



GENERAL INFORMATION

(Information Paper presented by Chile)

1. **Place and Date**

The sessions of the **Advance Course on AMHS** will be conducted in the Aeronautical Technical School (ETA) of the General Direction of Civil Aviation (DGAC), in Santiago, Chile, from 6 to 10 August 2018.

2. **Address:**

San Pablo 8411, Pudahuel
Telephone: +562 2836 4107 / +562 2836 4128
Email: paulina.hidalgop@dgac.gob.cl

Coordinator:

Mr. Luis Rossi
In charge of the Aeronautical
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3. **Temperature**

In the month of August, the average temperature in Santiago, Chile, varies approximately from 3 ° C to 16 ° C. The average humidity is 70%.

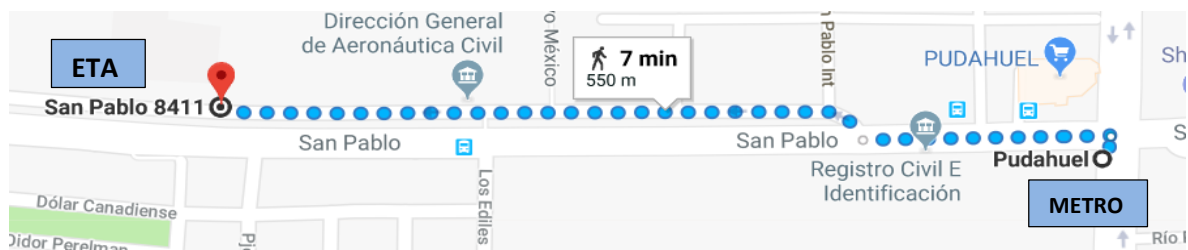
4. **Transport from/to the airport**

At the Santiago International Airport / Arturo Merino Benítez, there are authorized taxis and minibuses services. Upon arrival, you can look for the transportation alternatives, approaching to the respective counters at the airport, where you can check the rates to the hotel of your selection. The fare is approximately US \$ 12 per person in minibus with shared service; US \$ 44 exclusive minibus service from 4 to 7 people; and US \$ 33 exclusive car service for up to 3 people. The following official minibus companies are suggested:

TRANS VIP Telephone: +56 2 2677 3000
TUR TRANSFER Telephone: +56 2 2677 3600

5. **Transport from/to the venue**

Participants can travel to / from the ETA, by Metro Line 1 (red), to San Pablo Station, make a combination to Line 5 (green towards Plaza Maipú) and get off at the next station, Pudahuel. Then walk about 550 meters. to the place of the event. Another alternative is to move by radio taxi, requesting it at the hotel reception.



6. **Suggested hotel in Santiago:**

Reservations must be coordinated by the participants directly with the hotels:

- Prices per room, per day, with Wi-Fi included in the rate.
- When paying in US \$ and presenting his Passport is exempt from the payment of tax (VAT).
- The values are approximate, due to the variation of the US dollar.
- Most of the rates indicated are preferential, so when booking you must request the "Aeronautical Direction - DGAC" rate.

Hotel	Address	Single/Double Room US\$
Diego de Velázquez Hotel ****	Guardia Vieja 150, Providencia Santiago Tel: +56 2 2234 4400 Mail: reservas@hoteldiegodevelazquez.com Web: www.hoteldiegovelazquez.com	Single 105 Twin 115 (Includes breakfast buffet)
Alcalá del Río Hotel ****	Av. Padre Mariano 331, Providencia Santiago Tel. +56 2 2236 0871 Mail: reservas@hotelalcala.cl Web: www.hotelalcala.cl	Single 70 Twin 80 (Includes breakfast buffet)
Neruda Express Hotel	Vecinal 40, Las Condes Santiago Contact: Daniela Santis Tel. +56 2 2263 3152 Mail: reservas@hotelnerudaexpress.cl Web: www.hotelneruda.cl	Depto. Single 111 (R) Depto. Single 95 (NR) Depto. Twin 131 (R) Depto. Twin 114 (NR)
Apart Hotel Neruda ***	Av. Pedro de Valdivia 164, Providencia Santiago Contact: Andrea Alarcón Tel. +56 2 2663 3151 Mail: aparthotel@hotelneruda.cl Web: www.hotelneruda.cl	Depto. Single 117 (R) Depto. Single 105 (NR) Depto. Twin USD 137 (R) Depto. Twin USD 123 (NR) (Includes breakfast buffet)
Notes for Neruda hotels: (R) = Refundable Rate: You can cancel or modify the reservation up to 72 hours prior to check in and it is possible to pay directly at the hotel. To book only a guarantee will be requested, for the first night's stay in case of late cancellation or no-show of the guest. (NR) = Non-refundable Rate: Requires the prepayment of the entire reservation to be reserved, no refunds in case of no show, cancellation or modification of the reservation.		
Apart Hotel Cambiaso ***	Av. Pedro de Valdivia 150, piso12, Oficina 217, Providencia Santiago Tel. +56 2 2783 9200 Mail: reservas@aparthotelcambiaso.cl Web: www.aparthotelcambiaso.cl	Depto. Standard USD 68 Depto. Executive USD 78 (breakfast optional USD 10.00)

7. **Passport, visa and vaccines requirements**

To enter the country, a valid passport with a valid date is required; however, it is recommended to contact the Embassy or Consulate of Chile in your country with due anticipation in order to ensure the requirements on this matter.

8. **Currency exchange and credit cards**

The official currency in Chile is the Chilean Peso (Ch \$). The current exchange rate is Ch \$ 630 per US \$ 1.00, approximately.

International credit cards such as American Express, Master Card, VISA and Diners Club are usually accepted in hotels, shopping centers and restaurants. It is recommended to change money or travelers checks only in currency exchange houses or banks.

9. **Business Hours**

The commerce in general is open from Monday to Friday in continuous hours from 10:00 am to 7:00 pm and Saturdays from 10:00 am to 2:00 pm. Shopping centers (malls) and large stores are open from Monday to Sunday from 10:00 am to 9:00 pm. The hours of the Banks are from 09:00 to 14:00, from Monday to Friday.

10. **Hospitals**

In case of emergency, it is recommended to go to:

Name	Address	Telephone
Hospital de la Fuerza Aérea de Chile (FACH)	Av. Las Condes 8631	+56 2 2782 6000
Clínica Indisa	Av. Santa María 1810, Providencia	+56 2 2362 5555
Hospital Clínico Universidad Católica	Marcoleta 367, Santiago	+56 2 2633 2051
Hospital del Trabajador	Ramón Carnicer 201	+56 2 2685 3129 +56 2 2685 3333 (Call Center)

11. **Electricity**

220-240V / 50Hz. The plugs are two or three pins. It is recommended to bring a laptop adapter with you if necessary.



12. **Tips and Taxes**

The tip recommended in restaurants is 10% of the expense incurred. Usually the tip is suggested at the end of the account and it is voluntary to consider it or not. Sales and services are taxed with the Value Added Tax (VAT), which is currently 19% and is usually included in the price to be paid. In the transport (taxis or others) it is not used to tip the drivers, staying at the discretion of the passenger.

13. **Information on security and protection**

Security recommendations are common to every city, such as carrying only the necessary money, not unnecessarily displaying valuable jewelry and request at the hotel of safe taxi services to move.

In an emergency situation, you can contact the following phones:

Civil Police	133
Investigation Police	134
Firefighters	132
Ambulance	131