



# Passenger Contact Tracing

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# Passenger Contact Tracing

- An old unresolved issue
- IATA RP 1798 in 1996
- A controversial issue for some illnesses
- PCT is done only by a limited number of countries

# Passenger Contact Tracing

- Is not standardized
- Is not harmonized
- Is currently relying on several stakeholders (passenger, travel agents, airlines, different public health authorities, etc.)
- Has to comply with different countries' laws

# Passenger Contact Tracing

## Scenarios

- Case diagnosed after the flight
- Suspected case on board
- During a pandemic situation

# Passenger Contact Tracing

## Content

**C**riteria by which the necessity and the extent of contact tracing can be assessed and essential data set necessary for contact tracing

## Means

**T**he best way to get accurate data quickly without generating other problems.

# Passenger Contact Tracing

## The challenges:

- Limiting the number of assumptions
- Achieving harmonization
- Minimizing the time to get the information
- Obtaining accurate information
- Minimizing technical and financial difficulties
- Maintaining privacy

# Passenger Contact Tracing

- International Health Regulations (IHR)
- Transportation Working Group
- Passenger Locator Card (interim measure)

**PUBLIC HEALTH PASSENGER LOCATOR CARD**

Public Health Passenger Locator Card to be completed when public health authorities suspect the presence of a communicable disease. The information you provide will assist the public health authorities to manage the public health event by enabling them to trace passengers who may have been exposed to communicable disease. The information is intended to be held by the public health authorities in accordance with applicable law and to be used only for public health purposes.

**Flight Information**

1. Airline and Flight Number

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Airline	Flight Number				

2. Date of arrival

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
DD	MM	YYYY					

3. Seat Number where you actually sat on the aircraft

**Personal Information**

4. Name

<input type="text"/>	<input type="text"/>
Family Name	Given Name(s)

Your Current Home Address (including country)

<input type="text"/>	<input type="text"/>	<input type="text"/>
Street Name and Number	City	State/Province

<input type="text"/>	<input type="text"/>
Country	ZIP/Postal Code

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Country code	Area Code	Phone Number	E-mail address

<input type="text"/>	<input type="text"/>
Passport or Travel Document Number	Issuing Country/Organization

**Contact Information**

5. Address and phone number where you can be contacted during your stay or, if visiting many places, your cell phone and initial address

<input type="text"/>	<input type="text"/>	<input type="text"/>
Street Name and Number	City	State/Province

<input type="text"/>	<input type="text"/>	<input type="text"/>
Country	ZIP/Postal Code	Telephone Number (including country code) or mobile phone number

6. Contact information for the person who will best know where you are for the next 31 days, in case of emergency or to provide critical health information to you. Please provide the name of a close personal contact or a work contact. This must NOT be you.

a. Name

<input type="text"/>	<input type="text"/>
Family Name	Given Name(s)

b. Telephone Number

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Country code	Area Code	Phone Number	E-mail address

c. Address

<input type="text"/>	<input type="text"/>	<input type="text"/>
Street Name and Number	City	State/Province

<input type="text"/>	<input type="text"/>
Country	ZIP/Postal Code

7. Are you traveling with anyone else? YES/NO Circle appropriate response If so, who? (name of Individual(s) or Group)

<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>

# Passenger Contact Tracing

The Passenger Contact Information Working Group (PCIWG) was established by the IATA Joint Passenger Services Committee (JPSC) to look at permanent alternatives for PCT.

# Passenger Contact Tracing

## PCIWG outcome

- Confirmed that an electronic means is the answer
- PCT is the responsibility of public health authority; therefore it (PHA) should develop the system to capture data
- Airlines will continue to help with data that only the airlines have (ex: seat number)
- A prototype of a system was formulated but not published

# Passenger Contact Tracing

## **PACOSS**

### **P**andemic **C**ountermeasure and **S**urveillance **S**ystem

- is world wide internet platform (central data base)
- Is relying on several stakeholders
- Is assuming these stakeholders will come to an agreement on data capture and financing
- Is relying on the passengers' good will
- Required WHO involvement and investment

# Passenger Contact Tracing

## US

- **ESTA** (Electronic System for Travel Authorisation)

