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Outcome of Working Group 2				
Issues	Affected FIRs	Agreed Solutions	Implementation Target Dates	Action parties Name: Organization Tel: Email:
Co-ordination technical aspects regarding voice (Volume settings from Harare in VSAT)	Johannesburg and Harare	Technical services to investigate and adjust audio levels in equipment	15 July 2013	Erick Chavunduka CAAZ +263 712 867855
	Johannesburg and Maputo	Technical services to investigate and adjust audio levels in equipment	15 July 2013	eduardo.mutereda @aerportos.co.mz +258 21 466 383
	Matsapha and Maputo	Technical services to investigate and adjust audio levels in equipment	15 July 2013	Nhlanhla Dube <a href="mailto:nhlanhla@swacaa.co.sz">nhlanhla@swacaa.co.sz</a> +268 762 62182
	Harare and Maputo	Technical services to investigate and adjust audio levels in equipment	15 July 2013	Erick Chavunduka CAAZ +263 712 867855
	Harare and Beira	Technical services to investigate and adjust audio levels in equipment	15 July 2013	Erick Chavunduka CAAZ +263 712 867855
Co-ordination read back and hear back in ATS	Johannesburg and all FIR's	Reinforce compliance with ATS standards	15 July 2013	Richard Munyenyiwa CAAZ +263 712 324566
	Harare and all FIR's	Reinforce compliance with ATS standards	15 July 2013	Richard Munyenyiwa CAAZ +263 712 324566
	Maputo and all FIR's	Reinforce compliance with ATS standards	15 July 2013	<a href="mailto:mariza.abrantes@aerportos.co.mz">mariza.abrantes@aerportos.co.mz</a> +258 214 66383
	Beira and all FIR's	Reinforce compliance with ATS standards	15 July 2013	<a href="mailto:armando.minhengo@aerportos.co.mz">armando.minhengo@aerportos.co.mz</a>

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				+258 820 304358
	Matsapha and all Southern AFI FIRs	Reinforce compliance with ATS standards	15 July 2013	Vincent Gama <a href="mailto:Vincent@swacaa.co.sz">Vincent@swacaa.co.sz</a> +268 760 88132
	Gaborone and all Southern AFI FIRs	Reinforce compliance with ATS standards	15 July 2013	Silas Silas ssilas@caab.co.bw
VSAT turn around times for clearing faults	All Southern AFI FIRs	Standards to be developed for responding to faults (Service level agreements)	31 July 2013	ATNS
Systems communication e-mail address for communications hub purposes	All Southern AFI FIRs	Include in all LOP's an e-mail to support this requirement	31 July 2013	Each State within the Southern AFI FIRs
No procedures for distribution of messages at State level on contingency level (e-mail)	All Southern AFI FIRs	Each State to develop applicable procedures for distribution of messages received via e-mail	01 September 2013	Each State within the Southern AFI FIRs
Poor or inadequate language proficiency for ATS, communication and technical staff	All F All Southern AFI FIRs (Operational, technical and support staff)	Implement required English proficiency training for all licensed and un-licensed ATS, technical staff	30 November 2013	Each State within the Southern AFI FIRs
Inadequate and untimely reporting (ARMA and inter-State incidents, traffic information and other operational considerations)	All Southern AFI FIRs	States are obliged to report co-ordination failures, RVSM related incidents to the ARMA and concerned States immediately	WIE	Each State within the Southern AFI FIRs
Non receipt of NOTAM	All Southern AFI FIRs	States to include FAJNYNYX in all series NOTAM (A,B,C). South Africa NOF to include SADC region NOTAM office address into C series address lists.	31 July 2013	Each State within the Southern AFI FIRs
	All Southern AFI FIRs	Investigate at State level why	31 July 2013	Each State within the Southern

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Rejected ATS flight plans		rejected ATS flight plans are not being acted on. Develop and / or update procedures for correcting and responding to rejected ATS flight plans		AFI FIRs
Missing ATS flight plans	All Southern AFI FIRs	Review and update where necessary IAIP and ICAO Doc 7910 (location indicators) to accurately indicate AFTN (AMHS) connectivity and / or addresses. States to exchange information on a monthly basis regarding missing / rejected flight plans.	30 October 2013	Each State within the Southern AFI FIRs
Non adherence to Annex 15 requirements (AIRAC adherence and issuing of SVC instead of NOTAM)	All Southern AFI FIRs	States to reiterate compliance with Annex 15.	WIE	Each State Civil Aviation Authority and NOTAM office. Garnet Simelane (SWACAA) aim@swacaa.co.sz
Airspace review	Johannesburg and Matsapha	Amend and sign LOP with new airspace structure	October AIRAC	
Victoria Falls and Kasane co-ordination equipment failures	Gaborone and Harare	Rectify equipment failures. Investigate and implement long term solution or alternative.	15 July 2013 15 August 2013	Silas and Erick
Traffic routing into Ndola interference with J.M.Nkomo approach frequency	Harare and Lusaka	IATA to advise airline to comply with correct procedures	30 June 2013	IATA – Protus Seda

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ATS routes	Maputo and Johannesburg	Implement new ATS routes UG466, UG467, UG468 and UG745	22 August 2013	<a href="mailto:njamabakari@gmail.com">njamabakari@gmail.com</a> IATA – Protus Seda sedap@iata.org
RNAV routes	Beira and Maputo FIRs	Implement new RNAV routes UA400, UW19, UW17, UG652, UG654, UB536, UG656, UB529	22 August 2013	<a href="mailto:njamabakari@gmail.com">njamabakari@gmail.com</a> IATA – Protus Seda sedap@iata.org
ATS routes	Johannesburg, Gaborone and Harare FIRs	Implement a new ATS route from ETMIT via BONAL to Victoria Falls. Flight level allocation from Johannesburg to Gaborone will be at even FL's and flight level allocation from Gaborone to Johannesburg will be at odd FL's via position ETMIT	October AIRAC	Silas Silas <a href="mailto:ssilas@caab.co.bw">ssilas@caab.co.bw</a>  IATA – Protus Seda sedap@iata.org
RNAV route UM214	Johannesburg and Gaborone FIRs	Gaborone will hand traffic to Johannesburg at odd FL's on this at position ETMIT	October AIRAC	Silas Silas <a href="mailto:ssilas@caab.co.bw">ssilas@caab.co.bw</a> IATA – Protus Seda sedap@iata.org
ATS route UR544	Gaborone FIR	Gaborone to delete and cancel this route	October AIRAC	Silas Silas <a href="mailto:ssilas@caab.co.bw">ssilas@caab.co.bw</a> IATA – Protus Seda sedap@iata.org
RNAV route	Gaborone and Harare FIRs	Implement a new RNAV route between Harare and Gaborone via Bulawayo	October AIRAC	Silas Silas <a href="mailto:ssilas@caab.co.bw">ssilas@caab.co.bw</a> IATA – Protus Seda sedap@iata.org
RNAV route UT125	Gaborone and Johannesburg FIRs	Implement a new RNAV route from PKV to MNV via ETMIT	October AIRAC	Dave Joubert – ATNS IATA – Protus Seda sedap@iata.org
Beira and Madagascar FIR entry / exit points	Beira / Maputo and Madagascar FIRs	Implement five boundary entry and exit points	22 August 2013	IATA – Protus Seda sedap@iata.org