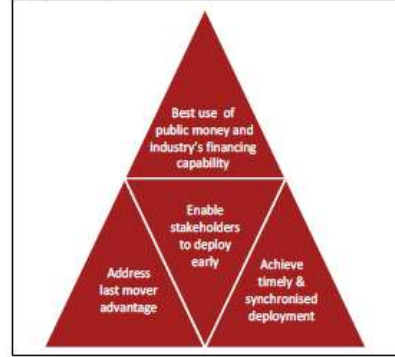


Figure 1 – Relationship between business case, CBA, CEA and EIA



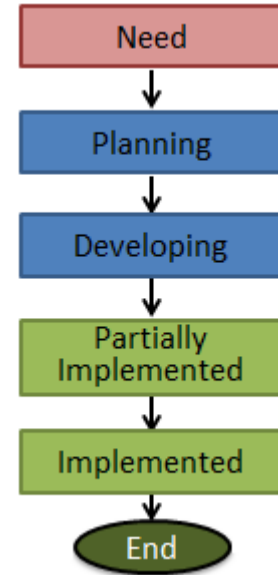
## STEP 4: IDENTIFICATION OPT. SOLUTION

- Make decisions
  - Information available
    - Scope
    - Performance objectives and targets
    - Assessment of SWOT analysis
    - List of solutions (ASBUs)
    - Safety Assessment, HP Assessment, CBA and Environment Impact Assessment
  - Single optimum solution or a roadmap of optimum solutions



# STEP 5: DEPLOYMENT OF THE SOLUTION

- Execution phase
  - Planning
  - Implementation
    - National mechanism for tracking the implementation of the elements
  - Benefits





## STEP 6: ASSESSMENT OF RESULTS

- Continuously assess performance
- Monitor progress of implementation
- Review actually achieved performance
  - Update performance gaps

→ +(Step 1&2)=

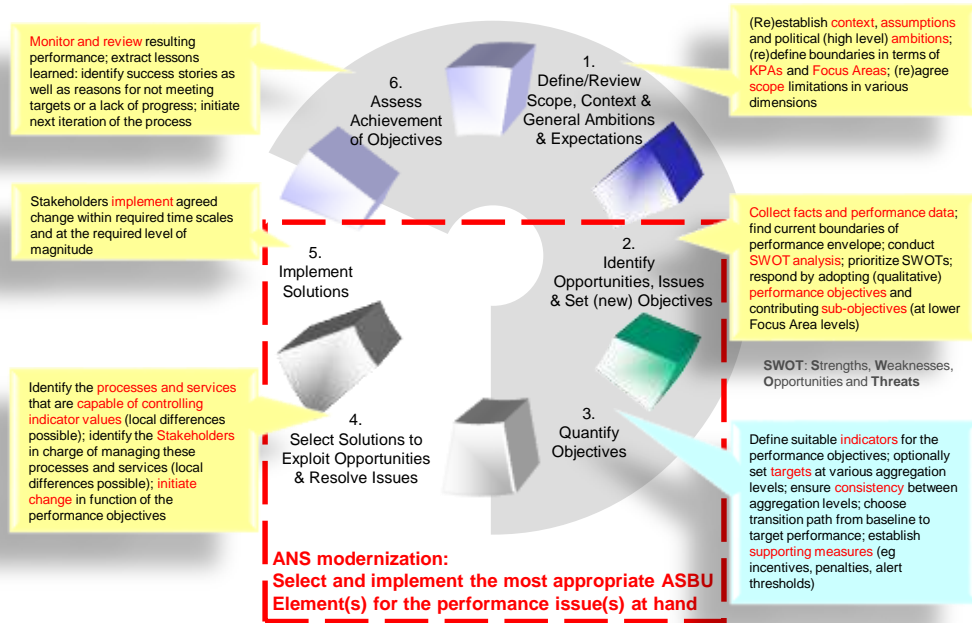
**PERFORMANCE MONITORING AND REVIEW**



## STEP 6: ASSESSMENT OF RESULTS

- Tasks in the PMR:
  - Data collection
  - Data publication
  - Data analysis
  - Formulation of conclusions; and
  - Formulation of recommendations.