## Australia

- **VISA requirement**

# Passenger Contact Tracing

## Process

- Log onto the DESIGNATED web site
- Complete the personal information from your passport
- Provide contact information – email and telephone number
- Supply the arrival flight number and a contact address in the country
- Answer all the other questions asked by the country to be visited
- Check information provided is accurate
- Re-enter passport number and encrypted security code provided to submit application
- Record Application Number returned
- Wait for approval, or further advice

# ESTA Process

1. Log onto the ESTA web site
  1. Complete the personal information from your passport
  2. Provide contact information – email and telephone number
  3. Supply the arrival flight number and a contact address in the USA.
  4. Answer the 7 (yes and no) questions relating to criminal and health information, and previous visits to USA.
  5. Check information provided is accurate.
  6. Re-enter passport number and encrypted security code provided to submit application.
  7. Record Application Number returned.
  8. Wait for approval, or further advice.



**ESTA** Electronic System for Travel Authorization  
U.S. Department of Homeland Security

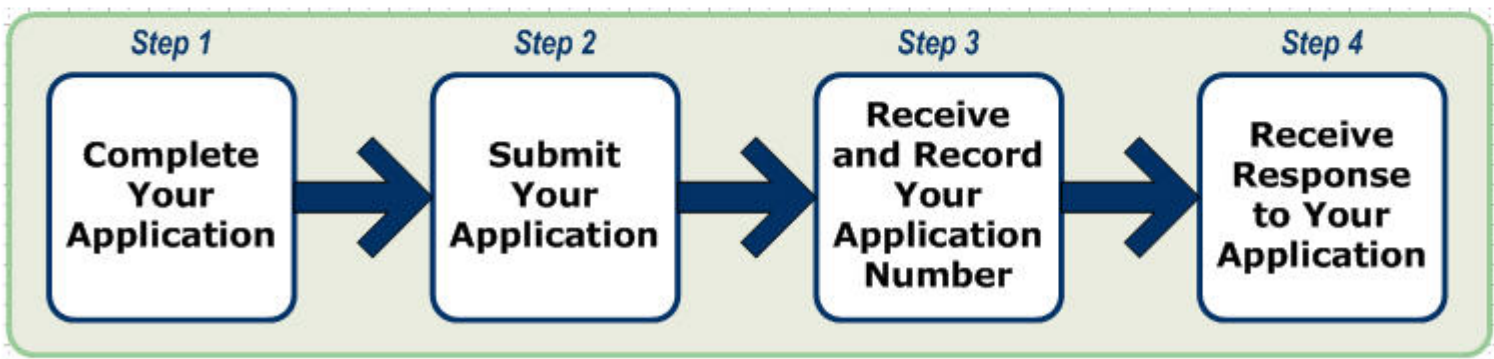
Select Your Preferred Language

[Help](#)

# Welcome

Welcome to the Electronic System for Travel Authorization Web Site.

International travelers who are seeking to travel to the United States under the Visa Waiver program are now subject to enhanced security requirements. All eligible travelers who wish to travel under the Visa Waiver Program must apply for authorization using the following process:



Please refer to the [Help](#) link at the top of each Web page if you have questions.

Please provide all responses in English. Mandatory fields are indicated by a red asterisk \*.

## Apply for an Authorization to Travel to the United States

### Select this option if:

- You are a citizen or eligible national of a Visa Waiver Program country.
- You are currently not in possession of a visitor's visa.
- Your travel is for 90 days or less.
- You plan to travel to the United States for business or pleasure.

[Which countries participate in the Visa Waiver Program?](#)

[What information do I need to complete the application?](#)

Scroll down for 'Apply' button.

## Update or Check the Status of a Previously Submitted Authorization to Travel to the United States

### Select this option if:

- You previously submitted an application for an electronic travel authorization and you want to perform one of the following:
  - Determine the status of your travel authorization application.
  - Update your travel authorization application.

[What information can I update?](#)

### Please provide the following information about your application:

Application Number \* ?