# Summary



ICAO Doc 9883 Figure I-2-4



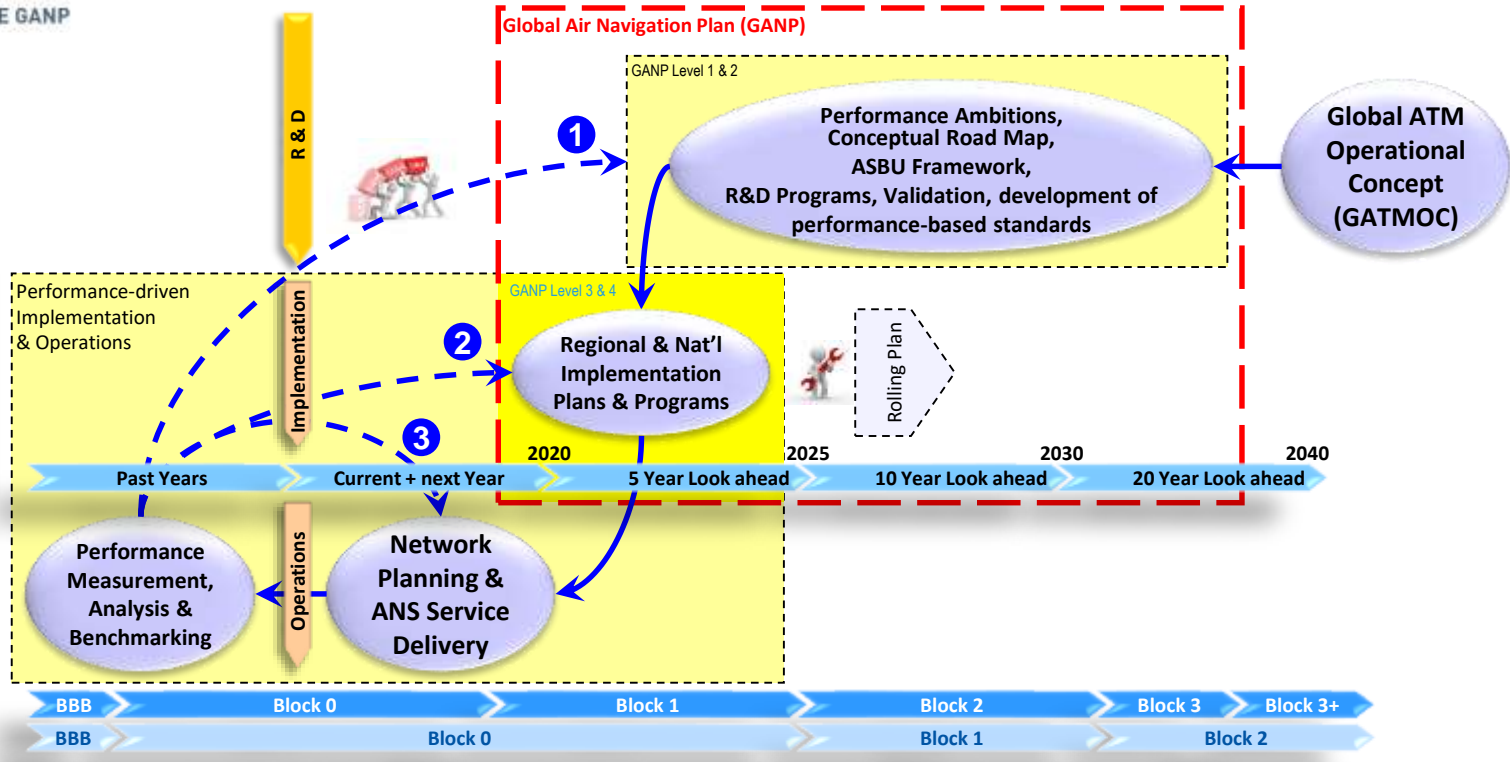
MULTILAYER STRUCTURE OF THE GANP

Click a level to navigate

- GLOBAL STRATEGIC
- GLOBAL TECHNICAL
- REGIONAL
- NATIONAL



*A holistic approach from research and development to deployment and operations based on stakeholders operational needs and a global network approach to ensure harmonized and synchronized implementation delivering performance benefits*



Early adopters

Late adopters

(delayed performance need)



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# ICAO'S support

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# REGIONAL AIR NAVIGATION PLAN

- Till 2014 → Basic & FASID
- Council Approved template with Vol I, Vol II & Vol III → ALIGNEMENT AND FLEXIBILITY
- Vol I
  - Former Basic
  - Stable elements, approved by Council
    - FIR boundaries (requires Council approval)
- Vol II
  - Former FASID
  - Traditional Service and Facilities, approved based on regional agreement
    - Navigation aids
- Vol II
  - New
  - Performance-based modernization of the air navigation system, approved by the PIRGs
    - ASBUs



# REGIONAL AIR NAVIGATION PLAN

- Structure Vol I & Vol II
    - Introduction
    - Generic aspects
      - Regional traffic flows
    - Aerodromes
      - General Regional Requirements
      - Specific Regional requirements
    - CNS
      - General Regional Requirements
      - Specific Regional requirements
    - ATM
      - General Regional Requirements
      - Specific Regional requirements
    - MET
      - General Regional Requirements
      - Specific Regional requirements
    - SAR
      - General Regional Requirements
      - Specific Regional requirements
    - AIM
      - General Regional Requirements
      - Specific Regional requirements
- } GANP: BBBs



# REGIONAL AIR NAVIGATION PLAN

- Structure Vol III
    - Introduction
    - Generic aspects
    - Air Navigation Implementation
- } GANP: PF and ASBUs
- Evolution to a performance-based planning



THANK YOU!