Birth Date

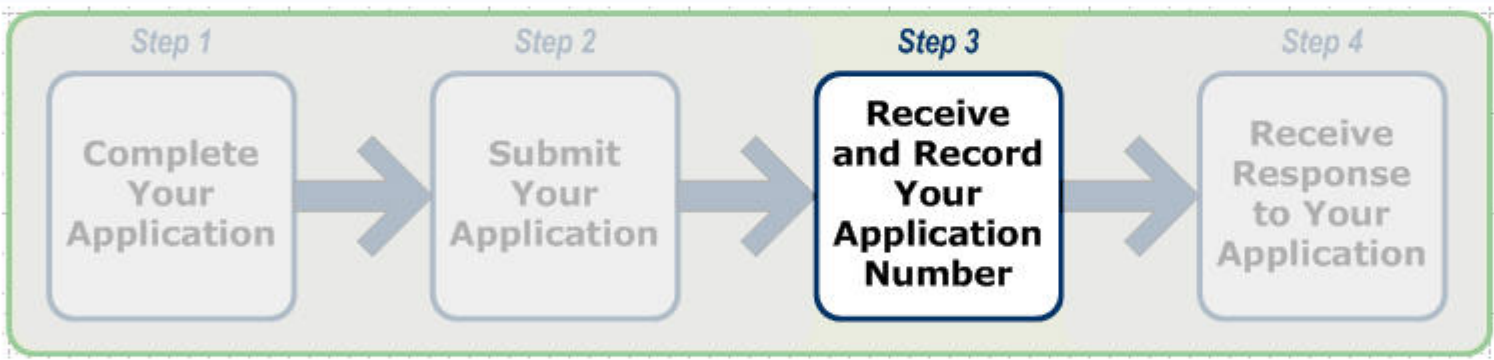
Day \* ? --

Month \* ? --

Year \* ? --



# Application Number



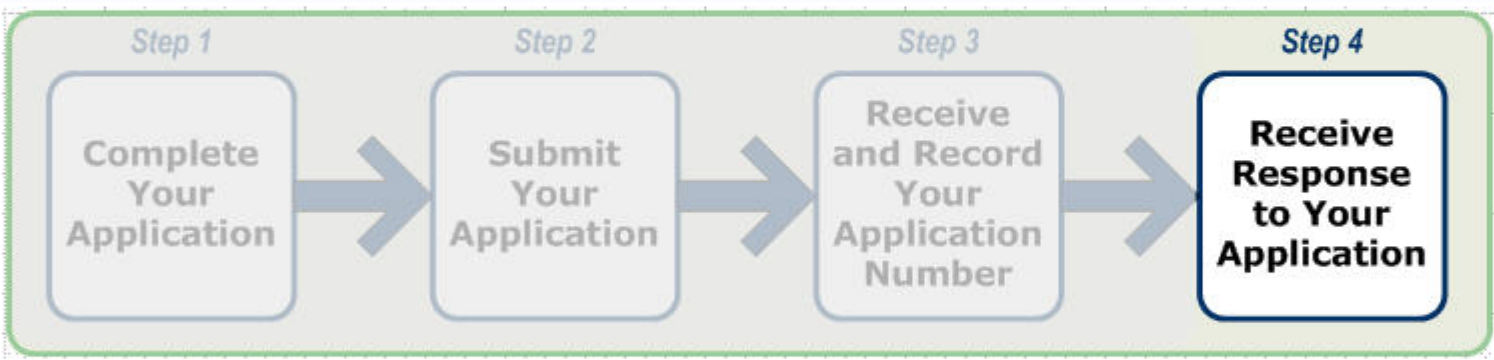
Application Number

Unique Application Number is returned.

**Please record your Application Number.** Your Application Number will be required if you need to check the status of a completed application at another time.



# Response



**Authorization Approved**



Your travel authorization has been approved and you are authorized to travel to the United States under the Visa Waiver Program. This does not guarantee admission to the United States; a customs and Border Protection (CBP) officer at a port of entry will have the final determination.

If necessary, you can update the following information on an approved authorization: address, phone in the United States, flight information, email address, and phone number. To access your

# Passenger Contact Tracing

## Advantages

- Very simple system
- Electronic system
- Eliminates the need for Passenger Locator Card
- Uses a permanent file that can be updated very quickly (few minutes) for another trip

# Passenger Contact Tracing

## Advantages (cont'd)

- Does not make any assumptions
- Does not rely on the good will of the passengers involved
- Fastest way to retrieve the information when needed
- Involves only the countries that are interested in contact tracing
- Those countries can do what they want without interfering with airline operations, as the interaction is only between the passenger and the country visited

# Passenger Contact Tracing

## Advantages (cont'd)

- No need for harmonization or any consensus between countries
- The country can keep the information as long as it wants
- Eliminates the transfer of personal information between third parties
- Cost is limited to the countries that do contact tracing



Thank you for your attention



to represent, lead and serve the airline industry